



Yvette Collins
Director
AT&T Michigan
221 N. Washington Square
Lansing, MI 48833
Office: (517) 334 3708
Fax: (517) 334-3429

CALL 1-8 77 1:46

July 31, 2020

Ms. Lisa Felice
Acting Executive Secretary
Michigan Public Service Commission
7109 West Saginaw Highway
Lansing, MI 48917

Dear Ms. Felice

Michigan Bell Telephone Company, doing business as AT&T Michigan (“AT&T”), submits its Thirteenth Annual Video Report to the Michigan Public Service Commission (“MPSC”) and franchising entities in the State of Michigan regarding its deployment progress, as required by Michigan’s Uniform Video Services Local Franchise Act (2006 Public Act 480, as amended) or “Video Act”. AT&T is separately providing a copy to each Clerk in the Michigan Communities where AT&T has launched its U-verseSM TV service.

If you have any questions, please contact me on (517) 334-3708.

Sincerely,

A handwritten signature in black ink, appearing to read 'Yvette Collins'.

Yvette Collins
Director – External/Regulatory Affairs
AT&T Michigan

Enclosures

cc: Clerks in Franchised Communities
Mr. Ryan McAnany, Michigan Public Service Commission Staff



AT&T Michigan

Annual Video Report

July 31, 2020

STATUS OF AT&T'S VIDEO SERVICE DEPLOYMENT IN MICHIGAN

Michigan Bell Telephone Company, doing business as AT&T Michigan ("AT&T"), submits its thirteenth Annual Video Report to the Michigan Public Service Commission ("MPSC" or "Commission") and franchising entities in the State of Michigan regarding its deployment progress, as required by Michigan's Uniform Video Services Local Franchise Act (2006 Public Act 480, as amended) or "Video Act".¹

On January 1, 2007, Michigan's Video Act became effective. AT&T launched its Internet Protocol TV ("IPTV") service called AT&T U-verse® TV on May 21, 2007 in parts of over 50 communities in the Detroit and Ann Arbor areas. AT&T has now obtained franchise agreements and provides its U-verse TV service in 341 communities.

Section 9(2) of the Video Act provides that it is a defense to an alleged violation of Section 9(1) of the Video Act if a provider has met either of two conditions: (1) within 3 years at least 25% of households with access to the provider's video service are low-income households; or (2) within 6 years and from that point forward at least 30% of households with access to the provider's video service are low-income households. AT&T has met both conditions.²

With respect to Section 9(3) of the Video Act: (1) AT&T provided access to its video service to over 50% of the households in its telecommunications service area within 6 years of the date it began providing video service, and (2) AT&T Michigan no longer has more than 1,000,000 telecommunications access lines in the state.³

AT&T recently completed its thirteenth year of providing video service in the state. AT&T does not deny access to service to any group of potential residential subscribers because of race or income.

AT&T announced in March of 2020 that requests for new U-verse TV orders will no longer be accepted. Existing U-verse TV customers' service will not be impacted.

¹ See Section 9(4) of the Video Act: "Each provider shall file an annual report with the franchising entity and the commission regarding the progress that has been made toward compliance..."

² See Section 9 (2) of the Video Act: "It is a defense to an alleged violation of subsection (1) if the provider has met either of the following conditions: (a) Within 3 years of the date it began providing video service under this act, at least 25% of households with access to the provider's video service are low-income households. (b) Within 5 years of the date it began providing video service under this act and from that point forward, at least 30% of the households with access to the provider's video service are low-income households."

³ "If a video service provider is using telecommunication facilities to provide video services and has more than 1,000,000 telecommunication access lines in this state, the provider shall provide access to its video service to a number of households equal to at least 25% of the households in the provider's telecommunication service area in the state within 3 years of the date it began providing video service under this act and to a number not less than 50% of these households within 6 years. A video service provider is not required to meet the 50% requirement in this subsection until 2 years after at least 30% of the households with access to the provider's video service subscribe to the service for 6 consecutive months."

AT&T'S INVESTMENT IN MICHIGAN'S WORKFORCE AND INFRASTRUCTURE

AT&T invests billions to build the advanced networks that create jobs and fuel economic growth in Michigan. From 2017 through 2019, AT&T invested more than \$1.5 billion in its Michigan wireless and wireline networks. AT&T provides customer service to all of its customers via call centers, in-person locations and 24/7 online.

AT&T'S U-verse® TV PRODUCT

For current U-verse customers, the product provides both live video programming and on-demand and interactive content.

U-verse TV includes:

- Ability to access more than 234 IPTV National HD channels.
- Ability to record up to 4 shows at once with Total Home DVR.
- Ability to stream shows virtually anywhere customers go, on their smart devices.
- AT&T's deployment of Public, Educational, and Government (PEG) continues with communities who have requested AT&T to carry their PEG programming on U-verse TV.
- Online 24/7 customer service and technical support available at <https://www.att.com/support/topic/u-verse-tv/>