From: donna puehler [donna\_puehler@yahoo.com]

Sent: Thursday, August 01, 2013 7:01 AM

To: Public Market Advisory Commission

**Subject:** market hours

Categories: Blue Category

## Good Morning:

My name is Donna Puehler, I have been a vendor at the Ann Arbor Farmer's Market for 15 years, and I thoroughly enjoy it. From 1-3 P.M., I take in about 30% of my income for the day. To even consider closing the market at a earlier time would be disastrous for many of us. Yesterday, at 2:59 p.m. I took in \$31.00, and was thanked for not closing up early and leaving. If vendors want the market to close at an earlier time, I would recommend that they look for doing business at a different market. I usually don't pull out much before 3:30. Please don't even consider changing the hours at the AA market. Thanking you in advance for not changing the market hours. Sincerely, Donna Puehler

From: Jvocino@aol.com

Sent: Thursday, August 01, 2013 7:59 PM
To: Public Market Advisory Commission

Subject: Farmers Market Hours

Categories: Blue Category

Re: Farmers Market Hours

I've heard a few of the vendors want to close the market at 1 p.m. This would not be convenient for me and I ask that you retain the current hours of operation. I come to Ann Arbor from Grand Rapids several times a year to support the market. I am a long-time customer of Daren Otis and her beautiful purses, but also buy from others when I'm in town.

Thank you for your consideration in keeping the current hours of operaton.

Judy Vocino Grand Rapids, MI

From: Kathleen Faberge [finulhour@sbcglobal.net]
Sent: Thursday, August 01, 2013 10:36 PM
To: Public Market Advisory Commission

Subject: Market Hours

Categories: Blue Category

I support the current market hours 100%. The market hours have been the same for a number of years, and I think many customers would be disappointed if they were shortened.

In your evaluation you should remember that the needs of the customer come first. Time and time again research has shown that the customer is looking for the best customer service they can find. That is how they compare businesses. If they receive the best customer service possible, they will remember and will return over and over again, and the business will thrive. The current hours, I believe, are very convenient, and I appreciate the market being open a full eight hours. I think most people know that the best selection is earlier in the day, and depending on what they are looking for they will shop accordingly. The vendors can gently remind us that the best selection is available earlier in the day if necessary. Perhaps the rules could be addressed and adjusted for vendors with perishable goods, but please leave the hours the same.

Kathy Faberge Shopper

From: Victoria fox [victoriasfolkart@gmail.com]
Sent: Sunday, August 04, 2013 2:32 PM
To: Public Market Advisory Commission

**Subject:** market survey

Categories: Blue Category

I do not agree with the "scheduel conflict" rule There are a handful of venders that will take advantage of this rule. May I suggest that any vender consistantly needing to leave early from market be required to show documantation of said "scheduel conflict". For example, If a vender is to leave market every Saturday before 3:00 to care for an ailing family member or friend, that vender should have to provide a doctors verification for the need of such care. Perhaps this requirement would help to weed out venders that don't care to maintain the integrity of the Ann Arbor Farmers Market of the past 94 years! If this is a hardship on such vender, perhaps a rule to man each and every stall that such vender occupies will be manned by a paid employee by that vender! I feel that customers will be frustrated and angered by a time change.