

From: [Alex Lowe](#)
To: [City Council](#); [Dohoney Jr., Milton](#)
Cc: [Walton, Mariah](#); [Higgins, Sara](#); [City of Ann Arbor Transportation Commission](#)
Subject: SeeClickFix lies
Date: Thursday, January 22, 2026 11:41:54 PM
Attachments: [image.png](#)
[image.png](#)
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Evening, council and Mr. Dohoney,

I'm livid right now. Not because the SeeClickFix tickets I filed about the snow haven't been addressed, but because the city responded to me telling me that the issues had been addressed when they clearly had not.

It's understandable that these issues couldn't all be addressed all at once given the city's limited resources. But why lie and tell me otherwise? On my journey home tonight I reopened over a dozen SeeClickFix tickets because the issues had not been addressed. But I want to draw your attention to one particularly egregious example immediately across the street from Pittsfield Elementary.

<https://seeclickfix.com/issues/20820132-snow-ice-removal-on-streets>



City of Ann Arbor (Verified Official)

Crosswalk has been cleared

01/20/2026 · Flag



CLOSED **City of Ann Arbor** (Verified Official)

Your request has been acknowledged and/or addressed to the best of staff's ability. A more detailed description of action taken by staff, if available, is provided in the comments above. Thank you for bringing this to our attention.

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REOPENED **Alex Lowe** (Registered User)



clear

/klir/

verb

past tense: cleared; past participle: cleared

1.

remove an obstruction or unwanted item or items from.

"the drive had been cleared of snow"

16 inches of snow does not meet any reasonable definition of cleared.

less than a minute ago · Flag

Not only has the crosswalk not been cleared, the sheer quantity of snow and ice in the crosswalk makes it obvious that no clearing was even attempted. To make matters worse, this isn't the first time this season I've had to report this particular issue. In December I had to reopen an issue at the same location. <https://seeclickfix.com/issues/20603612>

Regards,

Alex Lowe

P.S. in case you're curious, here are some examples that helped take me from "oh they made a mistake" to "someone is not doing their job at all."



City of Ann Arbor (Verified Official)

The bike lane has been cleared

01/20/2026 · Flag



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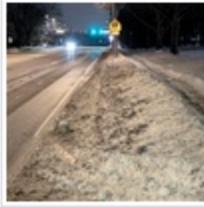
Your request has been acknowledged and/or addressed to a detailed description of action taken by staff, if available, is provided. Thank you for bringing this to our attention.

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REOPENED **Alex Lowe** (Registered User)

The bike lane has not been cleared.



about 1 hour ago · Flag



City of Ann Arbor (Verified Official)

A truck has been sent out to address this issue

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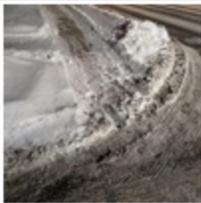
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The truck did not address the issue.



about 2 hours ago · Flag



City of Ann Arbor (Verified Official)

The bike lane issue has been addressed.

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REOPENED **Alex Lowe** (Registered User)

The bike lanes have in fact not been cleared.



about 2 hours ago · Flag



City of Ann Arbor (Verified Official)

This issue has been addressed

01/20/2026 · Flag



CLOSED **City of Ann Arbor** (Verified Official)

Your request has been acknowledged and/or addressed to the best of our ability. A detailed description of action taken by staff, if available, is provided in the response. Thank you for bringing this to our attention.

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REOPENED **Alex Lowe** (Registered User)

No it hasn't.



about 1 hour ago · Flag