



MEMORANDUM

TO: Howard Lazarus, City Administrator
Craig Hupy, Public Services Area Administrator

FROM: Molly Maciejewski, Public Works Manager

SUBJECT: Water Meter Replacement Project
Water Service Line Inventory

DATE: November 4, 2019

In January, the city will begin the process of upgrading approximately 26,500 water meters within the city. This meter replacement project, approved by Council on June 3, 2019, ([R-19-259](#)), is expected to be complete by December 2021. Current meters are reaching the end of their useful life. The upgraded meters will utilize the latest technology, have longer battery life and be more accurate, which means more accurate billing. More information on the project, including a video describing the process, is available at www.a2gov.org/meterupgrade.

The upgrade process will be conducted by sectioning the city into different regions with occupants and property owner's receiving detailed scheduling instructions and work details by mail. We have contracted with Utility Metering Solutions (UMS), whose professional staff will perform the upgrades. UMS staff will have undergone background checks and will be clearly identifiable.

As part of this process, the city will also be conducting inspections to verify service line material, to comply with Michigan's new Lead and Copper Rule (www.a2gov.org/LCR), as well as cross-connection/backflow prevention devices that help protect drinking water.

The entire process should last no more than 30-60 minutes, with interruptions to water service lasting no more than 15-20 minutes.

Visit www.a2gov.org/LCR to review a new map with information regarding service line material. This map will remain current as we obtain new data as part of the inspections conducted during the meter upgrade process.

Information about this project will be distributed via a news release on November 6. Please let us know if you have any questions.