

From: Ann Arbor Renter's Commission <RentersCommission@a2gov.org>

Sent: Wednesday, April 22, 2026 3:09 PM

To: Ann Arbor MGR <AnnArbor@lockwoodgrp.com>; [REDACTED]

Subject: RE: [External Sender] Document needing signature

Good afternoon,

This communication will be provided to the Renters Commission at their next regular meeting.

Thank you,

Kristen

Kristen Vander Lugt, Deputy Clerk (she/her/hers)

Ann Arbor City Clerk's Office | Guy C. Larcom City Hall | 301 E. Huron, 2nd Floor · Ann Arbor · MI

Direct dial (734) 794-6140 Ext. 41404

kvanderlugt@a2gov.org | www.a2gov.org

Follow the Clerk's Office on Instagram [@a2cityclerk](https://www.instagram.com/a2cityclerk)

From: Ann Arbor MGR <AnnArbor@lockwoodgrp.com>

Sent: Friday, April 17, 2026 10:00 AM

To: [REDACTED]

Cc: Ann Arbor Renter's Commission <RentersCommission@a2gov.org>

Subject: RE: [External Sender] Document needing signature

You don't often get email from annarbor@lockwoodgrp.com. [Learn why this is important](#)

This message was sent from outside of the City of Ann Arbor. Please do not click links, open attachments, or follow directions unless you recognize the source of this email and know the content is safe.

██████ thank you so much for including the Renters Commission to your email, I would appreciate their feedback, and they can see, in writing, what I am trying to accomplish at Lockwood of Ann Arbor.

First, your housing representative is correct, there is nothing for you OR ME to sign when they send an updated housing assistance document, but that is not what I am referring to for a signature.

For housing commission information, below is the email ██████ sent me yesterday and my response:

Hello Teresa,

Could you please clarify which document currently requires my signature and what its purpose is?

Additionally, could you identify the originator of this document? I would like to know if it came directly from MSHDA, the Ann Arbor Housing Commission, or if it was created in your office.

Please let me know or email me a copy at your convenience.

██████, everything is originating from AAHC. They sent a new Housing Assistance Payment form showing that your portion of the rent will increase on May 1, 2026 (you should have received the notification as well, back in March). When I receive that, I have to go into the computer system and generate a new Tenant Income Certification for MSHDA, showing the changes made to the voucher and your account.

The document cannot be emailed, please come down and sign as soon as possible as this is effective 5/1/26.

I only need a signature on the MSHDA document, as I stated in the email yesterday. That is not a document that I email anyone, it is a signature that is needed and we witness the signature and I sign the last page of the document, simple as that. It will literally take a second to review as this document only has information included that was received through verifications when we completed your lease renewal last year, the only change is the amount the voucher will cover on your rent and your new rent portion (you have signed 3 of the tenant income certifications in the past.

It is unfortunate that you have influenza A, which you never mentioned at any time except in the newest email, but I want to remind you that I received the new information from Ann Arbor Housing Commission on March 4, 2026 and you were notified the SAME day to come and sign so it would be completed, I was being proactive. Since then, you have received numerous phone calls requesting you to come and review and sign the document and you have never shown up.

As a reminder, your signature is required by April 30th, as this should go into effect on May 1, 2026.

Teresa

Teresa Harnos
Executive Director
2195 E. Ellsworth Rd
Ann Arbor, MI 48108

C: (734) 450-5429

annarbor@Lockwoodgrp.com



From: [REDACTED]
Sent: Friday, April 17, 2026 8:25 AM
To: Ann Arbor MGR <AnnArbor@lockwoodgrp.com>
Cc: Renterscommission@a2gov.org
Subject: Re: [External Sender] Document needing signature

To the Ann Arbor Renter's Commission: you have been "cc'd" in this email because the relationship between myself and Lockwood of Ann Arbor may have evolved to the point where your input may be necessary.

Hello Teresa,

I believe there may be some misunderstanding regarding my request. I am simply asking for a copy of the document to be emailed to me so that I may review and understand it before coming down to sign.

I am currently unwell with influenza-A, as recently diagnosed by the University of Michigan hospital, so sitting in the lobby to study a document is not a viable option for me.

Regarding the document itself, my voucher specialist at the Ann Arbor Housing Commission has confirmed that my signature is not required on their specific paperwork. This leads me to believe the document you are asking me to sign was created internally. I need to review this document to ensure it contains no "riders" and to understand my obligations before signing.

I would like to resolve this matter as soon as possible. Please email me the document for my review. Additionally, I still expect to receive a copy of the MSHDA paperwork I signed last year, which I have requested multiple times.

Please contact me when you have these documents ready, and I will come down to conclude this business once I have had the chance to review them.

Thanks,

██████████

████ Thu, Apr 16, 2026, 2:49 PM Ann Arbor MGR <AnnArbor@lockwoodgrp.com> wrote:

██████████, everything is originating from AAHC. They sent a new Housing Assistance Payment form showing that your portion of the rent will increase on May 1, 2026 (you should have received the notification as well, back in March). When I receive that, I have to go into the computer system and generate a new Tenant Income Certification for MSHDA, showing the changes made to the voucher and your account.

The document cannot be emailed, please come down and sign as soon as possible as this is effective 5/1/26.

Teresa

Teresa Harnos

Executive Director

[2195 E. Ellsworth Rd](#)

[Ann Arbor, MI 48108](#)

C: (734) 450-5429

annarbor@Lockwoodgrp.com

From: [REDACTED]
Sent: Thursday, April 16, 2026 2:43 PM
To: Ann Arbor MGR <AnnArbor@lockwoodgrp.com>
Subject: [External Sender] Document needing signature

Hello Teresa,

Could you please clarify which document currently requires my signature and what its purpose is?

Additionally, could you identify the originator of this document? I would like to know if it came directly from MSHDA, the Ann Arbor Housing Commission, or if it was created in your office.

Please let me know or email me a copy at your convenience.

Best regards,

[REDACTED]
