

July 21, 2021

Joshua Stark  
City of Ann Arbor  
49 S. Dixboro Road  
Ann Arbor, MI  
48105

**RE: Trojan System Replacement Parts**

In the Engineered Submittal Package for the Trojan System, Trojan provided an equipment performance guarantee stating that the system will meet the required level of disinfection provided that the system is operated and maintained in accordance with recommendations made by Trojan Technologies.

In order for this equipment guarantee to be maintained, it is imperative that the appropriate components and replacement parts be used in the system. There are key replacement parts and system components that directly influence the performance and reliability of the system. Among these critical replacement parts are the UV lamps, sleeves, electronic ballasts, wiper seals, Acti-clean Gel, printed circuitry etc. Without using lamps, ballasts, and other components that are approved and validated by Trojan Technologies, we cannot guarantee that the system will provide the required germicidal output. Subsequently, we cannot guarantee that the required UV dose is being delivered, if lamp output, ballast efficiency and system programming is unknown.

In order to keep the equipment performance guarantee intact, specialized system components are solely purchased and contracted from Trojan Technologies. In Ann Arbor, MI the exclusive manufacturer representative for parts and service is Trojan Technologies, located in London, ON.

If you have any questions regarding this matter or require any additional information, please do not hesitate to contact me at 1-800-291-0851.

Best regards,  
**TROJAN TECHNOLOGIES**

*Mike D'Oria*

Mike D'Oria  
Municipal Territory Representative