

## ALCOHOL MANAGEMENT QUIZ

1. Is it the customer's right to drink alcohol at our restaurant?
2. Are alcoholic beverages allowed to be brought in from off premise?
3. What alcoholic beverages are allowed to leave the premise?
4. Who should be asked to present I.D.?
5. If a guest brings a drink into the dining room from another part of the restaurant whose responsibility is it to card the guest upon ordering another alcoholic beverage if they look 30 years old or younger?
6. What should you do if a guest brings in an alcoholic beverage from another area of the restaurant and you believe they are under age?
7. If a guest has no I.D., may he/she be served? What if a parent vouches for them?
8. What pieces of I.D. may be presented as valid I.D.? There are 5.
  - a)
  - b)
  - c)
  - d)
  - e)
9. What is the required month/day/year for legal alcohol service (as of today)?
10. In the dining room, may alcohol be served if the actual recipient is not present?
11. In the lounge, in a "stand only" atmosphere when a guest buys drinks for himself and others, what must you do about carding?
12. If a minor is observed drinking an alcoholic beverage, what must you do?
13. If it becomes apparent that one of your guests is nearing intoxication, what should you do?
14. During Happy Hour, may a guest order more than one drink at a time?
15. What age do our guests need to be to drink NA beer?
16. If a guest consumes three drinks in one hour you must?
  - a) Refuse service
  - b) Tell management and co-workers so all are aware.
  - c) Both a and b.

17. Which has the most alcohol?
  - a) 1 Beer (12 oz.)
  - b) 1 Shot (1 oz. 100 proof spirits)
  - c) 1 Glass of wine (5 oz.)
  - d) They're all the same.
  
18. During last call may a guest order more than one drink?
  
19. If you are ever in need of help in making a decision about alcohol service or there is a conflict with a guest, do not argue with a guest instead.....what should you do?
  
20. What is the state legal B.A.C. (Blood Alcohol content) to be considered legally drunk?
  
21. What are five signs of intoxication?
  - a)
  - b)
  - c)
  - d)
  - e)
  
22. Does coffee sober someone up?
  
23. Is it ok to serve a guest who is already intoxicated if they are having dinner?
  
24. Is it ok to serve a guest that is already intoxicated if they are not driving? Why?
  
25. T or F: A straight up drink gets into the bloodstream faster than alcohol diluted by water.
  
26. T or F: Sodas and carbonated mixers speed the absorption of alcohol into the bloodstream faster than a drink mixed with water.
  
27. What is the only thing that allows your body to get rid of alcohol?
  
28. What foods help absorb alcohol?
  
29. As a server of alcohol, can you be held legally responsible for irresponsible alcohol service?

I have read and understand Mission Management Services' Alcoholic Management Policies & Guidelines and I agree to abide by the policies contained therein.

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Signature

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Date

MMS  
06/16/06