

From: Ann Arbor Renter's Commission <RentersCommission@a2gov.org>
Sent: Tuesday, February 17, 2026 12:41 PM
To: [REDACTED] Ann Arbor Concierge
<annarborconciierge@lockwoodgrp.com>
Cc: RentalHousing <RentalHousing@a2gov.org>
Subject: RE: putting in a maintenance request

Good afternoon,

I've copied Rental Housing Services on this email. They can assist with determining if a code violation is taking place and if there are any next steps.

Your email will be shared with the Renters Commission at their next regular meeting.

Take care,

Kristen

Kristen Vander Lugt, Deputy Clerk - Operations (she/her/hers)

Ann Arbor City Clerk's Office | Guy C. Larcom City Hall | 301 E. Huron, 2nd Floor · Ann Arbor · MI

Direct dial (734) 794-6140 Ext. 41404

kvanderlugt@a2gov.org | www.a2gov.org

Follow the Clerk's Office on Instagram [@a2cityclerk](https://www.instagram.com/a2cityclerk)

From: [REDACTED]
Sent: Friday, February 13, 2026 4:23 PM
To: Ann Arbor Concierge <annarborconciierge@lockwoodgrp.com>
Subject: Re: putting in a maintenance request

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Thank you Jacqueline, for sending this test email to me.

Now, I'm writing my email to request that my door lock be fixed. I don't see any flash at all when trying to lock my door.

Please get back with me to let me know if kirk or his new assistant will be coming today to reformat my lock.

I will not be comfortable with multiple people coming to my apartment to address this one issue.

Thank you!

On Fri, Feb 13, 2026, 4:13 PM Ann Arbor Concierge <annarborconcierge@lockwoodgrp.com> wrote:

Concierge
[2195 E. Ellsworth Rd](#)
[Ann Arbor, MI 48108](#)

O: (734) 239-8882

annarborconcierge@Lockwoodgrp.com