



## Legislation Text

---

**File #:** 16-1006, **Version:** 1

---

Resolution to Approve Purchase Order to Azteca Systems for CityWorks Enterprise License and Annual Maintenance and Support Agreement for FY2017 (\$83,000.00)

Attached for your review and approval is a resolution which authorizes a purchase order in the amount of \$83,000.00 for the renewal of CityWorks Maintenance and Support Agreement with Azteca Systems. This amount includes \$20,000.00 that will be invoiced to the Washtenaw County Water Resources Commissioner for payment. Azteca is the sole provider of CityWorks.

Budget/Fiscal Impact: The City's portion of \$63,000.00 was budgeted for in the FY2017 Information Technology Fund. On April 6<sup>th</sup>, 2015 City Council approved Resolution R-15-0272 which created Schedule 22 to the Interagency Agreement for Collaborative Technology and Services. This schedule allows Washtenaw County to be added to the City's Enterprise License Agreement for Cityworks Software.

CityWorks is a Geographical Information System (GIS) centric asset management system used for managing asset and maintenance activities. CityWorks uses a central database to create and track service requests and work orders based upon a customer request or an asset's preventative maintenance schedule, and its location. One of the strengths of CityWorks is that by being GIS centric, work can be managed by location, allowing for productivity to be maximized by optimizing staff deployments and work orders by geographic vicinity instead of just task type.

CityWorks has been implemented within Public Services' Call Center, Solid Waste, Systems Planning, Field Operations (Forestry, Parks, Streets, Utilities, etc.), Facilities Maintenance, Water Treatment Plant, Safety Services' Community Standards and, Community Services' Parks Maintenance and Planning and Development. A CityWorks web-based service request application is also available, allowing citizens to request and track service requests online (like sidewalk repair and pothole fill requests).

Renewing the CityWorks Maintenance and Support Agreement with Azteca Systems allows the City to keep the CityWorks software suite up to date and provides City staff unlimited access to the CityWorks software suite.

Azteca Systems complies with the requirements of the City's Non-discrimination and Living Wage ordinances.

Prepared by: Joshua Baron, Applications Delivery Manager, ITSU

Reviewed by: Tom Shewchuk, Director, ITSU

Tom Crawford, CFO and Financial Services Area Administrator

Approved by: Howard S. Lazarus, City Administrator

Whereas, CityWorks is a geographic information systems centric enterprise asset management system;

Whereas, The City uses CityWorks to geographically optimize staff deployments and work orders

resulting in more effective use of the City's staff and resources;

Whereas, Renewing the CityWorks Maintenance and Support Agreement with Azteca Systems allows the City to keep the CityWorks software suite up to date and provides City staff unlimited access to the CityWorks software suite;

Whereas, Funding for the City's portion of the annual maintenance and support agreement with Azteca Systems is budgeted for and available in the FY2017 Information Technology Fund;

Whereas, City Council approved Resolution R-15-0272 which created Schedule 22 to the Interagency Agreement for Collaborative Technology and Services allowing Washtenaw County to be added to the City's Enterprise License Agreement for Cityworks Software;

Whereas, Azteca Systems is the sole source provider of CityWorks software; and

Whereas, Azteca Systems complies with the requirements of the City's Non-Discrimination and Living Wage Ordinances;

RESOLVED, That City Council approve a purchase order with Azteca Systems for the renewal of the CityWorks software maintenance and support agreement for FY2017 in the amount of \$83,000.00; and

RESOLVED, That the City Administrator be authorized to take all necessary actions to implement this resolution regardless of fiscal year.