

From: Ann Arbor Renter's Commission
Sent: Tuesday, October 14, 2025 5:03 PM
To: [REDACTED]
Cc: RentalHousing <RentalHousing@a2gov.org>
Subject: RE: [REDACTED] Apartments Renter

Hi [REDACTED]

I'm sorry for my delayed response! Your original email ended up in my junk folder. I've copied the Rental Housing department on this email and they can assist with determining if a code violation is taking place and any next steps.

Thank you,

Kristen

Kristen Vander Lugt, Deputy Clerk - Operations (she/her/hers)

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From: [REDACTED]
Sent: Tuesday, September 23, 2025 1:21 PM
To: Ann Arbor Renter's Commission <RentersCommission@a2gov.org>
Subject: Arbor Club Apartments Renter

You don't often get email from [REDACTED] [Learn why this is important](#)

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Good Afternoon,

My name is [REDACTED] and I rent at [REDACTED] Apartments.

I am working on moving out in October to a new place and have had many issues living here.

Between having to call the cops on the neighbors multiple times in the middle of the night due to possible domestic disputes waking me up at 3am. Mice in my apartment, and water leaks in my ceiling. I strongly believe I should not have to pay my last month of rent in November. I talked to the manager about it last Wednesday and he said he would talk to the owners that day and to come see him in the afternoon Thursday.

I did this and he said they are still discussing it and that he would reach out to me directly. I still have not heard from him almost a week later. I am starting to think that he didn't talk to them and they don't have a phone number on their direct website to call them.

I would appreciate your guys help getting out of my last month of rent.

Sincerely,

[REDACTED]