

AMENDMENT (part of AMENDMENTS) to the ORIGINAL OFFICIAL COMPLIANT submitted with ANN ARBOR Housing, June 8 , 2025  
FURTHER CONCERNS- **one of a few**: Briar Cove /Beztak still incomplete with orders placed April 2 2025;

This apartment is of **Briar Cove Apartments**, and **Beztak** is the Corporation which owns Briar Cove.

Important - ONGOING concerns for my residence [REDACTED]  
[REDACTED]

Maintenance Request Order # 1505950  
Placed on Monday 23, June 11:20 am

Description:

all replacement window on May 30 are currently in need of replacement June 23 2025; same fogginess in the top right triangle pane that Mike says he'll return to change- all panes NOW NEED replacement in Livingroom window: have photos of from today- will upload, and also contrast photos- no foggy pane in bedroom\*

IMPORTANTLY ADDED for \* unable to add the photos

NOTE WELL ; \* unable to upload all these-

\* please provide email address to submit these PHOTOS

. Access Instruction- - require at least 24 hr access notification to tenant; wish to be present for all

\*\*\*\*\*

received NOTHING but an automated reply on the same day that they will be in touch with me shortly, yet, ABSOLUTELY NO ATTEMPT TO COMMUNICATE of BC MGMT is non unusual behavior, dismissive , unprofessional - lack of what would deem appropriated interaction with tenant, ongoing: MGMT Kate Roberts aka general property manager BC, no one on-site answers calls.

Significantly, \* not follow up on requests and concerns.

PLEASE SEE NEXT PAGE- Photos of what I try to share with BC, so they can contact Canton Glass, for need to access INCOMPLETE WORK ORDER.

All herein shared sincerely, [REDACTED] June 25, 2025



This is foggy condensation between the panes, seen in above six photos, & by contrast, same date & time photos of bedroom windows, not foggy; obvious need to Report Concern of Incomplete Work Order- thus, request submitted: N.B. work was done on May 30, 2025.

On that date, Mike of Canton Glass asked that I submit a request on the top upper left triangular pane, and shares he already took measurements but in order to return to replace.

I put in that Maintenance Request, and similar to this recent one- receive only: "Dear [REDACTED] We have just received your work order request- thank you! It is currently pending review, and someone from our office will contact me shortly."

These new fogginess in NEW REPLACEMENTS- I attempt a Maintenance Request, met with despondence/lack of Professional landlord/ tenant concern.

**From:** [REDACTED]  
**Sent:** Wednesday, June 25, 2025 10:15 AM  
**To:** RentalHousing <RentalHousing@a2gov.org>  
**Cc:** [REDACTED] Ann Arbor Renter's Commission  
<RentersCommission@a2gov.org>; Customer Service <customerservice@beztak.com>  
**Subject:** beginning of AMENDMENT CONCERNS for residence [REDACTED]  
Beztak

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please see attachment

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"You become responsible, forever, for what you have tamed."  
— **Antoine de Saint-Exupéry**, *The Little Prince*