October Meeting
10/11/2022

- Guest: Phil Deaton
  - Who is Phil?
    - Does compliance type work for [Office of Equity, Civil Rights & Title IX](#)
    - Digital Information Accessibility Coordinator
  - What is EIT Accessibility?
    - Making sure that technology and modes of communication are accessible to disabled people
    - Making sure technology has good accessibility features
  - Who is the Accessibility Team?
    - Group between Information and Technology Services and Equity, Civil Rights, and Title IX Office that works on IT accessibility
    - How to get in contact with Accessibility Team
      - [Request Form](#)
        - More proactive, if you want a training or have a question
      - [Contact the ADA Team](#)
        - Reporting a barriers to accessibility
- Strategies for providing IT/digital accessibility feedback to software creators
  - UM doesn't always have the power to make these external software providers make changes, but we have been able to in the past
  - In determining which accessibility needs to address, many vendors consider how many requests they get (as opposed to the impact of specific requests)
    - Quantity may be more beneficial than quality
  - CfDC could help advocate for these changes
    - Ex. Zoom - lacks some accessibility features, including
      - Zoom captioning in breakout rooms
      - Adjusting the font size on the names of meeting participants
      - Being able to change the shape of the closed captions box
      - Toggle off auto scrolling on the zoom transcript
    - Accessibility team and ITS have brought this up with zoom, but because it's coming through as one person/group requesting each feature, zoom is less likely to make moves to change it
    - Zoom has a [direct feedback link](#) on their website
      - If the accessibility team creates a template, they can provide it to CfDC and we can each take time to fill out the zoom form
    - Discussion about CfDC participation
      - What would the letter look like?
        - Unclear at this point, CfDC could work with Phil to create this
      - Campaign success generally
        - Pros: lots of people can make change
        - Cons: accessibility features aren't necessarily "nice," they're required - campaigns need to make sure to focus on the fact that accessibility is

distinguished from things that are nice to have but not necessary
- Some have seen zoom calls with transcripts in breakout rooms, and translation of captions (which was not super effective)
- Some have filled out forms previously without success
  - Maybe accessibility team can create a pilot template for one concern to start with
- CART / ASL suppliers
  - UM announced two new master agreements with optional suppliers for these services (University Translators and EPIC Translations)
    - These vendors were already contracted to do translation services, so because they provided ASL and CART, UM added these names
    - No requirement to use these suppliers; not clear what their quality is for ASL and CART
      - If anyone tells you that these are required, please cc Phil on the email and he is happy to advocate for using whoever you want
  - CfDC uses Screenline (and Letty Fox)
  - Discussion
    - List of CART and ASL vendors
      - This list is not proprietary; it's crowdsourced based on personal experiences - feel free to share widely!
- General Discussion
  - Is there a similar accessibility team for HITS?
    - Phil is not sure, but would be helpful
  - Has ITS thought about external software use for the breakout rooms captioning?
    - Some people use Otter.AI
    - Google slides and powerpoint also have captioning capabilities which can be used in breakout rooms
  - Would like to have more of a discussion on individual units-how to get started (things even like IT inventory)
    - How does a group new to IT inventorying establish a process like the SPG?
    - An SPG is a university wide policy, so it's hard to make it nuanced enough to apply to each unit precisely (and hard to monitor each unit's compliance)
    - Two ideas
      - Getting together groups of people who use technology in a variety of ways to brainstorm best practices, share ideas
      - Outline different technology and content that each individual has an impact on
        - Can schedule a consultation with Phil and ITS to hear more about what people are doing
  - ITS is working on a marketing campaign for promoting the SPG and promoting disability justice
    - If anyone is interested in reviewing and providing feedback, please email Jane at jbvincen@umich.edu
- Announcements

- [Neubacher Award](#) Ceremony, November 4th, 1pm (virtual)
  - Announcing and promoting the honorable mentions leading up to the event - check out social media in the coming weeks!
- [Towards an Anti-Ableist Academy](#) starting October 20