



ANN ARBOR FIRE DEPARTMENT

Standard Operating Procedures – 5.06 Lift Assists



LIFT ASSISTS

Effective:

Scheduled Review:

Approved:

I. PURPOSE

The fire department will provide lift assists to the public for non-emergency situations when the request is appropriate and can be accomplished while remaining available for emergency calls. The fire department will not supplement a for-profit, a community non-profit, or other entity with revenue generating activity.

II. DEFINITIONS

Adult daycare (AD) a non-residential facility that supports the health, nutritional, social, and daily living needs of adults in a professionally staffed, group setting.

Adult foster care (AFC) is a program for elderly adults or adults with developmental or physical disabilities who cannot live alone safely. AFC members live with trained, paid caregivers who provide daily care. Caregivers provide meals, companionship, personal care assistance and 24-hr supervision.

Ambulance service (AS) means a third-party service not operated by the City of Ann Arbor. This AS is a service in which the patient's condition requires medical transportation where the use of specialized medical skills and / or equipment is medically necessary and crucial to the safe transportation of the patient. An urgent transport requires prompt, but not necessarily immediate attention. An emergency transportation requires immediate attention due to the life or limb threatening condition of the patient.

Assisted living facility (ALF) a system of housing and limited care that is designed for senior citizens who need some assistance with daily activities but do not require care in a nursing home —often hyphenated when used attributively.

Group homes (GH) is residence model of medical care for those with complex health needs. Depending on the severity of the condition requiring one to need to live in a group home, some clients are able to attend day programs and most clients are able to live normal lifestyles.

Hospice care (HC) is a type of health care that focuses on the palliation of a terminally ill patient's pain and symptoms and attending to their emotional and spiritual needs at the end of life. Hospice care prioritizes comfort and quality of life by reducing pain and suffering.

Lift assist is when an individual is assisted up to a more mobile position from the ground, chair, bed, or stairs by the Ann Arbor Fire Department, but not treated or brought to hospital for further medical attention.



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Non-emergent/emergency means a determination, based upon an assessment by the commanding officer of the emergency response unit, that there is not an emergent medical condition or medical necessity justifying the presence of the emergency unit at the facility.

Owner means a person who is responsible for the proper operation of the facility, medical service, or ambulance service.

Skilled nursing facility (SNF) means a business that cares for people that require full-time nursing assistance.

Private residence (PR) means the part of a structure used as a dwelling, including, without limitation: a private home, townhouse, condominium, apartment, mobile home, vacation home, cabin, or cottage. For the purposes of this definition, a hotel, motel, inn, resort, lodge, bed and breakfast or other similar public accommodation, hospital, nursing home, or assisted living facility shall not be considered a private residence.

III. FEE ASSESSMENT

The fire chief, or designee shall be authorized to issue a \$225.00 fee in the following situations. This fee is subject to adjustment annually during the annual budget adoption process.

Lift assists that occur at or for a business (SNF, ALF, AS, AD, AFC, GH, HC) or any other medical facility, home health care or agency will result in the following fee schedule:

- First lift assist - No charge and the business will be informed of this policy and charged for any subsequent responses to provide a lift assist.
- Second lift assist and subsequent lifts in a 12-month period – fee as adopted.

Lift assists that occur at or for a private residence (PR) will result in the following fee schedule:

- One to six in a 12-month period - No charge and the patient will be informed of this policy and charged for any subsequent responses above six (6) to provide a lift assist.
- Seven (7) and above in a 12-month - fee as adopted.

Lift assists that occur for a scheduled pick-up or drop off of a patient for an appointment by an ambulance provider other than the Ann Arbor Fire Department will be assessed a fee. Pick-up and drop off will be assessed separately.

- First lift assist - No charge and the patient will be informed of this policy and charged for any subsequent responses to provide a lift assist.
- Second lift and subsequent lifts – fee as adopted.

IV. ADMINISTRATIVE DECISION

Notice of the imposition of the fee under the provisions of this policy shall be sent to the owner or management of the facility where the incident occurred; provided that, with respect to business premises, the owner, manager, or chief administrative agent regularly assigned and employed on the premises at the time of the occurrence shall be presumed to be the appropriate person to receive the notice, unless the City is notified otherwise. For lift assists



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where scheduled transport of a patient is involved, the fee will be sent to the ambulance service involved in the transport.

Waiver of Imposition - in the event the fire chief, or designee, determines that City's assessment or determination was in error or there were other mitigating facts which the commanding officer did not possess at the time of the incident, the fire chief, or designee, may waive imposition of the applicable fee.

Anyone desiring to appeal the lift assist fee must do so in writing to 111 North Fifth Ave, Ann Arbor, MI 48104, email fire@a2gov.org, or phone call 734/794-6961 no later than thirty (30) days after issuance of the notice of the fee.

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