





City of Ann Arbor Pools & Camp – 2021

PAC Meeting February 23, 2021



- Fuller was open with limited operations
 - · County mandates of only 1 person per lane
- Reservations were required for both lap swimming and family swim spaces
- Each reservation was given an assigned deck and pool space
- 90 minutes long.
- Bathrooms and showers were available for emergent needs only
- Guests were asked to arrive and leave in their swim gear and to bring their own equipment
- After each session, staff cleaned all bathrooms and touch points as well as the lifeguard equipment
- Total guests in 82 days 16,587
 - LAP LANES
 - 434 unique users of lap lanes
 - Average of 11 visits per visitor
 - 4642 total visit
 - Family Spaces
 - 949 unique users reserved space
 - 11,945 total family guests



Takeaways

- Reservation system was very limited
- Need to limit number of uses by the same individuals
- Find ways to get more options for swimmers
- Determine how to help get more young teens in the pool
- Be more proactive for scholarship families



Customer Feedback

- "Thank you for all your hard work to keep Fuller Pool open for the public amidst the COVID-19 situation. I know a lot of thoughts were put into establishing this summer's policies and procedures to keep patrons and all staff safe. It is clear to me that the entire pool staff diligently enforce these guidelines day in and day out to keep us safe."
- "I just wanted to express my appreciation for all the effort and planning that went into keeping Fuller Pool open this summer"
- "I am in awe of Gayle's attention to detail and her ability to run the facility in a way that avoided disease transmission."
- "I just wanted to let you know that my kids and I have been to Fuller a few times this summer, and we are SO impressed with the procedures. We've felt safe every time."

Pool Preparations for 2021

- Staff have worked with state, county and local agencies to determine what options and programs are possible in 2021
 - County still anticipates only 1 person per lap lane
 - Staff recognize that pool plans may change depending the status of the pandemic
- Evaluating rules, options and policies to increase opportunities while keeping people safe
 - Pool hours and opening dates
 - Younger age limit (12) for requiring deep end tests
- Staffing models and plans
 - Recruiting models
 - Determining how to do certifications for staff during pandemic
 - Reimbursement for new lifeguard certifications

Pool Preparations for 2021

- New UV Filters at each of the outdoor pools
 - Helps protect against cryptosporidium
 - Secondary filtration system that kills all bacteria and water born illnesses and considering the added safety that it offers our guests
- New reservation system for the summer of 2021
 - Limit lap swim reservations to 3 per week
 - Have reservations open for the entire summer with no early morning rush to reserve space
 - Allow family members to reserve lanes without the need to create new accounts for reach family member



- Unfortunately, we did not run any camps in 2020
- Three main reasons based on LARA licensing requirements
 - Limiting non-essential interactions between camps and public
 - Indoor space requirements
 - Timing

Camp Preparations for 2021

- Staff have been on frequent calls with State, American Camping Association, and other Parks agencies
- Staff had a call with the head of camping for LARA to speak specifically about A2 camps
 - This conversation greatly impacted the plans you are about to hear
- Dedicating 10% of camps spots to scholarship families

Fuller Pool – General swim only

- General swim by reservation only
 - Run similar to 2020 (based on 1 swimmer per lap lane) but with some additions -
 - Adding bungee swimming spaces to increase our capacity
 - Pool options
 - 5 to 7 lap lanes
 - 8 to 14 bungee spots
 - 7 11 family spaces
 - 10 time slots during each day
 - Open 7 days a week from 6 a.m. to 9:30 p.m.
 - Total of 172 slots per day
 - 54 are family spaces that allow up to 6 family members

Fuller Camp – No Camp

- No Fuller Camp in 2021 based on LARA requirements
 - Cannot separate camper and pool users effectively, especially in the water
 - Would need to shut down the majority of the pool to allow campers in the water
 - Indoor space required for social distancing would greatly limit the number of campers

Buhr Camp – Increased Capacity

- Increase Camp capacity
 - Pool use will be for camper only before 2:30 pm on weekdays
 - Buhr has ample indoor space to house campers
 - Requesting the state to modify our camp capacity from 50 to 70 participants
 - Hours of operation: M-F 8

 a.m.-5 p.m.
 - Total potential campers: 840



- General swim outside of camp hours
- Run with the same rules and processes as Fuller
- Reservations only
- Monday-Friday
 - 2:30-8:30 p.m. Public Swim
- Saturday and Sunday
 - 10am-8:30pm
- Pool options
 - 3 to 6 lap lanes
 - 3 to 6 bungee spots
 - 5 to 7 family spaces
- Total of 40 slots on weekdays
 - 21 family slots are family spaces that allow up to 6 family members
- Total of 70 slots on weekends
 - 49 family spots are family spaces that allow up to 6 family members

Veterans Pool – Lessons & General Swim

Swim lessons

- Swim lessons are an important program for the city
 - Staff are looking at ways to run lessons while complying with current orders and recommendations
- 9 a.m. 12:30 p.m.
- 8 areas used for swim lessons/team

General swim outside of lessons time

- Run with the same rules and processes as Fuller
- Reservations only
- 12:30 p.m. 8:00 p.m.
 - 12 areas for general swim, including lap lanes.
- Total of 60 slots per day
- 40 family spots are family spaces that allow up to 6 family members

Livery Camps – Slightly altered

- Argo and Gallup Livery will offer River Camps with some changes
 - Gallup Camp will operate with 20 children, instead of 30
 - State requirement to provide indoor space with physical distancing
 - Argo Camp will operate with same capacity and same hours as prior years with 20 children each week
 - Camp will be held outdoors with inclement weather locations under tents, pavilions and in livery buildings
 - Additional procedures to separate campers from public
 - Gallup River Camp hours will be 8 a.m.-5 p.m.
 - Total potential campers: 440

Opportunity Summary

	2020	2021
 Pools open 	1	3
 Lap swim slots per day 	64	Over 150
 Family swim slots per day 	60	Over 115
 Campers per week 	0	110
 Daily swim lessons slots 	0	44

Next steps

- Staff
 - With Buhr and Vets closed last year, staffing may be more challenging than ever
 - Certification will be more difficult
- Facilities
 - Camp capacity meeting
 - UV filters and normal opening prep
 - Designating spaces
- Scholarships
 - Communicate options to families/community to get their information in as soon as possible



- February 23 PAC Meeting
- March 1 Communicate plan to public
- March 15 Start registration / hiring
- April Hiring, prepping facilities, planning
- May Open pools
- June Start camps

Thank you & Questions

