



## Legislation Text

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**File #:** 12-1218, **Version:** 1

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Resolution to Approve Purchase Order to Azteca Systems for CityWorks Enterprise FY2013 License and Annual Maintenance and Support Agreement (\$60,000.00)  
Attached for your review and approval is a resolution which authorizes a purchase order in the amount of \$60,000.00 for the renewal of CityWorks Maintenance and Support Agreement with Azteca Systems. Azteca is the sole provider of CityWorks.

CityWorks is a Geographical Information System (GIS) centric asset management system used for managing asset and maintenance activities. CityWorks uses a central database to create and track service requests and work orders based upon a customer request or an asset's preventative maintenance schedule, and its location. One of the strengths of CityWorks is that by being GIS centric, work can be managed by location, allowing for productivity to be maximized by optimizing staff deployments and work orders by geographic vicinity instead of just task type.

CityWorks has been implemented within Public Services' Call Center, Solid Waste, Systems Planning, Field Operations (Forestry, Parks, Streets, Utilities, etc.), Facilities Maintenance, Water Treatment Plant, Safety Services' Community Standards and, Community Services' Parks Maintenance and Planning and Development. A CityWorks web-based service request application is also available, allowing citizens to request and track service requests online (like sidewalk repair and pothole fill requests).

Renewing the CityWorks Maintenance and Support Agreement with Azteca Systems allows the City to keep the CityWorks software suite up to date and provides City staff unlimited access to the CityWorks software suite. The annual renewal of the CityWorks Maintenance and Support Agreement with Azteca Systems is planned for and budgeted in the FY2013 Information Technology Fund.

Azteca Systems received Living Wage approval on April 23, 2012 and Human Rights approval on September 11, 2012.

Prepared by: Joshua Baron, Applications Delivery Manager, ITSU  
Reviewed by: Tom Crawford, CFO and Financial and Administrative Services Area Administrator  
Approved by: Steven D. Powers, City Administrator

Whereas, CityWorks is a geographic information systems centric enterprise asset management system;

Whereas, The City uses CityWorks to geographically optimize staff deployments and work orders resulting in more effective use of the City's staff and resources;

Whereas, Renewing the CityWorks Maintenance and Support Agreement with Azteca Systems allows the City to keep the CityWorks software suite up to date and provides City staff unlimited access to the CityWorks software suite;

Whereas, Funding for an annual maintenance and support agreement with Azteca Systems is budgeted for and available in the FY2013 Information Technology Fund;

Whereas, Azteca Systems is the sole source provider of CityWorks software; and

Whereas, Azteca Systems received Human Rights approval on September 11, 2012 and Living Wage approval on April 23, 2012;

RESOLVED, That City Council approve a purchase order with Azteca Systems for the renewal of the CityWorks software maintenance and support agreement for FY2013 in the amount of \$60,000.00; and

RESOLVED, That the City Administrator be authorized to take all necessary actions to implement this resolution regardless of fiscal year.