



Service Recovery Proposal

Final Service Recovery Plan to Begin August 29, 2021

Subject to change. Valid 2/24/21



Thank you for taking the time to learn about TheRide's Service Recovery Proposal.

First and most important, we hope you and yours are safe and supported during these uncertain times.

TheRide has been constantly adjusting to the changing realities of COVID-19 to ensure the continuity and safety of our essential services.

Last year at this time, we adjusted our service to focus on essential travel along key corridors and to essential destinations. Since then, we have taken a cautious and measured approach to add back more service while continuing to prioritize the safety of our riders and staff.

We are hopeful that the availability of vaccines will allow our businesses and schools to fully open soon, and that we can return to enjoying all this community has to offer.

We are preparing to restore our service levels. Our proposed recovery plan includes recommendations to adjust all routes and services. We encourage you to provide your comments during the public engagement period. The final recovery plan will be introduced at public meetings in June and implemented at the end of August 2021.

In this presentation, we will walk through the proposed recovery plan.

How to Comment

After the presentation, there will be an opportunity to ask questions or provide comments, time permitting.

TO COMMENT:

Raise your hand by computer:

Click the "Raise Hand" icon on the bottom of your screen in the middle. During the comment period, we will read off your name (or last 3 digits of your phone number) when your line has been un-muted.

Raise your hand by phone:

Press *9 during the public comment period. We will read off your name (or last 3 digits of your phone number) when your line has been un-muted.

How to Comment

In addition to commenting at the end of a virtual meeting, you can:

- Use the online form at [TheRide.org](https://www.theride.org)
- Call 734-794-1882
- Send an email to planning@TheRide.org
- Mail a letter to:
Ann Arbor Area Transportation Authority
ATTN: Service Recovery Proposal
2700 South Industrial Highway
Ann Arbor, MI 48104

Beginning August 29, 2021

TheRide's Service Recovery Proposal will replace the current Temporary Service Plan.



For illustration only

Ann Arbor–Ypsilanti Routes

Routes that travel between Ann Arbor and Ypsilanti.

3

Route 3: Huron River

4

Route 4: Washtenaw

5

Route 5: Packard

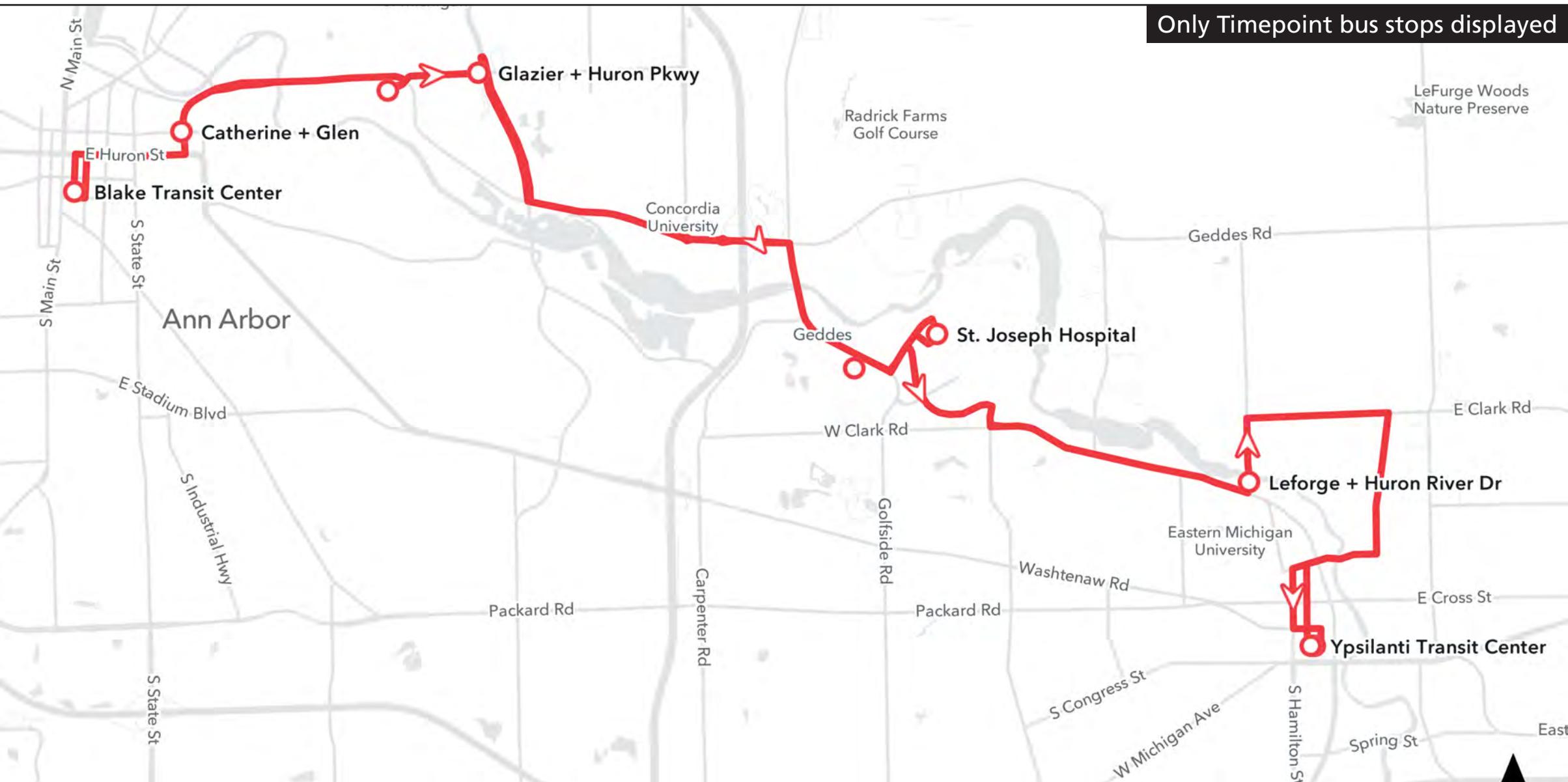
6

Route 6: Ellsworth

Route 3: Huron River

Schedule	Frequency (minutes) <i>peak / midday / evening</i>
Weekdays 6:15 ^{am} –9:45 ^{pm}	30 / 30 / 60
Saturday 8:15 ^{am} –9:15 ^{pm}	60
Sunday 8:15 ^{am} –6:15 ^{pm}	60

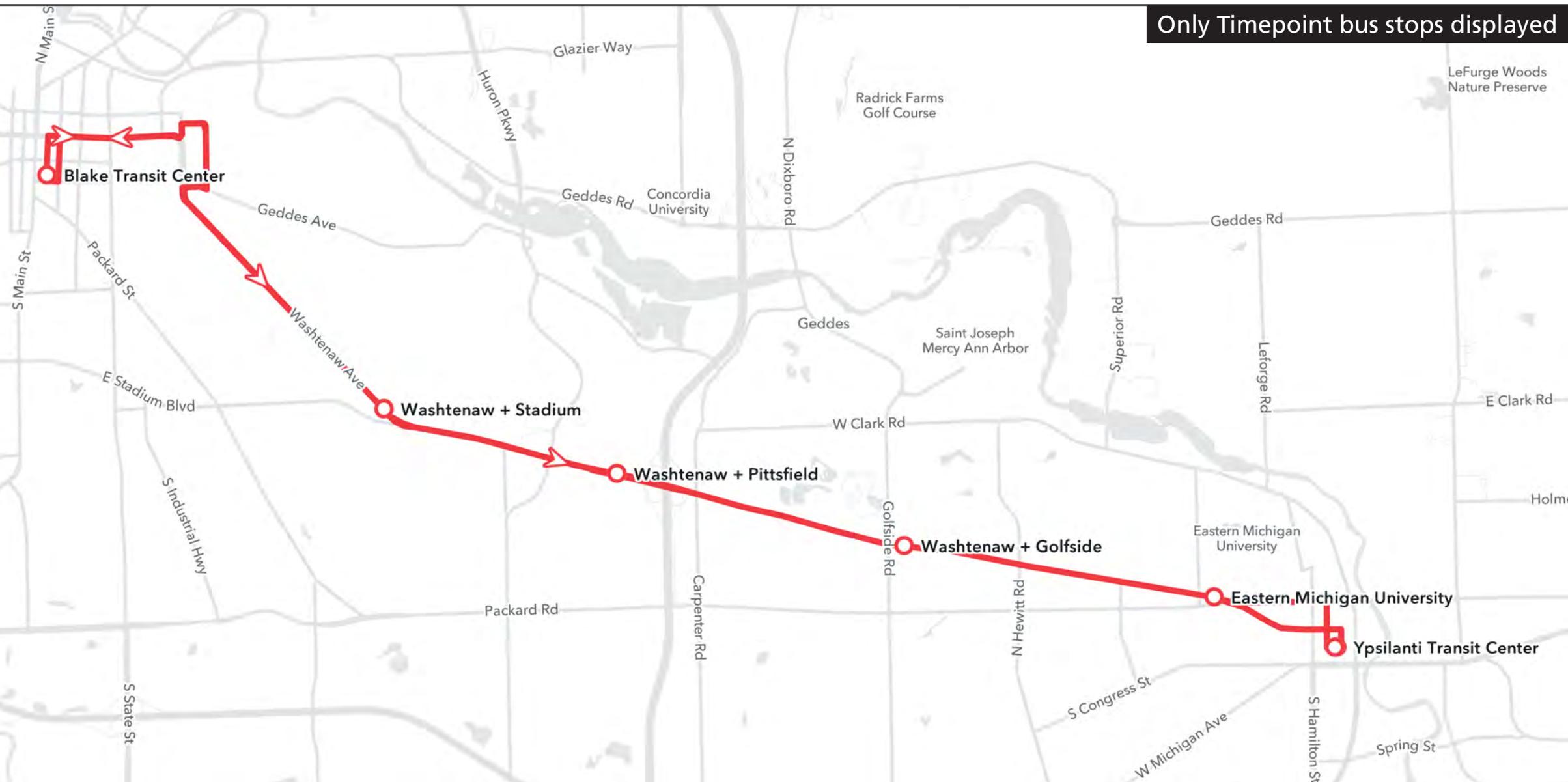
Add weekend service. Reinstate service to LeForge Rd area. Move routing in the downtown Ann Arbor area from Washington St, Ann St, and Catherine St to Huron St to improve on-time performance.



Route 4: Washtenaw

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:00 ^{am} –11:45 ^{pm}	8 / 15 / 30
Saturday	7:30 ^{am} –10:15 ^{pm}	30
Sunday	8:00 ^{am} –6:45 ^{pm}	30

Revise Route 4 to serve UM Hospital on all trips. Eliminate route variations. Install new stop at Washtenaw/Geddes to replace the Central Campus Transit Center stop. Move routing in the downtown Ann Arbor area from Washington St to Huron St. Add time to peak hour trips to improve on-time performance.



Route 5: Packard

Schedule

Frequency (minutes)

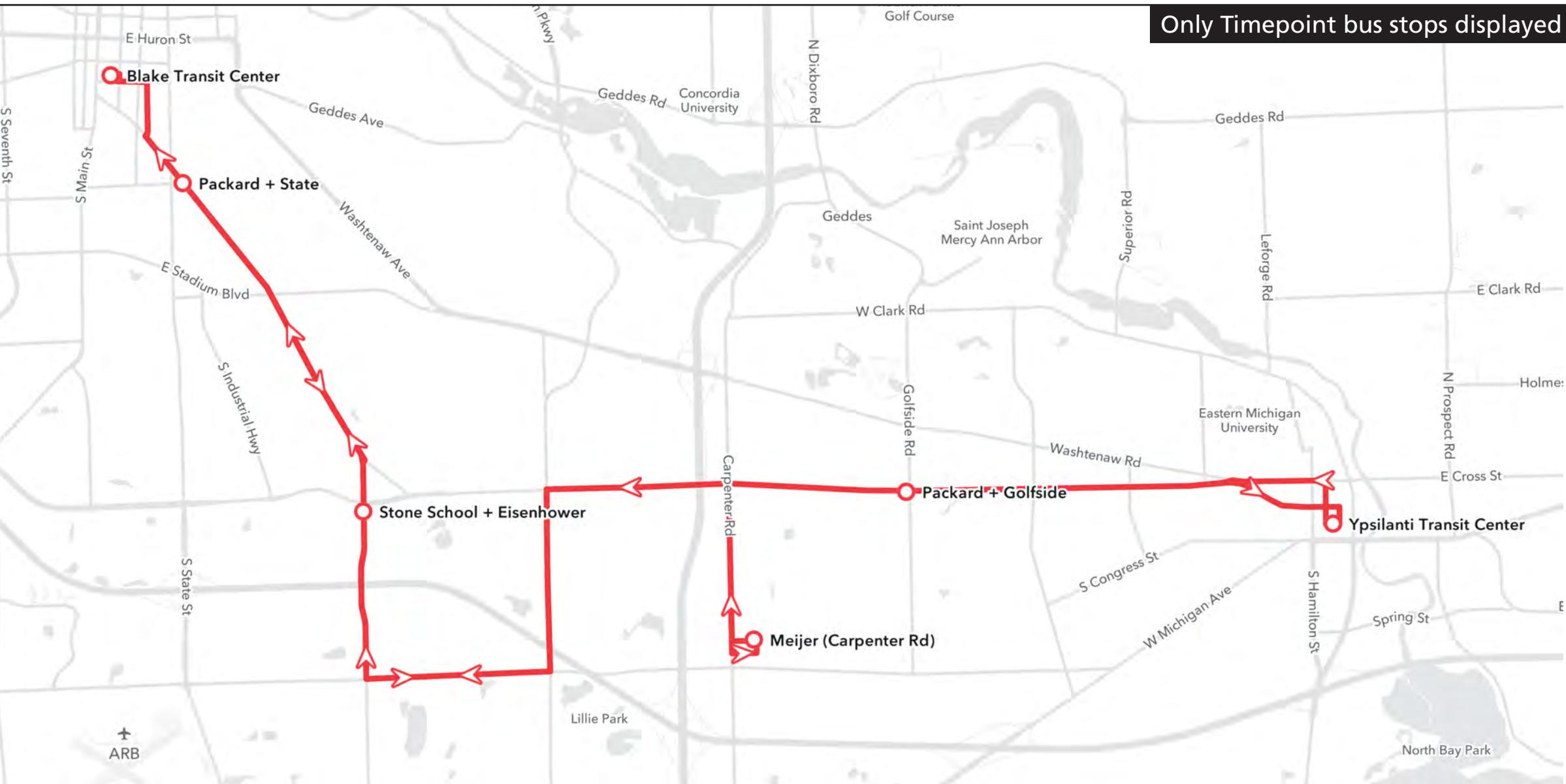
peak / midday / evening

Weekdays 6:15^{am}–11:15^{pm} 15 / 15 / 30

Saturday 8:15^{am}–10:00^{pm} 60

Sunday 8:15^{am}–6:15^{pm} 60

Revise Route 5 to two variations: 5A trips will serve Ypsilanti and 5B trips will serve Meijer on Carpenter Rd. Add time to trips to improve on-time performance.



Route 6: Ellsworth

Schedule	Frequency (minutes)
	<i>peak / midday / evening</i>
Weekdays 6:15 ^{am} –10:15 ^{pm}	30 / 30 / 60
Saturday 8:15 ^{am} –10:15 ^{pm}	60
Sunday 8:15 ^{am} –6:15 ^{pm}	60

Revise Route 6 to serve Hewitt and Congress in Ypsilanti on all trips. Eliminate route variations. 6C trips will be replaced by Route 24. Trips will alternate with Route 24 to provide service every 30 minutes in Ann Arbor.



Proposed Ann Arbor Routes

22

Route 22: Pontiac–
DhuVarren

23

Route 23: Plymouth

24

Route 24: Eisenhower–
Golfside

25

Route 25 : Ann Arbor–
Saline Rd.

26

Route 26: Scio Church

27

Route 27: W. Stadium–
Oak Valley

28

Route 28: Pauline

29

Route 29: Liberty

30

Route 30: Jackson–
Dexter

32

Route 32: Miller

33

Route 33: Newport

34

Route 34: Maple–Dexter

61

Route 61: U of M–State

62

Route 62: U of M–State

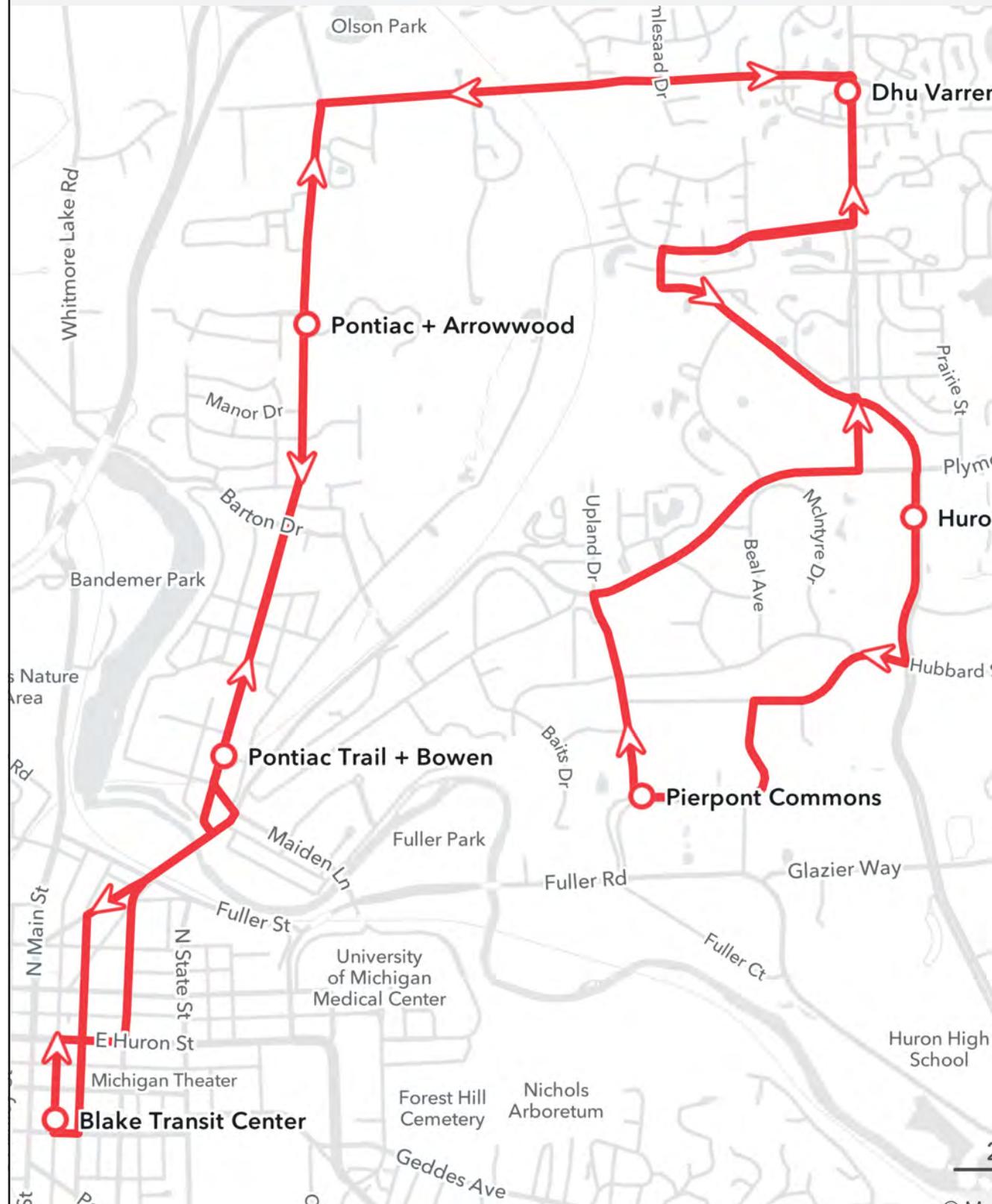
65

Route 65: Green–Fuller

Route 22: Pontiac–DhuVarren

Schedule	Frequency (minutes)	
	<i>peak / midday / evening</i>	
Weekdays 6:20 ^{am} –11:15 ^{pm}	30	30 / 60
Saturday 7:45 ^{am} –10:15 ^{pm}	60	
Sunday 8:15 ^{am} –7:15 ^{pm}	60	

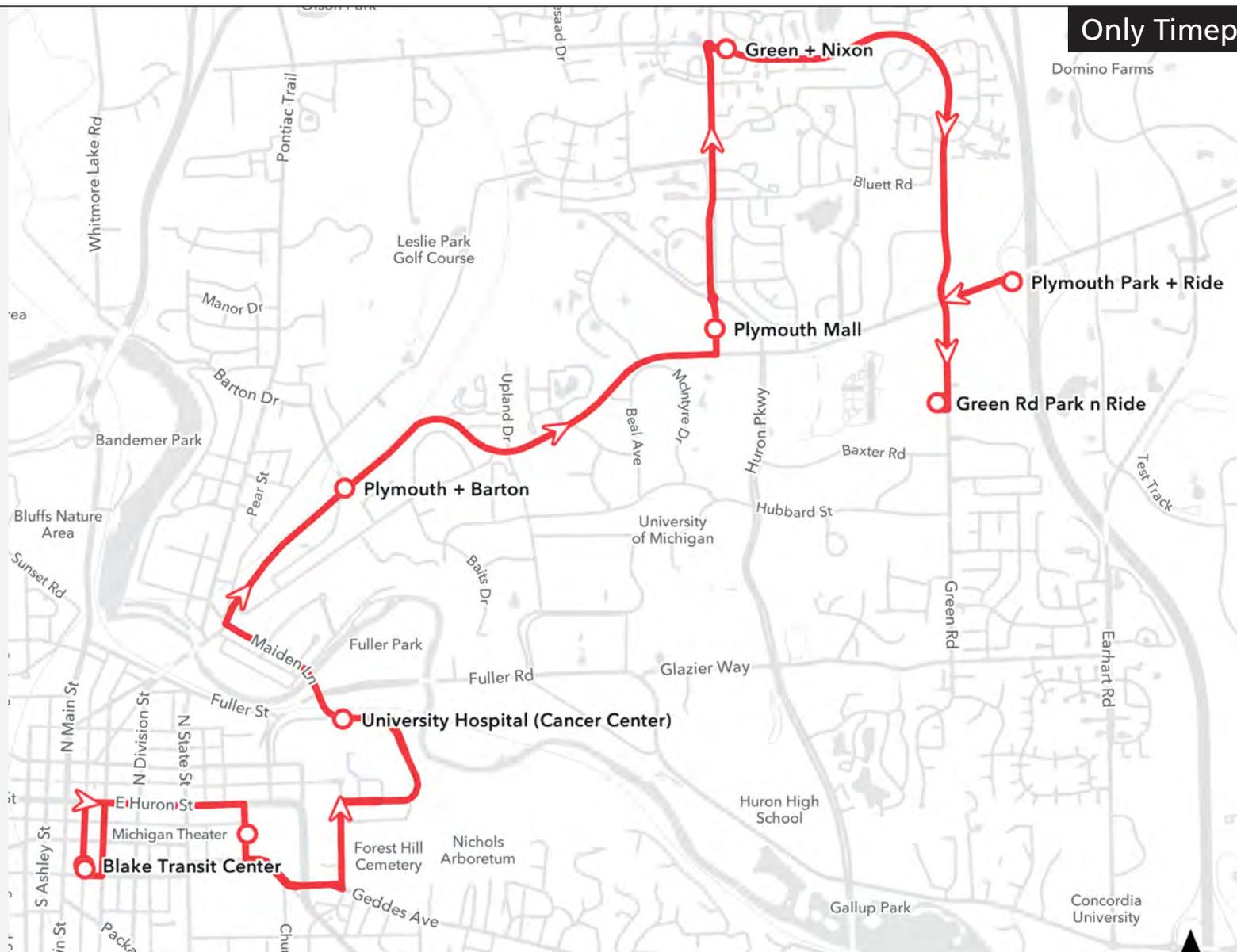
Reinstate service to Dhu Varren Rd and Pierpont Commons. Add time to peak hour trips to improve on-time performance.



Route 23: Plymouth

Schedule	Frequency (minutes)	
	<i>peak / midday / evening</i>	
Weekdays	6:30 ^{am} –11:30 ^{pm}	15 / 15 / 30
Saturday	8:20 ^{am} –9:45 ^{pm}	30
Sunday	8:15 ^{am} –6:15 ^{pm}	60

Revise Route 23 to serve Green Rd and the Plymouth Rd P&R lot on all weekday trips. Green Rd P&R lot will be served weekday evenings and weekends. Move routing in the downtown Ann Arbor area from Washington St to Huron St. Add time to trips to improve on-time performance.

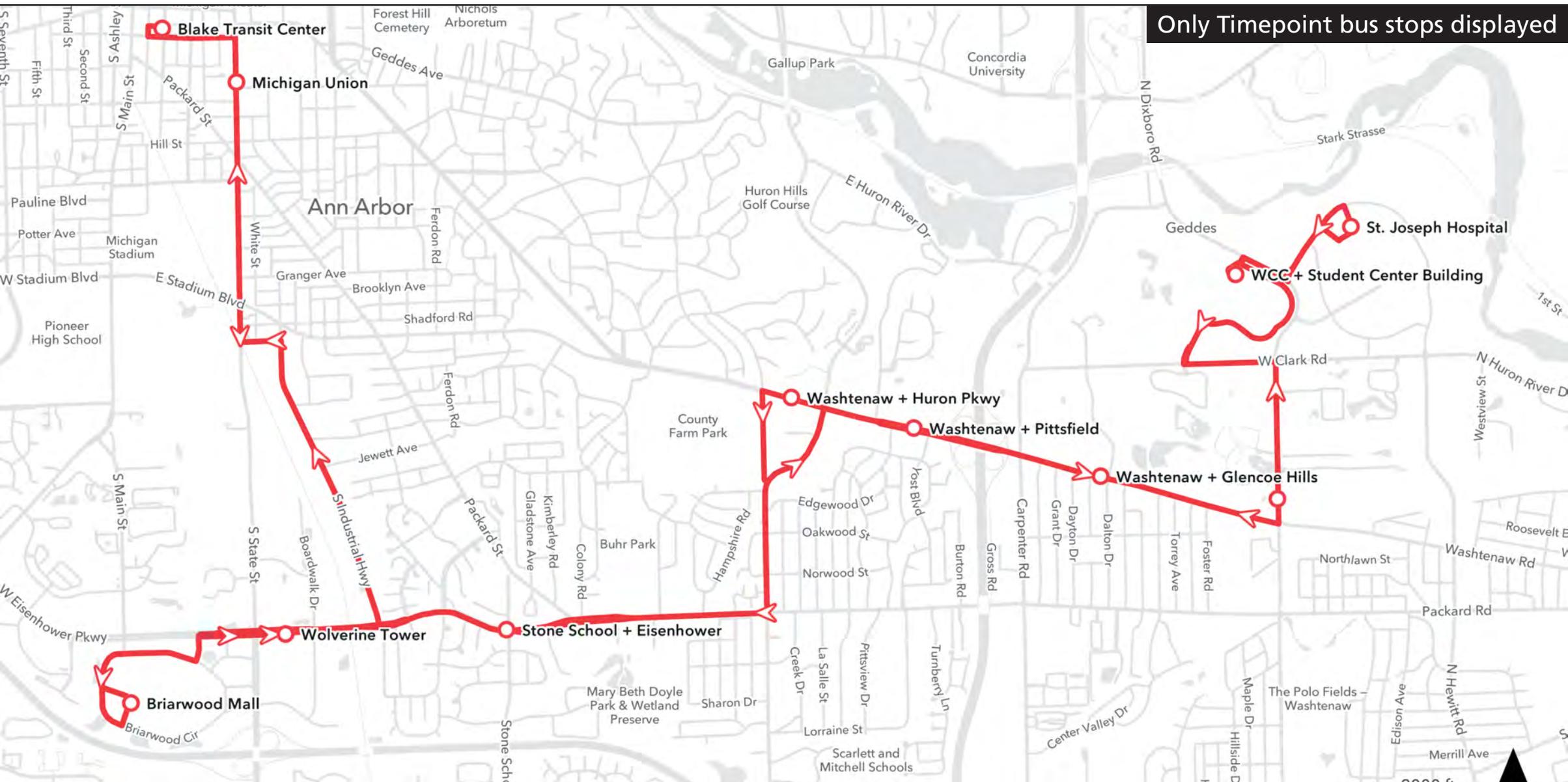


Only Timepoint bus stops displayed

Route 24: Eisenhower–Golfside

Schedule	Frequency (minutes)
	<i>peak / midday / evening</i>
Weekdays 6:15 ^{am} –10:45 ^{pm}	30 / 30 / 60
Saturday 8:00 ^{am} –10:15 ^{pm}	60
Sunday 8:00 ^{am} –6:45 ^{pm}	60

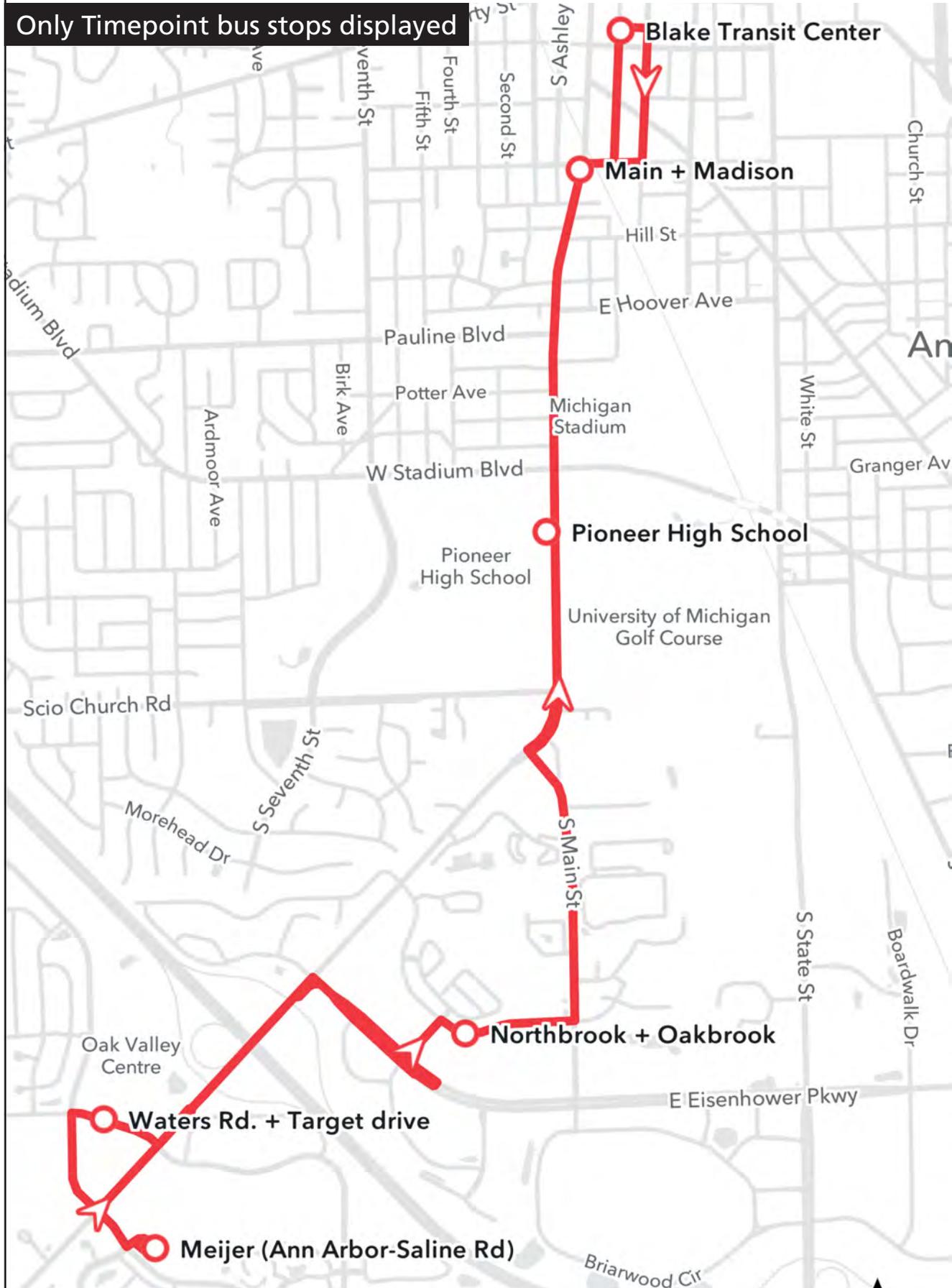
Rename route from “S. Main-East” to “Eisenhower-Golfside.” Change route to serve State St and S. Industrial instead of S. Main. Service to S. Main St, Northbrook Dr and Oakbrook Dr to be provided by Route 25. Trips will alternate with Route 6 to provide service every 30 minutes in a portion of the route within Ann Arbor.



Route 25: Ann Arbor–Saline Rd.

Schedule	Frequency (minutes)	
	<i>peak / midday / evening</i>	
Weekdays 6:20 ^{am} –10:50 ^{pm}	30	30 / 60
Saturday 7:30 ^{am} –9:30 ^{pm}	60	
Sunday 8:30 ^{am} –6:30 ^{pm}	60	

Continue current routing that serves Main St and Oakbrook Dr. Service in the Oak Valley Dr/Lohr Rd area south of Meijer on Ann Arbor-Saline Rd to be provided by FlexRide-West.

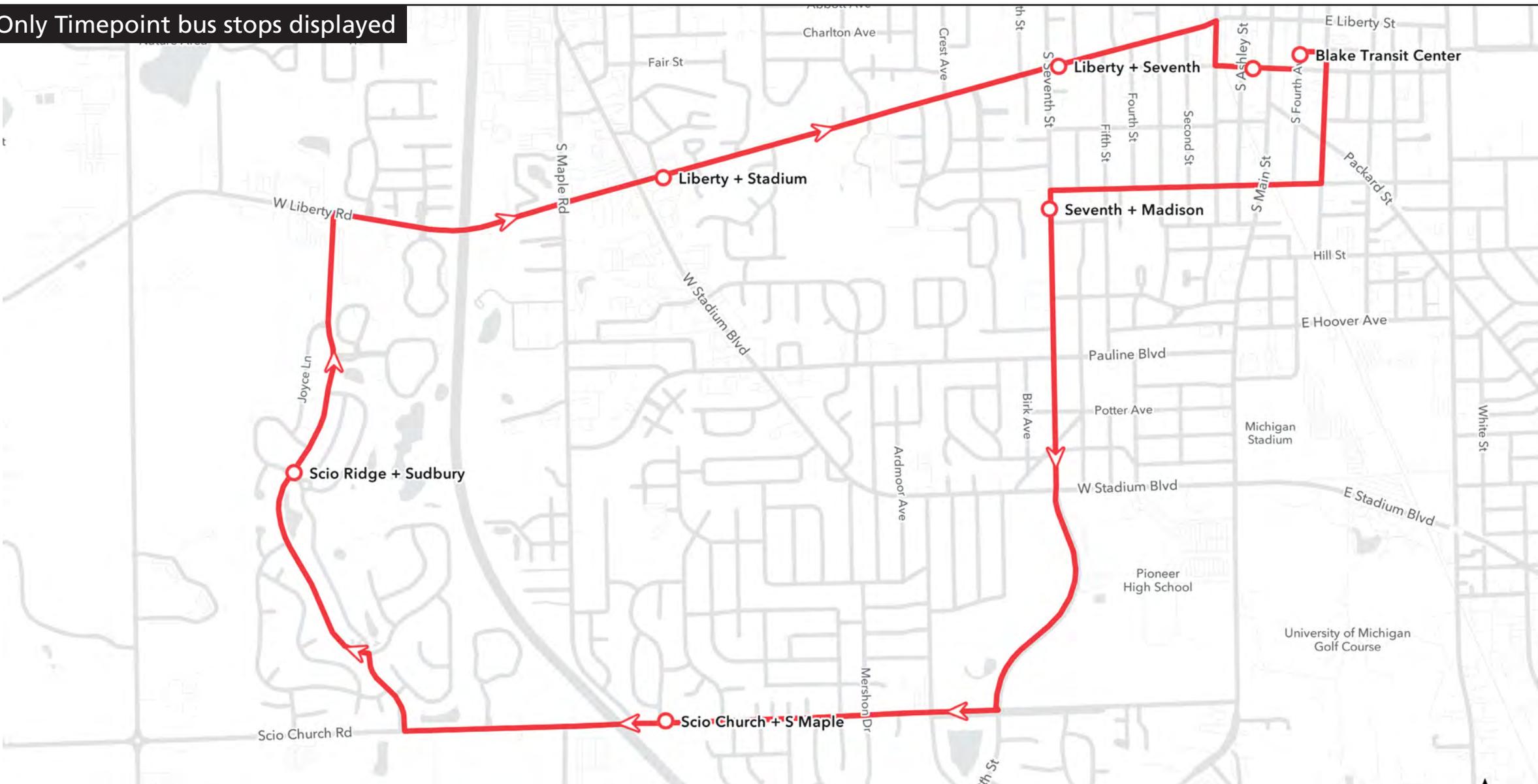


Route 26: Scio Church

Schedule	Frequency (minutes)	
	<i>peak / midday / evening</i>	
Weekdays 6:30 ^{am} –11:00 ^{pm}	30	60 / 60
Saturday 7:45 ^{am} –9:45 ^{pm}	60	
Sunday 8:45 ^{am} –6:45 ^{pm}	60	

Revise Route 26 to serve one direction only. Service in the reverse direction to be provided by Route 29. Trips will alternate with Route 29 to provide service every 30 minutes.

Only Timepoint bus stops displayed



Route 27: W. Stadium–Oak Valley

Schedule	Frequency (minutes)	
	<i>peak / midday / evening</i>	
Weekdays 6:10 ^{am} –10:45 ^{pm}	30	30 / 60
Saturday 8:15 ^{am} –10:15 ^{pm}	60	
Sunday 8:15 ^{am} –6:15 ^{pm}	60	

Reinstate temporarily suspended route.

Only Timepoint bus stops displayed



Route 28: Pauline

Schedule	Frequency (minutes)
	<i>peak / midday / evening</i>
Weekdays 6:00am–11:15pm	15 / 30 / 60
Saturday 8:00am–10:00pm	60
Sunday 8:00am–7:00pm	60

Revise Route 28 to serve Pauline Blvd in both directions for all trips.
Eliminate route variations.

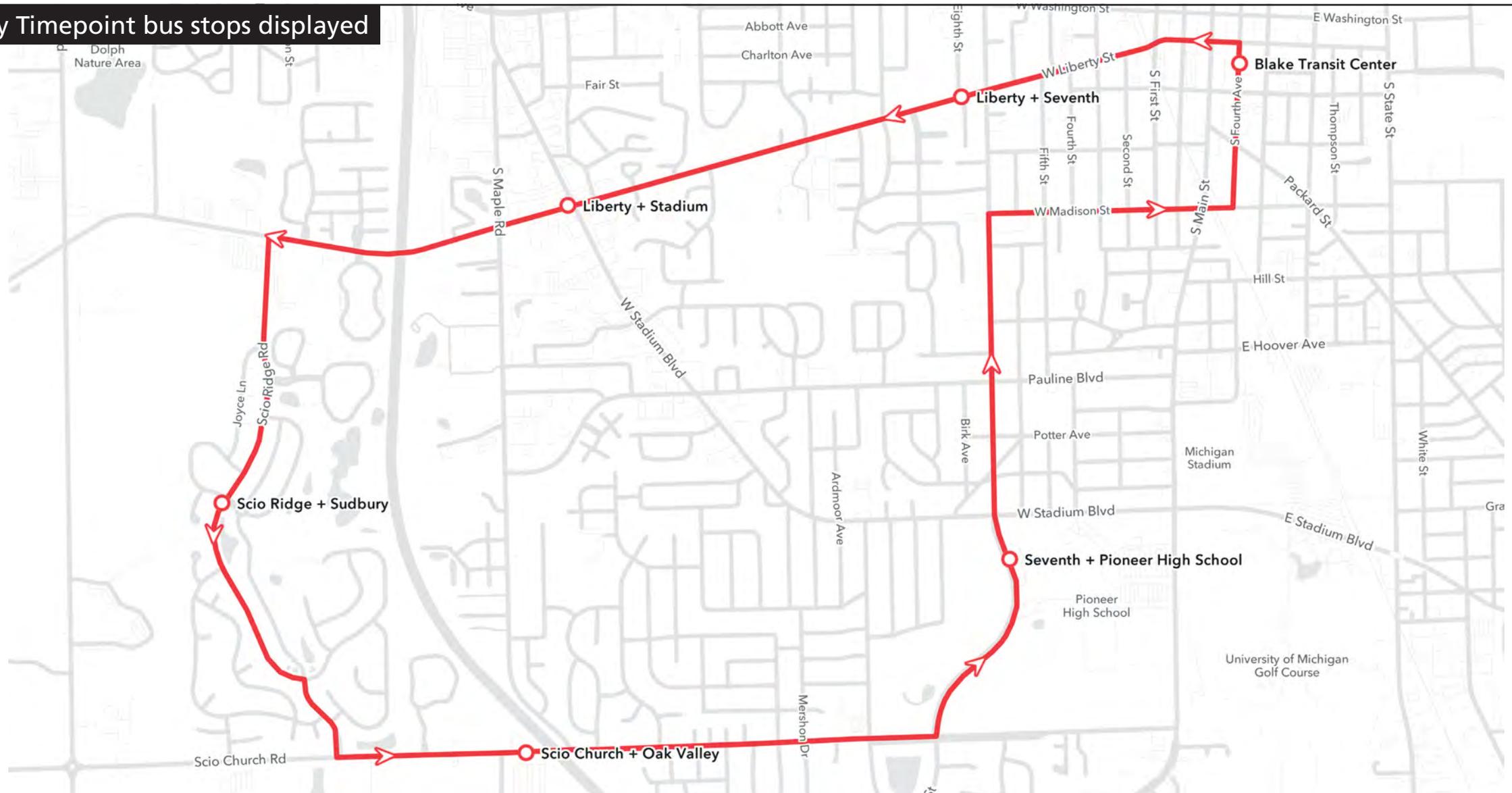


Route 29: Liberty

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:30 ^{am} –10:30 ^{pm}	30 / 60 / 60
Saturday	7:30 ^{am} –6:30 ^{pm}	60
Sunday	Discontinue	---

Revise Route 29 to serve one direction only. Service in the reverse direction to be provided by Route 26. Trips will alternate with Route 26 to provide service every 30 minutes. Use Route 26 on Saturdays after 6:30pm and on Sundays.

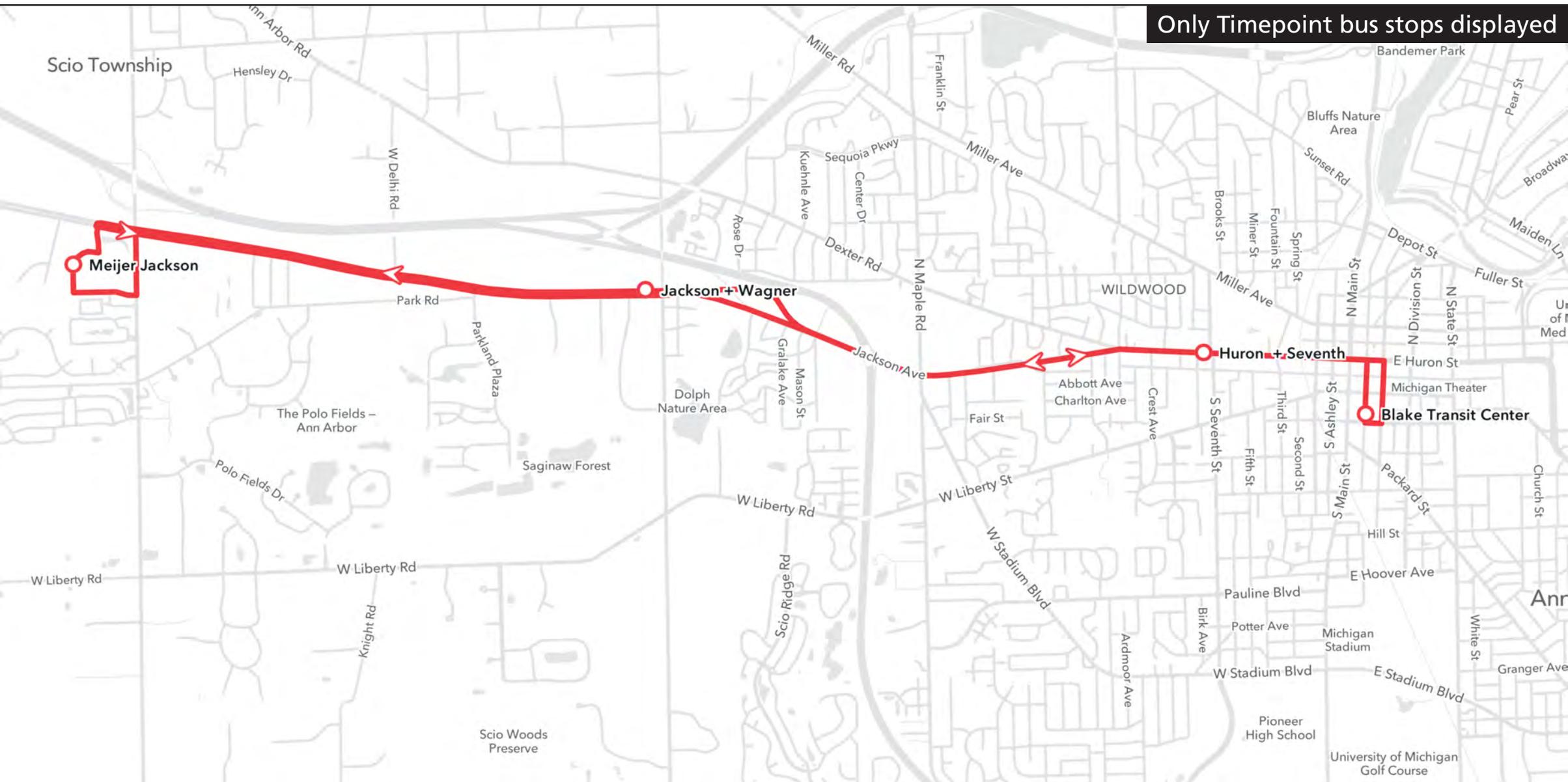
Only Timepoint bus stops displayed



Route 30: Jackson–Dexter

Schedule	Frequency (minutes)
	<i>peak / midday / evening</i>
Weekdays 6:15 ^{am} –11:15 ^{pm}	30 / 30 / 60
Saturday 7:00 ^{am} –10:00 ^{pm}	60
Sunday 8:30 ^{am} –6:30 ^{pm}	60

Reinstate service to Meijer/Jackson Rd. Add time to peak hour trips to improve on-time performance.



Route 31: Dexter Ave

Schedule	Frequency (minutes)	
	<i>peak / midday / evening</i>	
Weekdays	6:00am–11:30pm	30 / 30 / 60
Saturday	8:30am–10:30pm	60
Sunday	9:30am–7:30pm	60

Reinstate temporarily suspended route.



Route 32: Miller–Maple

Schedule	Frequency (minutes)	
	<i>peak / midday / evening</i>	
Weekdays 6:15 ^{am} –11:15 ^{pm}	30	30 / 60
Saturday 8:15 ^{am} –10:15 ^{pm}	60	
Sunday 8:15 ^{am} –6:45 ^{pm}	60	

Reinstate service to Maple Rd/Pennsylvania Ave.
Eliminate route variations. 32B/C trips will be replaced by Route 61.

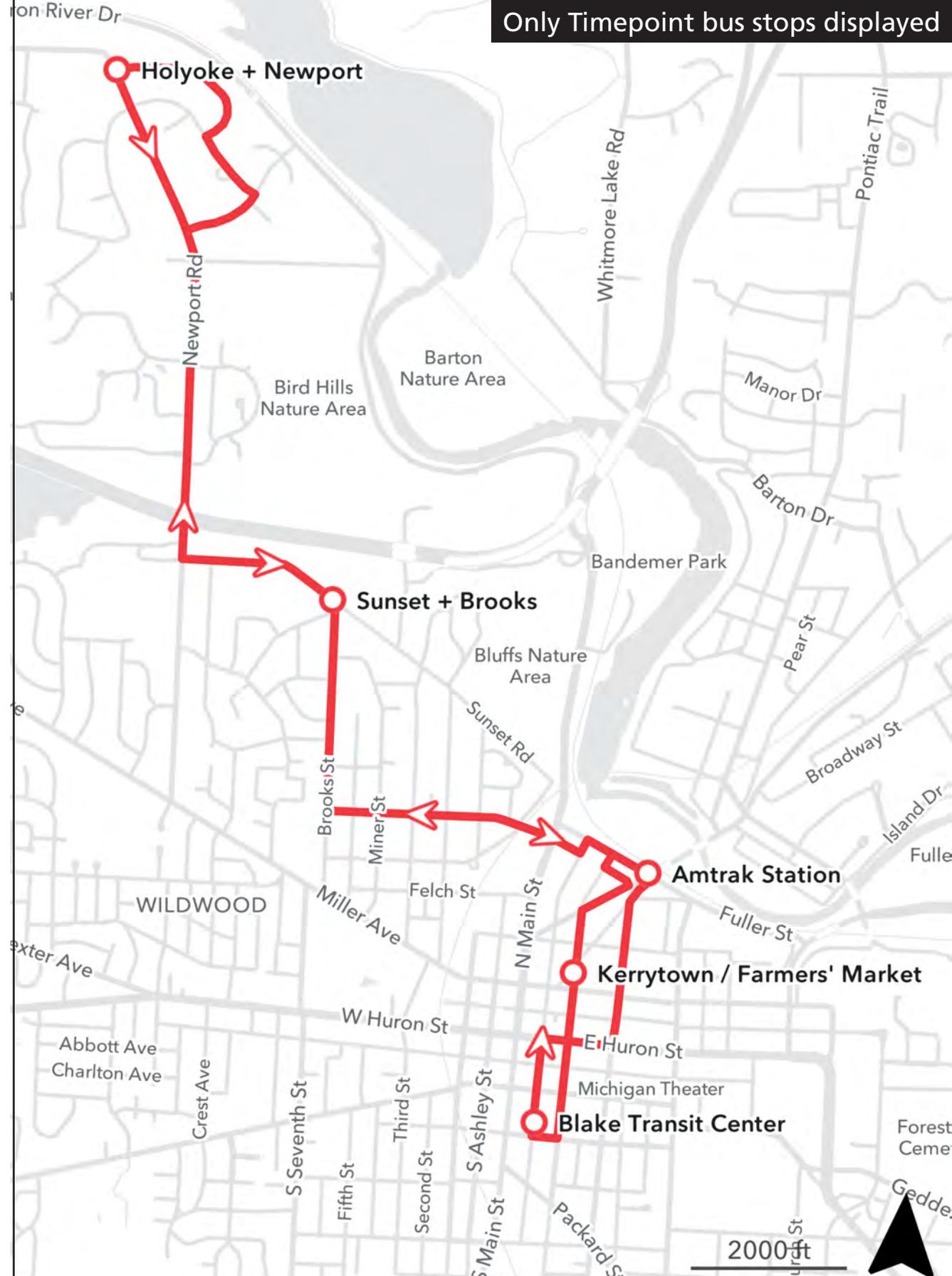


Route 33: Newport

Schedule	Frequency (minutes)	
	<i>peak / midday / evening</i>	
Weekdays 6:30 ^{am} –8:30 ^{pm}	30	30 / ---
Saturday Discontinue	---	
Sunday No service	---	

Revise Route 33 to serve the Amtrak station using Division St/Fifth Ave for all trips. Reinstate service to the Newport Rd/Holyoke Ln area. Add time to trips to improve on-time performance. Remove Saturday service.

Only Timepoint bus stops displayed



Route 34: Maple–Dexter (previously Rt 60)

Schedule

Frequency (minutes)

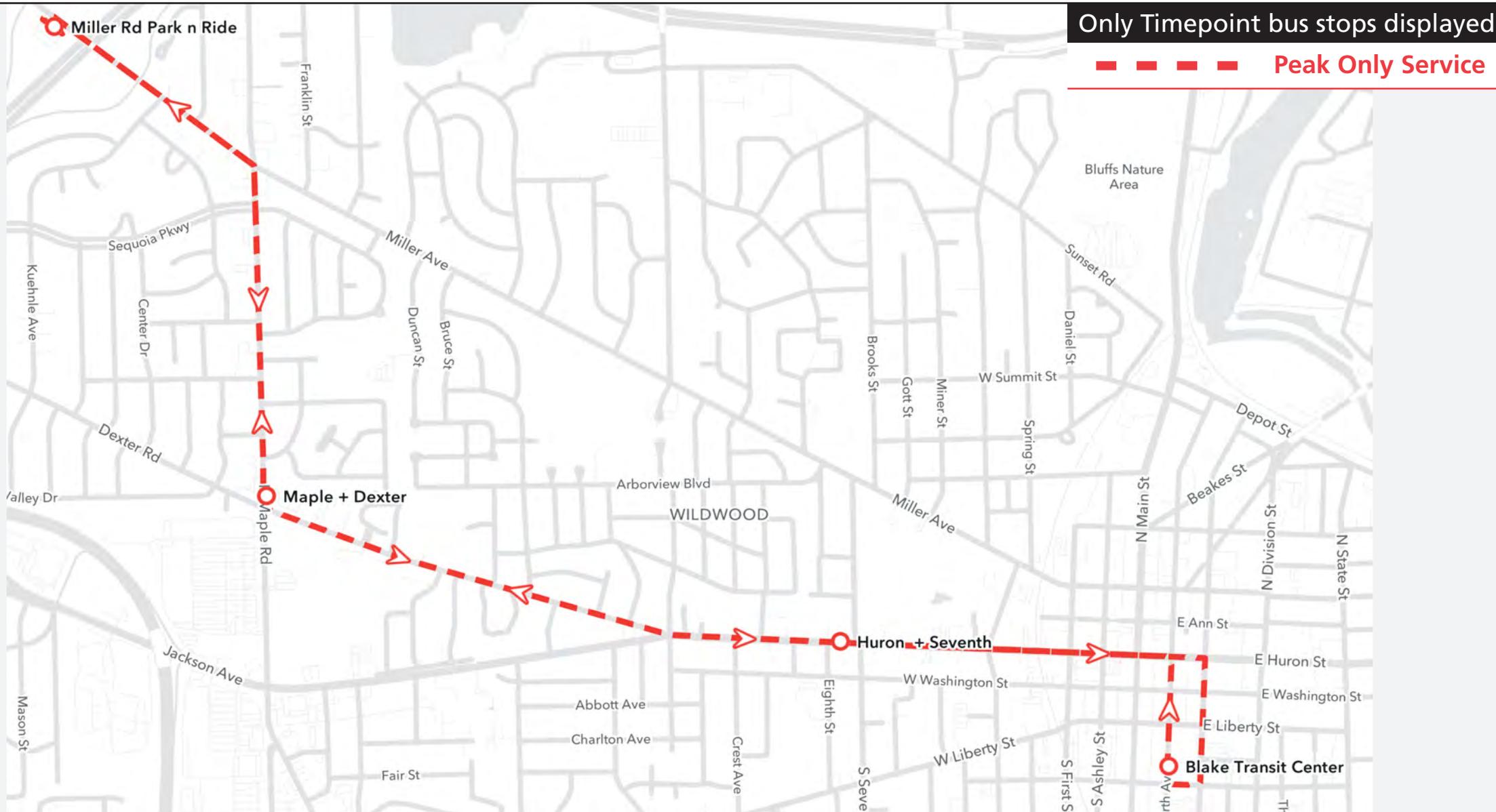
peak / midday / evening

Weekdays 6:30^{am}–8:45^{am}
3:45^{pm}–5:45^{pm}

30 / --- / ---

Sat/Sun ---

Revise route to end all trips at the Blake Transit Center. Rename route from 'UM–Dexter' to 'Maple–Dexter' and change number from Route 60 to Route 34. Connect all trips with Route 23 at the Blake Transit Center. Add time to trips to improve on-time performance.



Route 61 (previously Rt 32B/C)

Schedule

Frequency (minutes)

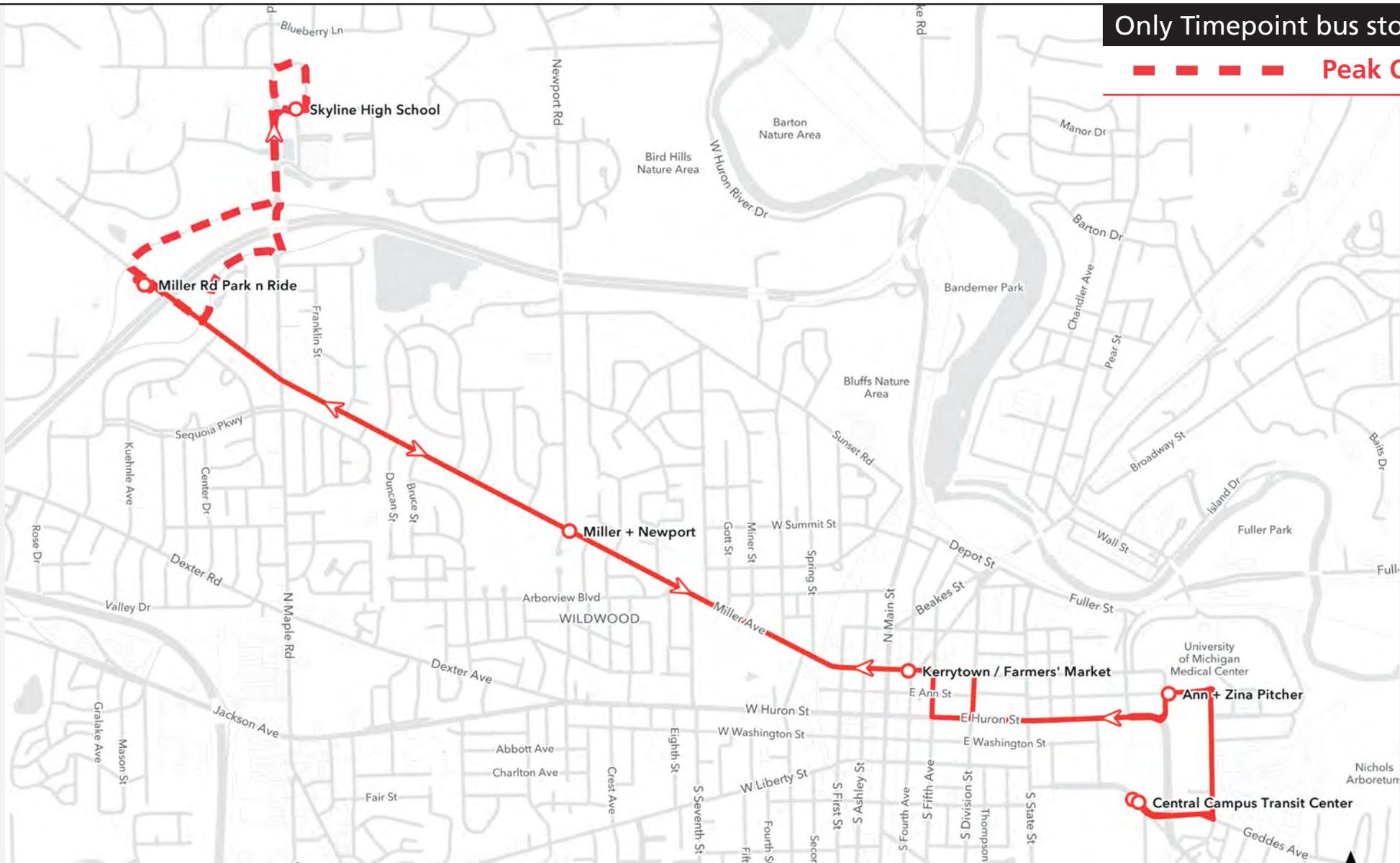
peak / midday / evening

Weekdays 6:45^{am}–7:45^{pm} 30 / 30 / ---

Saturday No service ---

Sunday No service ---

Revise route to serve the Miller Rd. P&R lot, Um Central/Medical Campuses. Serve Skyline High School bell times. Change number from Route 32B/32C to Route 61. Connect all trips with Route 65 at the CCTC to reach North Campus. Add time to trips to improve on-time performance. Trips will alternate with Route 34 to provide service every 30 minutes from the Miller Rd P&R lot.



Only Timepoint bus stops displayed

--- Peak Only Service

Route 62: U of M–State

Schedule

Frequency (minutes)

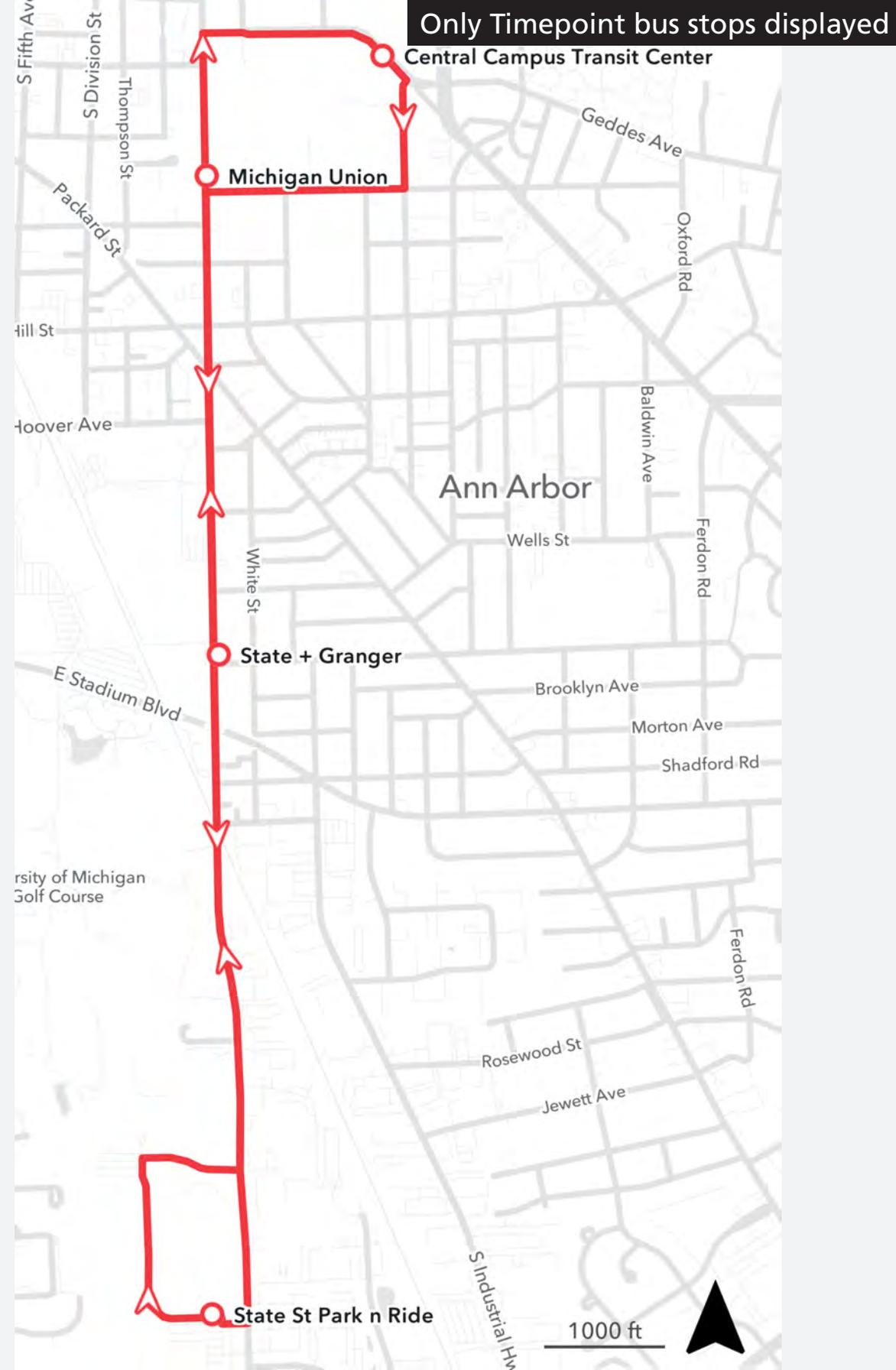
peak / midday / evening

Weekdays 6:40^{am}–10:00^{pm} 10 / 12 / 30

Saturday --- ---

Sunday --- ---

Revise route to serve between UM Central Campus and the State St P&R lots. Remove service to Briarwood Mall. Use Route 6 or revised Route 24 as an alternative. Shorten trips to improve on-time performance.



Route 63: U-M–Pontiac

Schedule	Frequency (minutes)	
	<i>peak / midday / evening</i>	
Weekdays 7:05 ^{am} –8:45 ^{am}	30	--- / ---
3:50 ^{pm} –5:50 ^{pm}	---	
Sat/Sun No service	---	

Revise route to provide two-way service in the UM Central/Medical Campus areas. Remove service from Glen Ave and Fuller St. Connect all trips with Route 64 at the CCTC. Add time to trips to improve on-time performance.



Route 64: Geddes–E. Stadium

Schedule	Frequency (minutes)
	<i>peak / midday / evening</i>
Weekdays 6:30 ^{am} –9:05 ^{am}	30 / --- / ---
3:30 ^{pm} –6:05 ^{pm}	---
Saturday Discontinue	---
Sunday ---	---

Revise route to end at the UM Central Campus Transit Center. Connect all trips with Route 63 at the CCTC to reach UM Medical Campus. Add time to trips to improve on-time performance. Remove Saturday service.



Route 63: U-M–Pontiac

Schedule	Frequency (minutes) <i>peak / midday / evening</i>
Weekdays 7:05 ^{am} –8:45 ^{am} 3:50 ^{pm} –5:50 ^{pm}	30 / --- / ---
Sat/Sun No service	---

Route 64: Geddes–E. Stadium

Schedule	Frequency (minutes) <i>peak / midday / evening</i>
Weekdays 6:30 ^{am} –9:05 ^{am} 3:30 ^{pm} –6:05 ^{pm}	30 / --- / ---
Saturday Discontinue	---
Sunday ---	---

Connect all Route 63 and Route 64 trips at the CCTC to reach UM Medical Campus.

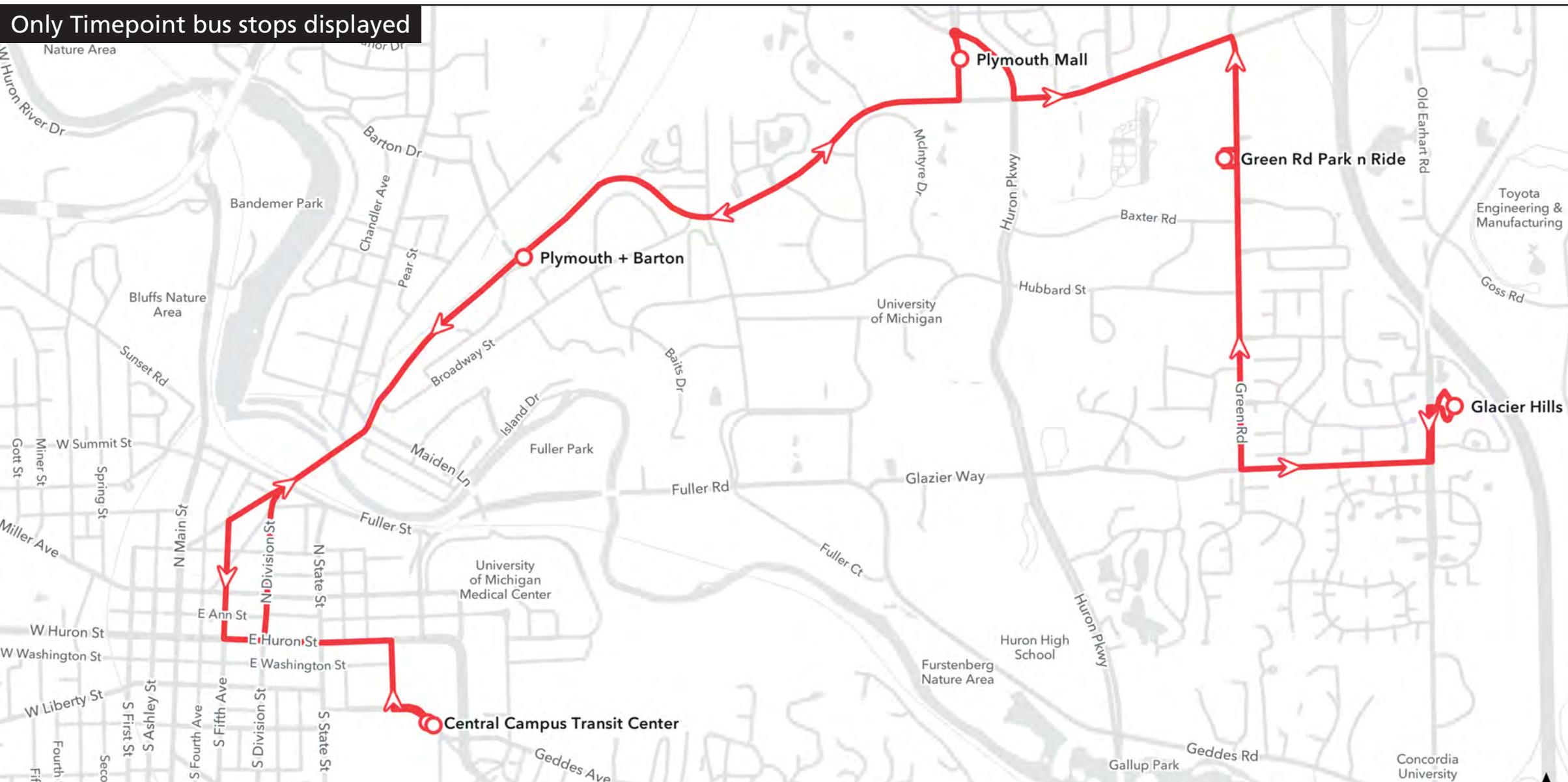


Route 65: U-M–Downtown–Green

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:45 ^{am} –8:40 ^{pm}	30 / 30 / 30
Saturday	No service	---
Sunday	No service	---

Revise route to provide two-way service in the downtown Ann Arbor and UM Central Campus areas. Connect all trips with Route 61 at the CCTC to reach UM Medical Campus. Reinstate service to the Glacier Hills and Green Rd P&R lot areas.

Only Timepoint bus stops displayed



Route 61

(previously Rt 32B/C)

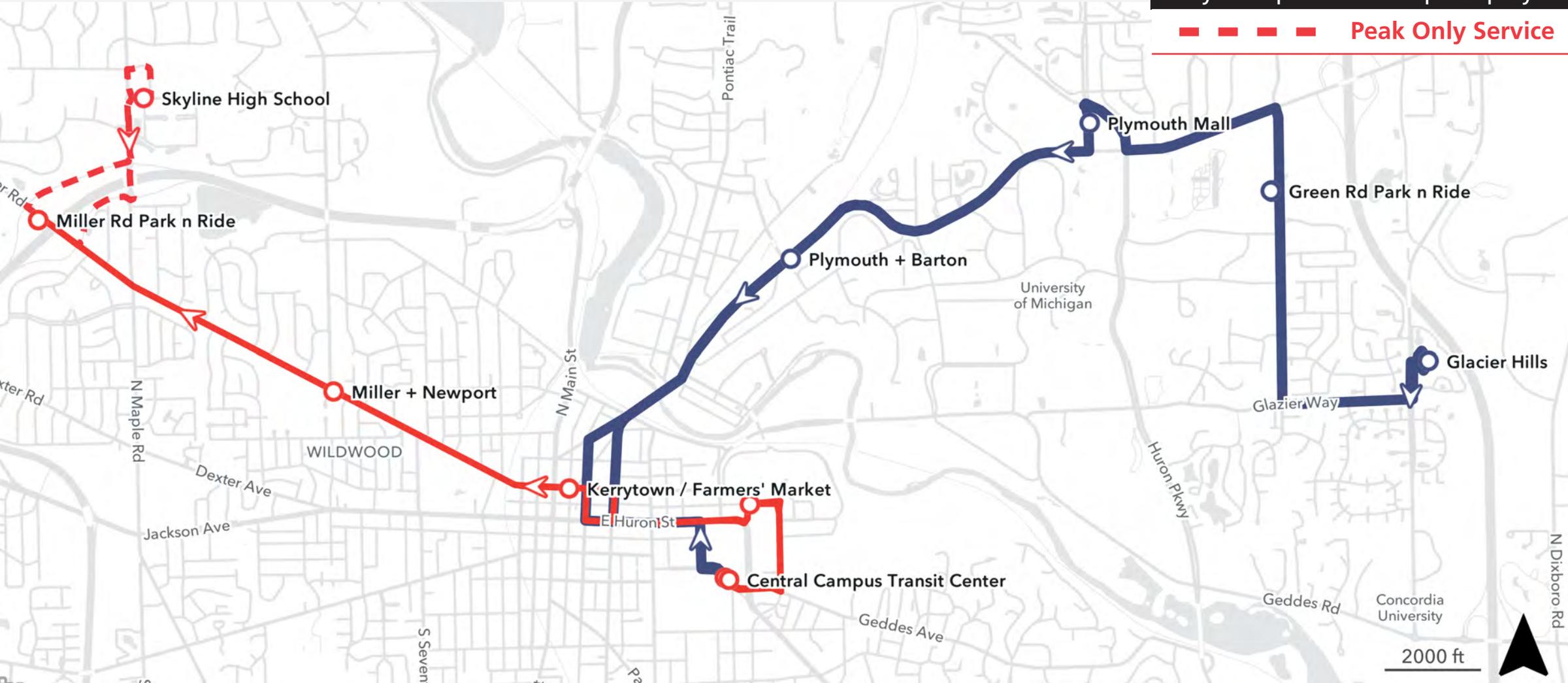
Schedule	Frequency (minutes) <i>peak / midday / evening</i>
Weekdays 6:45 ^{am} –8:40 ^{pm}	30 / 30 / 30
Saturday No service	---
Sunday No service	---

Route 65: U-M– Downtown–Green

Schedule	Frequency (minutes) <i>peak / midday / evening</i>
Weekdays 6:45 ^{am} –8:40 ^{pm}	30 / 30 / 30
Saturday No service	---
Sunday No service	---

Only Timepoint bus stops displayed

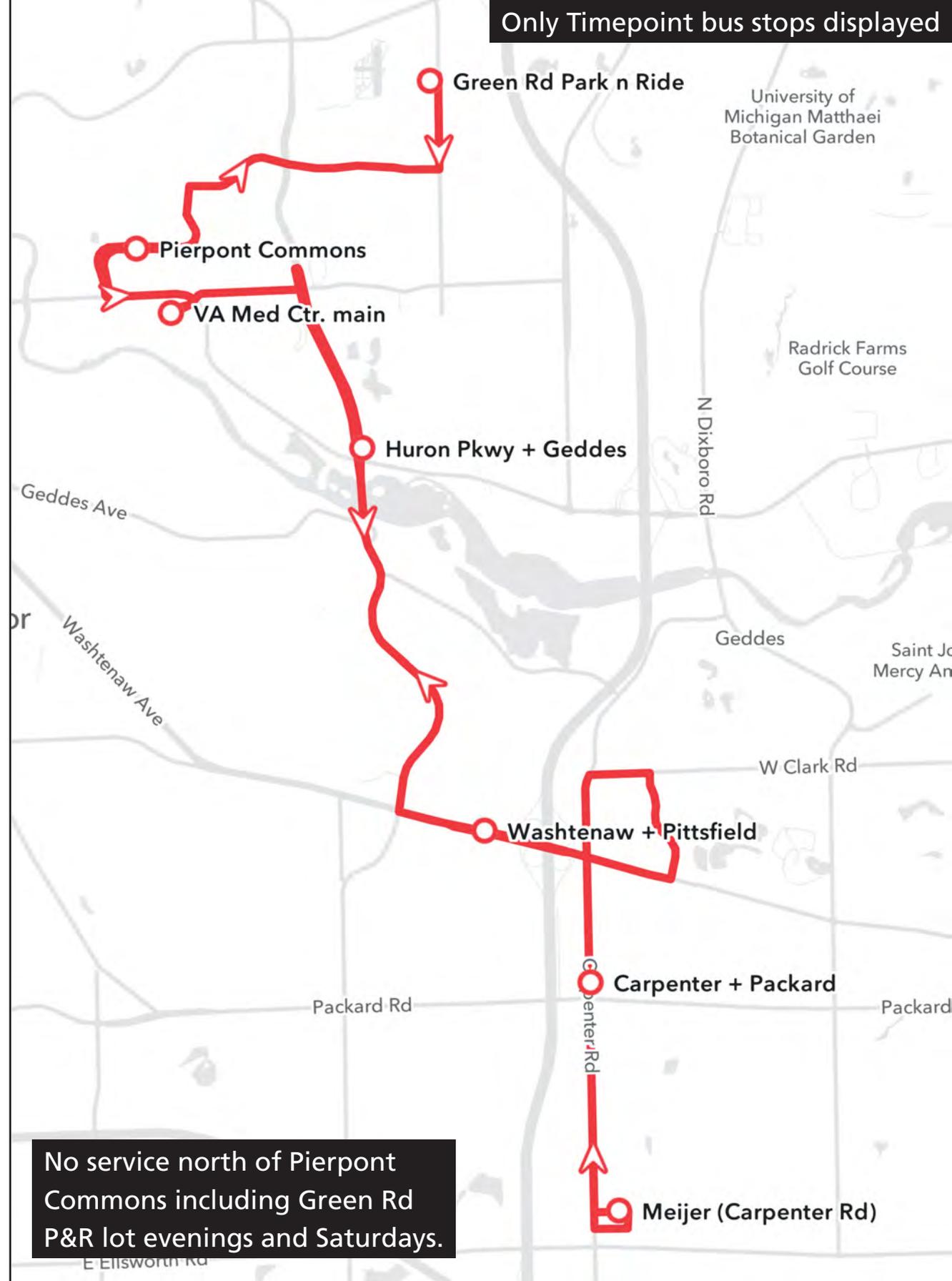
— — — — — Peak Only Service



Route 66: Carpenter–Huron Pkwy

Schedule		Frequency (minutes)
		<i>peak / midday / evening</i>
Weekdays	6:30 ^{am} –11:30 ^{pm}	30 / 30 / 60
Saturday	8:15 ^{am} –10:25 ^{pm}	60
Sunday	No service	---

Reinstate temporarily suspended route. Remove evening and Saturday service north of Pierpont Commons including the Green Rd P&R lot.



Ypsilanti Area Routes

Routes to operate in Ypsilanti and Ypsilanti Township

42

Route 42: MacArthur–Michigan Ave

43

Route 43: E. Michigan Ave

44

Route 44: Ecorse–Tyler

45

Route 45: Grove

46

Route 46: Paint Creek

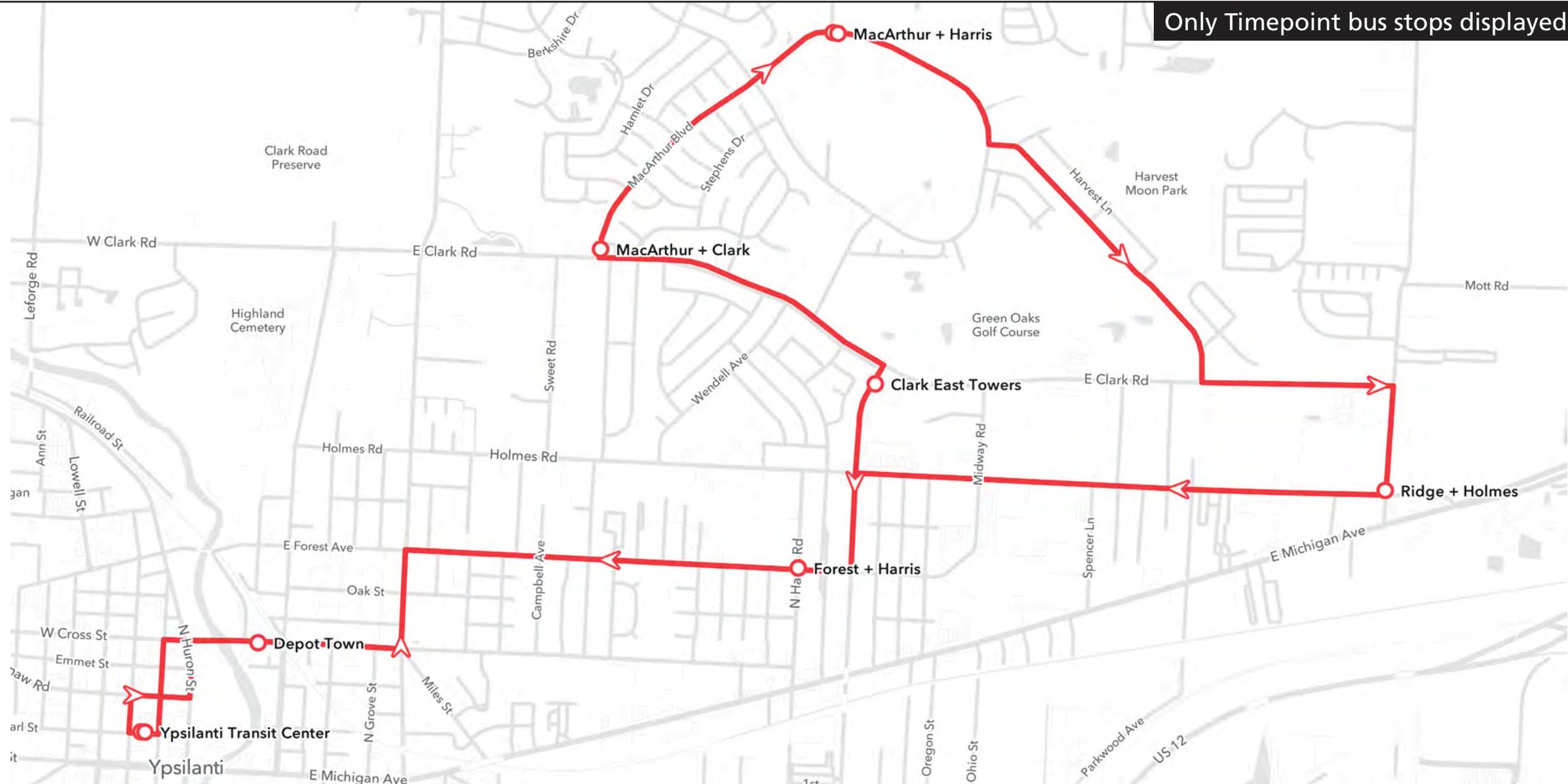
47

Route 47: Harriet–W. Michigan

Route 42: Forest–MacArthur

Schedule	Frequency (minutes)	
	<i>peak / midday / evening</i>	
Weekdays 6:05 ^{am} –10:15 ^{pm}	30 / 30 / 60	
Saturday 7:15 ^{am} –10:15 ^{pm}	60	
Sunday 8:15 ^{am} –6:15 ^{pm}	60	

Reinstate service to Forest Ave and Holmes Rd areas.



Route 43: E. Michigan Ave.

Schedule	Frequency (minutes)
	<i>peak / midday / evening</i>
Weekdays 6:00am–11:00pm	30 / 30 / 60
Saturday 8:00am–10:00pm	60
Sunday 8:00am–6:00pm	60

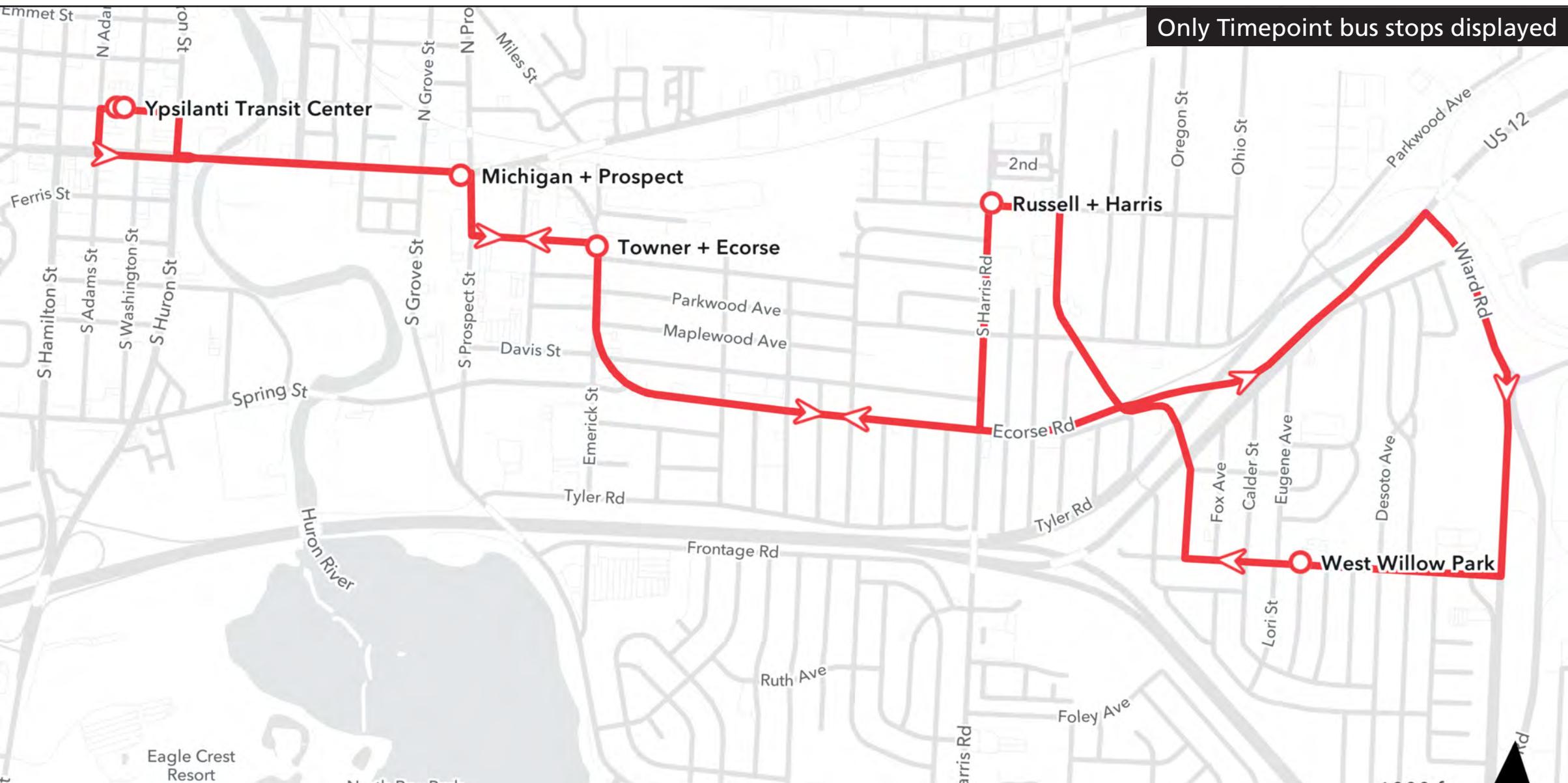
Reinstate temporarily suspended route.



Route 44: Ecorse–Tyler

Schedule	Frequency (minutes)	
	<i>peak / midday / evening</i>	
Weekdays 6:15 ^{am} –10:45 ^{pm}	30	30 / 60
Saturday 7:45 ^{am} –9:45 ^{pm}	60	
Sunday 8:15 ^{am} –6:15 ^{pm}	60	

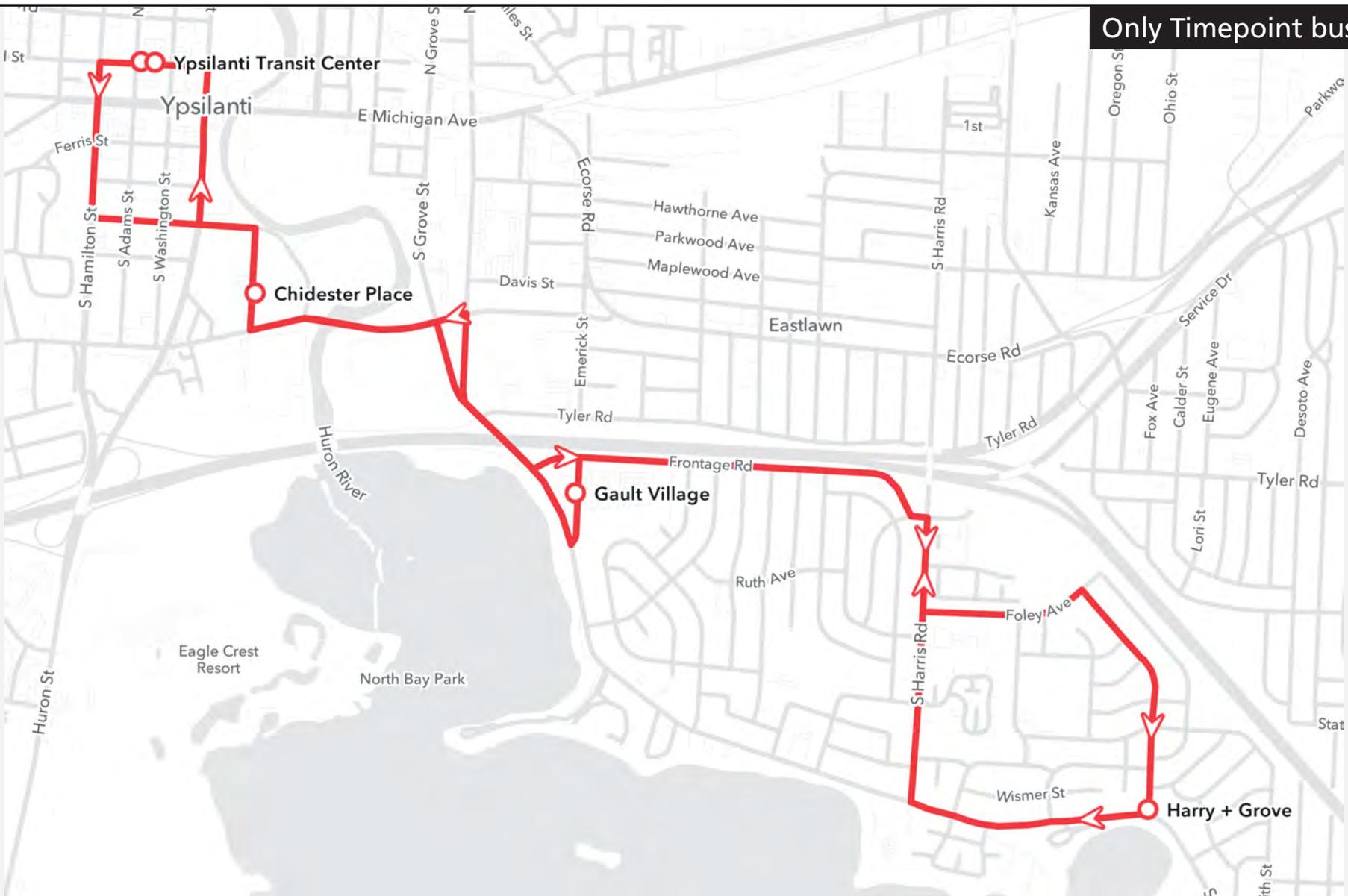
Continue current routing from Ypsilanti Transit Center to Tyler Rd. and Nash Ave. area.



Route 45: Grove

Schedule	Frequency (minutes)
	<i>peak / midday / evening</i>
Weekdays 6:30am–10:00pm	30 / 30 / 60
Saturday 7:45am–9:45pm	60
Sunday 8:45am–6:45pm	60

Continue current routing. Service in the area east of Harry St/Grove Rd to be provided by FlexRide-East.



Route 46: Paint Creek

Schedule

Frequency (minutes)

peak / midday / evening

Weekdays 6:00^{am}–10:00^{pm} 30 / 30 / 60

Saturday 8:00^{am}–10:00^{pm} 60

Sunday 8:00^{am}–6:00^{pm} 60

Reinstate service to the Huron River Dr/Tuttle Hill Rd area. Rename route from “Huron-Textile” to “Huron-Paint Creek.” Service in the area south of Huron River Dr to be provided by FlexRide-East.



Route 47: Harriet–W. Michigan

Schedule	Frequency (minutes)
	<i>peak / midday / evening</i>
Weekdays 6:00am–10:30pm	30 / 30 / 60
Saturday 8:30am–9:30pm	60
Sunday 8:30am–6:30pm	60

Continue current routing from the Ypsilanti Transit Center to the Ellsworth Rd/Hewitt Rd area.

Only Timepoint bus stops displayed



Discontinued Routes

The following routes would be discontinued, and we suggest using an alternative route.

Discontinued Route	Suggested Alternative(s)
Route 21: Amtrak–Depot	Route 33
Route 41: EMU COB Shuttle	Routes 3, 4, 5 connect from the Ypsilanti Transit Center to EMU's main campus.
Route 68: Harris–Ford	Use Routes 42, 43, 44, or 45
Route 81: Ypsilanti Express	Use vanpools as an alternative
Route 91: ExpressRide Chelsea	Use vanpools as an alternative
Route 92: ExpressRide Canton	Use vanpools as an alternative

Visit MyVanRide.org for Vanpool information.



(West)

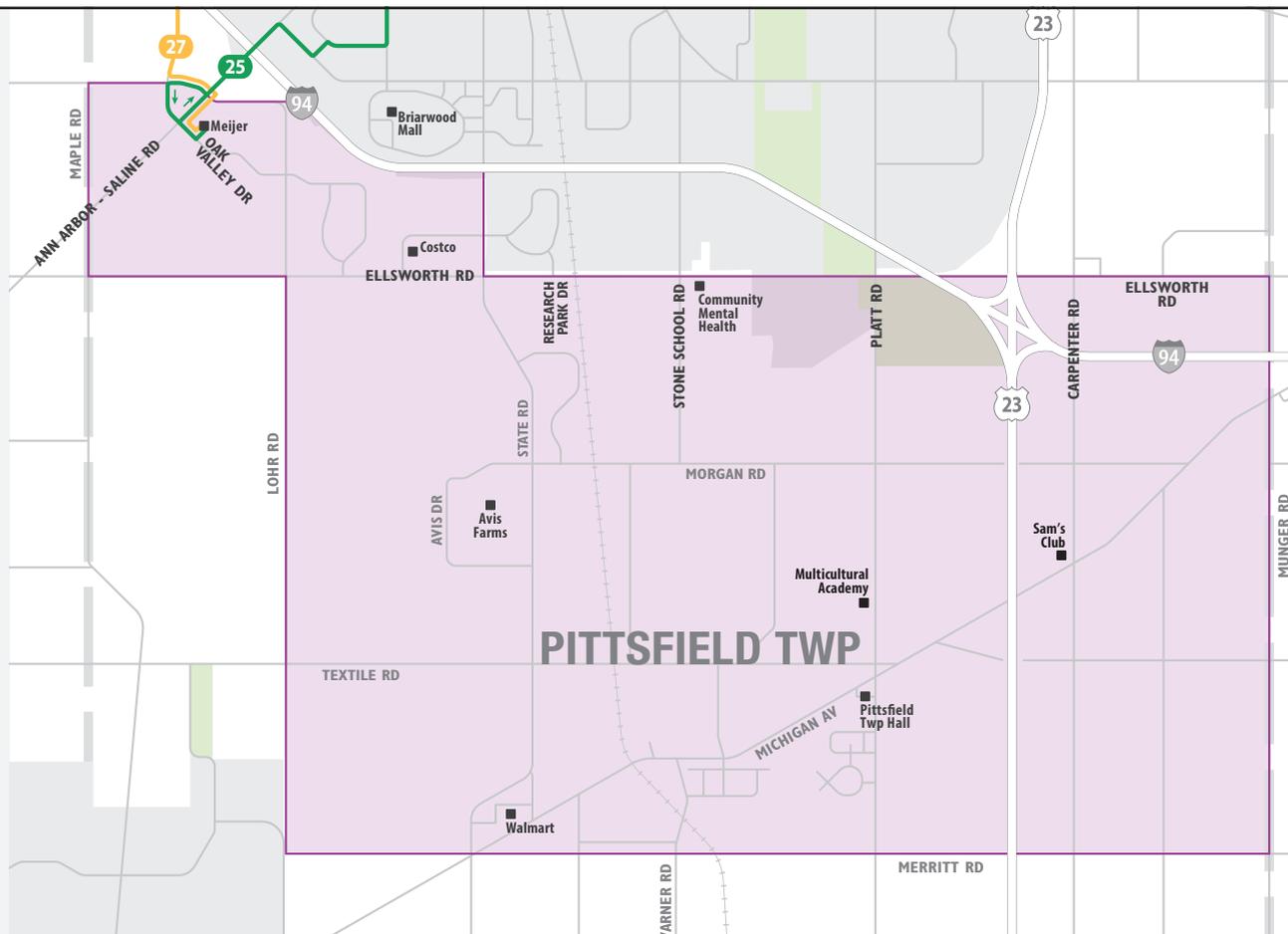
Service Hours

Weekdays	7:00 ^{am} –7:00 ^{pm}
Saturday	---
Sunday	---

Service Area

Adjust expanded area in Pittsfield Township. Scio Township and Ann Arbor areas that were served during the Temporary Service Plan by FlexRide to return to fixed route service.

Transfers are free between fixed route and FlexRide



FlexRide (East)

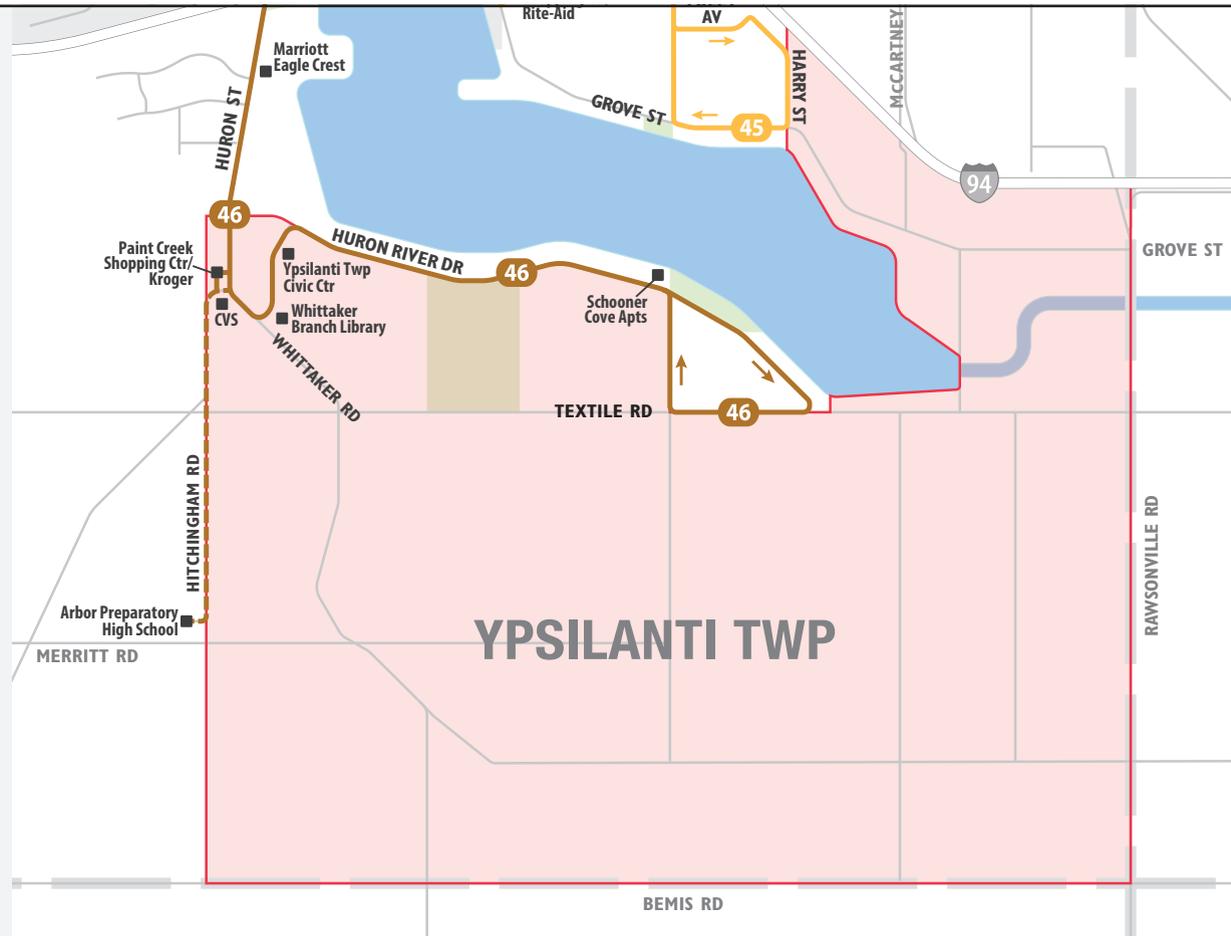
Service Hours

Weekdays 6:00^{am}–10:00^{pm}
Saturday 8:00^{am}–9:00^{pm}
Sunday 9:00^{am}–7:00^{pm}

Service Area

Continue FlexRide-East service south of Huron River Dr and east of Harry St. Areas served during the Temporary Service Plan north of Huron River Dr. to be served by reinstated Route 46. Maintain direct connection to the Ypsilanti Transit Center. Adjust expanded service hours.

Transfers are free between fixed route and FlexRide



FlexRide

(Late Night & Holiday)

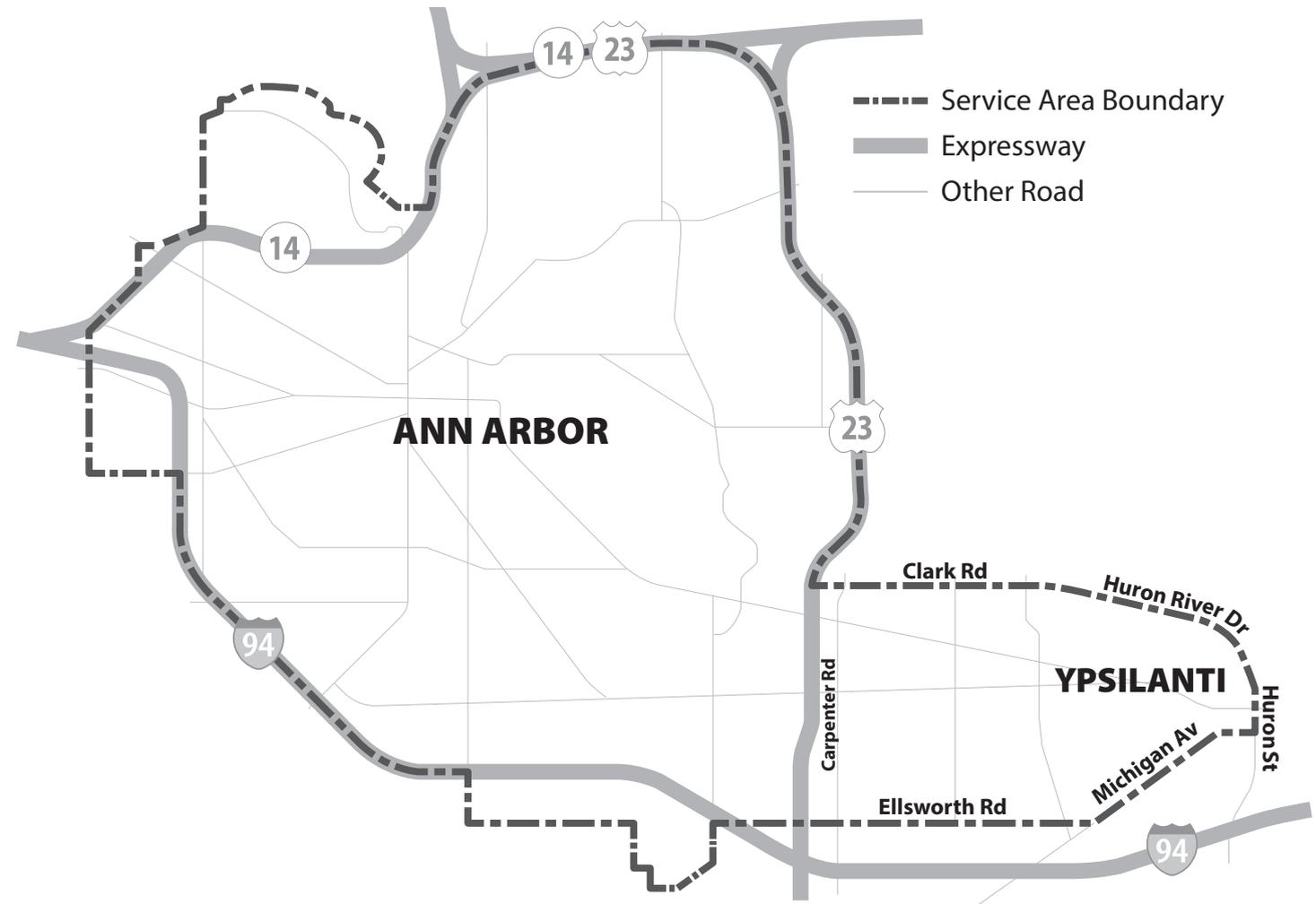
Service Hours

Weekdays	11:45 ^{pm} –6:00 ^{am}
Saturday	10:45 ^{pm} –8:00 ^{am}
Sunday	8:00 ^{pm} –6:00 ^{am}
Holidays	All Day

Trips available in the City of Ann Arbor and Ypsilanti between Clark Road/East Huron River Drive on the north and Ellsworth Road/Michigan Avenue on the south.

Curb-to-curb service during late-night hours and on major holidays when regular fixed-route service is not available to be provided by FlexRide. Service is provided in accessible vehicles.

Maintain current service allowing trips to begin and end anywhere within the same designated service area at the same fare.





General Operating Hours

A-Ride (ADA) service is available during TheRide’s regularly scheduled fixed route bus service. All A-Ride trips must be completed by the end of these scheduled service hours. If published scheduled fixed route times change, the A-Ride times will change as well.

While Will-Calls can be activated same day, a customer must request a Will-Call return trip in advance when scheduling their initial trip.

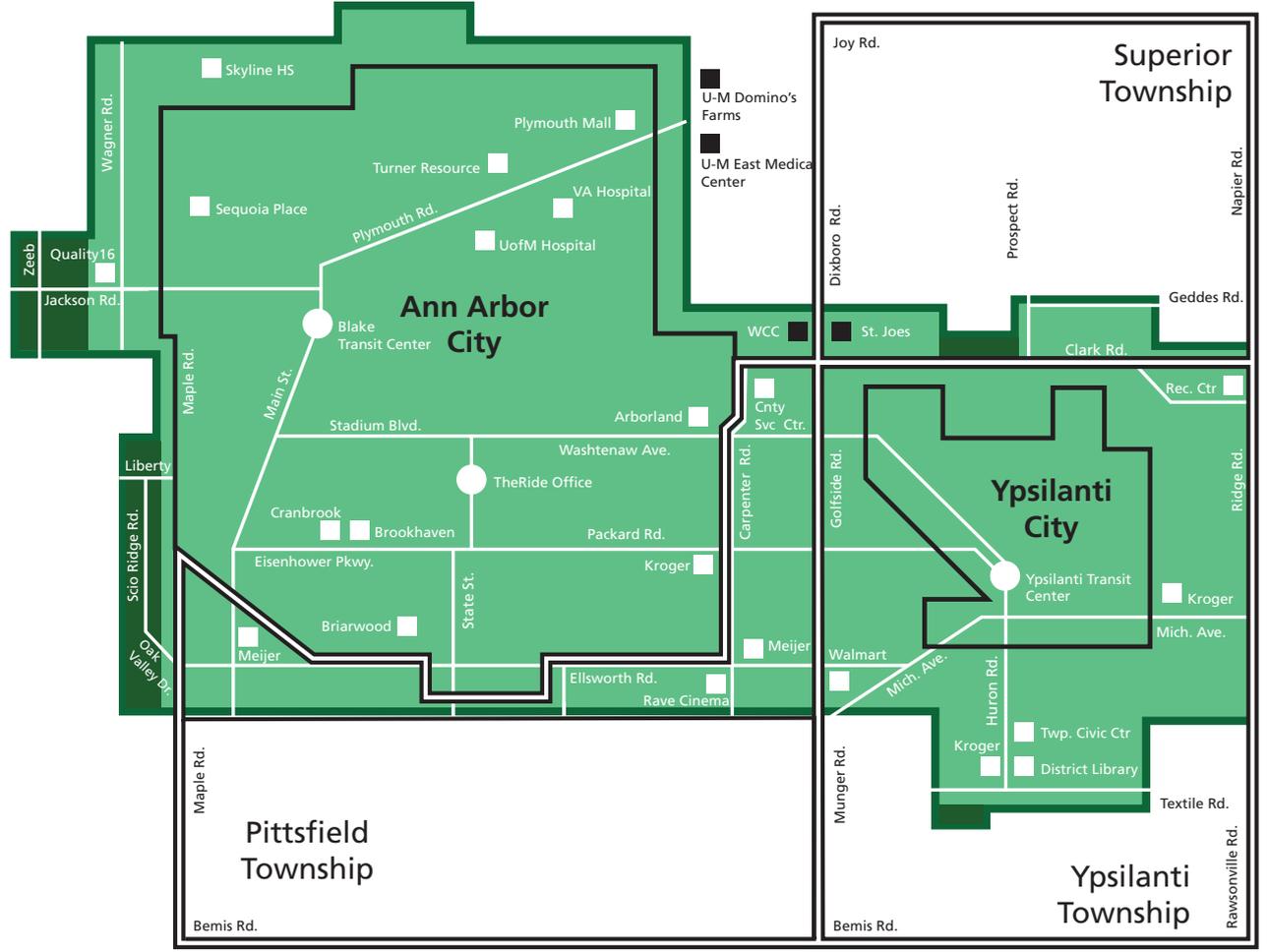
Will-Call return trips can be requested for travel from medical appointments, health and human services, Secretary of State and Social Security Administration only.

Base Service Area

The A-Ride Base Service Area is defined by a 3/4 mile radius either side of TheRide’s scheduled fixed route bus service. Advance reserved trips, that begin and end within the Base Service Area, are considered ADA trips. Whenever the scheduled fixed route bus service area changes, the A-Ride Base Service Area changes as well.

LEGEND

- City Limits (solid black line)
- Township Limits (black & white line)
- Streets & Roads (solid white line)
- Expanded Base Service Areas





Persons ages 65 years of age or older are eligible to apply for and receive a GoldRide identification card.

GoldRide Demand Response service to be discontinued. Individuals with disabilities or substantially limited from riding regular fixed-routes are encouraged to apply for A-Ride ADA services.

All GoldRide cardholders can travel for free on TheRide's fixed-route service.



AirRide service tentatively set to resume late spring 2021.



Service between the Blake Transit Center and Detroit to be determined by the Regional Transportation Authority of Southeast Michigan.

COVID-19 Updates and Information

We want you to know that we are committed to protecting the health and safety of our customers and our employees.

While we are encouraged about the promises of the COVID vaccines and their impact on opening back up our community, we need everyone to continue to do their part in reducing the spread.



Masks are required by federal law when using public transit at all times.

Our buses are cleaned and sanitized frequently throughout the day.

Our Buses have limited capacity to encourage physical distance.

For more information about what we are doing to keep you safe, visit TheRide.org/Coronavirus

How to Comment

After the presentation, there will be an opportunity to ask questions or provide comments, time permitting.

TO COMMENT:

Raise your hand by computer:

Click the "Raise Hand" icon on the bottom of your screen in the middle. During the comment period, we will read off your name (or last 3 digits of your phone number) when your line has been un-muted.

Raise your hand by phone:

Press *9 during the public comment period. We will read off your name (or last 3 digits of your phone number) when your line has been un-muted.

Townhall Meeting Schedule

Learn more about the Service Recovery Proposal by joining a Townhall meeting. The upcoming schedule is below:

Monday, March 22, 2021 **12:00 p.m.**

Tuesday, March 23, 2021 **6:00 p.m.**

Wednesday, March 24, 2021 **12:00 p.m.**

Tuesday, March 30, 2021 **6:00 p.m.**

Wednesday, March 31, 2021 **12:00 p.m.**

Thursday, April 1, 2021 **6:00 p.m.**

For details on how to join, visit TheRide.org.

Public comment period is March 4–April 2.

The final plan will be presented in June public engagement meetings and implemented in August 2021.

To provide comments:

- Use the online form at TheRide.org
- Call 734-794-1882
- Send an email to planning@TheRide.org
- Mail a letter to:
Ann Arbor Area Transportation Authority
ATTN: Service Recovery Proposal
2700 South Industrial Highway
Ann Arbor, MI 48104

Thank You

A copy of this presentation and a summary chart of proposed changes are available at TheRide.org.