

February 14, 2025

Subject: Sole Source Factory Authorized Service

Dear Howden/Turblex Equipment Owners,

Howden USA has been in business since 1854. Howden manufactures parts, performs repairs, and provides field services for Single and Multi-Stage Blowers, Gas Boosters, Steam Turbines, and Compressors. Services are available for new and legacy OEM equipment brands including:

- Steam turbines – Howden, Siemens
- Blowers, gas boosters, and compressors – HV-Turbo, Cord-Turbo, Turblex, Siemens Energy, Inc., Kuhnle, Kopp & Kausch, Spencer
- Fans – Schiele, Exvel

Our commitment to exemplary operating installations is demonstrated by the Company's investment in the Customer Service/Parts Department. This highly trained group of professionals includes in-house technical and parts departments, as well as mechanical and instrumentation field services personnel. A staff of mechanical, electrical and instrumentation engineers from our engineering centers support the Howden field service group.

Howden USA Company nor our agent will provide any technical information or support to any non-authorized entity related to subject equipment.

**Purchase orders should be addressed to:**

Howden USA Company  
2475 George Urban Blvd.  
Depew, NY 14043  
[orderdesk.usa@chartindustries.com](mailto:orderdesk.usa@chartindustries.com)

Should you have any problems or additional needs, please do not hesitate to contact us at [www.howden.cloud/quote](http://www.howden.cloud/quote).



Jim Trace  
Environmental Sales Director  
d: 765 827 9200  
m: 913 609 0829  
e: [Jim.trace@howden.com](mailto:Jim.trace@howden.com)