



November 16, 2024

City Clerk
City of Ann Arbor
301 E. Huron St, 2nd Fl.
Ann Arbor, MI 48107

RE: Important Information-Price Changes

Dear City Clerk:

At Comcast, we are committed to delivering the products and services that matter most to our customers in Ann Arbor, as well as exciting experiences they won't find anywhere else. We are also focused on making our Xfinity network stronger in order to meet our customers' current needs and future demands.

As we continue to invest in our network, products, and services, the cost of doing business rises. While we absorb some of these costs, these cost increases can affect service pricing. As a result, starting December 18, 2024, prices for certain services and fees will be increasing. Please see the enclosed Customer Notice for more information.

We are also making changes to the format of our bills. Beginning on December 10, 2024, customer bills will show the combined price for video service and programming-related fees (such as Broadcast TV and/or Regional Sports Fees, if applicable). This way, customers will see the total cost of their video package all in one place. We also will continue to itemize extras and certain fees so that customers can also see a breakdown of those costs.

We know you may have questions about these changes. If I can be of any further assistance, please contact me at 248-924-4917.

Sincerely,

Eric Woody
Manager of External Affairs
Comcast, Heartland Region
41112 Concept Drive
Plymouth, MI 48170

Attachment: Customer Notice

Important information regarding our Xfinity services and pricing

Effective December 18, 2024

Xfinity TV	Current	New
Limited Basic (Includes Broadcast TV Fee)	\$45.40	\$47.20
Choice TV Select	\$43.50	\$48.00
Choice TV Select - with TV Box (Flex upgrade)	\$53.50	\$60.00
Choice TV (Includes Broadcast TV Fee)	\$53.45	\$55.25
Popular TV (Includes Broadcast TV Fee and Regional Sports Fee)	\$103.60	\$97.15
Ultimate TV (Includes Broadcast TV Fee and Regional Sports Fee)	\$123.60	\$126.25
Sports & News (Includes Regional Sports Fee)	\$40.15	\$31.90
Ultimate TV Tier (Includes Regional Sports Fee)	\$20.00	\$29.10
3 Premiums	\$32.00	\$34.00
4 Premiums	\$43.00	\$45.00
5 Premiums	\$54.00	\$56.00
Service to Additional TV	\$10.00	\$12.00

Xfinity Discounts	Current	New
Autopay and Paperless Billing Discount (Credit or Debit Card)	\$5.00	\$2.00

Xfinity Equipment	Current	New
TV Box	\$10.00	\$12.00
TV Box + Remote	\$10.00	\$12.00
TV Adapter (Limited Basic — Primary TV)	\$0.00	\$0.50
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00	\$0.50

Xfinity TV Service Fees (Included in package price where noted)	Current	New
Broadcast TV Fee	\$23.45	\$25.25
Regional Sports Fee - Popular TV and Sports & News	\$10.15	\$1.90
Regional Sports Fee - Ultimate TV and Ultimate TV Tier	\$10.15	\$11.00

Xfinity Internet	Current	New
Connect	\$66.00	\$69.00
Connect More	\$86.00	\$89.00
Fast	\$96.00	\$99.00
Superfast (No longer available for new subscriptions)	\$106.00	\$109.00
Gigabit	\$116.00	\$119.00
Gigabit Extra	\$126.00	\$129.00
Gigabit x2	\$126.00	\$129.00

Ann Arbor

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