



Legislation Text

File #: 10-0772, **Version:** 1

Resolution to Approve a Purchase Order to Cogsdale Corporation for Annual Software Maintenance and Support Agreement for FY2011 (\$48,660.00)

Attached for your review and action is a resolution authorizes the creation of a purchase order to Cogsdale Corporation in the amount of \$48,660.00 for maintenance and support of the Water Utility Management System software for FY2011.

The Cogsdale software is primarily used by the Customer Services Unit for supporting Water Utilities, Solid Waste, Airport, and Administration, customer account management, billing and financial tracking. During the course of the year software upgrades and annual maintenance are required and as the developer of this proprietary software, Cogsdale is the sole source provider.

It is imperative to maintain the agreement with Cogsdale Corporation to receive application updates and maintain support. The City has a perpetual license to run the Cogsdale Corporation software.

Cogsdale Corporation received Human Rights and Living Wage compliance approval on July 28, 2010.

Prepared by: Russell Hanshue, Applications Delivery Manager

Reviewed by: Tom Crawford, Financial and Administrative Services Administrator

Approved by: Roger Fraser, City Administrator

Whereas, Cogsdale Corporation, the developer of this proprietary software, is the only vendor that can provide such Water Utility Customer Information System maintenance and enhancements;

Whereas, The annual costs for the maintenance agreement with Cogsdale Corporation is \$48,660;

Whereas, Renewing a maintenance agreement with Cogsdale Corporation for these applications is necessary to receive applications updates and maintain customer support;

Whereas, Cogsdale Corporation received Human Rights and Living Wage compliance approval on July 28, 2010; and

Whereas, Sufficient funding for the maintenance fee for these applications is budgeted for and available in the FY2011 Information Technology Services Unit budget;

RESOLVED, That City Council approve a purchase order with Cogsdale Corporation for the renewal of the Customer Information System software annual maintenance and support agreement for FY2011 in the amount of \$48,660.00; and

RESOLVED, That the City Administrator is authorized to take all necessary actions to implement this Resolution.