Downtown

Program Update

Ann Arbor Transportation Commission

5/17/2023





Agenda

- getDowntown Overview
- go!pass Program
- Conquer the Cold
- Commuter Challenge
- Looking Ahead





Program Background

- Founded to provide an alternative for parking garages due to a renovation and reconstruction campaign in 1999
- Dedicated to helping downtown employees commute into work via alternative transportation modes
- Provides commuting programs and services to employees and employers in downtown Ann Arbor



getDowntown Program Partners

- TheRide: program operation + marketing & promotion
- Ann Arbor DDA: go!pass program fares + marketing & promotion
- City of Ann Arbor: marketing & promotion (challenges)
- Employers and champions











getDowntown Program Benefits

- Challenge participation
- Free commute consulting
- Information compiled on getDowntown.org
- go!pass program for eligible downtown workers





go!pass program

Passes are valid November 1 – October 31 and are available for use by qualifying downtown employees through a grant from the Ann Arbor DDA.





go!pass Program Benefits

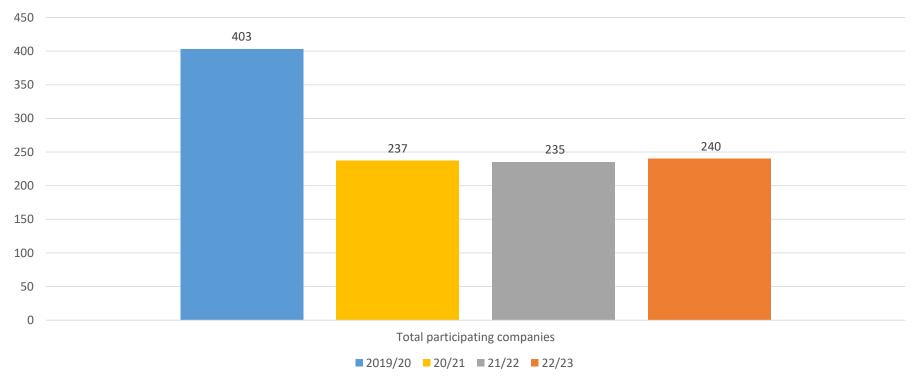
- Unlimited ride pass on TheRide and FlexRide
- Discount on Holiday and Late Night Service
- Emergency Ride Home reimbursement
- Discounts at local businesses
- Workplace must be within DDA boundary to be eligible







go!pass Employer Participation



As of May 12, 2023. Additional orders anticipated in remaining 5 months of 22/23 go!pass season







Conquer the Cold

Challenge to encourage and educate commuters to use alternative modes of transportation during the cold winter months





Previous Conquer the Cold

- Held in January 2021
- 48 people logged trips
- Represented 20 teams
- "Pandemic Edition" added supporting local business to the challenge





Conquer the Cold 2023 Results



214 participants recorded 6,430 trips

Participants saved 13 times more fuel and greenhouse gases than they burned or produced.

Most points were earned through walking and biking trips (teleworking was only worth 1 point)



Commuter Challenge

Help commuters become more inclined to commute to work via walking, biking, carpooling, vanpooling, and taking the bus and continue to do so after the competition





Previous Commuter Challenge

- Last held in September 2021
- 48 people logged trips
- Represented 33 teams







Commuter Challenge 2023

In progress now!

- 180+ people logging trips
- 50 teams and growing
- Focus on workplace teams with high participation











Looking Ahead





Emerging from Transitional Period

- Continue renewal and growth of staple programs
- Increase points of contact and awareness of program











Emerging from Transitional Period

- Assess commuters' needs via survey and discussion
- Harness momentum of communities approving millages supportive towards alternative commuting methods:
 - Walking and biking infrastructure via Community Climate Action funds available July 2023
 - Increased service frequency, longer hours of service, and expanded overnight service on TheRide to go into effect 2024



Questions?

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