



ADVANCED METERING Opt-Out Program

For more than 15 years, the City of Ann Arbor had made use of Advanced Metering Infrastructure (AMI). AMI provides increased meter reading accuracy, improved billing, opportunity for enhanced customer services such as those listed below, and reduced operating costs over other metering technologies. The AMI technology uses radio frequency (RF) transmitting devices which are connected to the water meter by wire and transmits meter readings wirelessly to the City. These devices are known as Meter Transmitter Units (MTU) and are located inside the home near the water meter.

AMI Benefits

	AMI	Non-Standard Meter
View your daily water usage	Yes	No
Leak detection alerts	Yes	No
Eligible for leak adjustment credit on bill (subject to review)	Yes	No
Eligible for summer sewer discount	Yes	No

Despite the many advantages of the AMI system, the City recognizes that some customers may not want the AMI technology installed inside their homes. The City offers two opt-out options:

Option 1: Relocate MTU to outside of house. All AMI benefits remain for customer.

\$115.00 – One-time Installation Fee*

Option 2: Removal of MTU and install reading display equipment to the outside of the home for collection of quarterly reads manually by City. No AMI benefits for the customer.

\$399.00 – Initial Setup Fee*

\$58.00 – Quarterly Meter Reading Fee

***Homeowner required to install wire to exterior of home in accordance with manufacturer specifications**

To be eligible for the opt-out program, customers must:

- Own and reside in a single-family, residential property
- Homeowner to install wire to exterior of home in accordance with manufacturer specifications
- Complete AMI Opt-Out Application Form