

City of Ann Arbor
Comprehensive Organics Management Plan

Update to the Environmental Commission

February 23, 2017





CB&I Environmental & Infrastructure, Inc.

In association with:





1. Project Origination

- 2. Scope of the Plan
- 3. Current Ann Arbor Organics Management
- 4. Project Approach
- 5. Questions and Challenges to Address
- 6. Draft Recommendations
- 7. Next Steps



Why an Organics Management Plan?

- Zero Waste goal adopted by Environmental Commission in 2007
- Resident and business interest in expanded compost collection
 - Year-round service
 - Access to service (businesses)
- Plan included in FY15/16 budget amendment
- Contract for Plan development awarded March 2016

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Types of Organic Wastes Included in Plan

- Yard wastes
 - Grass clippings
 - Tree and bush trimmings
- Wood
 - Tree limbs and stumps
 - Non-treated lumber
- Food scraps
 - Food production wastes
 - Food preparation wastes
 - Spoiled/expired food
 - Plate scrapings
- Fats, oils, and grease ("FOG") from cooking





Sources of Organic Wastes

At home:

- Yard maintenance / landscaping
- Food preparation
- Spoiled or expired food
- Plate scrapings



Primary generators of food wastes:

- Residential properties
- Restaurants
- Grocery stores
- Hospitals

Away from home:

- Property maintenance / landscaping
- Food preparation
- Spoiled or expired food
- Plate scrapings
- Food production and distribution



- Schools
- Institutions
- Food banks / pantries

Steps in Organics Management



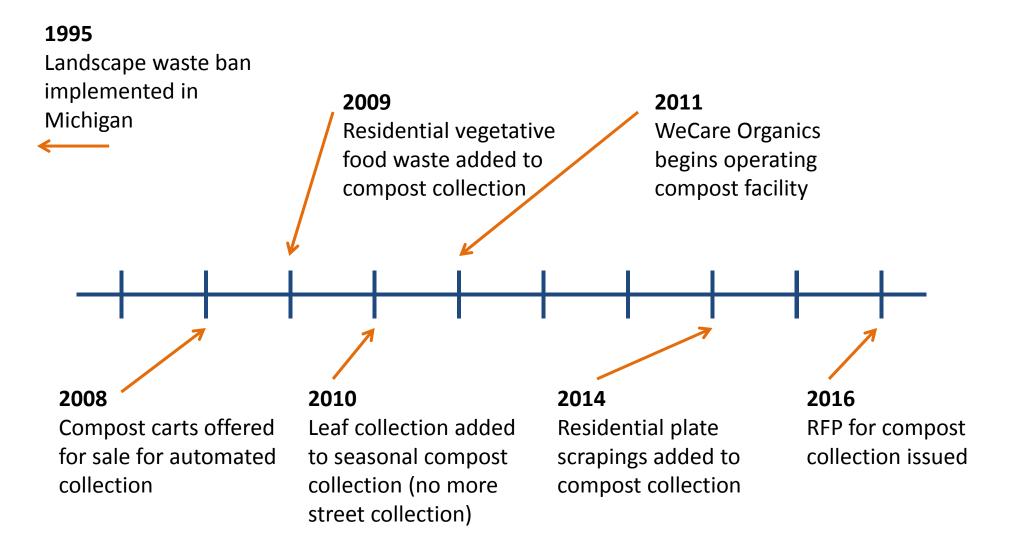




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Ann Arbor Organics Program Timeline



Current Organics Management Roles and Responsibilities

City of Ann Arbor

- Residential compost collection, some commercial / multi-family
- Compost facility contract administration

Private Haulers

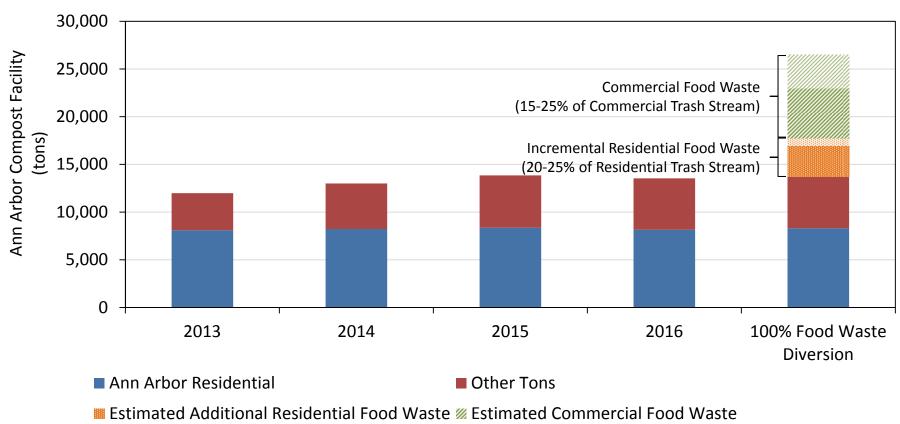
- Selected by commercial entities for organics collection
- Not standardized or reported to City

WeCare Organics

- Contractor for Ann Arbor Compost facility operation
- Compost marketing

Organics Diversion Quantities

- Current food waste quantities:
 - City / WeCare estimate 1,000-1,500 tons of food wastes are collected from Ann Arbor residents
 - Approximately 500-550 tons of food wastes are delivered by U of M



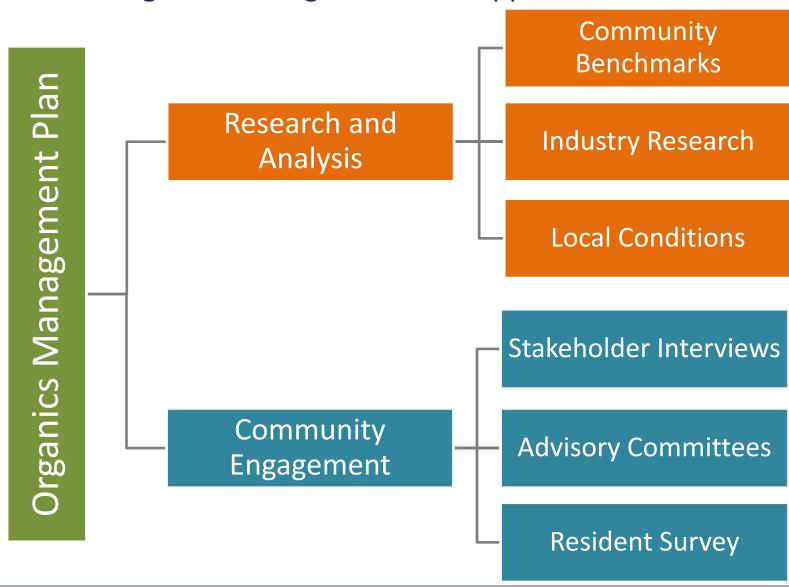
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Ann Arbor Organics Management Plan Approach



Stakeholder Input - Interviews and Advisory Committees

- Purpose: Assess attitudes, perspectives, and interests regarding current and future organics management
- Residential and commercial sector stakeholders
 - Service providers
 - Public agencies and institutions
 - Food service businesses (restaurants, grocery stores)
 - Neighborhood associations and residents at-large
- Completed 13 interviews in July and August, 2016
- Formed 2 separate advisory committees Residential and Commercial
 - Engaged, informed and experienced members
 - Dedicated webpage with meeting materials <u>www.a2gov.org/organicsplan</u>

Residential Advisory Committee Members

| Member | Affiliation / Representation |
|---------------------|---|
| Allison Skinner | Ann Arbor Environmental Commission |
| Caroline Larose | University of Michigan Student |
| Christine Crockett | Old Fourth Ward Association |
| Christopher Pannier | Resident |
| Clark McCall | Interfaith Council for Peace and Justice |
| Don Butynski | WeCare Organics |
| Ji Wu | Interfaith Council for Peace and Justice |
| John Held | Brookside Subdivision |
| Judy Nikolai | Resident |
| Kirk Lignell | Recycle Ann Arbor |
| Randy Trent | Resident / Washtenaw Intermediate School District |
| Shelley Steele | Sunset Hilltop Neighborhood Association |
| Ying Lu | Resident |

Commercial Advisory Committee Members

| Member | Affiliation / Representation |
|---|------------------------------|
| Aaron Burman | Llamasoft |
| Andrew Wilhelme Jennifer Hall Miriam Flagler Rodger Bowser | Zingerman's |
| Brian Conaway | Waste Management |
| Diane Keller | A2Y Chamber |
| Don Butynski | WeCare Organics |
| Eileen Spring John Reed Sebastian Wreford | Food Gatherers |
| Eric Yuhasz | Google |
| Erik Petrovskis | Meijer |
| Frances Todoro- Hargreaves | State Street Area Assn. |

| Member | Affiliation / Representation |
|-----------------------------|--|
| Gabe Jones Joe McEachern | Detroit Grease |
| Jan Wright | Interfaith Council for Peace and Justice |
| Joel Panozzo | The Lunch Room |
| John Teeter | First Martin |
| Kathy Sample | Argus Farm Stop |
| Kimberly Sheldon | Main Street Ventures |
| Kirk Lignell | Recycle Ann Arbor |
| Maura Thomson | Main Street Area Assn. |
| Noelle Bowman | Washtenaw County |
| Sam Moran Tracy Artley | University of Michigan |
| Susan Pollay | Downtown Development Authority |

Advisory Committee Meetings

- Completed 4 meetings with each committee
 - Meetings led by professional facilitator (Charlie Fleetham, Project Innovations) with technical information provided by CB&I and City staff
 - Open to public and complied with Open Meetings Act
 - Residential: July / September / November 2016, January 2017
 - Commercial: August / November / December 2016, January 2017
- Meeting agendas included:
 - Introduction and overview of planning process
 - Background on current practices
 - Discussion of needs and challenges
 - Input to and review of plan recommendations
- Conducted 2 tours of the Ann Arbor Compost Facility
 - September (post-operating hours)
 - November (during operating hours)

Advisory Committee Feedback

Education

- Very important
- Must be ongoing

Year-round collection

- Desired for residents
- Necessary for businesses

Cost

- Could be a limiting factor in participation
- Full costs need to be identified (including avoided costs and hidden costs)

Notable challenges to implementation

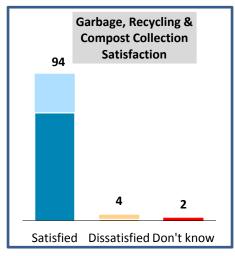
- Space in downtown alleys
- Generator behavior change
- How to pay for services

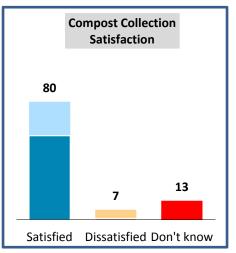
Stakeholder Input - Resident Survey

- Scientific survey of random sampling of residents
- Conducted by phone November 28 December 5, 2016
- Purpose: Gauge attitudes and behaviors
 - Current organic waste management practices and programs
 - Potential program changes or enhancements
- Target audience: Key household members with awareness of and responsibility for waste and recycling in the household
- Secured 601 responses (achieved target sample of 600 responses)
 - 26,805 calls attempted
- Margin of error = ±4%

Survey Feedback - Existing Programs

- Satisfaction with existing services
 - High 94% satisfied with all services, 80% satisfied with compost service

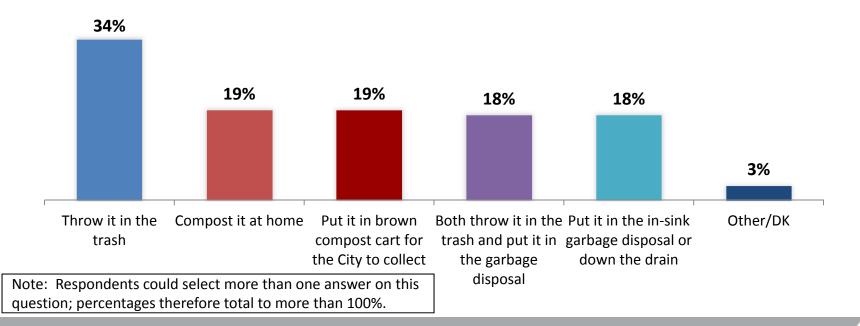




- Cart ownership rate
 - High 62% of respondents own a compost cart
- Program awareness
 - Majority aware that food waste can go in the compost cart
 - However, 1 in 3 total respondents not aware
 - 1 in 5 compost cart owners not aware

Survey Feedback - Current Behaviors

- Cart use for food waste
 - Compost cart not widely purchased or used for food waste
 - Of compost cart owners, only 30% put food waste in the cart
 - Significant driver for putting food waste in the compost cart is environmental
- Predominant management method for food waste
 - 70% of respondents put food in the trash, the in-sink disposal, or both



Survey Feedback - Future Behaviors

- Interest in reducing wasted food
 - High general interest
 - But, limited interest in using a set of tools or attending workshops to learn more about reducing food waste
- Interest in Reducing Wasted Food

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 13

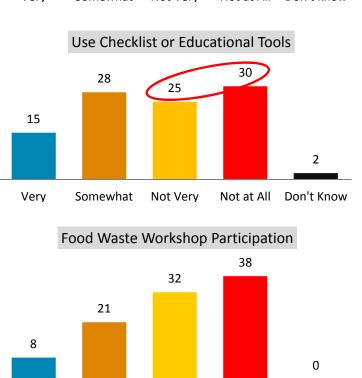
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 Very Somewhat Not Very Not at All Don't know
- Willingness to put food waste in compost cart
 - High, if a compost cart is provided at no cost







Not Very

Somewhat

Verv

Not at All Don't Know

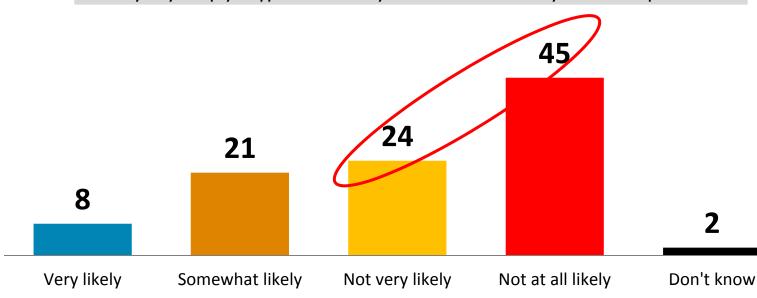
Survey Feedback - Future Enhancements

- Suggested program changes to increase service satisfaction
 - Year-round collection
 - Kitchen containers / compostable bags provided by City
 - 1/3 say to change nothing



Low, with nearly half "not at all" willing to pay more

How likely are you to pay a supplemental monthly or annual fee for access to year-round compost collection?







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Questions and Challenges to Address

- Space and logistics of added containers and trucks
 - Alleys
 - Shared containers
- Behaviors and attitudes of generators
 - Participation
 - Material quality / contamination
- Education and communication
- Funding

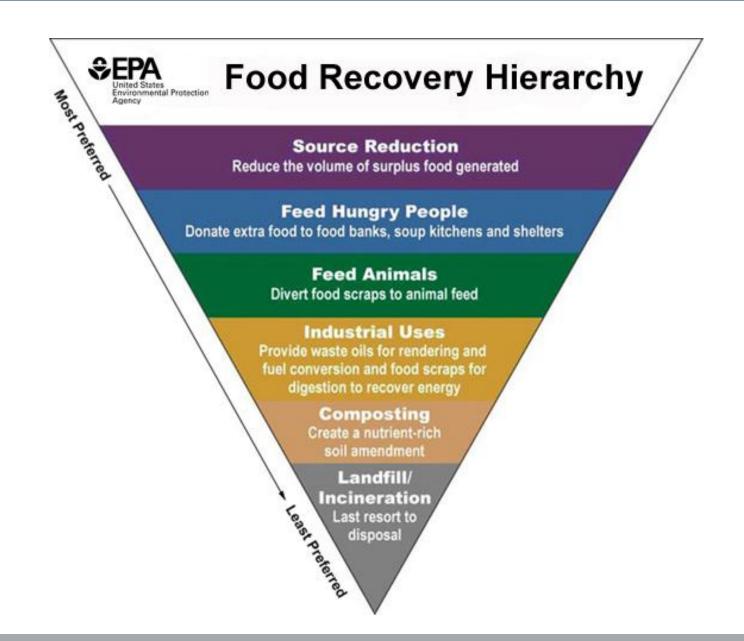


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Significant Recommendations



Education

- Robust and immediate program
- Both residential and commercial services



Residential organics

Year-round collection



Commercial organics

Voluntary, subscription-based collection

Basis of Recommendations

- Advisory Committee input and comments on preliminary recommendations
- Resident survey feedback
- Stakeholder interview input
- Existing local operations data
- Available local infrastructure
- Best practices in benchmark communities



Education - Universal Need

Central to success of both residential and commercial programs

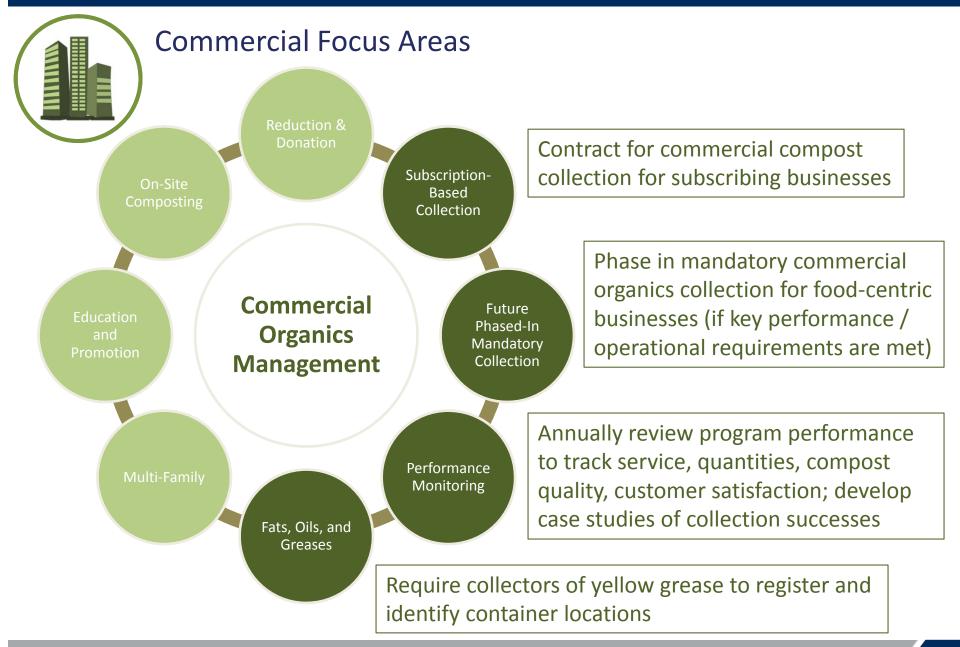


- Program components
 - Slogan / branding
 - Highlight environmental benefits of food waste diversion
 - Redevelop website resources
 - Workshops
 - Multi-media distribution
- Must be ongoing and recurrent
- Identify and incorporate program ambassadors -"Compost Champion"









Near-Term Implementation Options



Education

- Secure marketing firm to begin developing educational materials and brand Citywide program
- Initial focus awareness of existing program, environmental impact
- \$25,000 \$40,000 initial investment estimated



Residential organics

- Implement neighborhood pilot for compost cart distribution
- Measure impact on food waste diversion and waste quantities
- \$25,000 \$40,000 pilot cost, assuming overlap with education implementation and City staff available to monitor and measure performance



Commercial organics

- Execute survey to gauge interest in voluntary compost collection
- Develop collection RFP
- \$50,000 \$70,000 effort estimated

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Next Steps - Finalization and Implementation

- Environmental Commission
 - Comments on draft recommendations presented tonight
- CB&I
 - Finalize Comprehensive Organics Management Plan report
- City staff
 - Identify funding sources
 - Implement priority recommendations

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For a copy of all Advisory Committee meeting materials and summaries, visit the project site:

www.a2gov.org/organicsplan