Closed Captioning Ordinance Feedback

All On Forum Responses sorted chronologically

As of February 6, 2017, 3:25 PM



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Closed Captioning Ordinance Feedback

As of February 6, 2017, 3:25 PM, this forum had:

Attendees: 481
On Forum Responses: 110
Hours of Public Comment: 5.5

This topic started on December 1, 2016, 2:55 PM. This topic ended on December 16, 2016, 12:53 PM.

Closed Captioning Ordinance Feedback

#### Responses

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

	%	Count
Yes	58.2%	64
No	28.2%	31
No preference	13.6%	15

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Answered 61 Skipped 49

also ambient bar been being captioning captions closed don environment hard hear hearing know like loud m news noise noisy often only s said see so sometimes sound sports t television too to ve volume want was were What where

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

	%	Count
Yes	3.9%	2
No	41.2%	21
Don't know	54.9%	28

Closed Captioning Ordinance Feedback

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Answered 68

Skipped 42

all business businesses Captioning captions cc Closed customers do doesn don establishment fine hearing just like make more need objections one Ordinance owners people public request S screen see seems t them then they think time turned tv want why

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Answered 67

Skipped 43

- all ann arbor business caption Captioning or Closed council do don great hearing impaired important like make money more need noise One only Ordinance out people public S see t than they think time turn turned to what who

### What is your age (select one):

	%	Count
25-40	21.1%	23
41-64	41.3%	45
65-older	34.9%	38

Closed Captioning Ordinance Feedback

% Count

I prefer not to answer 2.8% 3

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 13, 2016, 5:11 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

When there is news or a show is on with the volume muted.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

People will become jerks about those that need closed captions because they can't see outside their own experiences.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Please ask the deaf community for their input - they'll be the most affected. Posting this as the libraries or bus stops would reach more people.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 13, 2016, 11:15 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

This is just well beyond what government needs to be working on. I for one have been annoyed when the closed captioning is on and blocking the ESPN ticker tape running at the bottom of the screen. I think there should be a fine for deaf people interrupting my right to view the ESPN or CNN ticker tape - Jesus, where does this crap ever end with you guys!!

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Find something useful to do! I consider myself a progressive liberal but when I see the crap you people spend time on and try to heap on us I sorta find my inner voice saying "Go Trump - stop this crap for all our sakes!". Do you folks ever consider the idea that you're the totalitarians?

What is your age (select one):

41-64

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Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 10, 2016, 11:42 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No preference

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

I appreciate the intention behind this ordinance, to make establishments more welcoming to those who have difficulty with hearing, without putting the burden on them to always make special demands. I don't know that introducing a fine for businesses is a great way to start, and I do think most business owners would happily offer CC if they realized it was something that would make their customers more satisfied. Perhaps this could be built into the city's licensing process for commercial zoning, and there could be education to business owners to sell why this is good for business and their customers.

### Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

I appreciate the intention behind this ordinance, to make establishments more welcoming to those who have difficulty with hearing, without putting the burden on them to always make special demands. I don't know that introducing a fine for businesses is a great way to start, and I do think most business owners would happily offer CC if they realized it was something that would make their customers more satisfied. Perhaps this could be built into the city's licensing process for commercial zoning, and there could be education to business owners to sell why this is good for business and their customers.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 8, 2016, 11:41 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Always. Ambient noise in public settings makes it nearly impossible for me to hear.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

**GREAT IDEA!!** 

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 8, 2016, 11:26 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Only When I was interested in following what was on the TV - usually at a bar.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

This is a ridiculous ordinance with no clear benefit or need. I object to the city putting ordinances in place, such as this one, to legislate items that should really be left to the discretion of the parties involved. If there are TVs in a public place, then the consumers can request closed captioning to be turned on. if closed captioning isn't accommodated, then the consumer can choose to go elsewhere. I.E. let's let the people make a choice and not legislate the minutia details bout how people are supposed to watch a TV in public.

## Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

This should not be an ordinance and is an example of waste in the Ann Arbor government. If individuals want to view the closed captioning on a TV that is on in a public place, then they can request it, but it should be up to the discretion of the parties involved, and not legislated by the City of Ann Arbor. Please do not pass this and focus on more important aspects of running the city, thanks for listening.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 7, 2016, 3:02 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Hard to hear over noise in establishment. Not sure, maybe 10 or 20 times.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No objections but the fine is too steep, I think.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 7, 2016, 2:55 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No preference

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No objections. It seems like a reasonable accommodation for people whose needs are not always acknowledged.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

The CTN should be required to have closed captioning on their programming (such as city council meeting broadcasts)

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 6, 2016, 2:46 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Often in a noisy environment like a sports bar, it's helpful to see captions because you'd otherwise not be able to know what's being said.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 3

December 6, 2016, 1:37 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

I have wanted closed captioning to be on occassionally. Usually, this is because I'm interested in the content of the television screen, but am not able to hear the content because of the surrounding noise from patrons, music, etc.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

My only concern is that closed caption options are not always correct-- frequently one will see incorrect or misspelled words as the words come up on the screen.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

n/a

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 3

December 6, 2016, 11:13 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

This is a waste of Council time. It is an unnecessary ordinance that increases the burden of doing business. There is already lack of enforcement for many more important ordinances (noise, occupancy, etc).

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

If you would like CC turned on at an establishment, ask. If they refuse, don't give them your business again.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 6, 2016, 10:58 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No objections.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 6, 2016, 10:26 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

DON'T WASTE MY TIME ON SOMETHING THIS TRIVIAL. (AND MONEY)

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 4

December 6, 2016, 8:21 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown outside wards

December 5, 2016, 7:12 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No preference

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

It's undoubtedly well-intentioned but an ordinance for every eventuality--as seems to be the propensity of recent councils--is overreach. What is the problem it is intended to solve? Do establishment owners now refuse to enable CC upon request? Who enforces all these ordinances? That Portland and SF have it is not a particularly sound reason for AA to have it.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

I prefer not to answer

Closed Captioning Ordinance Feedback

Rita Ross inside ward 2

December 5, 2016, 6:20 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Often. It is usually difficult to hear the broadcast due to noise within the establishment.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Turning on closed caption if it is available is a reasonable solution rather than requiring customers to seek a individual solution, which may be difficult for both the customers and the owners/managers.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 3

December 5, 2016, 5:30 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

it is on at gym — nice

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No concerns

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 4

December 5, 2016, 3:04 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Only once and it was because the environment was too loud to hear something important

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Yes. That should not be governed. Ask if you want CC. If the business can't/doesn't accommodate, don't give them your business.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 3

December 5, 2016, 2:52 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Noisy environment conflicting with visual non-sports presentation that needed explanation. I've also wished that at least one television did not have closed captioning on. See below.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

[Could not undo "don't know" above. I don't own such a business. Is this box only for business owners?] One general observation is that closed captions can obscure scrolling information at the bottom of the screens, often with info that sports enthusiasts want to see in real time. The ordinance could be improved by basing it on preservation of hearing and reducing stress in a public environment, while providing accommodation for those needing hearing assistance. Use science and consistent principles that promote health, safety and welfare.

### Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Why should it be "all" televisions? If only one television, then yes, captioning should be turned on. If two or more, then not less than half. That would be more accommodation than the percentages used for accessible parking spaces. Has it been considered that when closed captioning is on, that volume be off? One of the main problems I've observed is that televisions create noise pollution over which it is hard to be heard in conversation or to hear one television over another turned to a different channel. Noise pollution can also cause hearing damage, general fatigue and stress. The negative effects are exacerbated by the amount of time exposed to high decibels or extreme frequencies. Hearing damage from excessive noise can be temporary or permanent.

#### What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 5, 2016, 1:51 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

I'm just thinking of cases where TV's have been on in bars - even as a person with normal hearing it can be hard to hear the TV in that environment and if I'm not watching it I don't really want the bar or restaurant to turn it up because that's also contributing a lot to the noise.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

I guess I'd like this to be required in cases where a customer requests closed captioning instead of a blanket ordinance requiring all TV's to be left in closed captioning mode. I don't think this needs to be on in all cases, but the public should be able to request it, and it should be provided when requested.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 5, 2016, 12:16 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 2

December 5, 2016, 11:15 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No preference

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Yes

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Laurie Gendron outside wards

December 5, 2016, 10:06 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

I feel that if there's something to watch and I can't hear the volume, then I should have subtitles, esp. if it's not sports.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

The only concern would be the size/placement of the captions vs. the picture

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

In addition to helping the hearing impaired, it would also help non native English speakers understand (and practice) what's on the screens.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 5, 2016, 8:27 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No preference

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

A \$500 fine seems excessive.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

The CC option is useful for all audiences, both the hearing able and the hearing challenged.

What is your age (select one):

Closed Captioning Ordinance Feedback

Andi Cani inside ward 3

December 4, 2016, 11:48 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

I think it's a great idea and easy to implement.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 4

December 4, 2016, 11:35 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

I believe this ordinance, while well-intentioned, is an overreach and burden to owners of businesses or other entities that have tv's that are displayable to the public, especially if it is going to be enforced vigorously. Why can't something like this be communicated as a "best practice" through other means (e.g., the Chamber of Commerce), possibly even via word of mouth.

### Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

I simply believe there are other areas that would better serve the public than an ordinance like this. We have too many other ordinances on the books that aren't enforced, but should be, and many of those involve public safety. One example is the ordinance concerning panhandling within city limits. I encounter one or more panhandlers almost any evening I walk downtown on Main Street (between William and Washington), and they are the same people. Other examples include speed enforcement on city streets and bicyclists riding on sidewalks when there are bike lanes in the street.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 4

December 4, 2016, 8:11 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

I think it is a good idea to accommodate all of our neighbors - not just the deaf, but also others who are hard of hearing like the elderly.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 4

December 4, 2016, 6:04 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 4, 2016, 12:06 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No preference

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

I think there are much more important issues our city faces than this one. I wish city council (and staff) would spend its time on more pressing matters.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Leave it alone. I cannot imagine this is such a pressing issue in our city that it deserves the resources devoted to it.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 4, 2016, 11:02 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Sometimes, there is a lot of hustle and bustle, with no way to hear what is being said. Often I see older people and figure that if I can't hear the words, they probably cannot, either. Closed Captions would be a helpful move!

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Just what I said above, that I think it would be a helpful addition.

What is your age (select one):

Closed Captioning Ordinance Feedback

Ann Hanson inside ward 4

December 4, 2016, 4:55 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No preference

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Establishments with loud crowds, healthcare waiting rooms. I can hear 100%, I don't need unnecessary noise and I don't tune out with earphones.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

I prefer this NOT be a city ordinance - TV viewing is not a government guaranteed right and sound vs closed caption options are situational at best. Ann Arbor has much bigger issues to address beyond the game play-by-play or the Judge Judy verdict for all. Support based on Portland adoption is terrible reasoning - different city and culture, smacks of monkey see monkey do. City Council should base consideration of this ordinance on A2 issues initiated by critical mass of residents - using survey to back into data same as hyping problem.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

THIS IS NOT A GOVERNMENT ISSUE - END DISCUSSION NOW - THANK YOU

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 4

December 3, 2016, 11:09 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

I like the ordinance. I'm hearing impaired and often cannot hear or understand conversation on television.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 2

December 3, 2016, 8:42 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

News broadcasts should have captioning

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 3

December 3, 2016, 7:51 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Let businesses regulate themselves. To implement an ordinance is micromanaging to the nth degree. I read other comments that suggest cc during a sports game might be a hindrance as opposed to an aid.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

See above

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 4

December 3, 2016, 6:21 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Why do you feel the need to mandate this by city ordinance? All a customer needs to do is request the business owner to turn on the closed captioning and I'd say 99.9% of all businesses would do this. No, instead, let's force a business owner to do something by threat of fine. Can't you people just stay out business owners' way and let them operate free from frivolous rules and regulations? Unbelievable.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

j kilar inside ward 5

December 3, 2016, 6:14 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

closed caption ordinance is unnecessary government intrusion. I have never heard of anyone asking for closed captioned in a bar. The SOUND IS USUALLY TURNED OFF anyway. just an effort at insane political correctness for the sake of political correctness.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

see above

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 3, 2016, 4:35 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

It often doesn't make sense to turn on closed captions (some sports, news or other stations where the captioning covers important parts of the screen). This proposed law is ridiculous. If customers want closed captions on, or a particular channel, every establishment I've been in has been happy to accommodate. Making business owners into criminals over their own policies is insane. If they don't serve their customers, the customers will find other businesses.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Doesn't city council have more important things to do than this? If not, perhaps they should meet less often.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 3, 2016, 4:08 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Mostly when a bar is noisy and there is a movie on and I want to know the dialogue

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 2

December 3, 2016, 3:34 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Couldn't hear the TV and wanted to know what was happening. This only occurred once.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 2

December 3, 2016, 3:16 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Never.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Government overreach.

Very easy for someone to request this. It can be very distracting for some people who have asked that it be turned off. If someone requests it off, then I wouldn't be allowed to? So one group's rights are greater than another?

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Please don't.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 3, 2016, 3:14 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 2

December 3, 2016, 2:18 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

when it is too noisy to hear

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

I'm reluctant to force this as a law though I understand the need for it for people with hearing loss.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 3

December 3, 2016, 1:56 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Hearing impaired-I read lips and record information and play back digitally

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Jeffrey Miller inside ward 3

December 3, 2016, 1:41 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Sometimes I wish the closed captioning was turned on because I cannot hear what is being said, due to the high noise level of the establishment. Also, I have a sibling who is dear, and I often wish Closed Captiong was more prevalent, for their sake.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 3, 2016, 1:35 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No preference

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

none

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Anita Baker-blocker inside ward 3

December 3, 2016, 1:31 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No preference

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

i just wish the place would turn the set OFF

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

No response

Closed Captioning Ordinance Feedback

Name not shown inside ward 3

December 3, 2016, 1:11 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Too much environment noise (persons conversations) to hear any broadcasts

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Myron Grant inside ward 5

December 3, 2016, 1:09 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

The sound is often not turned on and I like to know what is being said.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 3, 2016, 12:42 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Never

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Why does the City of Ann Arbor think they should control everyone and everything?? Stop it!!

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

When we go out to dinner, etc. we really don't want to be bombarded by TV's blaring! ..or even have them on.

What is your age (select one):

Closed Captioning Ordinance Feedback

Adam Emerson inside ward 5

December 3, 2016, 12:26 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Whenever I'm at an establishment in Ann Arbor and a televisions are on, I wish the televisions were turned off.

If they have to be on, I'm in favor of closed captioning, since it will make it less likely people will want to pump the volume up.

Also it helps deaf and hearing impaired people, which is good.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

I'm in favor of it.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 3, 2016, 12:13 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

The ordinance should just say that if someone asks for it to be turned on, it should be turned on. CC does inhibit the viewing of some sports so it should only be turned on when asked for.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 3, 2016, 12:07 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Only on occasions when the noise in the room was too high for the TV to be heard anyway. And when I don't need it (either because I'm not watching intently, or can hear), I find it to be distracting to the point of annoyance.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Yes, I'm opposed to taking away from businesses in our community the flexibility to serve their varied clienteles in the best way they see fit. And I object to the presumption that they do not care for their customers, ALL their customers.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Stop wasting the time of city council, our police and our community members.

We're a town with many good businesses and hospitable establishments. If, as is argued above, this law will not need to be invoked, its passing is an insult to those who serve us graciously and well.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 3, 2016, 11:38 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?
Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 3, 2016, 11:31 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

I have many family members who are hard of hearing and who use the closed captioning feature sometimes...but often times the closed captioning on live television is useless and innacurate.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 3, 2016, 11:29 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

I don't like closed captions. They are annoying to look at and are distracting. Even if you are not looking directly at the TV, the flickering makes for an unpleasant environment.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Make this a recommendation but not a requirement.

Most TV's at bars and restaurants have the sound off or so low you can't hear it anyway.

Perhaps make closed captioning at request only.

What is your age (select one):

Closed Captioning Ordinance Feedback

Steve Krebs inside ward 5

December 3, 2016, 11:29 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Sitting at a noisy bar. I have trouble understanding speech in a noisy environment.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Important to ask watchers if they want it on because sometimes it obscures the image being watched.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

I have trouble with the requirement that if only one person in a group wants it on the whole group has to see it. If more than one screen is available maybe some could have it and some not.

What is your age (select one):

Closed Captioning Ordinance Feedback

Kent Jocque inside ward 5

December 3, 2016, 11:26 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Restaurants, waiting rooms, any place public where there is ambient noise

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No. I hope it is enacted.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 4

December 3, 2016, 11:25 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

I am not deaf, but if I cannot hear a program, sometimes I would like Closed Captions to be on.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No, I have no objections.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Arno Buhrer inside ward 5

December 3, 2016, 11:23 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

I DON'T THINK THAT THIS MATTER IS ANY OF THE CITY'S BUSINESS!

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

DISCARD IT.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 3

December 3, 2016, 11:22 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Often

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

The ordinance, as presented, does not explain what content is under discussion. If it is content provided by commercial carriers: I think we should avoid a financial burden, particularly on small businesses, which I think will be the majority of the places affected by the ordinance. However, most equipment and services provide closed caption capabilities, so that shouldn't be a hardship. If it is content created by the establishment itself, there should be a greater obligation to make it accessible to the hearing impaired.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 3, 2016, 11:09 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

A solution in search of a problem. The televisions impacted by this proposed ordinance are not there to be watched like a movie where it might be considered discriminatory to exclude the hearing impaired from participating. They are there to create a lively ambiance or offer a diversion. Activating closed captioning in this circumstance seems like it's safely left to the discretion of the management of the facility. Requiring it by law is unnecessarily intrusive and controlling.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Better to focus limited resources (not just money, but also time and attention) on more pressing issues.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 3, 2016, 10:57 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

There is often too much ambient noise for me to hear what is being said so I like the closed caption. I also don't really like the tv turned up in a public space since it inhibits conversation so closed caption allows you to just focus on what you want to.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

I worry that bars, et al will no longer show games on tv. I'm not sure that there needs to be an ordinance for all public places. If government places want to adopt a rule to always have closed caption great but I don't think it should be legislated.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 3, 2016, 10:56 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Seems too invasive, intrusive, and irrelevant. Don't feel it's needed.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

I think there are more important things to deal with and legislate.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 3, 2016, 10:45 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No preference

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

I have no objection to it

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

CC is nice but the lag time is so bad that you do not have a good sence of what is going on. It is better than nothing

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown outside wards

December 3, 2016, 10:40 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

**News Reports** 

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Not needed for football games, I think.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Fines... really? Can't someone just ask to turn on CC if needed?

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 3, 2016, 10:38 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

I think this is a crazy ordinance. It does not really promote ADA, it just bogs us all down with unnecessary rules and regulations. Please focus on issues that really impact the largest number of people or have very significant consequences like the Gelman spill etc. Closed captioning is very annoying and distracting.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

If you absolutely must pass an ordinance like this, then make it at request only!! I think closed captioning is visually distracting and makes my eyes hurt.

What is your age (select one):

Closed Captioning Ordinance Feedback

Jane Walters inside ward 2

December 3, 2016, 10:33 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on? Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on? 10%

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Closed captioning would be ok with me, but I don't think the city should tell private businesses what to do.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

I do not like the city telling private businesses what to do. The only time I want to see to whilebout is when there is a major sports event on. In those cases, you watch it and sometimes can hear the announcing, but closed caption with a sporting event is overkill. You don't need to hear what they are saying - and don't need closed captioning.

What is your age (select one):

Closed Captioning Ordinance Feedback

grace singleton inside ward 3

December 3, 2016, 10:31 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

For situations- like watching football, basketball, hockey, etc. games- closed captioning seems silly- all the info needed to understand what is going on in the game is already on the screen, and closed caption would just clutter things up.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

It doesn't seem like something we need to regulate-there's more important issues-

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 2

December 3, 2016, 10:30 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Always want them on so I can read what is going on, as the loud TV is distracting.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

I am opposed to levying a fine or ticket. I am not sure why we need an ordinance about this. It seems kind of pushy to the establishments owner.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 3, 2016, 10:27 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

If I go to restaurant with TV viewing I prefer to be able to understand the content.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Robert Katz inside ward 3

December 3, 2016, 10:20 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No preference

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

This is absurd. Right in line with our ordinances regarding pets, gardens, pedestrians, green space. But you can't even pick up leaves left curbside in the street. Absurd.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 3, 2016, 10:08 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on? Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Gym. Rarely.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Stupid question. All the answers don't apply. I don't work for or own an establishment in Ann Arbor.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Too much government intrusion on peoples lives. Too many petty government regulations. A person can ask to have closed captioning turned on. Nobody should be required to turn on closed captioning. Nobody should be fined if they don't turn it on.

What is your age (select one):

I prefer not to answer

Closed Captioning Ordinance Feedback

Name not shown outside wards

December 3, 2016, 10:04 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No preference

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 3, 2016, 9:54 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on? Yes

# If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

I've been in situations where the closed captions were off and the sound was on, but wished closed captions were on. I've also been in situations where the closed captions were obscuring some of the action on the football field and I wished closed captions were off. In both kinds of situations, a friendly conversation with other patrons and the barkeep has resulted in a mutually agreeable solution. I don't think the ordinance solves an actual problem, but rather is designed to make people feel good.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

I don't think it solves an actual problem. Instead, it creates problems. As it's written, there could be no one watching a TV. But if a community standards officer walks in and it doesn't have its closed captioning on, that establishment gets a ticket. Does that make any sense?

## Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

This ordinance is a misplaced priority wrt closed captioning issues. Many people have the perception that this ordinance will require closed captioning of City Council meetings--when it will not. The piloting of closed captioning by the city for two commissions (disabilities commission and planning commission) is proceeding at a painfully slow pace. And it appears to be using a technology approach that does not include the closed captions in the live internet stream or the Video on Demand option.

The City of Ann Arbor should apply the tech approach used by the City of Portland, Oregon. That includes closed captioning in live streaming and produced a draft transcript for every meeting, which is included in the minutes for the meetings. That's the minimum standard for success.

How could Ann Arbor pay for all that? CTN's mission needs to be rethought. And the ordinance regulating how cable fees are spent needs some revision.

Instead of asking what's a real problem that needs solving, and requires money to solve, and figuring out how to find the money to solve it, once again the Ann Arbor City Council appears to be opting for a no-cost, non-

Closed Captioning Ordinance Feedback

solution, to a non-problem.

#### What is your age (select one):

I prefer not to answer

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 3, 2016, 9:53 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Not too often as I hate public TV in general. I mostly get a kick out of the errors in the automated captioning software, and how out of sync the words are with the speakers gestures (laughs)

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

I think it's crazy to legislate something that os up to a private business. Would you legislate the color of their chairs, or the level of their lighting in non-emergency uses?

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

where did this crawl out of? City council would be better off using their resources to make sure the live streaming of city meetings worked better

What is your age (select one):

Closed Captioning Ordinance Feedback

phyllis ponvert inside ward 5

December 3, 2016, 9:39 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

always, to eliminate the sound. I am hard of hearing and it is extremly disturbing to have the sound on and not be able to understand the person next to me. it.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Please pass this ordinance. There is too much noise in public places as it is! With music in most places the noise level is too loud and this would take care of part of the problem.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 3, 2016, 9:34 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Whenever something I'm interested in is on TV-usually news, but occasionally sports.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

None

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

None

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 2

December 3, 2016, 9:33 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Why are deaf/hard of hearing singled out when visually impaired seem more prevalent? Why not add descriptive video for the blind to the ordinance? If an establishment must provide closed captioning, then they MUST provide descriptive video equipment as well!

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

I find that if audio is present and listenable, closed captioning is at best an unpleasant distraction. It is usually not in sync with the picture and often obscures important visual information. Personally, I will avoid establishments that have closed captioning on along with program audio. If the ordinance made closed captioning a requirement "if requested" and a requirement "when audio is not present" (rather than continuously) I could support it.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 3, 2016, 9:22 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

I prefer the Closed Captions because I want the volume turned off so as not to overload the aural environment.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 2

December 3, 2016, 9:22 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

In noisy venues I have wished this feature were active.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

I hope this ordinance will not become a venue for litigious individuals.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Sometimes noise levels preclude hearing a broadcast (at any age with or without infirmities). Captioning would be helpful.

What is your age (select one):

Closed Captioning Ordinance Feedback

Richard Berthelot inside ward 5

December 3, 2016, 9:14 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

In loud bars or restaurants when the news or sports are on

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 4

December 3, 2016, 9:10 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No preference

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

A great idea for hearing impaired of any age. I support it.

What is your age (select one):

Closed Captioning Ordinance Feedback

Wap John inside ward 1

December 3, 2016, 8:52 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 2

December 3, 2016, 8:48 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 4

December 3, 2016, 8:35 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Only watching sports at a noisy establishment or music playing.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No. Wish there was a add-on that attached to TV that showed the closed-caption.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Be forgiving (warning first after complaint) because that money hurts small businesses.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown outside wards

December 3, 2016, 8:33 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

I was in with a large number of talking people and could not hear the sound from the TV

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

It would be truly helpful to those older members of the community whose ability to disaggregate multiple sounds presented at the same time is increasingly limited.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 3, 2016, 8:31 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Sometimes I like to see whats going on without the noise of the tv so I've found myself wanting closed captions.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Yes

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Yes, major objections. Though I sometimes like to use closed captions they create visual clutter so I dont like them on continuously. Second, I am capable of asking for closed captions to be turned on if I want them and I dont need the city to do it for me. Third, forcing me to watch closed captions all of the time reduces my freedom to not see them. Fourth, it is already illegal to deny someone closed captions if they need them, which requires only that they ask for them. Fifth, i'd like to see city council focus on reducing taxes and improving management of recycling and leaf pickup over an ordinace like this.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Please do not pass or implement such a thing.

What is your age (select one):

Closed Captioning Ordinance Feedback

Katie Gray inside ward 4

December 3, 2016, 8:30 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

When I'm somewhere noisy and cannot hear the television and there is something on the television I am interested in hearing about

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

I appreciate that as long as the patron asks someone at the business to turn closed caption on and the request is fulfilled no fines and/or fees are enforced.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 3

December 3, 2016, 8:29 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

I don't hear well and use the closed caption to hear what is in the tv.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

i have two siblings, one is deaf and one is severely hearing impaired. Closed caption is very important for them to understand what is on the tv.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 3, 2016, 8:29 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Closed captions help me skim for onfo and be less distracted by tv noise.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

louis daher inside ward 1

December 3, 2016, 8:29 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Occasionally in places where the ambient volume is too loud it also allows them to turn down the volume on the TV which is even better.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

None seems responsible glad the city is taking these surveys and feel that they should send out emails for more things and publicize the availability of the service.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

I use close captions at home all the time and feel it's a great thing to be able to have available in public.

What is your age (select one):

Closed Captioning Ordinance Feedback

Charles Lowrie inside ward 4

December 3, 2016, 8:28 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Complete waste of time and money.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 3, 2016, 8:21 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No preference

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

In a crowded sports bar setting when there is one primary game on TV (with audio) and I am watching a secondary game on a smaller TV. This has only been an issue a couple of times and the establishments have been accommodating.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

I don't think it should be a mandate. If nobody wants the closed captioning turned on, then the text is just an unwelcome distraction and takes up space on the screen. This is particularly an issue for live sporting events when you need to see the whole screen,

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

If there is to be a mandate, then the mandate should only be that employees comply with closed captioning when asked to turn it on. There should be no mandate to leave it on all of the time on all public televisions.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 3

December 3, 2016, 8:19 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Totally unnecessary If you need cc just ask

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

You people have run out of things to regulate

What is your age (select one):

Closed Captioning Ordinance Feedback

Bruce Geffen inside ward 3

December 3, 2016, 8:13 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No preference

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 2

December 3, 2016, 8:07 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Frequently, restaurants & Dr offices are already too noisy & loud - use closed captions instead of sound volume.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 3

December 3, 2016, 8:02 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Do not believe it's necessary. Would be for an alert or emergency situation, or warnings.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 5

December 3, 2016, 7:46 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

So I can know what is being said in a crowded and loud place.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Often CC is inaccurate and also blocks some of the visuals on a program. Not all programs are CC.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

I think it's great to help acknowledge and prevent ableism.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 3, 2016, 7:35 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Due to having tinnitus, where there is ambient noise, it can be hard to hear a conversation, much less a television's audio. It is much more preferable to have closed captioning on (which is also better for your cognitive function, I've learned).

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Bryan Witherspoon inside ward 5

December 3, 2016, 7:30 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Always

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

I think, in general, this ordinance is frivolous and unnecessary. Unless somehow TVs are vital to the accessibility of the business itself, it's silly to penalize small business owners over closed captioning.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 2

December 3, 2016, 7:30 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Requiring it for all doesn't make sense. Events like sports just get blocked out.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Make it required to turn on upon request and on at least one screen. On all is silly.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 3, 2016, 7:13 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

Too much big brother.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

The ability to watch TV is not a "right"

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 4

December 3, 2016, 7:09 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

In noisy restaurants, unless you are seated directly beneath the tv you cannot hear the sound anyway.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

I think it is a good idea.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 2

December 2, 2016, 9:06 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Joseph Hood inside ward 4

December 2, 2016, 2:44 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

If no transcriptions, are there waivers for this? Or better yet, is there an automatic waiver if transcriptions don't exist? Would American Sign Language be an applicable alternative?

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

I can't believe this will be an ordinance punishable with fines. If the ordinance is beneficial to a business's customers, a business is likely to do this voluntarily anyway. If the ordinance is deemed detrimental to a business, this is a government overreach.

If I were to visit a sports bar, would I really care to see the text of the commentator or watch the sports? Everyone is usually watching the event and a black bar of text will only detract.

What is your age (select one):

Closed Captioning Ordinance Feedback

Dianne Brainard inside ward 4

December 2, 2016, 11:32 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

It is preferrable so people in public places who can't 'hear' commentary, can see text for needed instructions or emergency news broadcasts.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 4

December 2, 2016, 11:08 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

Sometimes sound is so low that you can't hear the tv.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

No response

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):

Closed Captioning Ordinance Feedback

Rebecca Lusk inside ward 2

December 2, 2016, 10:42 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No response

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No response

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

They take away from seeing the picture on the TV

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Restaurants and bars should not be forced to offer closed captioning.

What is your age (select one):

Closed Captioning Ordinance Feedback

Heather Eckner inside ward 4

December 2, 2016, 10:32 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

I'm a typically hearing individual, but recognize the need and value of closed-captioning as a universal support for all and a necessity for individuals who are deaf/hard of hearing.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

Don't know

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

none.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Reach out to local special education/disability groups in the community for input and for increasing awareness efforts.

What is your age (select one):

Closed Captioning Ordinance Feedback

Name not shown inside ward 1

December 2, 2016, 9:11 AM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

No

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

No. If I want to watch TV I will stay home. If I go out, it is to spend time being social. TV and phones interfere with that.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

There are much more pressing things that should be addressed by Council and this is a waste of time. If a business doesn't want to turn it on, if I request it, then they lose my future business. Simple.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

Stop trying to micromanage everything. It devalues Council.

What is your age (select one):

Closed Captioning Ordinance Feedback

Patti Smith inside ward 1

December 1, 2016, 9:44 PM

As a customer, when you are at an establishment and televisions are on without Closed Captions, have you wished Closed Captions were turned on?

Yes

If you preferred the closed captioning to be turned on, please briefly describe your situation. How often have you wished the Closed Captions were on?

A few times it is kind of hard to hear council discussions.

If you work for or own an establishment in Ann Arbor (e.g. restaurant, gym, shop, etc.), have you received requests to turn on or turn off the Closed Captions on your television or other media streaming devices?

No

Do you have any objections or concerns about the closed caption ordinance in general? If so, please describe.

I think it's a great thing. My dad has a hard time hearing and CC is a lifesaver for him.

Do you have any comments or suggestions about the closed caption ordinance that you'd like to share?

No response

What is your age (select one):