

From: [REDACTED]
Sent: Monday, July 17, 2023 7:01 PM
To: courthousesquare@kmgprestige.com
Cc: patricia.gaston@kmgprestige.com; Ann Arbor Renter's Commission <RentersCommission@a2gov.org>; questions@kmgprestige.com
Subject: My response to your recent demand for possession in June of 2023

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To the Renters Commission staff:

I made the corporate office of KMG Prestige aware of what had occurred in terms of the incorrect/invalid rental increase and corresponding higher monthly rent they are demanding from me for the year 2022, yet they simply refused to acknowledge any wrongdoing on their part.

Also, I wish to make it clear that the former community manager (Ms. Burgee) placed all of those late fees and additional rent they say I owe, onto my ledger in the month of November of 2022. Before that time no late fees or additional rent had been demanded of me by the previous community managers, and my ledger was completely free of any back payments owed or any late fees for the entirety of the year 2022. Thus I was completely blindsided when nearly \$2,000 in funds owed to Courthouse Square "magically" appeared on my ledger in the month of November of 2022, when none of those fees had existed before that time.

To Courthouse Square Community Manager:

Hello Ms. Gaston, my name is Kathleen Toplin and this is my response to the recent demand for possession notice your office sent to me in June of 2023. In the notice, Courthouse Square Apartments states that I owe nearly \$2,000 in fees, security deposit and unpaid rent. This is inherently untrue.

I sent your corporate office my response to the first demand for possession notice your office gave to me in November of 2022, and my reasons for stating that I do not owe this money to Courthouse Square still stands.

Please have your corporate staff review that documentation and send to me a retraction that I owe these funds to Courthouse Square Apartments. If I don't receive a retraction by Wednesday July 19th, 2023 I will assume that Courthouse Square Apartments and KMG Prestige intend to proceed with the eviction process against me.

Also, I have been made aware that there have been additional charges/fees placed upon my account ledger for every month of 2023, starting in January and ending in June. Those charges are incorrect and completely false as well. Please send me a retraction for them also.

Please note that I am aware that all of these charges and extraneous fees that I am being charged were all assessed against me before you were assigned here as the new community manager of Courthouse Square Apartments. I hold no grudge against you nor am I stating that you personally have done anything untoward or fraudulent.

Thank you for your time, and I look forward to hearing from you soon. Most sincerely, 