

**GENERAL SERVICES AGREEMENT
BETWEEN
WASTE MANAGEMENT OF MICHIGAN, INC.
AND
THE CITY OF ANN ARBOR
FOR
COMMERCIAL SOLID WASTE FRANCHISE COLLECTION**

This agreement (“Agreement”) is between the City of Ann Arbor, a Michigan municipal corporation, having its offices at 301 E. Huron St. Ann Arbor, Michigan 48104 (“City”), and Waste Management of Michigan, Inc., a Michigan corporation, having its offices at 48797 Alpha Drive, Suite 100, Wixom, Michigan 48393, Federal ID# 38-1214786 (“Contractor”). City and Contractor are referred to collectively herein as the “Parties.” The Parties hereby agree as follows:

I. DEFINITIONS

“Administering Service Area/Unit” means Public Services Area.

“Contract Administrator” means Public Services Area Administrator, acting personally or through any assistants authorized by the Administrator/Manager of the Administering Service Area/Unit.

“Deliverables” means all Plans, Specifications, Reports, Recommendations, and other materials developed solely and exclusively for and delivered to City by Contractor under this Agreement.

“Project” means Commercial Solid Waste Franchise Collection.

II. DURATION

The term of this Agreement shall be for five (5) years and subject to the availability of funding, it may be extended for one additional five-year term, on the same terms and conditions, upon mutually written agreement signed by both Parties (unless terminated earlier as provided herein). The initial five-year term shall commence on July 1, 2023 (“Commencement Date”) and expire on June 30, 2028. The terms and conditions of this Agreement shall apply to the earlier of the Effective Date or Commencement Date.

If either Party desires to extend this Agreement, the Party shall provide written notice of its desire to extend at least six (6) months before the expiration of the initial term, and the other Party may provide written notice of its agreement to the extension in writing as provided for herein on or before five (5) months before the expiration of the initial term. In the event a Party does not wish to extend this Agreement, then that Party shall provide written notice of non-renewal eighteen (18) months before the expiration of the initial term, and then the Agreement shall end on the scheduled expiration date of the initial term.

III. SERVICES

A. The Contractor agrees to provide Commercial Solid Waste Collection (“Services”)

and to furnish all materials, equipment and labor necessary and to abide by all the duties and responsibilities applicable to it for the Project in accordance with the requirements and provisions of the following documents ("Contract Documents"), including all written modifications incorporated into any of the documents, which are incorporated as part of this Agreement:

- This Agreement and Exhibits;
- Scope of Services from the City of Ann Arbor's Request for Proposal No. 22-44 and all of its related attachments, restated and attached as Exhibit A;
- Fee Proposal of Contractor, attached as part of Exhibit B.
- Exhibit D: Required City Forms completed by Contractor.

The Contract Documents are complementary and what is called for by anyone shall be binding. The intention of the documents is to include all labor and materials, equipment, and transportation necessary for the proper execution of the Project. Materials or work described in words that so applied have a well-known technical or trade meaning have the meaning of those recognized standards.

In case of a conflict among the Contract Documents, the requirement(s) of the document listed first above shall prevail over any conflicting requirement(s) of a document listed later.

The City retains the right to make changes to the quantities of service within the general scope of the Agreement at any time by a written order. If the changes add to or deduct from the extent of the Services, the compensation shall be adjusted accordingly. All such changes shall be executed under the conditions of the original Agreement.

- B. Quality of Services under this Agreement shall be of the level of quality performed by persons regularly rendering this type of service. Determination of acceptable quality shall be made by the Contract Administrator.
- C. The Contractor shall perform its Services for the Project in compliance with all statutory, regulatory, and contractual requirements now or hereafter in effect as may be applicable to the rights and obligations set forth in the Agreement. The Contractor shall also comply with and be subject to the City of Ann Arbor policies applicable to independent contractors
- D. The Contractor may rely upon the accuracy of reports and surveys provided to it by the City (if any) except when defects should have been apparent to a reasonably competent professional or when it has actual notice of any defects in the reports and surveys.

IV. INDEPENDENT CONTRACTOR

The Parties agree that at all times and for all purposes under the terms of this Agreement each Party's relationship to any other Party shall be that of an independent contractor. Each Party will be solely responsible for the acts of its own employees, agents, and servants. No liability, right,

or benefit arising out of any employer/employee relationship, either express or implied, shall arise or accrue to any Party as a result of this Agreement.

Contractor does not have any authority to execute any contract or agreement on behalf of the City, and is not granted any authority to assume or create any obligation or liability on the City's behalf, or to bind the City in any way.

V. COMPENSATION OF CONTRACTOR

- A. The Contractor shall charge customers on the basis of the fees stated in Exhibit B. Contractor shall bill each customer directly on a monthly basis as described more specifically in Exhibit A. The Contractor shall pay to the City an administrative fee, to be determined by the City annually and provided to the Contractor to be effective by July 1st every year. The administrative fee shall be a percentage of the fees collected by the Contractor on every customer Invoice. Contractor shall add the administrative fee to the fees that Contractor charges to customers and this administrative fee shall be paid by the Contractor to the City within thirty (30) days after the last day of the month of Contractor's actual receipt of such monies. The administrative fee will cover the City's oversight expenses under this Agreement (such as dealing with unresolved billing issues, escalated customer service issues, coordinating with Contractor to provide services under the Agreement, etc).
- B. The Contractor may bill customers for Services performed in addition to the Services described in Article III, only when the scope of and compensation for those additional Services have received prior written approval of the Contract Administrator.
- C. The Contractor shall keep complete records of work performed (e.g. tasks performed/hours allocated) so that the City may verify invoices submitted by the Contractor. Such records shall be made available to the City upon request and submitted in summary form with each invoice. For each invoice, Contractor shall also submit a Microsoft Excel spreadsheet with calculations shown in each cell.
- D. Failure to perform all the work as specified in this Agreement shall obligate the Contractor to pay the City, as liquidated damages and not as a penalty, an amount equal to those listed in Exhibit B. If any liquidated damages are unpaid by the Contractor, the City shall be entitled to withhold and deduct these unpaid liquidated damages from the monies due to the Contractor. The liquidated damages are for the non-quantifiable aspects of any of the previously identified events and do not cover actual damages that can be shown or quantified nor are they intended to preclude recovery of actual damages in addition to the recovery of liquidated damages.

VI. INSURANCE/INDEMNIFICATION

- A. The Contractor shall procure and maintain from the Effective Date or Commencement Date of this Agreement (whichever is earlier) through the conclusion of this Agreement, such insurance policies, including those set forth in

Exhibit C, as will protect itself and the City from all claims for bodily injuries, death, or property damage which may arise under this Agreement; whether the act(s) or omission(s) giving rise to the claim were made by the Contractor, any subcontractor, or anyone employed by them directly or indirectly. Prior to commencement of work under this Agreement, Contractor shall provide to the City documentation satisfactory to the City, through City-approved means (currently myCOI), demonstrating it has obtained the policies and endorsements required by Exhibit C. Contractor shall add registration@mycoitracking.com to its safe sender's list so that it will receive necessary communication from myCOI. When requested, Contractor shall provide the same documentation for its subcontractor(s) (if any).

- B. Any insurance provider of Contractor shall be authorized to do business in the State of Michigan and shall carry and maintain a minimum rating assigned by A.M. Best & Company's Key Rating Guide of "A-" Overall and a minimum Financial Size Category of "V". Insurance policies and certificates issued by non-admitted insurance companies are not acceptable unless approved in writing by the City.
- C. To the fullest extent permitted by law, Contractor shall indemnify, defend and hold the City, its officers, employees and agents harmless from all suits, claims, judgments and expenses, including attorney's fees, but only to the extent resulting or alleged to result, from any negligent acts or omissions by Contractor or its employees and agents occurring in the performance of or breach in this Agreement or violation of applicable law, except to the extent that any suit, claim, judgment or expense are to have resulted from the City's negligence or willful misconduct or its failure to comply with any of its material obligations set forth in this Agreement.

VII. PERFORMANCE BOND

Prior to commencing work under this Agreement, Contractor shall obtain and provide a performance bond to the City to secure performance of the services under the Agreement, and the bond, or such replacement bond as deemed acceptable to the City, shall remain valid and in effect during the duration of the Agreement on an annual basis. The Performance Bond shall be executed on a form attached as Exhibit F – Performance Bond Form in a manner and by a surety company duly authorized to issue performance bonds in Michigan and satisfactory to the City Attorney. The City and Contractor agree that the amount of the Performance Bond is \$2,600,000 which is the approximate equivalent to one (1) year of estimated service fees for the first year.

VIII. PROTECTION OF THE PUBLIC AND OF WORK AND PROPERTY

The Contractor shall take all necessary and reasonable precautions to protect the safety of the public. The Contractor shall continuously maintain adequate protection of all work from damage and shall take all necessary and reasonable precautions to adequately protect all public and private property from injury or loss arising in connection with this Agreement. It shall make good any damage, injury or loss to its work and to public and private property resulting from lack of reasonable protective precautions, except as may be due to errors in the Contract

Documents or caused by the negligence of agents or employees of the City. The Contractor shall obtain and maintain sufficient insurance to cover damage to any City property at the site by any cause as set forth in Exhibit C.

In an emergency affecting the safety of life, or the work, or of adjoining property, the Contractor is, without special instructions or authorization from the Contract Administrator, permitted to act at its discretion to prevent the threatened loss or injury. The Contractor shall also so act, without appeal, if authorized or instructed by the Contract Administrator.

IX. DAMAGE CLAIMS

The Contractor shall be held responsible for all damages to property of the City or others, caused by or resulting from the negligence of the Contractor, its employees, or agents during the progress of or connected with the prosecution of the work, whether within the limits of the work or elsewhere. The Contractor must restore all property injured including sidewalks, curbing, sodding, pipes, conduit, sewers, or other public or private property to not less than its original condition with new work.

City shall refer complaints about damage to private or public property to the Contractor. The Contractor shall pay for or repair all damage to public or private property caused by its employees.

X. WAGE REQUIREMENTS

Under this Agreement, the Contractor shall conform to Chapter 14 of Title I of the Code of the City of Ann Arbor as amended; which in part states "...that all craftsmen, mechanics and laborers employed directly on the site in connection with said improvements, including said employees of subcontractors, shall receive the prevailing wage for the corresponding classes of craftsmen, mechanics and laborers, as determined by statistics for the Ann Arbor area compiled by the United States Department of Labor. At the request of the City, any contractor or subcontractor shall provide satisfactory proof of compliance with the contract provisions required by the Section."

Where the Agreement and the Ann Arbor City Code of Ordinance are silent as to definitions of terms required in determining compliance with regard to prevailing wages, the definitions provided in the Davis-Bacon Act as amended (40 U.S.C. 278-a to 276-a-7) for the terms shall be used.

If the Contractor is a "covered employer" as defined in Chapter 23 of the Ann Arbor City Code, the Contractor agrees to comply with the living wage provisions of Chapter 23 of the Ann Arbor City Code. The Contractor agrees to pay those employees providing Services to the City under this Agreement a "living wage," as defined in Section 1:815 of the Ann Arbor City Code, as adjusted in accordance with Section 1:815(3); to post a notice approved by the City of the applicability of Chapter 23 in every location in which regular or contract employees providing services under this Agreement are working; to maintain records of compliance; if requested by the City, to provide documentation to verify compliance; to take no action that would reduce the compensation, wages, fringe benefits, or leave available to any employee or person contracted for employment in order to pay the living wage required by Section 1:815; and otherwise to comply with the requirements of Chapter 23.

Contractor agrees that all subcontracts entered into by the Contractor shall contain similar wage provision covering subcontractor's employees who perform work on this Agreement.

XI. NON-DISCRIMINATION

The Contractor agrees to comply, and to require its subcontractor(s) to comply, with the nondiscrimination provisions of MCL 37.2209. The Contractor further agrees to comply with the provisions of Section 9:158 of Chapter 112 of Title IX of the Ann Arbor City Code, and to assure that applicants are employed and that employees are treated during employment in a manner which provides equal employment opportunity.

XII. MATERIALS AND EMPLOYEES

- A. The Contractor shall use, during its progress, a competent superintendent and any necessary assistants, all satisfactory to the Contract Administrator. The superintendent will be responsible to perform all project management for the Contractor. The superintendent shall be experienced in the work required for this Agreement. The superintendent shall represent the Contractor and all direction given to the superintendent shall be as if given to the Contractor. Important directions shall immediately be confirmed in writing to the Contractor. Other directions will be confirmed on written request. The Contractor shall give efficient superintendence to the work, using its best skill and attention.
- B. Unless otherwise stipulated, the Contractor shall provide and pay for all vehicles, materials, labor, water, tools, equipment, light, power, fuel, transportation and other facilities necessary or used for the execution or completion of the work.
- C. The Contractor shall at all times enforce strict discipline and good order among its employees, and shall seek to avoid employing the work of any unfit person or anyone not skilled in the work assigned.
- D. The Contractor shall employ competent laborers and mechanics for the work under this Agreement, and shall ensure its employees and laborers are properly licensed and comply with all applicable regulatory requirements.

XIII. PERMITS AND REGULATIONS

The Contractor shall give all notices and comply with all laws, ordinances, rules and regulations bearing on the conduct of the work as drawn and specified. If the Contractor observes that the Contract Documents are at variance with those requirements, it shall notify the Contract Administrator in writing, and any necessary changes shall be adjusted as provided in the Agreement for changes in the work.

XIV. REPRESENTATIONS AND WARRANTIES BY THE CONTRACTOR

- A. The Contractor warrants that the quality of its Services under this Agreement shall conform to the level of quality performed by persons regularly rendering this type of service.
- B. The Contractor warrants that it has all the skills, experience and licenses (if applicable)

necessary to perform the Services it is to provide pursuant to this Agreement.

- C. The Contractor warrants that it has available, or will engage, at its own expense, sufficient trained employees to provide the Services it is to provide pursuant to this Agreement.
- D. The Contractor certifies that it has no personal or financial interest in the Project other than the fee it is to receive under this Agreement. The Contractor further certifies that it shall not acquire any such interest, direct or indirect, which would conflict in any manner with the performance of the Services it is to provide pursuant to this Agreement. Further Contractor agrees and certifies that it does not and will not employ or engage any person with a personal or financial interest in this Agreement.
- E. The Contractor certifies that it is not, and shall not, become overdue or in default to the City for any contract, debt, or any other obligation to the City including real and personal property taxes. Further Contractor agrees that the City shall have the right to set off any such debt against compensation awarded for Services under this Agreement.
- F. The Contractor warrants that its proposal was made in good faith, it arrived at the costs of its proposal independently, without consultation, communication or agreement, for the purpose of restricting completion as to any matter relating to such fees with any competitor for these Services; and no attempt has been made or shall be made by the Contractor to induce any other person or firm to submit or not to submit a proposal for the purpose of restricting competition.
- G. The person signing this Agreement on behalf of Contractor represents and warrants that she/he has express authority to sign this Agreement for Contractor and agrees to hold the City harmless for any costs or consequences of the absence of actual authority to sign.

XV. CITY'S RIGHT TO DO WORK

If the Contractor should neglect to prosecute the work properly or fail to perform any provision of this Agreement, the City, three (3) days after giving written notice to the Contractor and its surety may, without prejudice to any other remedy the City may have, make good the deficiencies and the Contractor shall pay the City compensation and/or liquidated damages as described in Exhibit B.

XVI. OBLIGATIONS OF THE CITY

- A. The City agrees to give the Contractor access to the Project area and other City-owned properties as required to perform the necessary Services under this Agreement.
- B. The City shall notify the Contractor of any defects in the Services of which the Contract Administrator has actual notice.

XVII. ASSIGNMENT

- A. The Contractor shall not subcontract or assign any portion of any right or obligation under this Agreement without prior written consent from the City. Notwithstanding any consent by the City to any assignment, Contractor shall at all times remain bound to all warranties, certifications, indemnifications, promises and performances, however described, as are required of it under the Agreement unless specifically released from the requirement, in writing, by the City.
- B. The Contractor shall retain the right to pledge payment(s) due and payable under this Agreement to third parties.

XVIII. FORCE MAJEURE

- A. Except as provided below, neither party shall be in default for its failure to perform or delay in performance caused by events beyond its reasonable control including, but not limited to, adverse weather conditions, riots, imposition of laws or governmental orders, fires, pandemic and governmental orders related thereto, acts of God, and inability to obtain equipment, and the affected party shall be excused from performance during the occurrence of such event.
- B. Any excuse or suspension of performance by a party pursuant to force majeure shall be only to the extent, and for a period of no longer duration than required by the nature of the event. The party claiming excuse from obligation shall use its best efforts in an expeditious manner to remedy its inability to perform and mitigate damages that may occur as a result of the event.
- C. The party claiming excuse shall deliver to the other party a written notice of intent to claim excuse from performance of its obligations under this Agreement, whether partial or complete, by reason of an event of force majeure. Notice required by this Section shall be given promptly in light of the circumstances, but in any event no later than five (5) days after the occurrence of the event of force majeure. Such notice shall describe in detail the event force majeure claimed, the services impacted by the claimed event of force majeure, the expected length of time that the party expects to be prevented from performing, the steps which the party intends to take to restore its ability to perform, and such other information as the other party reasonably requests.
- D. The partial or complete interruption or discontinuance of Contractor's services caused by an event of force majeure shall not constitute an event of default under this Agreement. Notwithstanding the foregoing, in the event of non-performance excused by force majeure, the City will have the right to perform and complete, by agreement or otherwise, the services herein or such part thereof as it may deem necessary and to contract with others to procure labor, equipment, and materials and incur all other expenses necessary for the completion of the services.
- E. If the force majeure circumstances persist for more than thirty (30) days, the other party may terminate this Agreement without further penalty or liability.

XIX. TERMINATION OF AGREEMENT

- A. If either party is in breach of this Agreement for a period of fifteen (15) days following receipt of written notice from the non-breaching party with respect to a breach, the non-breaching party may pursue any remedies available to it against the breaching party under applicable law, including but not limited to, the right to terminate this Agreement without further notice. The waiver of any breach by any party to this Agreement shall not waive any subsequent breach by any party.
- B. The City may terminate this Agreement, on at least thirty (30) days advance notice, for any reason, including convenience, without incurring any penalty, expense or liability to Contractor, except the obligation to pay for Services actually performed under the Agreement before the termination date.
- C. Contractor acknowledges that, if this Agreement extends for several fiscal years, continuation of this Agreement is subject to appropriation of funds for this Project. If funds to enable the City to effect continued payment under this Agreement are not appropriated or otherwise made available, the City shall have the right to terminate this Agreement without penalty at the end of the last period for which funds have been appropriated or otherwise made available by giving written notice of termination to Contractor. The Contract Administrator shall give Contractor written notice of such non-appropriation within thirty (30) days after it receives notice of such non-appropriation.
- D. The provisions of Articles VI (Insurance and Indemnification) and XIV (Representations and Warranties by the Contractor) shall survive the expiration or earlier termination of this Agreement for any reason. The expiration or termination of this Agreement, for any reason, shall not release either party from any obligation or liability to the other party, including any payment obligation that has already accrued and Contractor's obligation to deliver all Deliverables due as of the date of termination of the Agreement.

XX. REMEDIES

- A. This Agreement does not, and is not intended to, impair, divest, delegate or contravene any constitutional, statutory and/or other legal right, privilege, power, obligation, duty or immunity of the Parties.
- B. All rights and remedies provided in this Agreement are cumulative and not exclusive, and the exercise by either party of any right or remedy does not preclude the exercise of any other rights or remedies that may now or subsequently be available at law, in equity, by statute, in any agreement between the parties or otherwise.
- C. Absent a written waiver, no act, failure, or delay by a Party to pursue or enforce any rights or remedies under this Agreement shall constitute a waiver of those rights with regard to any existing or subsequent breach of this Agreement. No waiver of any term, condition, or provision of this Agreement, whether by conduct or otherwise, in one or more instances, shall be deemed or construed as a continuing waiver of any term, condition, or provision of this Agreement. No waiver by either Party shall subsequently affect its right to require strict performance of this Agreement.

XXI. NOTICE

All notices and submissions required under this Agreement shall be delivered to the respective party in the manner described herein to the address stated below or such other address as either party may designate by prior written notice to the other. Notices given under this Agreement shall be in writing and shall be personally delivered, sent by next day express delivery service, certified mail, or first-class U.S. mail postage prepaid, and addressed to the person listed below. Notice will be deemed given on the date when one of the following first occur: (1) the date of actual receipt; (2) the next business day when notice is sent next day express delivery service or personal delivery; or (3) three days after mailing first class or certified U.S. mail.

If Notice is sent to the CONTRACTOR, it shall be addressed and sent to:

Aaron J. Johnson, President
Waste Management of Michigan, Inc.
48797 Alpha Drive, Suite 100
Wixom, MI 48393
AJohns14@wm.com

If Notice is sent to the CITY, it shall be addressed and sent to:

City of Ann Arbor
Public Services Area Administrator
301 E. Huron St.
Ann Arbor, Michigan 48104

With a copy to: The City of Ann Arbor
ATTN: Office of the City Attorney
301 East Huron Street, 3rd Floor
Ann Arbor, Michigan 48104

XXII. CHOICE OF LAW AND FORUM

This Agreement will be governed and controlled in all respects by the laws of the State of Michigan, including interpretation, enforceability, validity, and construction, excepting the principles of conflicts of law. The parties submit to the jurisdiction and venue of the Circuit Court for Washtenaw County, State of Michigan, or, if original jurisdiction can be established, the United States District Court for the Eastern District of Michigan, Southern Division, with respect to any action arising, directly or indirectly, out of this Agreement or the performance or breach of this Agreement. The parties stipulate that the venues referenced in this Agreement are convenient and waive any claim of non-convenience.

XXIII. OWNERSHIP OF DOCUMENTS

Upon completion or termination of this Agreement, all documents (i.e., Deliverables) prepared by or obtained by the Contractor as provided under the terms of this Agreement shall be delivered to and become the property of the City. Original basic survey notes, sketches, charts, drawings,

partially completed drawings, computations, quantities, and other data shall remain in the possession of the Contractor as instruments of service unless specifically incorporated in a deliverable, but shall be made available, upon request, to the City without restriction or limitation on their use.

XXIV. SEVERABILITY OF PROVISIONS

Whenever possible, each provision of this Agreement will be interpreted in a manner as to be effective and valid under applicable law. However, if any provision of this Agreement or the application of any provision to any party or circumstance will be prohibited by or invalid under applicable law, that provision will be ineffective to the extent of the prohibition or invalidity without invalidating the remainder of the provisions of this Agreement or the application of the provision to other parties and circumstances.

XXV. EXTENT OF AGREEMENT

This Agreement, together Exhibits A, B, C, D, E, F, and G and the other Contract Documents, constitutes the entire understanding between the City and the Contractor with respect to the subject matter of the Agreement and it supersedes, unless otherwise incorporated by reference herein, all prior representations, negotiations, agreements, or understandings whether written or oral. Neither party has relied on any prior representations, of any kind or nature, in entering into this Agreement. No terms or conditions of either party's invoice, purchase order or other administrative document shall modify the terms and conditions of this Agreement, regardless of the other party's failure to object to such form. This Agreement shall be binding on and shall inure to the benefit of the parties to this Agreement and their permitted successors and permitted assigns and nothing in this Agreement, express or implied, is intended to or shall confer on any other person or entity any legal or equitable right, benefit, or remedy of any nature whatsoever under or by reason of this Agreement. This Agreement may only be altered, amended, or modified by written amendment signed by the Contractor and the City. This Agreement may be executed in counterparts, each of which shall be deemed an original, but all of which together shall be deemed to be one and the same agreement.

XXVI. ELECTRONIC TRANSACTION

The parties agree that signatures on this Agreement may be delivered electronically in lieu of an original signature and agree to treat electronic signatures as original signatures that bind them to this Agreement. This Agreement may be executed and delivered by facsimile and upon such delivery, the facsimile signature will be deemed to have the same effect as if the original signature had been delivered to the other party.

XXVII. EFFECTIVE DATE

This Agreement will become effective when all parties have signed it. The of this Agreement will be the date this Agreement is signed by the last party to sign it.

[REMAINDER OF PAGE LEFT BLANK; SIGNATURE PAGE FOLLOWS]

FOR CONTRACTOR:
Waste Management of Michigan, Inc.

By: _____

Name: _____

Title: _____

Date: _____

FOR THE CITY OF ANN ARBOR:

By: _____
Christopher Taylor, Mayor

By: _____
Jacqueline Beaudry, City Clerk

Date: _____

Approved as to substance:

Milton Dohoney Jr., City Administrator

Brian Steglitz,
Public Services Area Administrator

Approved as to form and content:

Atleen Kaur, City Attorney

EXHIBIT A

SCOPE OF SERVICES

Also provided are documents that were included as a part of the RFP:

- Attachment A.
 - Table A-1: Current Contractor Commercial Customer Summary.
 - Table A-2: Downtown City Curb Cart Customers.
 - Figure A-1: Downtown Alleys and City-Owned Parcels.
 - Figure A-2: Service Area Boundaries.
 - Figure A-3: Rates for Disposal at the City's Transfer Station.
 - Table A-3: Updated Table of Current Contractor Commercial Customers.

The Contractor shall comply with all federal, state, and local laws for services provided throughout the duration of this Contract.

A. Definitions

The terms in this section are defined as currently written and shall be interpreted using these definitions:

1. *Bulky items*: Appliances that do not contain any freon, furniture and other large household items, and containers or items which exceed the capacity or weight limits for curbside pickup as defined by the City, but weigh less than 60 pounds and can be safely lifted by two of Contractor's employees
2. *Commercial customer*: A commercial location owner, manager, or occupant responsible for solid waste oversight of a commercial location, including regulation compliance and billing.
3. *Commercial location*: Any commercial, industrial, and institutional building located within the City.
4. *Compactor*: A container that crushes and compresses solid waste.
5. *Compostables*: leaves, brush, tree limbs (up to 6 inches in diameter and 4 feet in length), vegetative prunings, food scrap, Christmas trees, and other garden or yard waste and other organic material as may be specifically designated as compostable by the City.
6. *Contractor*: Waste Management of Michigan, Inc..
7. *Curb cart*: A lightweight plastic container that ranges in size from 30 to 96 gallons, is equipped with wheels to allow it to be easily rolled to the curb, is

used for collection of refuse or recyclables or other designated solid waste, and is able to be mechanically lifted and emptied into a collection truck.

8. *Disposal site*: A permitted solid waste disposal facility that the franchisee has obtained approval for use from the City.
9. *Dumpster*: A metal or plastic container in sizes that range from 1 cubic yard to 12 cubic yards, equipped with fixtures that allow the container to be dumped by a rear-loading or front-loading refuse or recycling truck.
10. *Excess Refuse*: Appropriately bagged refuse that exceeds the capacity of or otherwise does not fit in, or is not placed in, a collection container.
11. *Food Scrap*: fruits, vegetables, dairy products, grains, bread, eggshells, and meats, as well as paper napkins, coffee filters, and cardboard with food residue.
12. *Franchisee or Franchised Hauler*: Waste Management of Michigan, Inc.
13. *Franchise Agreement*: The executed and legally binding Contract made between the City and Franchised Hauler.
14. *Garbage*: All putrescible food wastes such as animal, fish, fowl, fruit or vegetable matter incidental to the use, preparation, and storage of food for human consumption. It also includes paper or containers containing these wastes. It does not include prohibited materials specified in the City's Code of Ordinances or as designated by the City.
15. *Missed Collection*: A curb cart, dumpster, or compactor where solid waste should have been collected and was not (with no underlying reason), and that does not fall under unserviceable.
16. *On-ground Excess Refuse*: Excess Refuse appropriately bagged and/or contained that is placed on the ground adjacent to the refuse container.
17. *Overfull (Mounded) Excess Refuse*: A container that is filled with refuse beyond the appropriate capacity but can still be collected without spillage.
18. *Overloaded*: A container that is filled with Solid Waste that is too heavy to be collected or a container too full with material to be collected without spillage.
19. *Recyclables*: means all containers, paper, cardboard, and other materials specifically designated as recyclable by the City.
20. *Refuse*: collectively means "Commercial Waste" as that term is defined in

Mich. Admin. Code R. 299.4102 and “Household Waste” as that term is defined in Mich. Admin. Code R. 299.4103. It does not include hazardous material, industrial waste, or other prohibited materials.

21. *Service Area*: Solid waste collection within the boundary limits as defined by the City of Ann Arbor.
22. *Solid Waste*: Refuse, recyclables, and compostables discarded by residents and commercial establishments and which qualifies for removal by the City of Ann Arbor. Solid waste includes incidental amount of debris/waste from remodeling, waste material from ordinary mercantile enterprises including paper, cardboard, plastic, tin and metal containers, rubber, bulk items. It does not include hazardous material, industrial waste, or other prohibited materials.
23. *Spillage*: Solid waste that is not contained within a suitable container or collection vehicle. Spillage may occur during the transfer of solid waste from containers to collection vehicles or may fall out of collection vehicles at any other time.
24. *Subcontractor*: My Green Michigan, LLC.
25. *Transfer Station*: The City’s Transfer Station located at 4160 Platt Road (south of Ellsworth Road), in Ann Arbor, Michigan, or such other facility that is approved in advance by the City that is designed, operated, and legally permitted for the purpose of transferring municipal solid waste.
26. *Unserviceable*: A curb cart, dumpster, or compactor with solid waste that cannot be collected due to poor site conditions, including overfull, overloaded, blocked, or damaged containers as well as containers covered by snow and/or ice and containers with unacceptable material/items inside, which may include industrial waste, construction waste, and debris.
27. *Useable Condition*: A compactor, curb cart, or dumpster that has no broken wheels, no broken lids, no holes, or other defects that could result in solid waste not being contained within the compactor, curb cart, or dumpster.

B. Collection Services

1. Base Collection Services

- a. *Refuse Collection*: Contractor shall be responsible for refuse collection and disposal from all identified commercial locations and some collections at multi-family locations within the City of Ann Arbor. If Contractor becomes aware of a commercial establishment located within the City limits that is not serviced by the Contractor nor the City, the Contractor shall contact the City to review the location information and gain approval

for new service as necessary. Contractor shall not reach out to commercial entities directly without obtaining City approval. If the City grants approval of a new service location under the franchise agreement, the Contractor shall contact the commercial establishment to begin refuse collection service and update the master customer database. The City may also notify Contractor of commercial entities to be added to service. Contractor shall include a list of any known properties that are not serviced under the franchise agreement in the monthly report to the City and discuss these properties with the City at the monthly meeting between City and Contractor.

i. Downtown Service Area:

1. Collection included in this Contract is for all properties in the Downtown service area. Curb cart, commercial front load dumpster, compactor collections, verti-pak, customer-owned front load dumpster, and other containers identified by the City at locations downtown will all be collected by the Contractor, unless otherwise directed by the City.

2. Five (5) days following the effective date of the contract, City will provide Contractor with a list of locations where City-owned 96-gallon curb carts are located in the downtown district along with any available customer name, contact information, and service levels. Contractor shall service the existing City-owned 96-gallon curb carts in the downtown district and pursue cart consolidation into commercial dumpster service. Contractor will begin the data gathering to confirm each of the business locations' actual service requirements, service type, dumpster, compactor or 96-gallon cart, container ownership, current service, and frequency. During this review and service analysis, the Contractor shall exercise commercially reasonable efforts to obtain satisfaction with current service delivery and frequency, and contact information (including phone number and email address) for up to three (3) contacts at each establishment. This contact information will ensure that Contractor can reach someone for service updates, when issues arise regarding service obstructions, and to evaluate customer desire to change, upgrade existing service offerings. Contractor will partner with the City to provide an overview of the services to be offered by sending service-related flyers, FAQ's, and how-to instructions through mail to each business-of-record. Contractor shall also offer virtual training sessions and videos for customers that will be available through their website and/or mobile application.

ii. Outside the Downtown Service Area:

1. Commercial location collection included in this contract is for all commercial properties unless properties are

serviced by the City. Five (5) days following the effective date of the contract, City will provide Contractor with a list of all such commercial properties serviced by the City.

2. Multi-family location collection included in this contract is for multi-family properties currently being serviced by the existing Contractor, any additional identified multi-family properties, and more than once per week collections at multi-family properties where the customer owns the container, as the City provides one tip per week for customers that own the container. Five (5) days following the effective date of the contract, City will provide Contractor with a list of multi-family locations Contractor is to service under this Agreement, along with any available customer name, contact information, and service levels.

- iii. Collection of refuse from locations under this agreement may be transported to Contractor's Woodland Meadows landfill, City's Transfer Station at 4160 Platt Road in Ann Arbor Michigan, or another facility approved by the City. Rates for Disposal at the City's Transfer Station are included in Attachment A.
- iv. Contractor shall provide all labor, supplies, and equipment including adequate capacity containers (dumpsters, compactors, and/or curb carts as deemed necessary) to ensure appropriate refuse collection for commercial and multi-family customers.
- v. Contractor shall perform all duties required for refuse collection including opening and closing dumpster enclosure gates, moving curb carts, dumpsters, and compactors to a position that can be accessed by the truck's automated lifting capabilities, cleaning up any material that spills as a result of the dumping process, documenting material that was outside of the container at the time of pickup (photographs required), and other tasks associated with the collection of waste. Notwithstanding the foregoing, the commercial properties shall ensure Contractor has safe access to the containers.
- vi. The City reserves the right to add or delete customers or locations from the franchise collection service at their sole discretion by providing notice to the Contractor five (5) business days prior to the desired start date. If the changes add to or deduct from the extent of the services, the compensation shall be adjusted accordingly.

b. Unserviceable Containers and Excess Refuse Collection: Contractor shall determine whether containers are Unserviceable. Excess refuse collection will be handled as described below.

- i. Any excess refuse that accumulates due to Overfull or Overloaded containers shall be addressed with the customer. If the customer is available on-site, driver will allow the customer to reload the container and then driver will empty the dumpster.

Customer will be charged an overage fee. If the customer is not on site, then customer will be contacted and advised to reload the container so that Contractor shall return the following day to empty the dumpster. Contractor may define the above issue as an “extra pickup” and therefore may assess an extra pick-up fee for returning the next day. Contractor will address any spillage and excessive refuse to ensure customer satisfaction.

- ii. Contractor’s driver shall contact radio dispatch and utilize cameras to photograph and document unserviceable containers, refuse overages, and any excess refuse on the ground to share with the customer and the City of Ann Arbor. For Overfull and Overloaded containers, Contractor will exercise commercially reasonable efforts to notify the customer in real time (via the customer’s preferred channel of communication - email, phone, or text message), pursue immediate resolution, and a recommendation for changing collection frequency or container size for this customer to resolve the issue on the ground. The notification shall include an explanation of the service issue and an estimated time for resolution. Customer must be notified right away of the issue because of the time factors and service sequence schedule that must be met to service customers throughout the day. Overfull containers shall be serviced if it is safe to do so, and photos will be accessible by the customer online by accessing their account. If containers are determined to be Overfull, Contractor may impose an overage charge as provided in the Fee Schedule (per occurrence) located in Exhibit B. If the container is unserviceable, Contractor shall notify the customer(s) (via the customer’s preferred channel of communication - email, phone, or text message) and City (via the Contractor’s mobile application – currently the MyWM application) within two (2) hours. If a Contractor-owned container needs maintenance, repair, and/or switch-out, Contractor shall make sure that a ticket is sent to Contractor’s operations team for action.

2. Supplementary Collection Services.

- a. Compost (primarily food scraps) Collection Services: The compost collection service is intended to be an optional subscription-based service for customers and collection levels could vary as customers opt in or out. Subcontractor is not a franchised hauler and therefore is not the exclusive service provider for compost collection services within the City of Ann Arbor. Subcontractor shall collect compostables and/or food scraps from commercial establishments and multi-family establishments of 11 or more units and transport the compostables and/or food scraps to an appropriate disposal facility as approved by the City. The disposal facility could be the City’s Compost Facility at

4170 Platt Road in Ann Arbor, MI, *Spurt Industries* located at 2041 Charms Road in Wixom, MI, or another City-approved facility. The tip fee for City contractors and subcontractors at the City's Compost Facility is currently \$28.00/ton (until January 29, 2024) and this tip fee will vary for future years.

- i. The Contractor will partner with Subcontractor compost hauler to provide compostables and the food scrap collection services. Subcontractor shall collect compostables with 64-gallon carts up to six (6) days per week (based on volume of customers), and offer cart washing for additional costs that are listed in Exhibit B. Subcontractor shall abide by all of the collection standards as described in Section C (Standards for Collection Services) of this Scope of Services. See Exhibit G for subcontractor's Onboarding Procedure, Contamination Policy, Description of Containers, and a List of Acceptable Items.
- b. As-Needed Large Item Collection Services: Roll-off containers may be requested by customers as part of non-routine collection services, for unique collection or additional refuse produced beyond the standard base collection specified at the customer location, at the rates set forth in Exhibit B. The Contractor shall provide the as-needed bulky item collection services and on-call illegal dumping collection services as requested by the City or customer under this agreement at the rates set forth in Exhibit B; the parties agree that hazardous waste, hazardous materials, special waste and any other material that is not accepted at Contractor's disposal facility shall not be included within the scope of this collection. Contractor must be available for downtown cleanup day (A2 Blooms Day) to provide containers and collection services for bulky items and refuse at the rates set forth in Exhibit B.
 - i. Commercial customer bulk service: Bulk service will be provided by roll-off service or manual collection depending on the request by the customer. The requestors of the temp roll-off service are responsible to load the container with the debris and schedule removal. Contractor will also offer manual collection of bulk items from businesses unable to utilize the roll-off at the rates set forth in Exhibit B; provided, however, that Contractor is not obligated to collect commercial refrigerators or other appliances. A truck and driver or crew will be dispatched for this service to remove the debris/bulk as scheduled. A material description will need to be provided by the customer to ensure the Contractor will dispatch the appropriate employee(s) to manage the service request. Lead time for manual collection shall be at least one week. All services will be billed to the customer or requester of the service.
 - ii. Residential customer bulk service: If the City makes a formal request in writing, twice per year City-wide residential bulk collection for single family residences: Contractor will work with

- City staff to learn more about the unit count, service area, and when the delivery of service can be scheduled. City shall pay Contractor the rates set forth in Exhibit B for these services. Bulk collection will be on a Saturday, and dates will be mutually agreed upon in writing by January 31st of each calendar year. City and Contractor may modify this service in the future with mutual agreement in writing.
- iii. Optional residential bulk service: If the City makes a formal request in writing, residents will have an option to obtain up to one (1) Bagster bag per year from the City. This bag can hold up to 3,300 pounds of solid waste. Once the Bagster bag reaches capacity, customer will then call Contractor to schedule pick-up of the bag. Bagster procedure for residents to be finalized when the City initiates this program.
 - iv. As a supplemental service to the twice per year bulk collection, if desired by the City, Contractor will open the City's Transfer Station up to once per month (on a week day or on a Saturday) to allow City of Ann Arbor residents to drop-off and dispose of bulk material. Frequency of this Transfer Station drop-off program to be determined once City initiates this program. The City will be billed for disposal only under this supplemental service if the Transfer Station is open on a week day. If the Transfer Station is open on a Saturday, then additional Saturday operation rate will apply.
- c. Downtown Pedestrian Sidewalk Containers and Big Belly Containers: If the City makes a formal request in writing, Contractor shall provide collection services for approximately 72 refuse manual pedestrian sidewalk containers, 9 Big Belly refuse containers, 20 recycle manual pedestrian sidewalk containers, and 8 Big Belly recycle containers downtown.
- i. Contractor will schedule appropriate equipment to collect the manual trash and recycle pedestrian containers and the Big Belly trash and recycle containers seven (7) days per week eight (8) months of the year, and five (5) days per week four (4) months of the year. Any issues with the containers will be reported to the City. The containers from the trash baskets and Big Belly units will be removed, emptied, and returned by the Contractor's employees. Contractor shall begin service early (but not before 7am) to avoid disrupting downtown morning traffic and shall service prior to street closures when setting up for events and coordinating event weekend collections.

C. Standards for Collection Services

Contractor shall be responsible for routing their trucks and providing the service level

requested by each individual customer or as required by the City.

1. Time of Collection Services

- a. Time of collection shall be in accordance with the City's Ordinance which currently is:
 - i. Outside of the Downtown – Collections can occur no earlier than 7:00am and no later than 10:00pm.
 - ii. Downtown – Collections can occur after 6:00am and before 10:00pm anywhere, and in alleys from 4:00am to 6:00am and from 10:00pm to 12:00am, provided the equipment and activity in the alley are approved in advance and in writing by both the department head or agency director and the City Administrator.
- b. Several times a year, downtown streets may be closed during special events and regularly scheduled collections during those event times may need to be at a time different from the regular schedule. It is important for public health and safety that containers are emptied before, during, and after events to avoid overfull and overloaded containers. The Contractor shall coordinate with the City and downtown customers to ensure collections are timely and adequate in times of special events and/or times of increased trash generation.

2. Collection Vehicle Age and Standards

- a. All vehicles shall have a high standard of aesthetics so as to remain in good condition and positively represent both the Contractor and the City.
- b. Contractor shall provide the City with an annual Fleet schedule with make, model, year, and an assigned identification number.
- c. The Contractor shall equip each collection vehicle with a Global Positioning System (GPS) and a camera capable of capturing video and photographs., although City acknowledges it will not have access to the GPS information, unless requested by the City as related to a service issue, customer complaint, accident, or incident. Equipment must be in good working condition throughout the duration of the contract.
- d. The Contractor shall maintain all collection vehicles in a clean and sanitary manner.
- e. All collection vehicles shall have appropriate safety markings, including operable highway lighting, flashing, and warning lights, clearance lights and warning flags, all in accordance with applicable law(s). All collection vehicles and all parts/systems of all collection vehicles shall operate properly and be maintained in a condition compliant with all applicable laws, good industry standards, and be in a condition satisfactory to the City. Any vehicles not meeting these standards shall not be used within the City until repairs are made. All collection vehicles will be equipped with variable tone or proximity- activated reverse movement back-up alarms.
- f. All collection vehicles used by the Contractor shall be equipped with a fast emergency response spill kit sufficient in size to contain an oil and

chemical liquid spill. This kit shall include, but not be limited to, at a minimum: one disposable bag, one pair of nitrile gloves, two 3" x 4' sorbent socks, and ten 15" x 19" sorbent pads.

- g. Appropriate vehicles should be used for collection with adequate capacity, horsepower, and features.
 - i. At a minimum, vehicles shall be maintained as recommended by the manufacturer. Vehicles with leaking fluids shall be removed from use until proper repairs have been completed. Collection components shall be in good working order and hauling compartments must be sealed so that refuse does not fall out.

3. Contractor Personnel Conduct

- a. Contractor personnel performing Commercial Solid Waste Franchise Collection services shall at all times be courteous, refrain from loud, inappropriate or obscene language, exercise due care, perform their work without delay, minimize noise, and avoid damage to public or private property. Contractor personnel shall not solicit tips, gifts or any other form of gratuity from customers or residents. If on private property, Contractor personnel will follow the regular pedestrian walkways and paths, returning to the street after replacing empty carts. Contractor personnel will not trespass or loiter, cross flower beds, hedges or property of adjoining premises, or meddle with property that does not concern them or their task at hand. Contractor will adhere to the City's standards with regard to cart placement including, but not limited to, bike lanes.
- b. Contractor collections personnel shall wear a professional and presentable uniform with an identifying badge with photo identification and company emblem visible to the average observer.
- c. Contractor shall furnish such qualified drivers, mechanical, supervisory, clerical, customer service, and other personnel as may be necessary to provide the services required in a safe, economical, and efficient manner. Personnel shall operate environmentally safe and clean equipment and facilities, in compliance with all applicable State laws. The ultimate goal is to meet and exceed customer expectations, environmental regulations, and City Council directives, for efficient solid waste management services.
- d. Contractor shall maintain a Drug and Alcohol-Free Workplace Policy, which includes regular and ongoing screenings for employees who operate company vehicles.

4. Spills and Cleanup

- a. All loads collected by the Contractor shall be completely contained in their collection vehicles at all times, except when material is being loaded and unloaded. The Contractor shall sufficiently clear hoppers, tarp vehicles when required, and maintain all collection vehicles to prevent the occurrence of blowing or spillage.
- b. Any spillage of materials that occurs during this contract shall be

immediately cleaned up or removed by the Contractor at its sole expense. Contractor shall keep accurate records of each occurrence of spillage beyond the ability of the collection truck to clean, and of its resulting cleanup, and will make such records available to the City as requested and included as part of the regular monthly report delivered to the City. The Contractor expressly acknowledges it is solely responsible for any violations of applicable laws that may result from said spillage.

- c. If any discharge of liquid wastes or oils occurs from Contractor's collection vehicles or other Contractor vehicles, Contractor will start cleaning up or removing the spill within three (3) hours of being noticed by Contractor's staff, the City, or customers. Such spills shall be remediated by the Contractor at its sole expense. Such cleanup or removal shall be documented with pictures and notice of the cleanup or removal will be provided in writing to the City within three (3) working days. Contractor shall immediately notify the City of any spills that enter groundwater or drainage systems.
- d. The Contractor shall report spills or loose refuse to the City that the Contractor is unable to collect and has not included in excessive refuse collection services or pricing. The Contractor shall also notify the customer(s) associated with the container(s) where the spill or loose refuse is located in accordance with the Contractor's customer service plan.
- e. Per the City's Solid Waste Regulations, the property owner/manager is responsible for containing solid waste stored around buildings and in alleys in order to avoid the blowing of litter or allowing access to garbage by vermin. Loose solid waste within the alleys that was not caused by Contractor's operations is not required to be cleaned up by the Contractor however the Contractor shall notify the City of loose solid waste, unless otherwise directed by the City. Solid waste leakage from Contractor vehicles or spillage caused by Contractor's operations shall be cleaned up by the Contractor.

5. Delays in Collection Services

- a. Contractor shall perform all services under this Contract in a prompt, courteous, and professional manner. All Collection Services described in this Contract shall be performed regardless of weather conditions or difficulty of collection. Contractor shall contact the City as soon as practicable if Contractor determines it is unable to safely perform collection services due to adverse weather conditions and follow the Force Majeure procedures set forth in Article XIX of the Agreement. Adverse weather or other extraordinary circumstances shall not be considered reason for not providing services unless Article XIX applies.
- b. Delays in routine regularly scheduled service collections that occur due to Contractor's failure to collect serviceable containers (Missed Collection) will be handled in the following way:
 - i. Contractor shall attempt to notify Customer(s) within 2 hours that

their collection was missed, the reason for the missed collection, and the estimated time to provide missed service in accordance with the franchise hauler's approved customer service plan. Acceptable communication examples include text, email, phone call, or other automated notification. Other methods may also be approved if they meet or exceed the notification requirements. Contractor shall arrange for collection on the next business day, before noon, after receipt of a missed collection complaint (Saturday shall be considered a business day for the resolution of missed Friday pickups and, if Contractor has a Sunday route scheduled, Sunday shall be considered a business day for the resolution of missed pickups on Saturday). In no case will the Contractor return later than the next service day following the missed collection to service the container. Any spillage or excessive refuse that accumulates as a result of a Missed Collection will be the responsibility of the Contractor to clean-up and cover costs associated with these services. The customer shall not be charged for additional required services and/or clean-up due to container being full as a result of missed collection.

D. Container Management

1. Contractor shall provide management of containers owned by the Contractor for customers included in this Agreement. There are some containers privately owned that the Contractor is not required to provide container management or switch-out services. Container management will include inventory management routine and as requested maintenance, repair, and replacement, as well as providing containers for new service and removing containers as deemed necessary by the Contractor's monthly service report submitted to City, or otherwise.
2. Container Maintenance, Repair, and Replacement.
 - a. Contractor will maintain/repair each container in a reasonably clean and functional state. Repairs will be made to correct any deficiencies with a unit to render a completely refurbished container. For Contractor-owned compactors, compactor maintenance will be the responsibility of Contractor's container shop technicians who install, maintain, and remove all compactor units.
 - b. There are some containers that may be owned by the customer. For example, 2 CY vertical compactor receiver boxes used at high rise multi-family properties. Contractor will collect refuse from these containers and provide maintenance upon request and payment for services as shown in the Contractor's maintenance plan. However, for customer owned containers, regular maintenance, repair, and replacement of the container will be the customer's responsibility. For customer-owned containers and customer owned 2-yard compactor receiver boxes, Contractor shall provide repair and maintenance services for a fee. See the Fee Schedule

in Exhibit B for details on Contractor's hourly rate for maintenance and repair of all customer-owned containers and compactor units. If maintenance, repair, or replacement of the container is necessary due to mistreatment or negligence by the Contractor, then the Contractor shall be responsible to maintain, repair, or replace container as necessary. If the Contractor believes the customer-owned container is unusable, then the Contractor shall document (photographs required) the reason(s) why the container is unusable and cannot be serviced and submit to both customer and City using the Contractor's customer service methods of communication.

3. Container Conditions: Contractor is required to maintain Contractor-owned containers in usable condition. Containers shall be free from excessive buildup, staining, and strong unpleasant odor. If any Contractor-owned Container is unusable due to excessive buildup and/or any other poor condition, then contractor shall swap/replace the container. Container swap/replacement shall be performed within thirty (30) days after request by the City or customer.
4. New service delivery times: dumpsters, compactors, and/or curb carts shall be delivered within five (5) business days of notice of new service. If Contractor cannot deliver the new containers within this time frame, the Contractor shall notify the Customer and the City. Appropriate labeling for each container will be affixed to the container.
5. Each Contractor provided container shall include a brand of the Contractor's logo. Labels shall be legible and easily understood using industry standard logos as required and shall be maintained or replaced as necessary if they become illegible. Labels shall also be waterproof, weatherproof, and permanently fixed and could be placed on containers using adhesive. Labels on containers, whether shared or not shared, in the Downtown service area shall include business names of the customers eligible to use the specific container(s).
6. Container Security: Since Container security is important to customers to help prevent illegal dumping and vandalism, Contractor shall offer a locking container option at the rates set forth in the Fee Schedule shown in Exhibit B. Customers shall provide the lock for the container.

E. Billing

1. Contractor shall bill the customer directly on a monthly basis. Bills to customers shall show a single monthly rate for collection service per customer location. The single monthly rate for collection services includes, but is not limited to, costs for customer service, City administrative charges, maintenance, and ownership of vehicles and containers, personnel, and disposal costs. Contractor may also impose charges for overages, locks, and other charges identified in the Fee Schedule shown in Exhibit B. Customer billing information and reporting will be made accessible to the City via virtual platforms (such as the Contractor's billing website or the Contractor's mobile application – currently the MyWM application) for discussion with Contractor during virtual communications. City shall be able to

access and view customer billing information at all times in order to review and audit charges being issues to customers. Contractor shall set up multiple profiles for City staff on the Contractor's billing website and/or Contractor's mobile application (currently the MyWWM application) so that customer billing information can be accessed. Contractor shall notify the City within 5 business days of when collection service is scheduled to increase or decrease for a customer.

2. Costs from disposal at the City of Ann Arbor Transfer Station or any other approved disposal facility shall be borne by the Contractor and shall be included in all-in cost of collection service. The contracted rate schedule for disposal at the Transfer Station is included in Figure A-3 – Rates for Disposal at the City Transfer Station (attached to this Scope of Services).
3. Contractor will be responsible for customer service related to billing inquiries from customers.
4. Contractor will handle the collection of all past-due bills and other unpaid accounts. Below is Contractor's general plan for handling accounts with non-payment (collection of past-due bills). City must approve any revision/adjustment of this plan. Customers will receive a call 31 days following invoice, and then customers will receive a potential service interruption notice in writing 40 days past due. The delinquent customer's service will be suspended/shut-off on accounts 63 days past due. Notice of potential account cancellation will be sent in writing 64 days past due advising the customer that service will be cancelled unless the account is paid in full. Service will be officially cancelled 91 days past due. If a customer is suspended twice, the Contractor may require a deposit in the amount of one month's average billing to reestablish service. This deposit must be refunded when the account is closed. Contractor shall notify City of any past due accounts during monthly meeting and include in monthly report.
5. Contractor shall send a special notice to the City in instances of billing disputes. This notice shall contain a description of the billing dispute, amount due, dates of all communications with the customer, and notes from the communications.
6. Contractor may also charge the following one-time fees (listed in Exhibit B) related to past-due bills: a "late payment fee," a "reactivation fee" if service has been cancelled, and a "delivery fee" if service has been cancelled and the Contractor owned container is removed from the customer's property.
7. If customer's account is still not paid in full after 180 days, the customer's bill shall be remitted to the City, and then the City will take all necessary action as permitted under the City of Ann Arbor Code of Ordinances to place the customer's total unpaid amount on the customer's Summer or Winter property tax bill. The City will add a penalty (equivalent to 10% of the unpaid portion of the delinquent customer's bill) as an administrative fee for the City's costs in collecting this past due bill.
8. Customer cannot remedy suspension/cancellation of service for unpaid/delinquent bills by procuring another service provider.
9. Contractor shall follow all state and federal laws related to communications with a consumer in connection with collection of past-due bills.

F. Standards for Customer Service – Customer Service Operations Plan

Superior customer service is high priority to the City and customers. Contractor's communication with customers must be professional at all times, and responses to customers shall be prompt and polite. Contractor shall be responsible for ensuring compliance with minimum level of customer service as described below.

1. Customer service approach.

- a. Contractor shall maintain a website and/or a mobile application (currently the MyWM application) that can be accessed on a laptop and smartphone so that customers can edit contact information, set up service, adjust service needs, pause service, request an extra pickup, view truck video/photos, view holiday schedules, reschedule service, view service delays, view rerouting/day change notifications, pay their bill, sign up for autopay and paperless billing, view current and past invoices, be informed of one-time charges, schedule a bulky item collection, add a waste stream, view their service and order history, report and view resolution status of service concerns, schedule a container or compactor repair, request and see estimated costs for temporary and permanent roll-off containers, view their collection schedule, and any additional services that the City and Contractor agree would be beneficial for customers. These digital service options shall be available to customers 24 hours per day, 7 days per week. Contractor website will allow for real time chat sessions during business hours, Monday to Friday. See Exhibit E, which shows the features available on Contractor's current customer service application for any device.
- b. Contractor shall establish an email box for after-hour service issues and their customer service number shall feature an automated system for customers to find out basic account and collection schedule information during non-business hours. The opening Route Manager who arrives at 2:00am will retrieve any service issues from the email box and create service tickets for the route drivers.
- c. Customer contacts, including requests for service, change of status, change of service, status of service, complaints, and compliments, shall be tracked through a ticket system, but City acknowledges that City and customers will not have access to the ticket system. Each ticket shall be created in an open status and requires closure upon completion of requested action and/or resolution. Local management and their teams are responsible for providing requested service and/or issue resolution and to monitor the status of all tickets for timely service completion. If an issue requires immediate attention and/or escalation, the Contractor's customer service representative will reach out to the local operations management team. If a repeat issue occurs within two months, a ticket shall also be opened to alert the operations management team that a recurring problem exists. Contractor shall develop a quality control program that includes performance standards for ticket creation, closure, tracking,

and service recovery. Local management shall be responsible and accountable for these performance standards.

2. Staffing levels.
 - a. Contractor shall utilize a customer interaction management platform to help monitor staff adjustment needs, but City acknowledges that City and customers will not have access to customer interaction management platform. Contractor shall shift staffing levels according to the volume of phone calls. Contractor shall also provide customers the option of an automated call back option at the start of the call during high call volume periods.
3. City-specific training programs
 - a. Contractor shall offer training programs for Ann Arbor customers, such as “setting up and linking accounts” and “scheduling a roll-off exchange.” These training programs shall be offered through email links and QR codes that will be sent to all customers.
 - b. Contractor shall offer extensive internal training for all customer service representatives. The internal training shall provide a strong and consistent foundation in the areas of customer-focused service, professionalism, and safety. Strategies for handling collection and billing questions shall be discussed during internal training, as well as ways to handle difficult customer situations.
4. Call Center Hours and Office Location
 - a. Contractor shall maintain call center hours of 8:00am until 5:00pm ET, Monday through Friday. Contractor’s call center shall observe no more than six holidays: New Year’s Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.
 - b. Contractor shall maintain an office location in southeastern Michigan.
5. Customer Service Reports and Tracking
 - a. The Contractor shall log, track, and make available information as documented for incidents, including, but not limited to, unserviceable containers, driver issues, missed collections, customer complaints, inquiries, service requests, accidents, property damage, and spills. Virtual access to the data shall be available to City staff monthly and summarized annually.
 - b. Contractor shall notify the City of any incident as soon as practical but not later than 24 hours of occurrence. Contractor will also be required to prepare and submit a monthly report of customer service incidents to the City, and the City shall have virtual access (via the Contractor’s website and/or mobile application) to the summaries of customer service reports. At a minimum, reports should include the following:
 - i. Unique customer service report number;
 - ii. Customer information (name, address, telephone number, and e-mail) if the customer is willing to give this information;
 - iii. Picture(s) related to the customer service incident, as applicable;
 - iv. Description of incident (date and time, method of notification, nature of the incident, and details);

- v. Related correspondence;
 - vi. Resolution and summary of action taken; and
 - vii. Contractor shall be required to perform initial customer contact information data gathering and maintain the customer contact list with updated contact information throughout the contract period. Customer contact list shall be made available to the City upon request. The City will provide contact information in its current database, however this would be for informational purposes only and may not be accurate or current. Five (5) days following the effective date of the Agreement, City will also provide information about current commercial compost collection customers.
- c. Customer Service Representative Availability and Correspondence
- i. Contractor shall be responsible for direct communication with customers and will be the primary point of contact to customers. The City must be informed of resolutions, however the City's role in customer service is intended to be for mediation related to unresolved inquiries.
 - ii. Contractor shall provide 24/7 self-service options through the Contractor's website and/or Contractor's mobile application (currently the MyWM application), such as extra service scheduling and transactional options. Contractor's route manager shall maintain an email inbox for messages that customers may send late in the evening and on weekends.
 - iii. Contractor shall respond to customer service requests within 24 hours with resolution or produce an action plan to resolve the request within that timeframe. For unserviceable containers, the Contractor shall notify all contacts associated with the unserviceable container within 2 hours of the incident, with a picture and brief explanation of the reason why the driver was unable to service the container. For missed collections, the Contractor shall notify all contacts associated with the missed container within 2 hours of the missed collection, with the reason for missed collection and a timeline to provided missed service.

G. Sustainability Plan

On November 4th, 2019, Ann Arbor City Council unanimously adopted a Climate Emergency Declaration, stating that climate change is one of the most important issues of our time and that responding to the climate crisis necessitates a mobilization on par with those activated during times of disaster. In passing the resolution, City Council also committed to charting a path for how the entire Ann Arbor community could achieve carbon neutrality by the year 2030. The resulting climate action plan, *A2ZERO: Ann Arbor's Living Carbon Neutrality Plan* outlines the goals and strategies to achieve the 2030 carbon neutral goal.

Below is a link to the City's A2ZERO Carbon Neutrality Plan for reference:

https://www.a2gov.org/departments/sustainability/Documents/A2Zero%20Climate%20Action%20Plan%20_4.0.pdf

Contractor shall strive to help the City achieve the City's A2ZERO goals and solid waste reduction goals outlined in the City's Solid Waste Resource Management Plan.

1. Contractor shall continue to transition its solid waste collection fleet from diesel to natural gas vehicles in order to reduce greenhouse gas emissions in its fleet operations.
2. Contractor shall communicate with the City about any future pilot programs for electric vehicles. Contractor shall consider an opportunity for the City to serve as a piloting site for any future trials to study electric vehicles for solid waste collection.

H. Reporting and Communication

Contractor shall appoint/assign an account manager for the City's contract to serve as a single point of contact to resolve any customer service, collection, billing, or other issues that can arise during the course of this Agreement. The account manager shall be a person of authority capable of resolving issues in a timely manner. In the event that Contractor's assigned account manager is out of the office on any particular day or during any extended period of time, Contractor shall designate a substitute account manager that will serve as the City's temporary point of contact to resolve any customer service, collection, billing, or other issues that can arise on a day-to-day basis.

In order to minimize problems during implementation of the Contract, to provide a forum for discussing and resolving any operational questions or issues that may arise, Contractor's representative will be required to meet with City representatives on a regular basis as follows:

1. During the period from the date this Agreement is executed until three months after the actual collection services begin (or such earlier date as may be mutually agreed to by the parties) meetings shall be held between representatives of the parties on a regular basis, as may be mutually agreed. The primary purpose of such meetings shall be to evaluate Contractor's performance in implementing the Contract, to evaluate Container delivery progress or problems, to air and seek resolution of complaints, to discuss any actual or perceived problems with service, and to discuss promotion, public information, and public relations.
2. After initial implementation and throughout the term of the contract, the account manager is required to meet with the City at minimum once per month or as deemed necessary by the City. Such meetings shall be held for the purpose of

reviewing and discussing day-to-day operations, promotion, public information, and public relations.

3. Meetings shall be held at the offices of the City or virtually unless otherwise agreed upon by both parties. Each party shall be available for at least 60 minutes per meeting unless otherwise agreed in advance. Meetings shall be held during normal business hours.
4. A monthly report from the Contractor to the City shall include the following:
 - a. Billing report, including past due invoices;
 - b. Customer service reports, including unserviceable and missed collections;
 - c. Collections report, including tonnage collected;
 - d. Spillage report;
 - e. Container management report.

I. Franchise Transition and Recurring Assessment Plans

1. Transition Plan

- a. The Contractor shall submit a detailed transition plan within sixty (60) days after the contract is awarded. The plan must clearly describe the Contractor's ability and approach to facilitating a smooth transition for all the changes to collection services. Contractor will be responsible for completing all actions of transition plan at least 21 days prior to the start of refuse collection service. This plan should include, but not be limited to:
 - i. Refuse container type and size recommendations, as well as layout of containers to improve efficiency. For the Downtown Service Area, container sizing and layout recommendations should aim to reduce the number of containers present in the downtown alleys as much as possible.
 - ii. Describe the process for customers to sign-up for compost collection service, including how to request service, select container and schedule frequency.
 - iii. A timeline showing the duration and completion date of major milestone events such as container purchase, assembly and distribution; personnel hiring and training; customer service and billing database development and implementation; administration; and others such as vehicle purchase and testing, if applicable.
 - iv. Method and timing for customer engagement and notification about how to select refuse collection service schedule, service start date, billing information, and customer service information, etc. Describe how the information will be distributed and what information will be provided on optional compost service.
 - v. Procedure for commercial customers to select service days, and as applicable for customers that desire weekend service.
 - vi. Assumptions regarding the participation of City Staff.
 - vii. Identification of common problems that can occur in service

initiation and strategies for preventing or managing such problems.

- viii. Contingency plans for all aspects of implementation.
- ix. Details on how Contractor is preparing for the billing transition from City-billed to Contractor billing.
- x. Contractor shall develop a comprehensive public outreach plan for new contract terms.

2. Recurring Planning and Assessment

- a. The Contractor shall provide a recurring audit plan of the container type, size, and location. For the Downtown service area during the first year of the Contract, the recurring collections audit plan shall be provided every six months. For each consecutive year after the first year, the Downtown service area audit plan shall be provided at least once per year. The Contractor shall implement adjustments to service levels (for example, number of tips), container type, size, and location based on results of the audit. Adjustments may also occur if there are customer-initiated changes, such as the addition of compost/food waste collection or a change in business type. Service levels shall be adjusted to meet current needs, which may be more than once per year. Such adjustments may result in pricing adjustments in accordance with Exhibit B.

ATTACHMENT A (PROJECT SPECIFIC ATTACHMENTS)

Table A-1: Current Contractor Commercial Customer Summary

Container Type	Quantity	Sites/ Accounts	Total Weekly Tips
96-gallon curb cart	3	2	3
2 CY front end load dumpster	108	81	189
2 CY front end load vertical compactor	33	15	98
3 CY front end load dumpster	26	24	63
3 CY front end load vertical compactor	2	2	2
4 CY front end load dumpster	156	143	246
4 CY front end load vertical compactor	11	5	20
5 CY front end load dumpster	7	2	13
6 CY front end load dumpster	489	365	733
6 CY front end load vertical compactor	9	9	31
8 CY front end load dumpster	221	189	515
8 CY front end load vertical compactor	7	7	22
TOTALS	1,072	844	1,935

Table A-2: Downtown City Curb Cart Customers

Property Name	Address	Quantity	Total Weekly Tips
ONE NORTH MAIN, LLC	101 N MAIN ST #1	6	5
LAST WORD ANN ARBOR, LLC	102 S FIRST ST	2	3
MIKE ONEAL	1054 S MAIN ST	1	1
NON PROFIT ENTERPRISE AT WORK	1100 N MAIN ST	1	1
NON PROFIT ENTERPRISE AT WORK	1100 N MAIN ST	2	1
107 MILLER LLC	111 MILLER AVE	1	3
MLIVE MEDIA GROUP	111 N ASHLEY ST	3	3
FIRE STATION - MAIN	111 N FIFTH AVE	3	3
Paula Robinson	111 N MAIN ST	1	3
WORK REHABILITATION SPECIALISTS	112 S MAIN ST	2	1
UMCU	1121 SOUTH UNIVERSITY AVE	2	1
SPENCER	113 E LIBERTY ST	1	3
Dancing Star LLC	114 S MAIN ST	1	3
PACIFIC RIM DUC TANG	114 W LIBERTY ST	1	3
826MICHIGAN	115 E LIBERTY ST	1	3
Z Liberty Corp	117 E LIBERTY ST	1	3
GRANGE KITCHEN	118 W LIBERTY ST	2	5
DENNIS HAYES	120 N FOURTH AVE	1	3
JERRY PAWLICKI	120 W LIBERTY ST	1	1
WEG AA	120 W LIBERTY ST	1	5
AFSE LLC	1200 PACKARD ST	1	1
ARGUS FARM STOP	1200 PACKARD ST	2	3
ULRICH'S	1200 S UNIVERSITY	2	3
SWEETING	1205 S UNIVERSITY	4	1
Shaffran Companies	122 S MAIN ST	2	3
LITERATI, LLC	124 E WASHINGTON ST	1	1
ANN ARBOR STATE BANK	125 W WILLIAM ST	1	1
126 South Main Associates	126 S MAIN ST	1	3
CAMPUS TOWN CHURCH	1951 NEWPORT RD	2	1
EMBASSY HOTEL	200 E HURON ST	1	3
200 E WASHINGTON LLC	200 E WASHINGTON ST	1	3
Liberty Street Partners LLC	201 E LIBERTY ST	1	3

206 INVESTMENTS LLC	204 E WASHINGTON ST	1	1
Swisher Commerical	206 E WASHINGTON ST	1	1
206 S Fourth Ave Ptr	206 S FOURTH AVE	1	3
Sam's	207 E LIBERTY ST	1	3
SWISHER REALTY CO	208 E WASHINGTON ST	1	1
SCHLANDERER PROPERTIES	208 S MAIN ST	1	3
Shaffran Companies	209 S FOURTH AVE	1	3
CVS LLC	209 S STATE ST	4	5
Liberty Street Partners LLC	209 E LIBERTY ST	2	3
OXFORD PROPERTY MANAGEMENT	210 S FIFTH AVE	1	3
210 OPERATING COMPANY, LLC	210 S FIRST ST	6	1
ANN ARBOR MAIN STREET CONDO LLC	211 S MAIN ST	1	3
ANN ARBOR COMEDY SHOWCASE	212 S FOURTH AVE	1	1
TASTE OF INDIA	213 S STATE ST	2	3
LIBERTY LAND LLC	213 W LIBERTY ST	1	3
LIBERTY LAND LLC	213 W LIBERTY ST	2	3
Peoples Food Coop	214 N FOURTH AVE	7	3
THREE CHAIRS COMPANY	215 S ASHLEY ST	1	3
AMA	215 S STATE ST	1	5
TOTORO JAPANESE RESTAURANT	215 S STATE ST	1	3
212 FOURTH AVE LLC	216 S FOURTH AVE	1	3
SKULL MOUNTAIN, LLC	219 S MAIN ST	1	3
MAGELLAN PROPERTIES	220 E WASHINGTON ST	1	3
RUNNING FIT- THE FINISH LINE #4081	220 S FOURTH AVE	2	3
JOYCE FALARDEAU	221 MAIN	1	3
103 E. LIBERTY LLC	221 S MAIN ST	1	3
STARBUCKS #2359	222 S STATE ST	5	5
TARGET	231 S STATE ST	6	5
STATE THEATER	233 STATE ST	1	1
Chipotle Mexican Grill Store #1219	235 S STATE ST	6	5
DETROIT STREET FILLING STATION	300 DETROIT ST	1	3
DETROIT STREET FILLING STATION	300 DETROIT ST	2	3
DAHLMANN LIBERTY	301 E LIBERTY ST	3	3

ANN ARBOR GUITARS	302 E LIBERTY ST	1	1
HUB ON CAMPUS	306 S STATE ST	2	1
EUREKA CLEANERS	308 N MAIN ST	1	1
MADISON PROPERTY CORP	310 E LIBERTY ST	1	1
MADISON PROPERTY CORP	310 E LIBERTY ST	5	1
NEUTRAL ZONE	310 E WASHINGTON ST	3	3
303 Detroit Street LLC	314 DETROIT ST	2	3
GRE 507 LLC DBA AUT BAR	315 BRAUN CT	1	3
City of Ann Arbor	315 DETROIT ST	2	3
Vahan's Tailoring	315 E LIBERTY ST	1	1
Curtis Commercial	319 S MAIN ST	1	3
MCKINLEY	320 N MAIN ST	4	1
WILLIAM COPI	321 E LIBERTY ST	1	1
SPIRAL TATTOO	325 BRAUN CT	1	3
ALI AMIRI	325 E LIBERTY ST	1	1
ARGUS FARM STOP	325 W LIBERTY ST	2	3
MOOSEJAW MOUNTAINEERING	327 S MAIN ST	1	3
UMA AROKIASAMY	328 MAYNARD ST	4	3
WSSA ANN ARBOR MAIN LLC	329 S MAIN ST	1	3
NICKELS ARCADE	331 MAYNARD ST	4	3
Curtis Commercial	333 S MAIN ST	1	3
PHONE HOME REPAIR	406 E LIBERTY ST	1	1
RED YOGA	417 E LIBERTY ST	1	1
CATCHING FIREFLIES	419 DETROIT ST	1	1
ALLISON IRETON	423 MILLER AVE	3	1
MAIN & JEFFERSON	500 S MAIN ST	1	1
St Mary's Chapel	503 E WILLIAM ST	4	3
FIRST BAPTIST CHURCH	517 E WASHINGTON ST	4	1
ST. THOMAS CHURCH	530 ELIZABETH ST	6	3
FIRST MARTIN CORP	555 S FOREST ST	4	1
WASHTENAW DAIRY	602 S ASHLEY ST	4	3
THE FIRST CONGREGATIONAL CHURCH	608 E WILLIAM ST	1	3
REDEEMER CHURCH OF ANN ARBOR	611 E WILLIAM ST	1	3
RAY'S RED HOTS	629 E UNIVERSITY AVE	1	3
PIES INC	716 PACKARD ST	5	1
KRIAM PROPERTIES LLC	730 N MAIN ST	3	1

Rod's Diner	812 S STATE ST	1	3
CAMPUS ACRE INC	818 S STATE ST	1	3
Campus Corner	818 S STATE ST	1	3

Figure A-1: Downtown Alleys and City-Owned Parcels

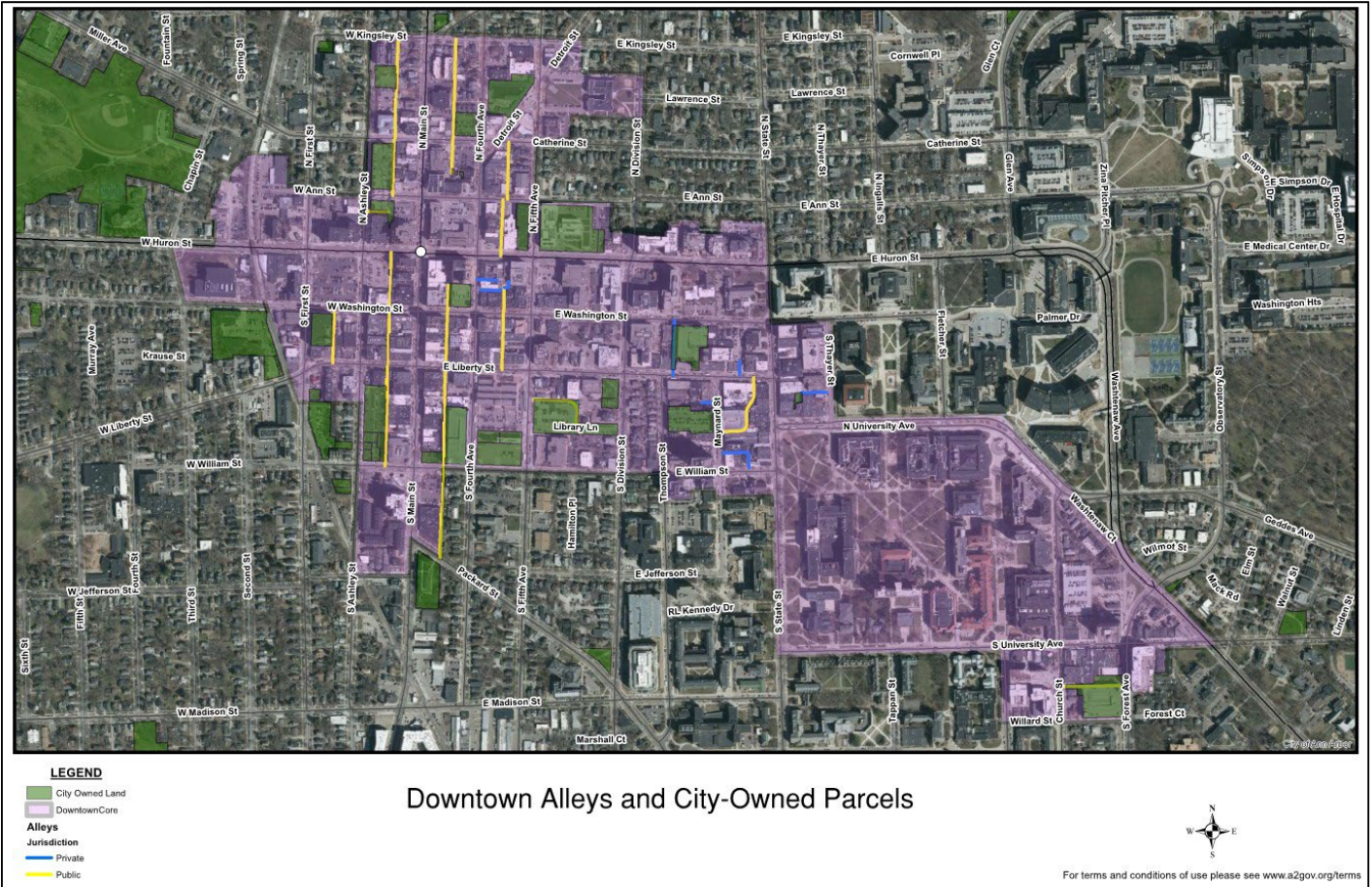
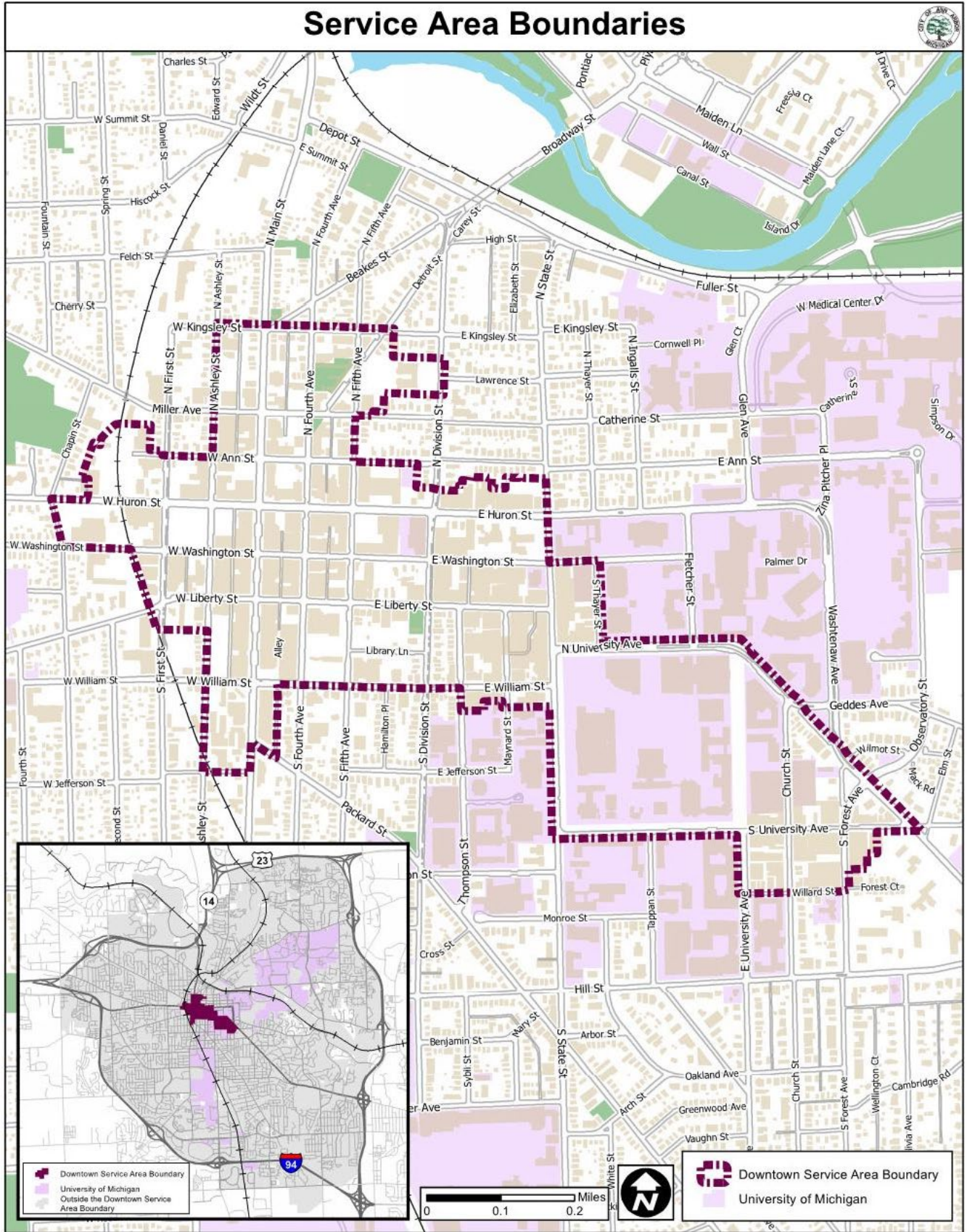


Figure A-2: Service Area Boundaries



For terms of use see www.a2gov.org

Figure A-3: Rates for Disposal at the City Transfer Station

Contract Year	Year Ending	Transfer Station Operation (\$/ton)	Transport (\$/ton)	Disposal (\$/ton)	Total (\$/ton)
1	6/30/2018	\$7.45	\$8.00	\$10.00	\$25.45
2	6/30/2019	\$7.56	\$8.12	\$10.20	\$25.88
3	6/30/2020	\$7.68	\$8.24	\$10.40	\$26.32
4	6/30/2021	\$7.79	\$8.37	\$10.60	\$26.76
5	6/30/2022	\$7.91	\$8.49	\$10.81	\$27.21
6	6/30/2023	\$8.03	\$8.62	\$11.02	\$27.67
7	6/30/2024	\$8.15	\$8.75	\$11.24	\$28.14
8	6/30/2025	\$8.27	\$8.88	\$11.46	\$28.61
9	6/30/2026	\$8.39	\$9.01	\$11.69	\$29.09
10	6/30/2027	\$8.52	\$9.15	\$11.92	\$29.59
11	6/30/2028	\$8.65	\$9.28	\$12.16	\$30.09
12	6/30/2029	\$8.78	\$9.42	\$12.40	\$30.60
13	6/30/2030	\$8.91	\$9.56	\$12.65	\$31.12
14	6/30/2031	\$9.04	\$9.71	\$12.90	\$31.65
15	6/30/2032	\$9.18	\$9.85	\$13.16	\$32.19

Table A-3: Detailed Current Contractor Commercial Customers

Property Name	Address	Type of Container	Quantity	Total Weekly Tips
LOU'S WOLVERINE TRANSMISSION	1904 PACKARD ST	4 YD FEL	1	1
BELL TOWER COMPACTOR	300 S THAYER ST	8 YD FEL COMPACTOR	1	5
PRIME STUDENT HOUSING INC	344 DIVISION S	3 YD FEL	1	2
FARAH PROFESSIONAL BUILDING	3100 LIBERTY RD W	8 YD FEL	1	2
MILLER MAPLE PROPERTIES	1502 MAPLE RD N	6 YD FEL	1	2
MALLETTS CREEK LIBRARY	3090 EISENHOWER PKWY E	6 YD FEL	1	1
SYNDECO PLAZA LLC.	414 S MAIN ST	4 YD FEL	3	3
VILLAGE KITCHEN	241 MAPLE N	4 YD FEL	1	1
NORTHERN COMPACTOR	300 S MAIN ST	4 YD FEL	1	1
NORTHERN COMPACTOR	300 S MAIN ST	6 YD FEL COMPACTOR	1	6
NORTHERN COMPACTOR	300 S MAIN ST	6 YD FEL	2	1
SOUTHERN COMPACTOR	327 S MAIN ST	6 YD FEL COMPACTOR	1	6
HURON TOWERS ASSOCIATES	2200 FULLER CT	2 YD FEL	1	3
HURON TOWERS ASSOCIATES	2200 FULLER CT	3 YD FEL	2	3
HURON TOWERS ASSOCIATES	2200 FULLER CT	4 YD FEL	2	3
ANN ARBOR DISTRICT LIBRARY	343 FIFTH AVE S	6 YD FEL	1	5
ARBOR WEST PROPERTIES II	760 EISENHOWER PKWY W	8 YD FEL	1	1
PLATT AND PARKWAY LLC	2301 PLATT RD	6 YD FEL	1	1
ANN ARBOR REALESTATE GROUP	110 MILLER RD	8 YD FEL	1	1
303 S MAIN ST LLC	303 MAIN ST S	3 YD FEL	1	3
SOUTH MAIN ST LLC	542 MAIN ST	6 YD FEL	1	1
NORTH UNIVERSITY PARK LLC	35 RESEARCH	6 YD FEL	3	1
PLYMOUTH PRAIRIE	2929 PLYMOUTH	6 YD FEL	1	1
MANCHESTER FLATS	1846 STADIUM PL	8 YD FEL	3	2
GALLERIA	611 CHURCH	8 YD FEL	1	6
ANN ARBOR HOUSING COMMISSION	727 MILLER	2 YD FEL COMPACTOR	1	1
ANN ARBOR HOUSING COMMISSION	727 MILLER	4 YD FEL	1	1
HOBBS AND BLACK	100 STATE N	8 YD FEL	1	1
OAK HOLLOW LLC	411 HURON VIEW BLVD	6 YD FEL	1	1
APPLIED DYNAMICS INTERNATIONAL	3800 STONE SCHOOL	4 YD FEL	1	1
BEYSTER LAND COMPANY	3909 RESEARCH PARK	6 YD FEL	1	1
HURON VICTORIAN ENTERPRISES	2345 HURON PARKWAY S	6 YD FEL	1	1
FIRST MARTIN CORPORATION	520 LIBERTY E	8 YD FEL	1	5
FIRST MARTIN CORP MICHIGAN SQR	330 LIBERTY E	6 YD FEL	1	1
FIRST MARTIN-TRAVER VILLAGE	PLYMOUTH AND NIXON	4 YD FEL	1	3
FIRST MARTIN-TRAVER VILLAGE	PLYMOUTH AND NIXON	6 YD FEL	3	3
FIRST MARTIN	2311 GREEN	8 YD FEL	1	1
FIRST MARTIN-FIRST NATIONAL	201 MAIN S	3 YD FEL	1	3
FIRST MARTIN	2000 TRAVERWOOD	6 YD FEL	2	1
FIRST MARTIN	130 FIRST ST	6 YD FEL	1	1
FIRST MARTIN	2300 TRAVERWOOD	8 YD FEL	1	3
FIRST MARTIN	2025 TRAVERWOOD	6 YD FEL	1	1
FIRST MARTIN	2200 COMMONWEALTH	6 YD FEL	1	1
CENTER FOR INDEPENDENT LIVING	3941 RESEARCH PARK S	6 YD FEL	1	1
FIRST MARTIN	2100 COMMONWEALTH	6 YD FEL	1	1
SAVA	216 S STATE ST	8 YD FEL	2	6
ZAITONA GAS	3555 WASHTENAW AVE	6 YD FEL	1	1
A2 FUEL INC	1500 STADIUM E	4 YD FEL	1	1

Property Name	Address	Type of Container	Quantity	Total Weekly Tips
CARSON'S	2000 COMMONWEALTH BLVD	8 YD FEL	1	3
BATTERIES PLUS	3120 PACKARD RD	6 YD FEL	1	1
COLLEGIATE GOTHIC	2365 HURON PARKWAY S	2 YD FEL	1	1
SUMMIT PLAZA	124 SUMMIT W	6 YD FEL	1	1
GREAT SHAGHAI IN	2016 PACKARD	4 YD FEL	1	1
CONVENIENCE AUTO SERVICE	2280 LIBERTY W	4 YD FEL	1	1
WEST SECOND STREET ASSOCIATION	3971 RESEARCH PARK S	6 YD FEL	1	1
DR JAMES LEE OFFICE	3157 PACKARD ST	6 YD FEL	1	1
ARBOR LANDINGS	3354 WASHTENAW	8 YD FEL	1	5
ULTA SALON	3527 WASHTENAW	6 YD FEL	1	1
PALIO RESTAURANT	347 MAIN ST S	3 YD FEL	1	6
PALIO RESTAURANT	347 MAIN ST S	96 GAL TOTER REL	1	1
PLYMOUTH ROAD MALL	2763 PLYMOUTH RD	6 YD FEL	1	10
PLYMOUTH ROAD MALL	2763 PLYMOUTH RD	6 YD FEL	3	10
PLYMOUTH ROAD MALL	2763 PLYMOUTH RD	8 YD FEL	2	5
ARBOR WEST ENTERPRISES LLC.	2750 JACKSON	8 YD FEL	1	1
PLYMOUTH GREEN SHOPPING CENTER	3570 PLYMOUTH RD	8 YD FEL	1	5
NOVEL FOODS	3022 PACKARD ST	2 YD FEL	1	1
ARLINGTON SQUARE SHOPPING CTR	3300 WASHTENAW	8 YD FEL	1	3
ANN ARBOR TRANSPORTATION	2700 INDUSTRIAL S	8 YD FEL	2	3
ALPHA SIGMA PHI	920 BALDWIN	8 YD FEL	1	1
CLIMATE CONTROL INDOOR STORAGE	490 MAPLE S	6 YD FEL	1	1
SHIPMAN REAL ESTATE	2445 INDUSTRIAL RD	6 YD FEL	1	1
MCDONALDS 11520	2675 PLYMOUTH RD	8 YD FEL	1	2
MCDONALDS 10950	2310 STADIUM BLVD W	8 YD FEL	1	2
MCDONALDS 33298	3325 WASHTENAW AVE	8 YD FEL	1	2
JOHN E GREEN CO	2453 INDUSTRIAL S	8 YD FEL	1	1
FIRST MARTIN HOMESTEAD PROFESS	3100 EISENHOWER	6 YD FEL	1	1
QUALITY GROOMING	2163 STADIUM	6 YD FEL	3	1
KEY BANK BUILDING	100 MAIN S	2 YD FEL	1	2
MERCEDES BENZ TC DCREDNA	3953 RESEARCH PARK DR	6 YD FEL	1	1
MANI OSTERIA	341 LIBERTY E	8 YD FEL	1	6
HOFMANN'S FURNITURE	1643 STATE ST S	8 YD FEL	1	1
ARBOR VALLEY LAWN	1541 NEWPORT CREEK DR	2 YD FEL	1	1
STATE STREET INVESTMENTS	2058 STATE ST S	6 YD FEL	1	1
HONEYBAKED HAM COMPANY 0113	3446 WASHTENAW	6 YD FEL	1	1
HILTON SUPPLY MANAGEMENT LLC	925 VICTORS WAY	8 YD FEL	1	3
WESTGATE ENTERPRISE	2441 STADIUM W	6 YD FEL	1	1
OPPENHEIMER PROPERTIES	1611 STATE S	6 YD FEL	1	1
HOFFMANN, DR	3055 PLYMOUTH RD	4 YD FEL	1	2
PANERA BREAD	3205 WASHTENAW AVE	8 YD FEL	1	6
MECHANICAL SIMULATION GROUP	755 PHOENIX DR	2 YD FEL	1	1
CITY CENTER BUILDING	220 HURON ST E	8 YD FEL	1	7
PLANET FITNESS	2350 STADIUM BLVD W	6 YD FEL	1	3
MICROTEL INN & SUITES	3610 PLYMOUTH	6 YD FEL	1	2
JEANNIES COFFEE AND CHITCHAT	2575 JACKSON AVE	2 YD FEL	1	1
BROADWAY MARATHON	1026 BROADWAY	4 YD FEL	1	1
MICHAEL E KRAUSE DDS MSPC	1120 HURON W	6 YD FEL	1	1
SHREE HARI KRISHNA INC	2955 PACKARD	4 YD FEL	1	1

Property Name	Address	Type of Container	Quantity	Total Weekly Tips
MATHEMATICAL REVIEWS	416 4TH ST	6 YD FEL	1	1
SELECT AUTO SERVICE	2231 PLATT RD	4 YD FEL	1	1
COLONY PACKARD CONDO ASSOC	2715 PACKARD STE A	6 YD FEL	1	1
PANDA HOUSE	229 MAPLE RD N	8 YD FEL	1	1
TRAYERWOOD BRANCH LIBRARY	3333 TRAYERWOOD	6 YD FEL	1	1
CONCORD CENTER ASSOC LLC	2900 STATE ST S	8 YD FEL	2	5
U OF M TAUBMAN COLLEGE OF ARCHITECTURE	305 LIBERTY W	2 YD FEL	1	1
JOLLY PUMPKIN CAFE AND BREWERY	311 MAIN ST S	4 YD FEL	1	2
AF JONNA	1220 UNIVERSITY S	8 YD FEL	1	6
SUBWAY 15447	2410 STADIUM W	8 YD FEL	1	1
LIBERTY MEDICAL COMPLEX	3200 LIBERTY RD W	8 YD FEL	1	1
EARLE, THE	121 WASHINGTON ST W	3 YD FEL	1	1
ALRO STEEL/METAL PLUS	2466 INDUSTRIAL S	6 YD FEL	1	1
SURREY PARK APT	2501 KEYSTONE	6 YD FEL	9	1
SURREY PARK APT	2501 KEYSTONE	8 YD FEL	1	1
WESTGATE ANIMAL CLINIC	2455 STADIUM W	4 YD FEL	1	1
ALIRAC INC	2679 ANN ARBOR SALINE	8 YD FEL	1	2
BREWERS INC	1763 PLYMOUTH RD	6 YD FEL	1	1
DFCU FINANCIAL	225 BRIARWOOD CR	4 YD FEL	1	1
LAKE TRUST CREDIT UNION	2222 PACKARD ST	2 YD FEL	1	1
CURTIS PROPERTY MANAGEMENT	214 S MAIN ST	3 YD FEL	1	1
SEQUOIA PLACE	1131 MAPLE N	6 YD FEL	1	2
ANN ARBOR DENTAL ASSOCIATES	1910 PACKARD	2 YD FEL	1	1
GROSS ELECTRIC	2232 INDUSTRIAL S	8 YD FEL	1	1
GERMAIN MOTOR CO	2575 STATE ST S	6 YD FEL	1	2
GERMAIN MOTOR CO	2575 STATE ST S	8 YD FEL	2	2
NEW LIFE ASSEMBLY OF GOD	2118 ANN ARBOR SALINE RD	4 YD FEL	1	1
CROSSROADS COMMUNITY BAPTIST	2580 PACKARD	3 YD FEL	1	1
WRE HARBOR HOUSE LLC	275 HARBOR WAY	2 YD FEL	16	2
KOREAN CHURCH OF ANN ARBOR	3301 CREEK DR	4 YD FEL	1	1
VCR AUTOMOTIVE	2231 PLATT RD	4 YD FEL	1	1
MOBIL STATE ST	3267 STATE ST	6 YD FEL	1	1
SAMAHA PROPERTY INC	3891 PLATT RD	6 YD FEL	1	2
SEQUOIA APPLIED SOLUTIONS	326 LIBERTY W	4 YD FEL	1	1
KAPPA KAPPA GAMMA	1204 HILL	6 YD FEL	1	3
PICO METRIX INC	2925 BOARDWALK	6 YD FEL	1	2
PI BETA PHI	836 TAPPAN AVE	6 YD FEL	1	1
PANERA BREAD	1773 PLYMOUTH RD	8 YD FEL	1	2
TOWER PROFESSIONAL CENTER ASSO	3250 PLYMOUTH	4 YD FEL	1	2
ARCH REALTY	1001 UNIVERSITY E	2 YD FEL	1	2
ARCH REALTY	338 STATE ST S	6 YD FEL	1	3
COLD CONNECTION PROP	1952 STADIUM W	4 YD FEL	1	1
GOURMET GARDEN	2255 W STADIUM BLVD	6 YD FEL	1	1
GANDY DANCER	401 DEPOT	6 YD FEL COMPACTOR	1	1
ERIC WILSTON	2055 STATE ST S	6 YD FEL	1	2
BEAL PROPERTIES	315 2ND ST	4 YD FEL	1	3
FIRST MARTIN-CASEYS TAVERN	304 DEPOT ST	8 YD FEL	1	1
MAV DEVELOPMENT 303 DETROIT ST	303 FIFTH AVE N	4 YD FEL	1	1
MAV DEVELOPMENT	350 MAIN ST S	4 YD FEL	1	1

Property Name	Address	Type of Container	Quantity	Total Weekly Tips
SSC	2723 STATE ST	8 YD FEL	1	1
KOCH AND WHITE	2608 LIBERTY RD W	8 YD FEL	2	2
SSC II MAV DEVELOPMENT	1000 OAKBROOK DR	8 YD FEL	1	2
SSC III	2727 STATE ST S	8 YD FEL	1	2
R & P INVESTMENTS	520 MAPLE S	4 YD FEL	1	1
GLENN ANN TOWING	2115 STATE ST S	4 YD FEL	1	1
STEPHENS BROTHERS INC	1944 STADIUM BLVD W	6 YD FEL	1	1
INTECH VENTURES OF ANN ARBOR	3915 RESEARCH PARK	8 YD FEL	2	1
S R K	3001 PLYMOUTH	3 YD FEL	1	1
Q'DOBA MEXICAN GRILL	3279 WASHTENAW AVE	6 YD FEL	1	3
EXECUTIVE HOSPITALITY	2900 JACKSON AVE	8 YD FEL	1	3
MICHIGAN THEATRE	603 E LIBERTY ST	3 YD FEL	1	1
MOELLER PC	2509 STATE ST S	4 YD FEL	1	1
TRAMONTIN TILE CO	193 HISCOCK	4 YD FEL	1	1
PACKARD AUTO	1880 PACKARD	4 YD FEL	1	1
FRASERS PUB	2045 PACKARD	6 YD FEL	1	2
FIRST MARTIN	201 DEPOT ST	6 YD FEL	1	1
QDOBA	1771 PLYMOUTH RD	8 YD FEL	1	2
ALI BABA RESTAURANT	601 PACKARD	8 YD FEL	1	1
STADIUM STORE INC	2445 STADIUM BLVD W	3 YD FEL	1	1
REAL SEAFOOD VENTUR	341 MAIN ST S	3 YD FEL	1	4
ROSEWOOD	1237 ROSEWOOD	6 YD FEL	1	1
AVL NORTH AMERICA	1801 ELLSWORTH E	6 YD FEL	1	2
KAPNICK INSURANCE	1201 BRIARWOOD CIR	4 YD FEL	1	1
BUILDERS PLUMBING SUPPLY CO	2464 INDUSTRIAL S	6 YD FEL	1	1
GOLD FISH SWIM SCHOOL	2107 STADIUM	6 YD FEL	1	1
OXFORD PROPERTY MANAGEMENT	2805 INDUSTRIAL S	6 YD FEL	1	2
OXFORD PROPERTY MANAGEMENT	2725 INDUSTRIAL S	6 YD FEL	1	2
DELTA DELTA DELTA	718 TAPPAN AVE	6 YD FEL	1	2
7-ELEVEN 034931	704 MAIN ST S	6 YD FEL	1	2
FRITA BATIDOS	117 WASHINGTON W	4 YD FEL	1	5
PLYMOUTH GREEN CROSSING	3395 PLYMOUTH RD	8 YD FEL	1	7
NO THAI	226 4TH AVE N	2 YD FEL	1	2
REGENCY AT BLUFFS PARK	355 HURONVIEW BLVD	8 YD FEL	1	6
PRODUCE STATION	1629 S STATE ST	8 YD FEL COMPACTOR	1	1
EDIBLE ARRANGEMENTS	3386 WASHTENAW AVE	2 YD FEL	1	1
BMR GROUP	2565 PLYMOUTH RD	8 YD FEL	1	3
SATCHEL BBQ	3035 WASHTENAW	8 YD FEL	1	1
ANN ARBOR AIRPORT	1213 ELLSWORTH W	6 YD FEL	1	1
ASHLEY TERRACE ASSOCIATION	111 ASHLEY ST N	2 YD FEL COMPACTOR	1	2
NECC ASSOCIATES	2350 GREEN RD	8 YD FEL	1	5
MCKINLEY INCORPORATED	2500 GREEN RD	8 YD FEL	2	2
SLOAN PLAZA CONDO ASSN	505 E HURON ST	2 YD FEL	2	1
SLOAN PLAZA CONDO ASSN	505 E HURON ST	3 YD FEL COMPACTOR	1	1
BREEDABOVE	2281 LIBERTY ST W	4 YD FEL	1	1
AVALON INTERNATIONAL BREADS	120 LIBERTY ST E	4 YD FEL	1	3
RAVENS CLUB	207 MAIN ST S	3 YD FEL	1	1
ANN ARBOR REHAB	3135 PROFESSIONAL DR	6 YD FEL	1	1
CRITEO	523 MAIN ST S	8 YD FEL	1	1

Property Name	Address	Type of Container	Quantity	Total Weekly Tips
GANGER DERMATOLOGY	1979 HURON PARKWAY	4 YD FEL	1	1
PHOENIX COM	117 FIRST N	6 YD FEL	1	1
DELUX DRAPERY	2215 W STADIUM BLVD	4 YD FEL	1	1
SUMMER KNOLL SCHOOL	2203 PLATT RD	4 YD FEL	1	1
SPEEDWAY 8708	2799 PLYMOUTH	8 YD FEL	1	3
SPEEDWAY 8707	2020 STADIUM W	8 YD FEL	1	3
ARI-ENTERPRISES	1785 STADIUM W	4 YD FEL	1	1
Z WEST	401 THOMPSON ST	2 YD FEL COMPACTOR	3	2
CITY PLACE ANN ARBOR	425 S 5TH AVE	4 YD FEL	1	6
LANDMARK	1300 S UNIVERSITY AVE	2 YD FEL COMPACTOR	4	3
GREEN COURT LLC	3600 GREEN CT	6 YD FEL	1	2
PATEL BROTHERS	3426 WASHTENAW	6 YD FEL	1	1
TOWNPLACE SUITES MARIOTT'S	1301 BRIARWOOD CIR DR	8 YD FEL	1	3
PROBILITY PHYSICAL THERAPY	2577 JACKSON AVE	2 YD FEL	1	1
HILTON GARDEN INN	1401 BRIARWOOD CIR	8 YD FEL	1	2
SEVEN ELEVEN	1300 UNIVERSITY S	2 YD FEL	1	1
SVS VISION	2555 JACKSON AVE	2 YD FEL	1	2
AAA CLUB OF MICHIGAN	1100 MAIN S	8 YD FEL	1	1
AFFORDABLE VET SERVICES	2117 STADIUM W	4 YD FEL	1	1
NO THAI	1300 UNIVERSITY S	2 YD FEL	1	3
CRAZY JIMS BLIMPY BURGER	304 ASHLEY ST S	4 YD FEL	1	1
PLYMOUTH ROAD PLAZA	2793 PLYMOUTH RD STE G	8 YD FEL	1	3
IBRISS MEAT MARKET	3150 PACKARD	4 YD FEL	1	1
TIM HORTONS	3975 S STATE RD	8 YD FEL	1	1
SPEEDWAY	1300 MAPLE N	8 YD FEL	1	2
AA QUALITY AUTO	3055 PACKARD	4 YD FEL	1	1
FIVE BELOW	3529 WASHTENAW AVE	8 YD FEL	1	2
NOODLES & COMPANY	2245 STADIUM W	8 YD FEL	1	2
DON JUAN MEXICAN RESTAURANT	2135 STADIUM BLVD W	8 YD FEL	1	2
AHC WASHTENAW LLC	3050 WASHTENAW	8 YD FEL	1	3
RSW LLC	3010 WASHTENAW	8 YD FEL	1	6
RSW LLC	3070 WASHTENAW	8 YD FEL	1	3
L-3 COMMUNICATIONS - EOTECH	3913 VARSITY DR	6 YD FEL	1	5
WISC/BBB #234	3645 WASHTENAW	8 YD FEL	1	2
RED ROOF INN	3505 STATE ST S	6 YD FEL	2	3
1201 E ELLSWORTH, LLC	1201 ELLSWORTH E	8 YD FEL	1	5
WALGREENS 11197	2355 JACKSON RD	4 YD FEL COMPACTOR	1	1
KNOWLEDGE UNIVERSE	2300 HURON PKWY S	8 YD FEL	1	1
BARNES & NOBLE	3235 WASHTENAW AVE	6 YD FEL	1	1
GRAINGER	2915 BOARDWALK	6 YD FEL	1	1
MORNINGSIDE LOWER TOWN LLC	1141 BROADWAY ST	8 YD FEL	1	2
JOAC AMERICAN HOMES	3879 PACKARD ST	2 YD FEL	1	1
PETCO #298	3537 WASHTENAW	6 YD FEL	1	1
RESIDENCE INN	800 VICTORS WAY	6 YD FEL	2	3
FEDERAL MOGUL	3990 RESEARCH PARK DR	4 YD FEL	1	1
MAIN STREET CLARK	601 MAIN S	6 YD FEL	1	2
LAGOS INVESTMENT CO LLC	1251 MAPLE N	4 YD FEL	1	1
LINCARE/HEALTHCARE SOLUTIONS	3926 VARSITY DR	4 YD FEL	1	1
NORDSTROM RACK	3547 WASHTENAW AVE	6 YD FEL	1	1

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AVENTURA	216 WASHINGTON E	4 YD FEL	1	5
GOODYEAR	2260 STADIUM BLVD W	2 YD FEL	1	1
UNIVERSITY BANK	2015 WASHTENAW AVE	4 YD FEL	1	1
ANN ARBOR CITY APARTMENTS	201 S 1ST ST	2 YD FEL COMPACTOR	1	6
CANDLEWOOD SUITES	701 WAYMARKET	6 YD FEL	1	3
OLD NAVY	3533 WASHTENAW AVE	8 YD FEL	1	2
SHERWIN-WILLIAMS	3410 WASHTENAW AVE	6 YD FEL	1	1
PAULINE APARTMENTS	1500 PAULINE	8 YD FEL	1	2
FIRESTONE - 2555	3507 WASHTENAW AVE	4 YD FEL	1	1
CHILI'S 70	3795 WASHTENAW	8 YD FEL	1	3
FIRST MARTIN CORPORATION	2205 COMMONWEALTH BLVD	4 YD FEL	1	1
BKD002030-BROOKDALE-CLARE BRID	750 EISENHOWER PKWY W	6 YD FEL	1	1
BKD002030-BROOKDALE-CLARE BRID	750 EISENHOWER PKWY W	8 YD FEL	1	1
MAYNARD HOUSE	400 MAYNARD ST	2 YD FEL COMPACTOR	1	2
BLANK SLATE CREAMERY	300 LIBERTY W	6 YD FEL	1	1
SEVA RESTAURANT	2541 JACKSON AVE	6 YD FEL	1	1
3800 VARSITY PARTNERS	3924 VARSITY DR	8 YD FEL	1	1
CABRIO PROPERTIES	2350 HURON PARKWAY	8 YD FEL	1	1
ATRIA SENIOR LIVING	1901 PLYMOUTH RD	8 YD FEL	1	3
MICHWAY JERSEY MIKE'S SUBS	2561 JACKSON AVE	6 YD FEL	1	1
TESTING ENGINEERS & CONSULTANT	3985 VARSITY DR	4 YD FEL	1	1
JAWISH SAMAHA LLC	3980 PLATT RD	4 YD FEL	1	2
STATE STREET STORAGE	2333 S STATE ST	4 YD FEL	1	1
ANN ARBOR ATRIUM	315 W HURON ST	6 YD FEL	1	2
CSC/BRIXMORE/MAPLE VILLAGE SC	221 MAPLE RD N	2 YD FEL	1	2
CSC/BRIXMORE/MAPLE VILLAGE SC	297 N MAPLE RD	2 YD FEL	1	1
CSC/BRIXMORE/MAPLE VILLAGE SC	255 N MAPLE RD	6 YD FEL	1	1
EDWARD JONES	213 N MAPLE RD	2 YD FEL	1	2
UNISOURCE	215 N MAPLE RD	4 YD FEL	1	2
RAZA CORPORATION INC	3240 WASHTENAW AVE	6 YD FEL	1	1
PINK CASTLE FABRICS	1915 FEDERAL BLVD	4 YD FEL	1	1
BEX INC	836 PHOENIX DR	4 YD FEL	1	1
CONVENIENCE AUTO SERVICE SOUTH	1225 JEWETT ST	4 YD FEL	1	1
PF CHANGS	720 BRIARWOOD CIR	6 YD FEL COMPACTOR	1	2
RUTH'S CHRIS STEAK HOUSE	314 4TH AVE S	3 YD FEL	1	5
BELLE TIRE #119	590 ELLSWORTH W	8 YD FEL	1	1
SONG CO LLC	2891 JACKSON AVE	4 YD FEL	1	1
TRIANGLE FRATERNITY	1501 WASHTENAW AVE	8 YD FEL	1	1
MAIN STREET MOTORS	907 MAIN ST N	2 YD FEL	1	1
HUB PROPERTIES TRUST	789 EISENHOWER PKWY E	8 YD FEL	1	5
EISENHOWER PROFESSIONAL OFFICE	3101 EISENHOWER PKWY E	2 YD FEL	1	1
FOUR POINTS SHERATON	3200 BOARDWALK	8 YD FEL COMPACTOR	1	1
FOUR POINTS SHERATON	3200 BOARDWALK	8 YD FEL	1	3
COLONADE SHOPPING CENTER	901 EISENHOWER	6 YD FEL	5	3
DIBELLA'S OLD FASHIONED SUB	904 EISENHOWER PKWY	8 YD FEL	1	2
REI	970 EISENHOWER PKWY W	8 YD FEL	1	1
VESPER WOODLAND MEADOWS	275 FIELDCREST	6 YD FEL	8	2
STEVE STEEB SERVICE	2075 INDUSTRIAL S	2 YD FEL	1	1
COMMERCE SQUARE	2455 INDUSTRIAL S	6 YD FEL	3	2

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AMERICAN HONDA	3947 RESEARCH PARK	6 YD FEL	1	1
GREY HOUSE MANAGEMENT	2100 MAIN ST S	6 YD FEL	1	1
NATIONAL CITY JONES LANG LASAL	2992 MAIN ST S	6 YD FEL	1	1
WICKFIELD PHOENIX LLC	100 PHOENIX DR	8 YD FEL	4	2
YOUSSEFF, ZI	2750 STATE ST S	6 YD FEL	1	1
STATE 94 PROPERTY LLC	3621 STATE ST S	8 YD FEL COMPACTOR	1	3
EMERSON APARTMENTS	3000 SIGNATURE	6 YD FEL	8	1
SOUTH GLEN LIMITED PARTNERSHIP	2950 STATE ST S	6 YD FEL	1	2
ANN ARBOR AIRPORT	801 AIRPORT	6 YD FEL	2	1
JEWISH COMMUNITY CENTER	2935 BIRCH HOLLOW DR	6 YD FEL	1	2
ANN ARBOR PUBLIC SCHOOLS	2775 BOARDWALK	2 YD FEL	1	1
ANN ARBOR PUBLIC SCHOOLS	2775 BOARDWALK	6 YD FEL	6	1
AMERICAN BLDG THE	3005 BOARDWALK	6 YD FEL	1	1
MOST MINISTRIES	655 PHOENIX	6 YD FEL	1	1
WILLIAMSBURG VII LLC	1601 BRIARWOOD	6 YD FEL	1	2
FIRE STATION 6	1881 BRIARWOOD	4 YD FEL	1	1
FIRESTONE TIRE STORE	500 BRIARWOOD CIR	6 YD FEL	1	2
DUNN BLUE REPROGEPHIC TECHNOL	2813 BOARDWALK	4 YD FEL	1	1
ANN ARBOR WATER UTILITIES FIEL	2000 INDUSTRIAL S	6 YD FEL	1	1
OXFORD PROPERTY MGMT	305 EISENHOWER E	6 YD FEL	2	1
BURLINGTON BUILDING	325 EISENHOWER E	6 YD FEL	2	1
BRAYTON PARTNERSHIP	250 EISENHOWER W	6 YD FEL	1	1
OXFORD PROPERTY MANAGEMENT	955 EISENHOWER W	6 YD FEL	1	4
WEDEMEYER MANAGEMENT INC	2280 INDUSTRIAL	8 YD FEL	1	1
WASHTENAW NEWS	1935 INDUSTRIAL HWY S	6 YD FEL	2	1
MR STADIUM LAUNDRY	1964 INDUSTRIAL HWY S	6 YD FEL	1	1
N.A.MANS & SONS, INC.	2275 INDUSTRIAL HWY S	8 YD FEL	1	1
SHAR PRODUCTS	2465 INDUSTRIAL HWY S	6 YD FEL	2	2
MICHIGAN COMMERCIAL REALTY	2304 INDUSTRIAL HWY S	6 YD FEL	1	2
LOS TRES AMIGOS	625 BRIARWOOD CIR	8 YD FEL	1	2
THOMAS GARTHWAITE	2401 INDUSTRIAL S	6 YD FEL	1	1
CENTRAL ACADEMY	2459 INDUSTRIAL S	6 YD FEL	2	2
ANN ARBOR CHURCH OF CHRIST	2500 MAIN S	6 YD FEL	1	1
FASTENERS INC	3920 VARSITY DR	6 YD FEL	1	1
ERVIN INDUSTRIES INC	3893 RESEARCH PARK DR	6 YD FEL	1	1
ANN ARBOR PUBLIC SCHOOLS	2250 7TH S	6 YD FEL	2	1
FOUNTAIN CHURCH OF GOD IN CHRI	530 STADIUM W	4 YD FEL	1	1
ARBOR HILLS HAIR AND BODY SALO	2295 STATE	2 YD FEL	1	1
INVESTORS PROPERTY MANAGEMENT	2511 STATE S	6 YD FEL	1	2
ANN ARBOR PUBLIC SCHOOLS	2555 STATE S	6 YD FEL	1	2
ANN ARBOR PUBLIC SCHOOLS	2555 STATE S	6 YD FEL	2	2
MICHIGAN POWER RODDING	818 PHOENIX DR	4 YD FEL	1	1
BOB LAKEY OASIS HOT TUB	2301 S STATE ST	6 YD FEL	1	1
JEWISH FAMILY SERVICES	2245 STATE ST S	6 YD FEL	1	2
WILLIAMSBURG PROPERTIES VI LLC	500 EISENHOWER	6 YD FEL	1	3
Varsity Group	3753 Varsity	6 YD FEL	1	3
mitsubishi motors	3735 Varsity	4 YD FEL	1	1
NATIONAL CEILING AND PARTITION	3971 Varsity	6 YD FEL	1	1
BRIARWOOD SERVICE STATION	3230 STATE S	6 YD FEL	1	1

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ANN ARBOR PUBLIC SCHOOLS	2150 SANTA ROSA	6 YD FEL	2	3
DOVETREE PRODUCTIONS INC	3042 CREEK DR	2 YD FEL	1	1
MEMORIAL CHRISTIAN CHRUCH	1900 MANCHESTER	4 YD FEL	1	1
MEMORIAL CHRISTIAN CHRUCH	1900 MANCHESTER	96 GAL TOTER REL	2	1
ANDERSON ASSOCIATES THE	2160 S HURON PKWY	2 YD FEL	1	1
DAIRY QUEEN	1805 PACKARD	4 YD FEL	1	1
ACHILLES CONEY RESTAURANT	3075 PACKARD RD	4 YD FEL	1	1
EMPIRE MANAGEMENT	3820 PACKARD RD	6 YD FEL	1	1
MARY'S CHICKEN	3220 PACKARD	6 YD FEL	1	1
HOME OF NEW VISIONS	3115 PROFESSIONAL DR	4 YD FEL	1	1
CAMPUS REALTY	2300 WASHTENAW	4 YD FEL	1	1
CURTIS BAILEY EXELBY AND SPOSI	2320 WASHTENAW	6 YD FEL	1	1
MARTEN DAVIS	2360 STADIUM E	6 YD FEL	2	1
MIDAS MUFFLER	3170 WASHTENAW	4 YD FEL	1	1
PAESANO'S	3411 WASHTENAW	6 YD FEL	1	3
BELLE TIRE 049	3501 WASHTENAW AVE	6 YD FEL	1	1
ANN ARBOR ASSEMBLY OF GOD	2455 WASHTENAW	4 YD FEL	1	1
ANN ARBOR PUBLIC SCHOOLS	2100 CRESTLAND	6 YD FEL	1	2
WOLVERINE HOSPITALITY PARTNERS	2424 STADIUM BLVD E	8 YD FEL	1	1
SAINT FRANCIS OF ASSISI	2150 FRIEZE	6 YD FEL	3	1
HURON PARKWAY PLAZA CONDOS	2210 HURON PARKWAY	6 YD FEL	1	1
DANGARD	2385 S HURON PKWY	4 YD FEL	1	1
MONPROP LLC	2395 HURON PARKWAY	6 YD FEL	1	1
BOWERS REIN ASSOCIATES	2400 HURON PKWY S	4 YD FEL	1	1
ANN ARBOR PUBLIC SCHOOLS	3300 LORRAINE	6 YD FEL	3	1
JOURNAL OF CLINICAL INVESTIGAT	2015 MANCHESTER	2 YD FEL	1	1
BIG 10 PARTY STORE	1928 PACKARD	6 YD FEL	1	3
EASTOVER PROFESSIONAL CENTER	2229 PACKARD	6 YD FEL	1	1
GENESIS OF ANN ARBOR	2309 PACKARD	8 YD FEL	1	1
KING OF KINGS CHURCH	2685 PACKARD	2 YD FEL	1	1
APOSTOLIC TEMPLE	2898 PACKARD	6 YD FEL	1	1
ANN ARBOR CAT CLINIC	3690 PACKARD	6 YD FEL	1	1
SEEL PROPERTIES LLC	3768 PACKARD	6 YD FEL	1	1
PERRY NURSERY SCHOOL	3770 PACKARD	6 YD FEL	1	1
ANN ARBOR SEVENTH DAY CHURCH	2796 PACKARD	4 YD FEL	1	1
BANFIELDS BAR & GRILL	3140 PACKARD RD	6 YD FEL	1	1
ANN ARBOR PUBLIC SCHOOLS	3550 PITTSVIEW	6 YD FEL	1	2
ANN ARBOR PUBLIC SCHOOLS	2543 PITTSFIELD	6 YD FEL	1	1
FALSETTAS	2200 PITTSFIELD	4 YD FEL	1	1
GIFT OF LIFE	3869 RESEARCH PARK DR	6 YD FEL	2	4
GIFT OF LIFE	3861 RESEARCH PARK DR	6 YD FEL	1	1
VINEYARD CHURCH	2275 PLATT	6 YD FEL	1	1
UNITED WAY	2305 PLATT	6 YD FEL	1	1
ST PAUL BAPTIST CHURCH	3630 PLATT	2 YD FEL	1	1
PLANNED PARENTHOOD	3100 PROFESSIONAL DR	6 YD FEL	1	2
MICHIGAN HEAD PAIN & NEUR	3120 PROFESSIONAL DR	6 YD FEL	1	1
TGI DIRECT	1225 ROSEWOOD	6 YD FEL	1	1
FULL AUTO LLC	1150 ROSEWOOD	4 YD FEL	1	1
PACKARD STADIUM, LLC	1423 STADIUM E	6 YD FEL	1	3

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SJMH EAST STADIUM PHYSICAL THE	2310 STADIUM E	6 YD FEL	1	1
ANN ARBOR PUBLIC SCHOOLS	2251 STADIUM E	6 YD FEL	2	2
E STADIUM LLC	2355 STADIUM E	6 YD FEL	1	1
ANN ARBOR PUBLIC SCHOOLS	2800 STONE SCHOOL	6 YD FEL	2	1
ANN ARBOR PUBLIC SCHOOLS	2560 TOWNER	6 YD FEL	2	1
BUDDY'S MINI MART C/O SUNNY OI	3031 WASHTENAW	6 YD FEL	1	1
ALLSTATE BILLIARDS	3336 WASHTENAW	6 YD FEL	1	1
VICTORY INN	3750 WASHTENAW	6 YD FEL	1	2
RTW CORP	3352 WASHTENAW	6 YD FEL	1	1
LPN PROPERTIES LLC CHAMBERS	3365 WASHTENAW	8 YD FEL	3	2
UNCLE EDS OIL SHOPPE	3160 WASHTENAW	6 YD FEL	1	1
CONCORDIA UNIVERSITY	3475 PLYMOUTH RD	6 YD FEL	1	1
WVH ACQUISITIONS	2725 PACKARD	4 YD FEL	1	1
GRETCHENS HOUSE INC	1580 DHU VARREN RD	6 YD FEL	1	1
GREAT LAKES SCIENCE CENTER	1451 GREEN	8 YD FEL	1	2
GEDDES LAKES COOPERATIVE	3000 LAKE HAVEN	8 YD FEL	1	1
CHINA MARKET	2789 PLYMOUTH	6 YD FEL	1	2
GRETCHENS HOUSE INC	2625 TRAVER	4 YD FEL	1	1
FIRST MARTIN	2401 PLYMOUTH	6 YD FEL	1	1
GREENHILLS SCHOOL	850 GREENHILLS	6 YD FEL	1	4
PLYMOUTH PARK 2001	2001 COMMONWEALTH	6 YD FEL	1	1
FIRST PROPERTY ASSOCIATES	2101 COMMONWEALTH	6 YD FEL	1	1
FIRST MARTIN CORP	2301 COMMONWEALTH	6 YD FEL	1	1
ANN ARBOR PUBLIC SCHOOLS	912 BARTON	6 YD FEL	2	2
ANN ARBOR CHRISTIAN REFORMED	1717 BROADWAY	6 YD FEL	1	1
FOOD GATHERERS	1 CARROT WAY	6 YD FEL	4	2
ANN ARBOR CHINESE CHRISTIAN CH	1750 DHU WARREN	4 YD FEL	1	1
HURON HIGH ANN ARBOR PUBLIC SC	2727 FULLER	6 YD FEL	1	2
PARKWAY PROFESSIONAL	2301 HURON	6 YD FEL	1	1
REINHART REALTY	2200 GREEN RD	6 YD FEL	1	1
GLAZIER WAY UNITED METHODIST	1001 GREEN	4 YD FEL	1	1
LATTER DAY SAINTS CHURCH	1385 GREEN RD	4 YD FEL	1	1
US POST OFFICE	3000 GREEN	6 YD FEL	1	1
ELLIOTT, JENNI	2000 GREEN	6 YD FEL	1	1
ANN ARBOR PUBLIC SCHOOLS	2685 TRAVER	6 YD FEL	2	1
HURON HILLS BAPTIST	3150 GLAZIER WAY	6 YD FEL	1	1
ST PAUL LUTHERAN	495 EARHART	6 YD FEL	1	1
HURON PROFESSIONAL BLDG	706 HURON W	6 YD FEL	1	1
LESLIE SCIENCE CENTER	1831 TRAVER	6 YD FEL	1	1
LESLIE GOLF COURSE	2120 TRAVER	6 YD FEL	1	1
M L KING ELEMENTARY	3800 WALDENWOOD	6 YD FEL	2	1
ANN ARBOR PUBLIC SCHOOLS	2300 PRAIRIE	6 YD FEL	2	1
ANN ARBOR PUBLIC SCHOOLS	2616 NIXON	6 YD FEL	3	2
NSC OF ANN ARBOR	1645 PLYMOUTH	6 YD FEL	1	1
MUSLIM COMM ASSOC	2301 PLYMOUTH RD	8 YD FEL	1	1
PLYMOUTH SHELL LLC	1800 PLYMOUTH	6 YD FEL	1	1
LMC HOLDINGS INC	1635 PLYMOUTH RD	6 YD FEL	1	1
RUDOLPH STEINER SCHOOL OF A A	2230 PONTIAC	4 YD FEL	1	1
MICHIGAN MUNICIPAL LEAGUE	1675 GREEN RD	4 YD FEL	1	1

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HOLIDAY INN EXPRESS	600 HILTON DR	6 YD FEL	1	3
EISENHOWER CENTER	3200 EISENHOWER E	6 YD FEL	2	6
CONCORDIA COLLEGE	4090 GEDDES	8 YD FEL	4	3
DTE ENERGY ANN ARBOR SVC	982 BROADWAY	6 YD FEL	2	1
AMTRAK	325 DEPOT	4 YD FEL	1	1
BANK OF ANN ARBOR	125 FIFTH S	6 YD FEL	1	1
ALPHA EPSILON PI	1912 GEDDES	8 YD FEL	1	1
HURON PROPERTIES	416 HURON W	6 YD FEL	1	1
MCKINLEY PROPERTIES	401 LIBERTY E	8 YD FEL	1	2
HANDICRAFT BLDG	339 LIBERTY RD E	6 YD FEL	1	1
SIGMA NU	700 OXFORD	8 YD FEL	1	2
COTTAGE INN PIZZA	546 PACKARD	6 YD FEL	1	2
BUFFALO WILD WINGS	205 STATE ST S	8 YD FEL	1	6
NORTH ASHLEY SQUARE LLC	123 N ASHLEY ST	6 YD FEL	1	1
CAMPUS REALTY	1331 WASHTENAW	6 YD FEL	1	1
CAMPUS REALTY	1600 WASHTENAW AVE	6 YD FEL	1	2
COTTAGE INN PIZZA	512 WILLIAM E	8 YD FEL	1	2
C 3 PARTNERS	525 WILLIAM W	8 YD FEL	1	2
NYPD PIZZA	605 WILLIAMS E	4 YD FEL	1	4
ALTARUM	3520 GREEN	6 YD FEL	1	2
KERRYTOWN MARKET	407 FIFTH AVE N	8 YD FEL COMPACTOR	1	6
PETER BILAKOS	211 ANN E	4 YD FEL	1	2
FLEETWOOD DINER	300 ASHLEY	6 YD FEL	1	1
NORTHSIDE GRILL	1015 BROADWAY	6 YD FEL	1	1
NEW RAJA RANI	400 S DIVISION ST	8 YD FEL	1	1
A2 MEDIA CORP	220 FELCH	4 YD FEL	1	1
ANN ARBOR CITY HALL	100 FIFTH ST	6 YD FEL	1	3
STRICKLAND MARKET IN	1352 GEDDES	6 YD FEL	1	1
AHMO'S GYROS & DELI	341 HURON E	6 YD FEL	1	2
FIRESTONE TIRE STORE	402 HURON E	2 YD FEL	1	1
BLIND PIG BAR	208 FIRST S	2 YD FEL	1	1
ILLI'S AUTO	401 HURON W	6 YD FEL	1	1
OXFORD PROPERTIES	255 LIBERTY ST E	6 YD FEL COMPACTOR	1	3
ZINGERMANS	422 DETROIT ST	6 YD FEL COMPACTOR	1	2
GRADUATE HOTEL	615 HURON E	6 YD FEL COMPACTOR	1	3
ANN ARBOR TOWER PLAZA TRIAD MG	555 E WILLIAM ST	8 YD FEL COMPACTOR	1	3
ANN ARBOR PUBLIC SCHOOLS	600 JEFFERSON	6 YD FEL	2	1
NORTHERN BREWERY BUILDING	1327 JONES	6 YD FEL	1	1
ARBOR SPRINGS WATER CO	1440 JONES	6 YD FEL	1	1
SEVA	314 LIBERTY E	8 YD FEL	1	1
CUSHING MALLOY INC	1350 MAIN ST N	8 YD FEL	1	1
MAIN STREET PARTY STORE	201 MAIN N	6 YD FEL	1	3
407 N MAIN ST LLC	407 MAIN N	2 YD FEL	1	1
ANN ARBOR COMMUNITY CENTER	625 MAIN N	6 YD FEL	1	1
ASCOT	1204 MAIN N	6 YD FEL	1	1
1250 N MAIN LLC	1250 MAIN N	6 YD FEL	1	1
MAIN STREET CONVENIENCE	402 MAIN S	8 YD FEL	1	1
O'NEAL CONSTRUCTION INC	1342 MAIN N	6 YD FEL	1	1
KNIGHTS MARKET	420 MILLER AVE	6 YD FEL	1	2

Property Name	Address	Type of Container	Quantity	Total Weekly Tips
OPEOS COMPANY	1303 PACKARD	4 YD FEL	1	1
ARGUS FARM STOP	1226 PACKARD ST	6 YD FEL	1	1
ANN ARBOR WWTP	919 SUNSET	6 YD FEL	1	1
ANN ARBOR PUBLIC SCHOOLS	1608 UNIVERSITY S	6 YD FEL	1	1
ANN ARBOR YMCA	400 WASHINGTON	6 YD FEL	1	2
VARSITY AT ANN ARBOR LLC	425 WASHINGTON E	4 YD FEL	3	6
LAKE SHORE MANAGEMENT	500 E WASHINGTON ST	4 YD FEL	2	6
UNIVERSITY LUTHERAN CHAPEL	1511 WASHTENAW	6 YD FEL	1	1
ANN ARBOR WOMENS CITY CLUB	1830 WASHTENAW	6 YD FEL	1	1
BETH ISRAEL CONGREGATION	2000 WASHTENAW	6 YD FEL	1	1
EVANS SCHOLARSHIP HOUSE	1800 WASHTENAW	6 YD FEL	1	1
ANN ARBOR PUBLIC SCHOOLS	1414 WELLS	6 YD FEL	2	1
MIDAS MUFFLER	2395 JACKSON	4 YD FEL	1	1
VARSITY FORD	3480 JACKSON AVE	8 YD FEL	2	6
ARBOR LANDINGS	545 LANDINGS BLVD	6 YD FEL	19	1
SUPERIOR COLLISION	611 MAPLE S	8 YD FEL	1	1
DISCOVERY CENTER THE	775 S MAPLE RD	8 YD FEL	1	1
LAMP POST BUILDING	2410 STADIUM	6 YD FEL	1	2
KOLOSSOS PRINTING	2055 STADIUM W	6 YD FEL	1	3
STADIUM CENTER	1880 STADIUM W	6 YD FEL	2	1
COTTAGE INN	2303 STADIUM W	4 YD FEL	1	3
MARTEN DAVIS	2355 STADIUM W	6 YD FEL	2	1
SALVATION ARMY	100 ARBANA	6 YD FEL	1	1
AHMOS GYROS DELI	2505 DEXTER	6 YD FEL	1	2
WOLVERINE PARTY STORE	2527 DEXTER AVE	8 YD FEL	1	1
ANN ARBOR PUBLIC SCHOOLS	825 DUNCAN	6 YD FEL	2	1
ANN ARBOR PUBLIC SCHOOLS	344 GRALAKE	6 YD FEL	1	2
NORTH ARBOR LLC	512 S MAIN ST	8 YD FEL	1	1
FIRE STATION #3	2130 JACKSON	4 YD FEL	1	1
VETERANS PARK	2150 JACKSON	6 YD FEL	1	1
A2 PUBLIC LIB WEST BRANCH	2503 JACKSON	6 YD FEL	1	1
NICOLA'S BOOKS	2513 JACKSON	6 YD FEL	1	1
BARRY BAGEL	2515 JACKSON	8 YD FEL	1	2
BETHLEHEM UNITED CHURCH	2801 JACKSON	4 YD FEL	1	1
HILLSIDE TERRACE	1939 JACKSON AVE	6 YD FEL	1	3
HILLSIDE TERRACE	1939 JACKSON AVE	8 YD FEL	1	3
Y & M FAMILY LLC.	2263 LIBERTY ST W	6 YD FEL	1	2
A-1 RENTAL INC	2285 LIBERTY ST W	6 YD FEL	1	1
ZION LUTHERAN CHURCH	1501 LIBERTY W	6 YD FEL	1	1
ANN ARBOR ANIMAL HOSPITAL	2150 LIBERTY W	6 YD FEL	1	1
ALANO CLUB	995 MAPLE N	6 YD FEL	1	1
PEACE NEIGHBORHOOD	1111 MAPLE N	6 YD FEL	1	1
JON INWOOD	601 MAPLE S	6 YD FEL	1	1
AMERINET	1241 MAPLE S	6 YD FEL	1	1
GRACE BIBLE CHURCH	1300 MAPLE S	6 YD FEL	1	1
BEHLER YOUNG CO	2440 INDUSTRIAL	8 YD FEL	1	1
ANN ARBOR PUBLIC SCHOOLS	1655 NEWPORT	6 YD FEL	4	1
ANN ARBOR PUBLIC SCHOOLS	1701 NEWPORT	6 YD FEL	2	1
PAULINE CONDO ASSOC	1901 PAULINE BLVD	6 YD FEL	1	1

Property Name	Address	Type of Container	Quantity	Total Weekly Tips
ANN ARBOR PUBLIC SCHOOLS	2135 RUNNYMEDE	6 YD FEL	2	1
ANN ARBOR PUBLIC SCHOOLS	2670 SEQUOIA	6 YD FEL	1	1
WESTSIDE UNITED METHODIST CHUR	900 7TH W	8 YD FEL	1	1
ANN ARBOR PUBLIC SCHOOLS	800 SOULE	6 YD FEL	2	1
PLYMOUTH SHELL LLC	2500 JACKSON	8 YD FEL	1	1
ZOOBABY-ROOS	1155 ROSEWOOD	4 YD FEL	1	1
SECOND BAPTIST CHURCH	850 RED OAK	6 YD FEL	1	1
UNCLE EDS OIL SHOPPE	2276 STADIUM W	6 YD FEL	1	1
ARBOR FARMS MARKET	2103 STADIUM W	8 YD FEL	1	3
ANN ARBOR BOARD OF REALTORS	1919 STADIUM W	2 YD FEL	1	1
BIG GEORGE'S APPLIANCE	2023 STADIUM W	2 YD FEL	1	1
DINO'S DELI & DONUTS	2030 STADIUM W	6 YD FEL	1	1
US POST OFFICE	2075 STADIUM W	8 YD FEL	1	2
GRETCHENS HOUSE	1745 STADIUM W	4 YD FEL	1	1
GENOVA DEVELOPMENT	210 COLLINGWOOD DR	6 YD FEL	1	1
WHEELS IN MOTION	3402 WASHTENAW AVE	6 YD FEL	1	1
MALCOLM REALTY	1900 STADIUM W	2 YD FEL	1	1
STADIUM OPTICIANS	2333 STADIUM W	6 YD FEL	1	1
PLANNED PARENTHOOD	2370 STADIUM W	6 YD FEL	1	1
IZZY'S HOAGIE SHOP	1924 STADIUM BLVD W	8 YD FEL	1	1
ARBOR-WEST PLAZA C/O BASILE J	2550 STADIUM W	6 YD FEL	1	1
HAPPY WOK	1916 STADIUM BLVD W	2 YD FEL	1	1
KNIGHTS STEAKHOUSE	2324 DEXTER AVE	6 YD FEL	2	2
MASTER TECH	1919 FEDERAL BLVD	6 YD FEL	1	1
ZAL-GAZ GROTTTO	2070 STADIUM BLVD W	4 YD FEL	1	1
ALW INC	2080 STADIUM BLVD W	6 YD FEL	1	1
ACE BARNES HARDWARE	2105 STADIUM BLVD W	8 YD FEL	1	1
ANN ARBOR MARTINIZING	2381 STADIUM BLVD W	4 YD FEL	1	1
ANDERSON PAINT COMPANY	2382 STADIUM BLVD W	8 YD FEL	1	1
ANN ARBOR PUBLIC SCHOOLS	1019 WASHINGTON W	6 YD FEL	2	2
ANN ARBOR PUBLIC SCHOOLS	920 MILLER AVE	6 YD FEL	2	2
DIANNE ROSE JEWELRY	2440 STADIUM W	4 YD FEL	1	1
EMPIRE MANAGEMENT	3830 PACKARD RD	6 YD FEL	1	1
EMPIRE MANAGEMENT	3800 PACKARD RD	6 YD FEL	1	1
EMPIRE MANAGEMENT	3810 PACKARD RD	6 YD FEL	1	1
2144 S STATE LLC	2144 STATE S	6 YD FEL	1	1
GOETZCRAFT PRINTING	975 PHOENIX	6 YD FEL	2	1
618 S MAIN STREET	611 S ASHLEY ST	2 YD FEL	5	5
PETPEOPLE ANN ARBOR LLC	3330 WASHTENAW AVE	6 YD FEL	1	1
ARBOR BLU	624 CHURCH ST	2 YD FEL COMPACTOR	4	2
J KELLER PROPERTIES	414 N MAIN ST	2 YD FEL	1	1
HEIDELBERG	201 S MAIN ST	6 YD FEL	1	2
DELTA PHI EPSILON	800 OXFORD RD	8 YD FEL	1	2
EXOTIC AUTOMATIC SUPPLY	3934 VARSITY DR	6 YD FEL	1	1
APPLIED IMAGING	635 S MAPLE RD	6 YD FEL	1	1
RESIDENCE INN BY MARRIOTT	120 HURON W	8 YD FEL	1	6
STATE GATE	2991 S STATE ST	4 YD FEL	1	1
UNIVERSITY OF MICHIGAN CREDIT	2725 STATE ST S	2 YD FEL	1	1
ARBOR DOG DAYCARE	2418 INDUSTRIAL HWY S	6 YD FEL	1	1

Property Name	Address	Type of Container	Quantity	Total Weekly Tips
EAST STADIUM PROF CENTER LLC	2311 STADIUM BLVD E	6 YD FEL	1	1
REINHART REALTY	2452 STADIUM BLVD E	6 YD FEL	1	1
NABIH MASHNI	3180 PACKARD	8 YD FEL	2	2
FIRST PRESBYTERIAN CHURCH	1432 WASHTENAW AVE	6 YD FEL	1	1
HAPPY HOUSE GIFT	2539 JACKSON	6 YD FEL	1	1
CARITE	2095 STADIUM BLVD W	4 YD FEL	1	1
BROTHERS 4 LLC	1070 ROSEWOOD	4 YD FEL	1	1
WEST COST SOLUTIONS	725 VICTORS WAY	8 YD FEL	1	3
NEW FOUNDRY	1950 MANCHESTER	2 YD FEL	1	1
DATASTAT	3975 RESEARCH PARK DR	6 YD FEL	1	1
QUINN EVANS ARCHITECTS	219 1/2 MAIN ST N	2 YD FEL	1	1
HAMPTON INN	2300 GREEN RD	8 YD FEL	1	3
BROOKHAVEN MANOR	401 OAKBROOK	2 YD FEL COMPACTOR	1	1
BROOKHAVEN MANOR	401 OAKBROOK	8 YD FEL	1	1
PACKARD HEALTH CLINIC	3174 PACKARD	6 YD FEL	1	1
NEW LIFE CHURCH	1541 WASHTENAW AVE	6 YD FEL	1	1
MICHIGAN DISTRICT LUTHERAN	3773 GEDDES	4 YD FEL	1	1
KINGSLEY MANOR CONDO ASSOC	813 KINGSLEY E	6 YD FEL	1	1
HUTZEL PLUMBING	1220 JEWETT	4 YD FEL	1	1
UNIVERSITY FUEL MART	300 MAIN N	6 YD FEL	1	1
HILLEL FOUNDATION	1429 HILL	4 YD FEL	1	2
AVALON HOUSING	211 DAVIS E	3 YD FEL	1	1
VILLAGE PARK APARTMENTS	1505 NATALIE	6 YD FEL	3	1
VILLAGE PARK APARTMENTS	1505 NATALIE	8 YD FEL	2	1
BERNITSAS, MIKE	2350 WASHTENAW	8 YD FEL	1	1
WESTMINSTER PRESBYTERIAN CHURC	1500 SCIO CHURCH	4 YD FEL	1	1
KINGS KEYBOARD HOUSE	2363 STADIUM E	4 YD FEL	1	1
THETA CHI	1351 WASHTENAW	8 YD FEL	1	1
3800 VARSITY PARTNERS LLC	3800 VARSITY DR	2 YD FEL	1	2
3800 VARSITY PARTNERS LLC	3800 VARSITY DR	8 YD FEL	2	4
WESTWOOD APTS	1900 LIBERTY W	5 YD FEL	6	2
VICTORY LANE QUICK OIL	2185 STADIUM BLVD W	6 YD FEL	1	1
ZINGERMANS MAIL ORDER	610 PHOENIX DR	6 YD FEL	2	5
COLLEX COLLISION	3345 WASHTENAW	8 YD FEL	1	3
ANN ARBOR HEALING	3720 WASHTENAW AVE	6 YD FEL	1	1
WEST WASHINGTON CONDO ASSOC,	120 W WASHINGTON ST	4 YD FEL	1	6
MAST SHOE OUTLET	2519 JACKSON AVE	4 YD FEL	1	1
NATIONAL CENTER FOR MFG SCIENC	3025 BOARDWALK	8 YD FEL	1	2
RON'S GARAGE	1130 ROSEWOOD	6 YD FEL	1	1
PERFECTION SPRINKLER CO	2077 STATE ST S	2 YD FEL	1	1
BUSTERS MARKET	695 MAPLE S	6 YD FEL	1	1
ANN ARBOR REUSE CENTER	2420 INDUSTRIAL S	8 YD FEL	1	2
YOUNG SUPPLY CO	1200 ROSEWOOD	4 YD FEL	1	1
ANN ARBOR SEOUL GARDEN	3125 BOARDWALK DR	8 YD FEL	1	2
STATE PACKARD LLC	640 PACKARD	8 YD FEL	1	2
CRANBROOK TOWERS	2901 NORTHBROOK	4 YD FEL COMPACTOR	3	2
HANTZ GROUP	2400 GREEN RD	4 YD FEL	1	1
LIGHT HALL	3378 WASHTENAW	8 YD FEL	1	1
ZINGERMANS ROADHOUSE	2501 JACKSON	8 YD FEL	1	4

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SUBARU RESEARCH AND DESIGN	3995 RESEARCH PARK DR	8 YD FEL	1	1
COURTYARD BY MARRIOTT	3205 BOARDWALK	8 YD FEL	2	2
RADIANT CHURCH	410 MAPLE RD S	4 YD FEL	1	1
CIRCLE K 6301	1420 STADIUM E	8 YD FEL	1	3
MONGOLIAN BBQ ANN ARBOR	200 MAIN ST S	3 YD FEL	1	6
INDOOR COMFORT	416 HURON W	5 YD FEL	1	1
AXEL PRODUCTS	2255 INDUSTRIAL S	4 YD FEL	1	1
U OF M CREDIT UNION	340 HURON E	8 YD FEL	1	1
AMVEST PROPERTY	552 MAIN ST S	6 YD FEL	1	1
ANGELOS RESTAURANT	1100 CATHERINE	6 YD FEL	1	1
AMF BOWLING ALLEYS	1950 INDUSTRIAL HWY S	6 YD FEL	1	2
ROSS BEAKES STREET BODY SHOP	314 ANN ST W	6 YD FEL	1	2
HURON VALLEY PROFESSIONAL CNTR	2074 MAIN S	8 YD FEL	1	1
SIGNS BY TOMORROW	3965 VARSITY DR	2 YD FEL	1	1
RED ROBIN	575 BRIARWOOD CIR	8 YD FEL	1	2
GALLERIA MARKET INC	3111 PACKARD RD	8 YD FEL	1	1
COURTHOUSE SQUARE	100 4TH AVE S	3 YD FEL COMPACTOR	1	1
COURTHOUSE SQUARE	100 4TH AVE S	6 YD FEL	1	1
BLACK AND VEATCH	3550 GREEN CT	6 YD FEL	1	2
STATE STREET AREA ASSOCIATION	1 RED HAWK ALLEY	8 YD FEL COMPACTOR	1	6
BANK OF AMERICA M18-045	2630 JACKSON AVE	2 YD FEL	1	1
REMAX PLATINUM	325 EISENHOWER W	2 YD FEL	1	1
BACCHUS ASSOCIATES LLC	2500 PACKARD	8 YD FEL	1	1
ANN ARBOR GOLF AND OUTING	400 STADIUM E	6 YD FEL	1	2
C M B GEDDES HILL APTS	1700 GEDDES	8 YD FEL	1	2
C M B CARRIAGE HOUSE APTS	1224 WASHTENAW CT	6 YD FEL	1	2
COURTYARD SHOPS	1701 PLYMOUTH	6 YD FEL	1	4
COURTYARD SHOPS	1701 PLYMOUTH	8 YD FEL	2	4
C M B PROPERTY MANAGEMENT	2565 MILLER RD	8 YD FEL	1	2
C M B PROPERTIES	205 STATE ST S	4 YD FEL	1	3
GOOD TIME CHARLEY'S	1140 UNIVERSITY S	4 YD FEL	1	5
COLONIAL AMOCO	3550 PLYMOUTH RD	8 YD FEL	1	1
BOMBAY GROCER'S	3010 PACKARD	6 YD FEL	1	2
CHURCH STREET INVESTMENTS	611 CHURCH ST	6 YD FEL COMPACTOR	1	6
CHURCH STREET INVESTMENTS	611 CHURCH ST	6YD FEL CMPCTR LSE WITH SVC	1	0
BOARDWALK COMMERCE PARK ASSOCI	2875 BOARDWALK ST	6 YD FEL	1	1
ANN ARBOR MUFFLER	2333 JACKSON AVE	8 YD FEL	1	2
DOWNTOWN HOME AND GARDEN	210 ASHLEY S	6 YD FEL	1	3
EASTHAVEN ANIMAL HOSPITAL	2140 HURON PKWY S	8 YD FEL	1	1
YSPLF LLC	1240 JEWETT ST	6 YD FEL	1	1
HARPER, HERB	2200 INDUSTRIAL S	6 YD FEL	1	2
PANDA CHINESE	3020 PACKARD	2 YD FEL	1	1
WRE1915 LLC	1935 PAULINE	6 YD FEL	4	1
BROADWAY SQUARE LLC	1750 PLYMOUTH RD	8 YD FEL	1	3
MOE'S SOUTHWEST GRILL	857 EISENHOWER PKWY W	8 YD FEL	1	1
WATERWORKS PLAZA	3135 STATE ST S	8 YD FEL	2	1
DUSTY'S COLLISION	2310 S INDUSTRIAL HWY	8 YD FEL	1	3
WOLVERINE STATE BREWING CO	2019 STADIUM BLVD W	6 YD FEL	1	1
CABRIO PROPERTIES	617 DETROIT ST	4 YD FEL	1	1

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ANN ARBOR AUTO PARTS	2331 S INDUSTRIAL HWY	6 YD FEL	1	1
MS BOIWORK	3950 VARSITY	4 YD FEL	1	1
OFFICE MAX 631	3765 WASHTENAW	6 YD FEL	1	1
FOUNDRY LOFTS ANN ARBOR	413 E HURON ST	4 YD FEL COMPACTOR	4	2
VINOLOGY	110 MAIN ST S	2 YD FEL	1	2
CAFE ZOLA	112 W WASHINGTON ST	2 YD FEL	1	4
HAMPTON INN AND SUITES ANN ARB	2910 JACKSON AVE	8 YD FEL	1	2
121 W KINGSLEY	121 W KINGSLEY ST	4 YD FEL	1	1
DELTA PHI EPSILON	1414 WASHTENAW AVE	8 YD FEL	1	1
DUNHAM'S SPORTS	217 MAPLE ST N	6 YD FEL	1	2
PENSKE TRUCK LEASING	1621 PLYMOUTH RD	2 YD FEL	1	1
JESTREAM MECHANICAL	808 PHOENIX DR	6 YD FEL	1	1
JIMMY JOHNS 48	3945 S STATE RD	4 YD FEL	1	4
WRE310 LLC	310 MILLER AVE	6 YD FEL	1	1
PARKHURST SERVICES	2394 WINEWOOD AVE	6 YD FEL	1	1
TROPICAL SMOOTHIE CAFE	3400 WASHTENAW AVE	8 YD FEL	1	3
HOME GOODS	215 N MAPLE RD	8 YD FEL	2	4
AMERICAN TOOLING AND PROTOTYPE	824 PHOENIX DR	4 YD FEL	1	1
STAYBRIDGE SUITES	3850 RESEARCH PARK DR	8 YD FEL	1	3
FIVE BELOW INC	345 MAPLE RD N	8 YD FEL	1	1
TRADER JOES	2398 STADIUM E	8 YD FEL	1	6
PLATT CONVENIENCE	2995 PACKARD	8 YD FEL	1	1
CSC/BRIXMOR/MAPLE VILLAGE (CAR	343 MAPLE RD N	6 YD FEL	1	1
GMET COMMUNICATION LLC	2141 W STADIUM BLVD	2 YD FEL	1	1
CSC/BRIXMOR/MAPLE VILLAGE SC (2570 JACKSON AVE	2 YD FEL	1	2
COMMERCIAL SERVICES	2385 E ELLSWORTH RD	6 YD FEL	1	1
APARTMENTS	1022 FOREST AVE S	6 YD FEL	1	1
APARTMENTS	515 WALNUT ST	6 YD FEL	2	1
APARTMENTS	525 WALNUT ST	6 YD FEL	1	1
FRATERNITY	1345 WASHTENAW AVE	6 YD FEL	1	1
ALPHA CHI OMEGA SORORITY	1212 HILL ST	6 YD FEL	1	1
STATE STREET APARTMENTS	815 S STATE ST	6 YD FEL	1	1
FOREST POST APARTMENTS	912 FOREST AVE S	6 YD FEL	2	1
APARTMENTS	820 MCKINLEY AVE	6 YD FEL	1	1
ST GEORGE INC	3060 PACKARD ST	4 YD FEL	1	1
EXTENDED STAY AMERICA	3265 BOARDWALK ST	8 YD FEL	1	2
EXTENDED STAY AMERICA	1501 BRIARWOOD CIR	8 YD FEL	1	3
URSA ACADEMY / RIBEIRO JIU JIT	3981 VARSITY DR	4 YD FEL	1	1
TJ MAX	2467 STADIUM W	8 YD FEL	1	6
CHURCH STREET APARTMENT	904 CHURCH ST	6 YD FEL	1	2
AA PROB XIII, LTD	909 CHURCH ST	6 YD FEL	1	1
UM PRESBYTERIAN COR	921 CHURCH ST	6 YD FEL	1	1
JAMES SMILEY	1106 OAKLAND AVE	6 YD FEL	1	1
LEAH TAUBITZ	904 FOREST S	6 YD FEL	1	1
ZOLLER INC	3900 RESEARCH PARK DR	6 YD FEL	1	1
TAKAHARV YAMAKAWA	1127 CHURCH ST	6 YD FEL	1	1
410 FIRST CONDOMINIUM ASSOCIAT	410 N 1ST ST	4 YD FEL	1	1
411 LOFTS	411 E WASHINGTON ST	2 YD FEL COMPACTOR	1	2
411 LOFTS	411 E WASHINGTON ST	8 YD FEL	1	3

Property Name	Address	Type of Container	Quantity	Total Weekly Tips
THE GEORGE APARTMENTS	2502 PACKARD ST	2 YD FEL	4	3
BRE COMERICA MI - 068 STADIUM	1969 STADIUM W	2 YD FEL	1	1
TOWNIES BREWERY	2300 W LIBERTY ST	4 YD FEL	1	1
MICROTECH ENDOSCOPY	2855 BOARDWALK	8 YD FEL	1	2
111 S MAIN ST LLC	111 MAIN ST S	2 YD FEL	1	1
THE COURTYARD STUDENT APARTMEN	1780 BROADWAY ST	2 YD FEL COMPACTOR	3	3
COMERICA BANK 89432 CBRE	3305 WASHTENAW AVE	2 YD FEL	1	1
PSI LABS	3970 VARSITY	2 YD FEL	1	1
WASHTENAW INTERMEDIATE SCHOOL	3980 RESEARCH PARK	8 YD FEL	1	2
ANN ARBOR T-SHIRT COMPANY	505 S MAPLE RD	8 YD FEL	1	4
MOTORCITY BICYCLE	3162 PACKARD ST	2 YD FEL	1	1
JBD ANN ARBOR, LLC	209 S MAIN ST	3 YD FEL	2	2
PIZZA HOUSE	611 E UNIVERSITY AVE	4 YD FEL	3	3
SWEETWATERS COFFEE AND TEA	123 W WASHINGTON ST	4 YD FEL	1	2
SIX 11	611 E UNIVERSITY AVE	2 YD FEL COMPACTOR	3	3
THE YARD APARTMENTS	615 S MAIN ST	2 YD FEL COMPACTOR	2	6
ALDI INC	2340 DEXTER AVE	8 YD FEL	1	2
ARBOR DENTAL	3201 E EISENHOWER PKWY	4 YD FEL	1	1
NEW OAKLAND FAMILY CENTER	501 N MAPLE RD	8 YD FEL	1	1
ANN ARBOR HUB	603 E HURON ST	2 YD FEL COMPACTOR	3	3
ULTA - ANN ARBOR	215 N MAPLE RD STE E	6 YD FEL	1	2
ABDELHALIM BENGHIL	2263 W LIBERTY ST	2 YD FEL	1	1
LA FITNESS	155 N MAPLE RD	4 YD FEL	1	3
7-11	413 E HURON ST	4 YD FEL	1	1
ANNA'S HOUSE	445 E EISENHOWER PKWY	8 YD FEL	1	1
WILD POKE	413 E HURON ST STE C	4 YD FEL	1	1
JIMMY JOHNS	342 S STATE ST	3 YD FEL	1	6
HOLIDAY INN NORTH CAMPUS	3600 PLYMOUTH RD	8 YD FEL	1	2
LEWAN BOXING ANN ARBOR, LLC	2115 W STADIUM BLVD	2 YD FEL	1	1
SUBWAY	3384 WASHTENAW AVE	2 YD FEL	1	1
BALMORAL PARK CONDO	124 W OAKBROOK DR	6 YD FEL	2	1
EPAK INC	3928 VARSITY DR	2 YD FEL	1	1
PRETZEL BELL	226 S MAIN ST	3 YD FEL	1	2
220 MAIN LLC	220 S MAIN ST	3 YD FEL	1	2
CORELIFE EATERY	205 N MAPLE RD	8 YD FEL	1	6
AL REFRACTION	113 W WASHINGTON ST	3 YD FEL	1	1
TOARMINA	2145 W STADIUM BLVD	6 YD FEL	1	1
DOLLAR TREE	301 N MAPLE RD	4 YD FEL	1	1
WEST STADIUM LLS	2275 W STADIUM BLVD	6 YD FEL	1	2
GARDNER WHITE	3725 WASHTENAW AVE	6 YD FEL COMPACTOR	1	2
LITTLE CEASERS	3000 PACKARD ST	6 YD FEL	1	2
EVERSIGHT	3985 RESEARCH PARK DR	8 YD FEL	1	1
KINGSLEY CONDOS	218 KINGSLEY W	2 YD FEL	2	2
SOUTH UNIVERSITY NORTH LLC	1107 S UNIVERSITY	2 YD FEL COMPACTOR	2	2
SOUTH UNIVERSITY NORTH LLC	1107 S UNIVERSITY	2 YD FEL	1	6
SOUTH UNIVERSITY NORTH LLC	1107 S UNIVERSITY	2 YD FEL	2	6
GRAGAGREEN	615 E UNIVERSITY AVE	4 YD FEL	1	2
BAKER STREET PROPERTIES, LLC	723 S MAIN ST	6 YD FEL	1	1
REGENTS FIELD	204 S MAIN ST	3 YD FEL	1	1

Property Name	Address	Type of Container	Quantity	Total Weekly Tips
PROFILE BY SANFORD	215 N MAPLE RD	6 YD FEL	1	2
J KELLER PROPERTIES	2455 S MAIN ST	8 YD FEL	1	1
PETPEOPLE	960 W EISENHOWER PKWY	6 YD FEL	1	1
DELTA CHI FRATERNITY	1705 HILL ST	6 YD FEL	1	1
RITE AID	2781 PLYMOUTH RD	6 YD FEL	1	1
SMOOTHIE KING	2635 JACKSON AVE	8 YD FEL	1	3
KTC	2241 W LIBERTY ST	8 YD FEL	1	1
PHI ALUMNI CORP	1000 HILL ST	6 YD FEL	1	1
CREATIVE WINDOWS	2216 S INDUSTRIAL HWY	8 YD FEL	1	1
X GOLF	325 N MAPLE RD	2 YD FEL	1	1
HOLIDAY INN	3853 RESEARCH PARK DR	8 YD FEL	1	2
HURON VILLAGE	3217 WASHTENAW AVE	6 YD FEL	1	5
SPEARS FIRE AND SAFETY SERVICE	3901 VARSITY DR	2 YD FEL	1	2
BALFOUR ANN ARBOR	2830 S MAIN ST	6 YD FEL	2	2
Z PLACE APARTMENTS	619 E UNIVERSITY AVE	2 YD FEL	3	2
PANERA BREAD	903 W EISENHOWER PKWY	8 YD FEL	1	3
AMERITECH VARSITY M65122	3845 VARSITY DR	6 YD FEL	1	3
LATAQUERIA	301 S MAIN ST	3 YD FEL	1	1
CLOVER CONSTRUCTION SERVICES I	858 PHOENIX DR	2 YD FEL	1	1
315-317 SMS LLC	315 S MAIN ST	4 YD FEL	1	1
MY SALON SUITE	820 W EISENHOWER PKWY	8 YD FEL	1	1
AMERICAN HOME FITNESS	221 N MAPLE RD	6 YD FEL	1	1
PI KAPPA PHI	903 LINCOLN AVE	6 YD FEL	1	1
GYPSUM SUPPLY	1380 N MAIN ST	8 YD FEL	1	2
SHERWIN WILLIAMS-CRANBROOK VIL	938 W EISENHOWER	6 YD FEL	1	1
MATTRESS FIRM	980 W EISENHOWER PKWY	4 YD FEL COMPACTOR	1	3
CHOPSTICKS-CRANBROOK VILLAGE	882 W EISENHOWER PKWY	8 YD FEL	1	3
THE SQUIGGLE ROOM	100 OAKBROOK DR	6 YD FEL	1	1
AROMA INDIAN CUISINE	221 W LIBERTY ST	6 YD FEL	1	1
UPS STORE	2531 JACKSON AVE	2 YD FEL	1	1
COLONIAL LANES PLAZA	1952 S INDUSTRIAL HWY	2 YD FEL	1	1
COLONIAL LANES PLAZA	1952 S INDUSTRIAL HWY	6 YD FEL	1	3
COLONIAL LANES PLAZA	1952 S INDUSTRIAL HWY	6 YD FEL	5	3
MORNINGSIDE BROADWAY LLC	1200 BROADWAY ST	2 YD FEL COMPACTOR	3	5
OVERHEAD DOOR COMPANY OF AA	834 PHOENIX DR	6 YD FEL	1	1
AA HOUSING COMMISSION	600 W HURON ST	4 YD FEL	6	1
WEST ARBOR	717 N MAPLE RD	6 YD FEL	4	1
BATH AND BODY WORKS	3531 WASHTENAW AVE	8 YD FEL	1	3
COVAL FITNESS & SPORTS	834 PHOENIX DR STE B	2 YD FEL	1	1
P+F AMERICAS	830 PHOENIX DR	4 YD FEL	1	1
HOOVER GREENE OWNER, LLC	950 GREENE ST	4 YD FEL COMPACTOR	2	1
BOB'S DISCOUNT FURNITURE	890 W EISENHOWER PKWY	6 YD FEL	1	1
RDA	3930 VARSITY DR	4 YD FEL	1	1
JP MORGAN CHASE 862176	1501 STADIUM BLVD E	4 YD FEL	1	1
SELECT SMOKE 3	1912 STADIUM W	8 YD FEL	1	1
PLANET ENVIRONMENTAL	3005 PACKARD ST	2 YD FEL	1	1
COOKIE CRUMBLE	215 N MAPLE RD	2 YD FEL	1	1
WAGS TO WHISKERS	2270 W STADIUM BLVD	4 YD FEL	1	1
SIGMA CHI THETA THETA	548 S STATE ST	4 YD FEL	1	1

Property Name	Address	Type of Container	Quantity	Total Weekly Tips
SIGMA DELTA TAU	1405 HILL ST	6 YD FEL	1	1
BETA ETA CHAPTER OF ALPHA DELT	722 S FOREST AVE	6 YD FEL	1	1
ALPHA PHI SORORITY	1830 HILL ST	6 YD FEL	1	1
ALPHA EPSILON FRATERNITY	1205 HILL ST	6 YD FEL	1	1
THE ONE ANN ARBOR	2601 PONTIAC TRAIL	8 YD FEL	7	1
212 S FOURTH AVE, LLC	212 S 4TH AVE	4 YD FEL	1	2
OLIVE GARDEN	445 E EISENHOWER PKWY	8 YD FEL	1	6
BAKEHOUSE 46	116 E LIBERTY ST	3 YD FEL	1	3
ABBOTT STREET AUTO	2470 W STADIUM BLVD	4 YD FEL	1	1
TRINITY LUTHERAN CHURCH	1400 W STADIUM BLVD	2 YD FEL	1	1
JP MORGAN	100 S MAIN ST	2 YD FEL	1	1

EXHIBIT B COMPENSATION AND LIQUIDATED DAMAGES

General

Contractor shall be paid for those Services performed pursuant to this Agreement inclusive of all reimbursable expenses (if applicable), in accordance with the terms and conditions herein. The Compensation Schedule in this Exhibit states the nature and amount of compensation the Contractor may charge customers for the collection and disposal of solid waste from commercial, industrial, institutional, and multifamily customers.

Liquidated Damages

Acceptable performance standards include the provision of daily services on a timely basis with minimal interruptions, the Contractor being environmentally responsible while providing the daily services, and the Contractor responding promptly to customers. The City and Contractor agree, in addition to any other remedies available to the City, the City may notify the Contractor of the following failures and assess amounts as liquidated damages for failure of the contractor to fulfill its obligations, not otherwise excused by this agreement. These amounts are liquidated damages for losses suffered by the City and not a penalty. These liquidated damages are a reasonable forecast of just compensation to the City for harm caused by the Contractor's violation of this Contract that are difficult or impossible to determine at the time of execution of this Contract. These liquidated damages do not cover actual damages. In the event of any of the events listed below, the City reserves the right to collect from the Contractor or its surety in addition to the liquidated damages, the actual damages incurred by the City as a result of the event. The City's assessment or collection of liquidated damages shall also not prevent the City from exercising any other remedy, including the right to terminate this agreement, for Contractor's failure to perform the work and services in the manner set forth in this Agreement. The assessment of liquidated damages shall be determined by the City's Contract Administrator, in his or her sole discretion which shall be binding, and Liquidated damages may be deducted from the payment due or to become due to the Contractor each month. If the Contractor fails to remedy, the following shall apply:

1. Failure to report spilled waste resulting from loading and/or transporting within three (3) to six (6) hours of the spill occurring - each incident at the same premises: \$250.
2. Failure to start cleaning up hydraulic oil, motor oil, or other spills within three (3) hours of receipt of notice resulting from equipment breakdown or leaks: \$500.
3. Failure to return a container to its proper storage location after collection, but only if the container is a hazard or blocking vehicles - each incident at the same premises: \$100.
4. Failure or neglect to correct chronic problems in any category of service at the same premises (chronic shall mean three or more similar incidents at the same premises within a time span of one year) - each instance: \$2,500.
5. Failure or neglect to provide Commercial Solid Waste Collection service (missed commercial location, missed area, or non-completed route) at the scheduled level of service provided by the agreement (per occurrence): \$250 per container.
6. Collection of Solid Waste from any premises that has not been approved by City (per occurrence, per premises): \$500.
7. Failure to report an accident to the Contract Administrator by close of business on the same day: \$250 per occurrence.
8. Failure to report damage caused by Contractor's vehicle, employee, or contract labor

- within 24 hours: \$250 each occurrence.
9. Failure to submit complete, accurate reports and invoices in the specified format (Contractor may provide electronic access to this information): Nonpayment of invoice until submission of an accurate and appropriately formatted invoice is received.
 10. Failure to respond to customer service complaints within 24 hours: \$250 per incident.
 11. Failure to maintain a vehicle in a manner consistent with the Contract: \$50 each incident.
 12. Failure to maintain containers (dumpsters, compactors, and / or curb carts as deemed necessary) in a manner consistent with the Contract: \$25 each incident.
 13. Any violation of the City of Ann Arbor's Noise Ordinance (including commencement of solid waste collection prior to 7:00am - unless collection is in the downtown area approved for early collection): \$500 per occurrence. See *City of Ann Arbor Code of Ordinances, Title IX, Chapter 119 – Noise Control*.
 14. Failure to submit an accurate Monthly or Annual report in the specified format, as required by the contract: \$50 per report.
 15. Failure to be prepared to perform services on or after the collection service start date (if the failure is the fault of the Contractor): \$3,000 per calendar day.
 16. If meeting is required by the City, failure to attend scheduled monthly meetings with the City: \$100 each incident.
 17. If, during the performance of their duties, any employee of the Contractor is found to possess or be under the influence of alcohol or illegal drugs or to be under the influence of any prescription drug which could impair the employee's ability: \$500 per employee, per occurrence and removal of that person from any further work under this Agreement.
 18. Neglect or failure to perform any provision of this Agreement, other than those described in this section: \$250 per calendar day.

WM Fee Schedule

Annual Price Increase, Late Payment & Unpaid Collection Efforts

- All fees as disclosed herein are subject to an annual price increase of 6.0% on contract anniversary date.
- A one-time late payment charge of \$5.00 or 2.5% the outstanding balance – whichever is more – will be applied to the customer’s account if the bill is not paid within 30 days of the invoice date.
- Accounts suspended due to lack of payment will be subject to a reactivation fee of \$50. If the container has been removed, the account will be subject to a container delivery fee upon reactivation (see below). Additionally, customers will be billed for all outstanding monthly charges.

Front Load & Verti-Pak Fee Schedule

EQUIPMENT	QUANTITY OF SERVICE DAYS PER WEEK						
	One	Two	Three	Four	Five	Six	Seven
96-Gallon Curb Cart	\$15.00	\$25.00	\$35.00	\$45.00	\$55.00	\$65.00	\$75.00
2 CY Wheeled Dumpster	\$70.59	\$131.25	\$191.91	\$252.58	\$313.24	\$373.91	\$434.59
2 CY FEL Dumpster	\$65.59	\$126.25	\$186.91	\$247.58	\$308.24	\$368.91	\$429.59
2 CY FEL Verti-Pak	\$197.16	\$302.65	\$398.64	\$504.63	\$600.62	\$706.61	\$802.60
3 CY FEL Dumpster	\$68.82	\$131.47	\$194.30	\$257.15	\$320.00	\$382.85	\$445.71
3 CY FEL Verti-Pak	\$210.88	\$332.65	\$443.64	\$559.63	\$670.62	\$786.61	\$897.60
4 CY Wheeled Dumpster	\$76.65	\$141.68	\$206.70	\$271.73	\$336.75	\$401.80	\$466.84
4 CY FEL Dumpster	\$71.65	\$136.68	\$201.70	\$266.73	\$331.75	\$396.80	\$461.84
4 CY FEL Verti-Pak	\$210.88	\$332.65	\$443.64	\$559.63	\$670.62	\$786.61	\$897.60
5 CY FEL Dumpster	\$79.60	\$147.30	\$215.00	\$282.71	\$350.42	\$418.14	\$485.86
5 CY FEL Verti-Pak	\$236.66	\$362.65	\$488.64	\$614.63	\$740.62	\$866.61	\$992.60
6 CY FEL Dumpster	\$87.52	\$157.91	\$228.30	\$298.69	\$369.08	\$439.48	\$509.87
6 CY FEL Verti-Pak	\$236.66	\$362.65	\$488.64	\$614.63	\$740.62	\$866.61	\$992.60
8 CY FEL Dumpster	\$95.14	\$169.89	\$244.66	\$319.41	\$394.15	\$468.90	\$543.65
8 CY FEL Verti-Pak	\$258.71	\$397.76	\$536.85	\$675.93	\$815.01	\$954.09	\$1093.17

**All rates, presented monthly, are inclusive of disposal at Woodland Meadows Recycling and Disposal Facility.*

Ancillary Services Fee Schedule

SERVICE	RATES
Container Delivery Fee	\$150.00 per can
Container Swap	\$150.00 per swap
On-Demand Extra Lift	\$150.00 per lift
Lockable Dumpster Option	\$202.39 per can
Surplus Refuse Collection	\$125.00 per event
Inactive Roll-Off Rental	\$101.62 per month
Customer-Owned Container Service Labor	\$134.93 per hour
Replacement Lid	\$27.00 per lid
Customer-Owned Compactor Service Labor	\$168.66 per hour
Special Events: Dumpster Delivery / Removal	
- 6 CY Dumpsters (one to five)	\$94.45 per can
- 6 CY Dumpsters (six or more)	\$67.46 per can
Bulk On-Demand (up to 10 items)	\$250.00 per event
Bulk Collection	
- Residential Collection Twice Annually Plus Disposal	
- Illegal Dumping Request by City Plus Disposal	\$250.00 per hour

Roll-Off & Compactor Service Fee Schedule

CONTAINER TYPE	RATES INCLUDING DISPOSAL
10 CY	\$450.00
20 CY	\$475.00
30 CY	\$505.00
40 CY	\$535.00
20 CY Compactor Box	\$349.00
30 CY Compactor Box	\$535.00
40 CY Compactor Box	\$595.00
35 CY Self-Contained	\$565.00
Stationary Compactor Rental	\$350.00 per month
Roll-Off Disposal	\$28.00 per ton over three tons

Pedestrian & Big Belly Container Service Fee Schedule

SERVICE	ANNUAL RATE
Year-Round Without Liner Service	\$183,598.00
- Eight Months (seven days per week service)	
- Four Months (five days per week service)	
Year-Round With Liner Service	\$448,137.00
- Eight Months (seven days per week service)	
- Four Months (five days per week service)	

Sub-Contractor Compost Hauler Pricing

My Green Michigan Organic Waste Fee Schedule

The rates below apply to collection of compostables and/or food scraps from commercial establishments and multi-family establishments of 11 or more units in the City of Ann Arbor.

CART QUANTITY	COST PER SERVICE	MONTHLY COST		
		Bi-Weekly Service	Weekly Service	Twice Weekly Service
1	\$15.63	\$33.75	\$67.50	\$135.00
2	\$25.63	\$55.63	\$111.25	\$222.50
3	\$35.63	\$77.50	\$155.00	\$310.00
4	\$45.63	\$98.75	\$197.50	\$395.00
5	\$55.00	\$119.38	\$238.75	\$477.50
6	\$64.38	\$140.00	\$280.00	\$560.00
7	\$73.75	\$160.00	\$320.00	\$640.00
8	\$83.13	\$180.00	\$360.00	\$720.00
9	\$92.50	\$200.00	\$400.00	\$800.00
10+	\$101.25	\$219.38	\$438.75	\$877.50

ADDITIONAL FEES & OPT-IN SERVICES	
One-Time Delivery Fee	\$25 per cart
Cleaning Service (optional)	\$31.25 per cart per service

EXHIBIT C INSURANCE REQUIREMENTS

From the earlier of the Effective Date or the Commencement Date of this Agreement and continuing without interruption during the term of this Agreement, Contractor shall provide certificates of insurance to the City on behalf of itself, and when requested any subcontractor(s). The certificates of insurance and required endorsements shall meet the following minimum requirements.

A. The Contractor shall have insurance that meets the following minimum requirements:

1. Worker's Compensation Insurance in accordance with all applicable state and federal statutes. Further, Employers Liability Coverage shall be obtained in the following minimum amounts:

Bodily Injury by Accident - \$500,000 each
accident Bodily Injury by Disease - \$500,000
each employee Bodily Injury by Disease -
\$500,000 each policy limit

2. Commercial General Liability Insurance equivalent to, as a minimum, Insurance Services Office form CG 00 01 04 13 or current equivalent. The City of Ann Arbor shall be an additional insured. There shall be no added exclusions or limiting endorsements which diminish the City's protections as an additional insured under the policy. Further, the following minimum limits of liability are required:

\$1,000,000	Each occurrence as respect Bodily Injury Liability or Property Damage Liability, or both combined
\$2,000,000	Per Project General Aggregate
\$1,000,000	Personal and Advertising Injury
\$2,000,000	Completed Operations Aggregate, which, notwithstanding anything to the contrary herein, shall be maintained for three years from the date the Project is completed.

3. Motor Vehicle Liability Insurance equivalent to, as a minimum, Insurance Services Office form CA 00 01 10 13 or current equivalent. Coverage shall include all owned vehicles, all non-owned vehicles, and all hired vehicles. The City of Ann Arbor shall be an additional insured. There shall be no added exclusions or limiting endorsements that diminish the City's protections as an additional insured under the policy. Further, the limits of liability shall be \$1,000,000 for each occurrence as respects Bodily Injury Liability or Property Damage Liability, or both combined.

4. Umbrella/Excess Liability Insurance shall be provided to apply in excess of the Commercial General Liability, Employers Liability and the Motor Vehicle coverage enumerated above, for each occurrence and for aggregate in the amount of \$1,000,000.

- B. Insurance required under A.2 and A.3 above shall be considered primary as respects any other valid or collectible insurance that the City may possess, including any self-insured retentions the City may have; and any other insurance the City does possess shall be considered excess insurance only and shall not be required to contribute with this insurance. Further, the Contractor agrees to waive any right of recovery by its insurer against the City for any insurance listed herein.

- C. Insurance companies and policy forms are subject to approval of the City Attorney, which approval shall not be unreasonably withheld. Documentation must provide and demonstrate an unconditional and unqualified 30-day written notice of cancellation in favor of the City of Ann Arbor. Further, the documentation must explicitly state the following: (a) the policy number(s); name of insurance company; name(s), email address(es), and address(es) of the agent or authorized representative; name and address of insured; project name; policy expiration date; and specific coverage amounts; (b) any deductibles or self-insured retentions, which may be approved by the City in its sole discretion; (c) that the policy conforms to the requirements specified. Contractor shall furnish the City with satisfactory certificates of insurance and endorsements prior to commencement of any work. If any of the above coverages expire by their terms during the term of this Agreement, the Contractor shall deliver proof of renewal and/or new policies and endorsements to the Administering Service Area/Unit at least ten days prior to the expiration date.



CERTIFICATE OF LIABILITY INSURANCE

1/1/2024

DATE (MM/DD/YYYY)
1/13/2023

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER LOCKTON COMPANIES 3657 BRIARPARK DRIVE, SUITE 700 HOUSTON TX 77042 866-260-3538	CONTACT NAME:	
	PHONE (AC, No, Ext):	FAX (AC, No):
E-MAIL ADDRESS:		
INSURER(S) AFFORDING COVERAGE		NAIC #
INSURER A : Indemnity Insurance Co of North America		43575
INSURER B : ACE American Insurance Company		22667
INSURER C : ACE Fire Underwriters Insurance Company		20702
INSURER D : ACE Property and Casualty Insurance Company		20699
INSURER E :		
INSURER F :		

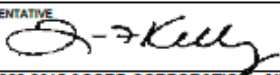
INSURED 1300299	WASTE MANAGEMENT HOLDINGS, INC. & ALL AFFILIATED RELATED & SUBSIDIARY COMPANIES INCLUDING: WASTE MANAGEMENT OF MICHIGAN, INC. 48797 ALPHA DRIVE, SUITE 150 WIXOM MI 48393
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COVERAGES CERTIFICATE NUMBER: 19239034 REVISION NUMBER: XXXXXXXX

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	BUER WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
B	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> XCU INCLUDED <input checked="" type="checkbox"/> ISO FORM CG00010413 GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input checked="" type="checkbox"/> OBJECT <input checked="" type="checkbox"/> LOC OTHER:	Y	Y	HDO G72955924	1/1/2023	1/1/2024	EACH OCCURRENCE \$ 5,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 5,000,000 MED EXP (Any one person) \$ XXXXXXXX PERSONAL & ADV INJURY \$ 5,000,000 GENERAL AGGREGATE \$ 6,000,000 PRODUCTS - COMPROP AGG \$ 6,000,000 \$
B	<input checked="" type="checkbox"/> AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input checked="" type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS NON-OWNED AUTOS ONLY <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> MCS-90	Y	Y	MMT H25575398	1/1/2023	1/1/2024	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ XXXXXXXX BODILY INJURY (Per accident) \$ XXXXXXXX PROPERTY DAMAGE (Per accident) \$ XXXXXXXX \$
D	<input checked="" type="checkbox"/> UMBRELLA LIAB <input type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED: RETENTION \$	Y	Y	XEUG27929242 008	1/1/2023	1/1/2024	EACH OCCURRENCE \$ 15,000,000 AGGREGATE \$ 15,000,000 \$ XXXXXXXX
A B C	<input checked="" type="checkbox"/> WORKERS COMPENSATION AND EMPLOYERS' LIABILITY <input type="checkbox"/> ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N N	N/A	WLR C70311094 (AOS) WLR C70311057 (AZ, CA & MA) SCF C70311136 (WI)	1/1/2023 1/1/2023 1/1/2023	1/1/2024 1/1/2024 1/1/2024	<input checked="" type="checkbox"/> STATUTE <input type="checkbox"/> OTHER EL EACH ACCIDENT \$ 3,000,000 EL DISEASE - EA EMPLOYEE \$ 3,000,000 EL DISEASE - POLICY LIMIT \$ 3,000,000
B	<input checked="" type="checkbox"/> EXCESS AUTO LIABILITY	Y	Y	XSA H25575350	1/1/2023	1/1/2024	COMBINED SINGLE LIMIT \$9,000,000 (EACH ACCIDENT)

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
 THIS CERTIFICATE SUPERSEDES ALL PREVIOUSLY ISSUED CERTIFICATES FOR THIS HOLDER, APPLICABLE TO THE CARRIERS LISTED AND THE POLICY TERMS REFERENCED.
 BLANKET WAIVER OF SUBROGATION IS GRANTED IN FAVOR OF CERTIFICATE HOLDER ON ALL POLICIES WHERE AND TO THE EXTENT REQUIRED BY WRITTEN CONTRACT WHERE PERMISSIBLE BY LAW. CERTIFICATE HOLDER IS NAMED AS AN ADDITIONAL INSURED ON ALL POLICIES (EXCEPT FOR WORKERS' COMPEN) WHERE AND TO THE EXTENT REQUIRED BY WRITTEN CONTRACT. RE. COMMERCIAL REFUSE COLLECTION SERVICES. THE INSURANCE AFFORDED TO THE ADDITIONAL INSURED AS DESCRIBED IN THIS CERTIFICATE OF INSURANCE FOR WORK PERFORMED BY THE NAMED INSURED IS PRIMARY AND NON-CONTRIBUTORY TO ANY SIMILAR COVERAGE MAINTAINED BY THE ADDITIONAL INSURED WHERE AND TO THE EXTENT REQUIRED BY CONTRACT. 30 DAYS NOTICE OF CANCELLATION IS INCLUDED ON THE POLICIES.

CERTIFICATE HOLDER	CANCELLATION See Attachments
19239034 CITY OF ANN ARBOR 301 EAST HURON STREET ANN ARBOR MI 48104	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE 

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ACORD 25 (2016/03)

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LEGAL STATUS OF OFFEROR

(The Respondent shall fill out the provision and strike out the remaining ones.)

The Respondent is:

- A corporation organized and doing business under the laws of the state of Michigan, for whom Aaron J. Johnson bearing the office title of President, whose signature is affixed to this proposal, is authorized to execute contracts on behalf of respondent.*

*If not incorporated in Michigan, please attach the corporation's Certificate of Authority

- ~~• A limited liability company doing business under the laws of the State of _____, whom _____ bearing the title of _____ whose signature is affixed to this proposal, is authorized to execute contract on behalf of the LLC.~~
- ~~• A partnership organized under the laws of the State of _____ and _____ filed with the County of _____, whose members are (attach list including street and mailing address for each.)--~~
- ~~• An individual, whose signature with address, is affixed to this RFP.~~

Respondent has examined the basic requirements of this RFP and its scope of services, including all Addendum (if applicable) and hereby agrees to offer the services as specified in the RFP.

 Date: 7/7/22,
Signature _____

(Print) Name Aaron J. Johnson Title President

Firm: Waste Management of Michigan, Inc.

Address: 48797 Alpha Drive, Suite 100

Contact Phone 248 534 3505 Fax _____

Email Ajohns14@wm.com

CITY OF ANN ARBOR DECLARATION OF COMPLIANCE

Non-Discrimination Ordinance

The "non discrimination by city contractors" provision of the City of Ann Arbor Non-Discrimination Ordinance (Ann Arbor City Code Chapter 112, Section 9:158) requires all contractors proposing to do business with the City to treat employees in a manner which provides equal employment opportunity and does not discriminate against any of their employees, any City employee working with them, or any applicant for employment on the basis of actual or perceived age, arrest record, color, disability, educational association, familial status, family responsibilities, gender expression, gender identity, genetic information, height, HIV status, marital status, national origin, political beliefs, race, religion, sex, sexual orientation, source of income, veteran status, victim of domestic violence or stalking, or weight. It also requires that the contractors include a similar provision in all subcontracts that they execute for City work or programs.

In addition the City Non-Discrimination Ordinance requires that all contractors proposing to do business with the City of Ann Arbor must satisfy the contract compliance administrative policy adopted by the City Administrator. A copy of that policy may be obtained from the Purchasing Manager

The Contractor agrees:

- (a) To comply with the terms of the City of Ann Arbor's Non-Discrimination Ordinance and contract compliance administrative policy.
- (b) To post the City of Ann Arbor's Non-Discrimination Ordinance Notice in every work place or other location in which employees or other persons are contracted to provide services under a contract with the City.
- (c) To provide documentation within the specified time frame in connection with any workforce verification, compliance review or complaint investigation.
- (d) To permit access to employees and work sites to City representatives for the purposes of monitoring compliance, or investigating complaints of non-compliance.

The undersigned states that he/she has the requisite authority to act on behalf of his/her employer in these matters and has offered to provide the services in accordance with the terms of the Ann Arbor Non-Discrimination Ordinance. The undersigned certifies that he/she has read and is familiar with the terms of the Non-Discrimination Ordinance, obligates the Contractor to those terms and acknowledges that if his/her employer is found to be in violation of Ordinance it may be subject to civil penalties and termination of the awarded contract.

Waste Management of Michigan, Inc
Company Name

 7-8-2022
Signature of Authorized Representative Date

Samir Namuk, Great Lakes Area Collection Operations Mgr II
Print Name and Title

5980 Inkster Road, Romulus MI 48174
Address, City, State, Zip

248-535-7095 snamuk@wm.com
Phone/Email address

Questions about the Notice or the City Administrative Policy, Please contact:
Procurement Office of the City of Ann Arbor
(734) 794-6500

Revised 3/31/15 Rev. 0

NDO-2

**CITY OF ANN ARBOR
LIVING WAGE ORDINANCE DECLARATION OF COMPLIANCE**

The Ann Arbor Living Wage Ordinance (Section 1:811-1:821 of Chapter 23 of Title I of the Code) requires that an employer who is (a) a contractor providing services to or for the City for a value greater than \$10,000 for any twelve-month contract term, or (b) a recipient of federal, state, or local grant funding administered by the City for a value greater than \$10,000, or (c) a recipient of financial assistance awarded by the City for a value greater than \$10,000, shall pay its employees a prescribed minimum level of compensation (i.e., Living Wage) for the time those employees perform work on the contract or in connection with the grant or financial assistance. The Living Wage must be paid to these employees for the length of the contract/program.

Companies employing fewer than 5 persons and non-profits employing fewer than 10 persons are exempt from compliance with the Living Wage Ordinance. If this exemption applies to your company/non-profit agency please check here No. of employees

The Contractor or Grantee agrees:

- (a) To pay each of its employees whose wage level is not required to comply with federal, state or local prevailing wage law, for work covered or funded by a contract with or grant from the City, no less than the Living Wage. The current Living Wage is defined as \$14.82/hour for those employers that provide employee health care (as defined in the Ordinance at Section 1:815 Sec. 1 (a)), or no less than \$16.52/hour for those employers that do not provide health care. The Contractor or Grantor understands that the Living Wage is adjusted and established annually on April 30 in accordance with the Ordinance and covered employers shall be required to pay the adjusted amount thereafter to be in compliance with Section 1:815(3).

Check the applicable box below which applies to your workforce

Employees who are assigned to any covered City contract/grant will be paid at or above the applicable living wage without health benefits

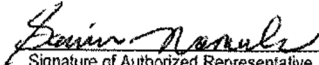
Employees who are assigned to any covered City contract/grant will be paid at or above the applicable living wage with health benefits

- (b) To post a notice approved by the City regarding the applicability of the Living Wage Ordinance in every work place or other location in which employees or other persons contracting for employment are working.
- (c) To provide to the City payroll records or other documentation within ten (10) business days from the receipt of a request by the City.
- (d) To permit access to work sites to City representatives for the purposes of monitoring compliance, and investigating complaints or non-compliance.
- (e) To take no action that would reduce the compensation, wages, fringe benefits, or leave available to any employee covered by the Living Wage Ordinance or any person contracted for employment and covered by the Living Wage Ordinance in order to pay the living wage required by the Living Wage Ordinance.

The undersigned states that he/she has the requisite authority to act on behalf of his/her employer in these matters and has offered to provide the services or agrees to accept financial assistance in accordance with the terms of the Living Wage Ordinance. The undersigned certifies that he/she has read and is familiar with the terms of the Living Wage Ordinance, obligates the Employer/Grantee to those terms and acknowledges that if his/her employer is found to be in violation of Ordinance it may be subject to civil penalties and termination of the awarded contract or grant of financial assistance.

Waste Management of Michigan, Inc.
Company Name

5980 Inkster Road
Street Address


Signature of Authorized Representative

July 14, 2022
Date

Romulus, MI 48174
City, State, Zip

Samir Namuk, Great Lakes Area Collection Operations Mgr II
Print Name and Title

248-535-7055
Phone/Email address



STATEMENTS

VENDOR CONFLICT OF INTEREST DISCLOSURE FORM

All vendors interested in conducting business with the City of Ann Arbor must complete and return the Vendor Conflict of Interest Disclosure Form in order to be eligible to be awarded a contract. Please note that all vendors are subject to comply with the City of Ann Arbor's conflict of interest policies as stated within the certification section below.

If a vendor has a relationship with a City of Ann Arbor official or employee, an immediate family member of a City of Ann Arbor official or employee, the vendor shall disclose the information required below.

1. No City official or employee or City employee's immediate family member has an ownership interest in vendor's company or is deriving personal financial gain from this contract.
2. No retired or separated City official or employee who has been retired or separated from the City for less than one (1) year has an ownership interest in vendor's Company.
3. No City employee is contemporaneously employed or prospectively to be employed with the vendor.
4. Vendor hereby declares it has not and will not provide gifts or hospitality of any dollar value or any other gratuities to any City employee or elected official to obtain or maintain a contract.
5. Please note any exceptions below:

Conflict of Interest Disclosure*	
Name of City of Ann Arbor employees, elected officials or immediate family members with whom there may be a potential conflict of interest.	<input type="checkbox"/> Relationship to employee <input type="checkbox"/> Interest in vendor's company <input type="checkbox"/> Other (please describe in box below)

*Disclosing a potential conflict of interest does not disqualify vendors. In the event vendors do not disclose potential conflicts of interest and they are detected by the City, vendor will be exempt from doing business with the City.

I certify that this Conflict of Interest Disclosure has been examined by me and that its contents are true and correct to my knowledge and belief and I have the authority to so certify on behalf of the Vendor by my signature below:		
Waste Management of Michigan, Inc.	248-535-7095	
Vendor Name	Vendor Phone Number	
	July 14, 2022	David Nornelle, Great Lakes Area Collection Operations Mgr II
Signature of Vendor Authorized Representative	Date	Printed Name of Vendor Authorized Representative

Questions about this form? Contact Procurement Office City of Ann Arbor Phone: 734/794-6500, procurement@a2gov.org

**Request for Taxpayer
Identification Number and Certification**

**Give Form to the
requester. Do not
send to the IRS.**

1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.
Waste Management of Michigan, Inc.

2 Business name/disregarded entity name, if different from above

3 Check appropriate box for federal tax classification; check only **one** of the following seven boxes:
 Individual/sole proprietor or single-member LLC
 C Corporation S Corporation Partnership Trust/estate
 Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=partnership) ▶ _____
Note. For a single-member LLC that is disregarded, do not check LLC; check the appropriate box in the line above for the tax classification of the single-member owner.
 Other (see instructions) ▶ _____

4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):
 Exempt payee code (if any) _____
 Exemption from FATCA reporting code (if any) _____
(Applies to accounts maintained outside the U.S.)

5 Address (number, street, and apt. or suite no.)
48797 Alpha Dr Suite 100

6 City, state, and ZIP code
Wixom, MI 48393

7 List account number(s) here (optional)

Requester's name and address (optional)

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN* on page 3.

Note. If the account is in more than one name, see the instructions for line 1 and the chart on page 4 for guidelines on whose number to enter.

Social security number									
			-						
OR									
Employer identification number									
3	8	-	1	2	1	4	7	8	6

Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
- I am a U.S. citizen or other U.S. person (defined below); and
- The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions on page 3.

Sign Here Signature of U.S. person ▶ *Cynthia M. Ross* Date ▶ *1-14-16*

General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. Information about developments affecting Form W-9 (such as legislation enacted after we release it) is at www.irs.gov/fw9.

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following:

- Form 1099-INT (interest earned or paid)
- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)

- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding? on page 2.

By signing the filled-out form, you:

- Certify that the TIN you are giving is correct (or you are waiting for a number to be issued),
- Certify that you are not subject to backup withholding, or
- Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income, and
- Certify that FATCA code(s) entered on this form (if any) indicating that you are exempt from the FATCA reporting, is correct. See *What is FATCA reporting?* on page 2 for further information.

Exhibit E

Contractor's Current Customer Service Application For Any Device Access

My WM | Anytime, Anywhere, Any-Device Access



Creating a [My WM online profile](#) provides a customized experience that puts you in control!
 Want to know more? Check out the easy process through [computer / tablet](#) or the [My WM Mobile App](#).
 Ready to Go? Scan the QR code or visit [wm.to/activate](#) today!



Click on icons highlighted in green to watch a quick video tutorial

		Residential	Commercial	Roll-Off
Billing	AutoPay & Paperless	Save time by receiving bills electronically and having them paid automatically. If you currently see an "Administrative Charge" on your invoice, signing up for both autopay and paperless can save you some money too.		
	Pending Charges	Be informed of one-time charges before you receive your invoice.		
	My Billing	Provides access to current and past invoices, allows you to save or update payment methods, even allows you to make partial payments or pay multiple invoices in one.		
Buy & Adjust Service	Adjust Service	Things are constantly changing - including your service needs. Want to be more sustainable? Add recycling! Growing business? Increase your service! Our online options help you adjust to change.	COMING SOON	
	Pause Service	Going out of town or closing shop temporarily? With one easy step we will pause your service while you are away and then automatically resume when you return.		
	Extra Pickup	Avoid the hassles of an overloaded container by completing an online request for a visit before your service day.	COMING SOON	
	Bulk Item Pickup	What do you do with large trash items that can't be recycled or repaired? Schedule a time for us to come by and pick them up for you.		COMING SOON
	Repair	Sometimes life is hard - on containers! When your container needs a little care, visit us online where you can quickly give us information on the damage, pick a date, and we'll come out either replace it or repair at your place.		COMING SOON
	Roll-Off Requests	When you are ready to exchange your full roll-off for an empty one or you've finished your project and need your temporary roll-off removed - schedule it online where you choose the date and can see estimated costs.		
Service Details	View ETA & Schedule	Stay informed of when we are stopping by - including holiday, weather, or other service schedule changes.		
	Service History	Want to know when we were there? Not only will we give you the date and time, but you can see your service the way our Drivers see it with photos and videos.		COMING SOON
Contact	Manage Contacts	Assign yourself and/or others as your Service Contact or Billing Contact or both. Easily make changes at any time to ensure the right people on your teams are contacted with the right information.		
	Communication Preferences	Stay informed by receiving the types of information you want to receive and how you prefer to receive it.		
	Feedback	Let us know what you think - we're all ears! We want to keep doing what you like or working to improve where you see opportunities.		

Not finding what you're looking for? Get more information on our [WM Support Center](#) or ask the Chatbot on [wm.com](#).

Note: Information above applies to customers that are billed directly by WM and have access to their Customer ID



Exhibit F: PERFORMANCE BOND FORM

- (1) _____ of _____ (referred to as "Principal"), and _____, a corporation duly authorized to do business in the State of Michigan (referred to as "Surety"), are bound to the City of Ann Arbor, Michigan (referred to as "City"), for \$ _____, the payment of which Principal and Surety bind themselves, their heirs, executors, administrators, successors and assigns, jointly and severally, by this bond.
- (2) The Principal has entered a written Contract with the City entitled _____
_____, and this bond is given for that Contract in compliance with Act No. 213 of the Michigan Public Acts of 1963, as amended, being MCL 129.201 et seq.
- (3) Whenever the Principal is declared by the City to be in default under the Contract, the Surety may promptly remedy the default or shall promptly:
- (a) complete the Contract in accordance with its terms and conditions; or
 - (b) obtain a bid or bids for submission to the City for completing the Contract in accordance with its terms and conditions, and upon determination by Surety of the lowest responsible bidder, arrange for a Contract between such bidder and the City, and make available, as work progresses, sufficient funds to pay the cost of completion less the balance of the Contract price; but not exceeding, including other costs and damages for which Surety may be liable hereunder, the amount set forth in paragraph 1.
- (4) Surety shall have no obligation to the City if the Principal fully and promptly performs under the Contract.
- (5) Surety agrees that no change, extension of time, alteration or addition to the terms of the Contract or to the work to be performed thereunder, or the specifications accompanying it shall in any way affect its obligations on this bond, and waives notice of any such change, extension of time, alteration or addition to the terms of the Contract or to the work, or to the specifications.
- (6) Principal, Surety, and the City agree that signatures on this bond may be delivered electronically in lieu of an original signature and agree to treat electronic signatures as original signatures that bind them to this bond. This bond may be executed and delivered by facsimile and upon such delivery, the facsimile signature will be deemed to have the same effect as if the original signature had been delivered to the other party.

SIGNED AND SEALED this _____ day of _____, 202_.

(Name of Surety Company)

(Name of Principal)

By _____
(Signature)

By _____
(Signature)

Its _____
(Title of Office)

Its _____
(Title of Office)

Approved as to form:

Name and address of agent:

Atleen Kaur, City Attorney

Exhibit G

My Green Michigan (MGM) Onboarding Procedure, Contamination Policy, Containers, and List of Accepted Materials

Standard Onboarding Procedure

- Work with client to determine the number of carts required and service logistics. This may include a site visit to evaluate on site set up, cart storage, and training with managers/ leadership.
- Finalize paperwork with the client - service contract, credit agreement, billing form.
- Schedule cart delivery and first service.

Standard Contamination Policy

- **CONTAMINATION/WEIGHT:** Client understands that there is to be no more than 5% contamination of Plastics, Styrofoam or Metals by volume per cart. Also, the cart shall not be overloaded as to prevent moving or tipping of material. There is to be NO GLASS contamination. Contamination/Weight amount is determined by MGM on site. Any carts deemed contaminated or overweight will be left untipped, at Client's site with photographs, to be emptied or have contamination removed by Client. Client will receive written notice of contaminated/overweight carts. Weight plays a factor in the service of the compost carts. A golden rule to consider is that if the cart is filled to a point that the client cannot easily move it, then it is too heavy for the My Green staff or contracted team to move.

Standard Accepted Materials

- See list on page 82 outlining *acceptable* and *non-acceptable* materials.

Containers

- Containers to be supplied by MGM. See photos on page 82 for cart label examples.
- My Green Michigan's carts are bright green in color, with multiple labels to clearly indicate that food and organic waste are the only items that should be placed in the carts. We have used other carts in the past and have found our current system works well to reduce contamination and clearly convey what items can and cannot be placed in our collection bins.

The following lists may be updated from time-to-time as necessary with mutual agreement:

Acceptable Materials

- Breads and Grains
- CMA-W and CMA-S Fiber-Only Products (such as paper bags, bakery boxes, deli containers, napkins, paper towels, paper plates, paper straws, etc)
- Dairy Products
- Eggshells
- Fruits and Vegetables
- Grease (not in bulk)
- Meats and Bones
- Plant Waste (includes flowers and stems)
- Tea Bags, Coffee Grounds and Filters
- Yard Waste (includes leaves, brush, woodchips, tree limbs and/or branches up to six inches in diameter and four feet in length; must fit inside cart)

Non-Acceptable Materials

- BPI-Certified Products
- Condiment Packaging
- Glass
- Metal
- Pet Waste
- Plastic (includes bags, wrap, silverware, straws, bottles)

