



CITY OF ANN ARBOR
CITY CLERK
REC'D

2010 JUN -8 AM 11: 09

June 1, 2010

Jacqueline Beaudry, Clerk
City of Ann Arbor
100 N. Fifth Ave., P.O. Box 8647
Ann Arbor, MI 48107

Dear Ms. Beaudry:

As part of Comcast's commitment to keep you informed about important developments that affect our customers in your community, I am writing to notify you of some changes. Customers will be notified of these changes via bill messages.

Effective August 1, 2010, the name of Digital Classic will change to Digital Preferred. This name change will not impact pricing or the channels that customers currently receive.

Also, the Late Fee charge will increase from \$7.00 to \$8.00 as a result of increased business costs.

Please direct any customer calls about Comcast products, services and prices to 1-888-COMCAST. Our Customer Account Executives are available 24 hours a day, 7 days a week. As always, feel free to contact me directly at 734-254-1888 with any questions you may have.

Sincerely,

Frederick G. Eaton
Government Affairs Manager
Comcast, Michigan Region
41112 Concept Drive
Plymouth, MI 48170