



CITY OF ANN ARBOR  
CITY CLERK  
REC'D

2013 JUN -6 AM 9:12

June 3, 2013

Jacqueline Beaudry, Clerk  
City of Ann Arbor  
301 E. Huron St, 2nd Fl. P.O. Box 8647  
Ann Arbor, MI 48107

Dear Ms. Beaudry:

As part of Comcast's commitment to keep you informed about important developments that affect our customers in your community, I am writing to notify you of some channel and price changes. Customers are being notified of these changes via a bill messages.

Effective on or about July 24, 2013, Fox Soccer/Fox Soccer HD (chls. 727, 991/1635) will move from the Digital Preferred service and Sports Entertainment Package to the Digital Starter service.

Also, effective August 1, 2013, as a result of changes in business costs, the Service Vehicle Trip Charge rate will change from \$30.00 to \$39.95; the Upgrade/Downgrade of Service (In-home visit required) installation rate will change from \$30.00 to \$39.95; and the Late Fee charge will change from \$8.00 to \$9.50. Prices do not include applicable taxes and fees.

As always, feel free to contact me directly at 734-254-1888 with any questions you may have.

Sincerely,

A handwritten signature in cursive script that reads "Frederick G. Eaton".

Frederick G. Eaton  
Senior Manager, Government Affairs  
Comcast, Heartland Region  
41112 Concept Drive  
Plymouth, MI 48170