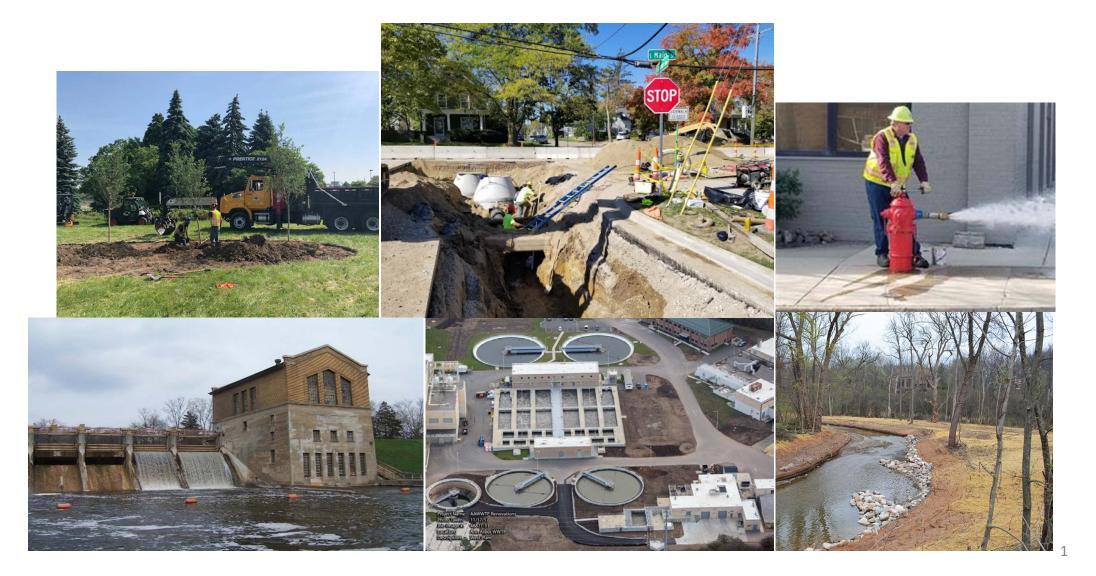
Public Services Area FY 21 Budget Council Planning Session





Presentation Agenda

- FY 20 Progress/Achievements
- Changes to the FY 21 Plan
- Horizon Issues/Challenges
- Pavement Condition Update
- Questions/Comments



FY 20 Progress

- Strengthen Human Capital
 - Resource Recovery Manager Onboard
 - Traffic Engineer Position Pending
 - Water Treatment Plant Assistant Manager Interviews Occurring
 - Public Works Assistant Manager Interviews Occurring
- Leverage Information Technology
 - Increased reliance and use of Public Works work-order Management System
 - Asset Management Planning Tools and Integration
- Integrate External Engagement
 - Successful public engagements related to emerging contaminants PFAS/1, 4 dioxane
 - Extensive public engagement activities for projects and programs continue to be emphasized
 - Ongoing facility tours and open houses
 - Stormwater Education and Outreach campaign
- Enable Economic Development
 - Continued support of private development via plan reviews
 - DTE Site support
- Ensure Financial Health
 - Continued Implementation of the Stormwater Level-of-Service Plan
 - Water and Wastewater Financial Plans continue to support service level expectations while maintaining excellent bond ratings and sufficient debt coverage ratios (Water AA/Wastewater AA+)
 - Road Funds Financial Plan to support pavement goals
- Deliver Exceptional Service
 - Respond timely to A2FixIt Request
 - Maintain infrastructure to support mobility
 - Maintain healthy urban forest
 - Increased Sanitary and Stormwater pro-active maintenance activities



Changes to Plan – Public Services

| AREA | ISSUES |
|-------------------------------|--|
| Land Application - Bio solids | Costs could potentially double – current market conditions- Additional \$500,000 annually |
| Staffing/Resources | Addition Right-of-Way/Small Cell Permit Review Position Addition of Public Works GIS Position Addition of an Additional Capital Projects Engineer |
| Project Funding Adjustments | SCADA Modernization Project Price Escalation \$2.2M to \$5.2 M Postponement of several plant projects to stay with-in existing rate plan, including the Plant 1 Replacement Project |



Horizon Issues/Challenges – Public Services

| | Impacts |
|-----------------------------------|---|
| Infrastructure | WWTP Odor Study Results/Improvements WTP SCADA Increased Project costs WTP facility plan – improvements/alternatives Meter Replacement Program – Approximately 25,000 Meters Rising construction and material costs Sanitary and Stormsewer risk based Asset Management recommendations/needs |
| Solid Waste Program | Direction regarding implementation of the SWRMP Recommendations Integrated Plan Approach Continued Exploration of Regional Recycling Efforts MRF Operations Drop-off Station (DOS) Replacement Residential Recycling Collection Competitive Solicitation |
| Regulatory/Legislative Changes | American Water Infrastructure Act of 2018 – WTP Risk and Resilience Assessment/Implementation PA 365 & FCC order regarding deployment of Small Cell antennas PFAS Regulations WTP - \$300,000 annual increase in operating costs WWTP – pending regulation Lead & Copper Rule NPDES permit – contested case for phosphorus – ramifications WWTP Discharge Regulation changes |

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Horizon Issues/Challenges – Public Services

| AREA | ISSUES |
|-------------------------|--|
| Resources | Contractor Availability Increased Staff Demands Financial Limitations Technically Qualified Candidates for vacancies |
| Transportation/Mobility | Lowertown Study/Implementation Conclusion of the Transportation Plan Update Cross-walk Improvements Allen Creek Berm project Tree-line Trail Implementation Ann Arbor Station |
| Sustainability | Assess path for implementation of biodigester and/or solar array for WWTP sustainable energy Zero Waste Efforts Energy efficiencies Integration of electric vehicles |



Current Target Level of Service

- Council set a dashboard goal to strive for "Roads that are rated better than fair"
- Recommended LOS by 2025:
- Locals = 80% are 7 (Good) or better
- Majors = 80% are 7 (Good) or better



Condition Comparison: 2017 vs. 2019





Observations on Data

- Data currently being reviewed by staff
- Previous ratings performed in PAVER system; may not be readily comparable to current PASER system
- Previous system overrepresented the "extremes" (i.e. ratings of 9&10 and 1)
- Data is showing in increase in the middle ranges (moving more towards a bell curve)
- Staff to continue working on modeling and planning for coming 2020 Asset Management Plan Update requirement from the State



Council Questions and Discussion

