

From: Ann Arbor Renter's Commission <RentersCommission@a2gov.org>
Sent: Thursday, February 2, 2023 11:06 AM
To: [REDACTED]; Zackariah Farah <zfarah@umich.edu>; Ann Arbor Renter's Commission <RentersCommission@a2gov.org>
Subject: RE: [REDACTED]

Hello [REDACTED]

The Renters Commission has compiled a list of resources for residents who may need legal assistance for landlord/tenant disagreements or other matters. Linked below is the list. It can also be accessed online from [a2gov.org/RentersCommission](https://www.a2gov.org/RentersCommission)

List linked here: <https://www.a2gov.org/departments/city-clerk/Boards-and-Commissions/renters/Pages/Resources-for-Renters.aspx>

Thank you,

Kristen

Kristen Vander Lugt, Office Manager (she/her/hers)
Ann Arbor City Clerk's Office | Guy C. Larcom City Hall | 301 E. Huron, 2nd Floor · Ann Arbor · MI · 48104
Direct dial (734) 794-6140 Ext. 41404
kvanderlugt@a2gov.org | www.a2gov.org
Sign up for the City of Ann Arbor Automatic Absent Voter List [Here](#)

From: [REDACTED]
Sent: Monday, January 30, 2023 8:30 PM
To: Zackariah Farah <zfarah@umich.edu>; Ann Arbor Renter's Commission <RentersCommission@a2gov.org>
Subject: [REDACTED]

This message was sent from outside of the City of Ann Arbor. Please do not click links, open attachments, or follow directions unless you recognize the source of this email and know the content is safe.

Attached is my lease agreement. I appreciate you!!

[REDACTED]

On Mon, Jan 30, 2023 at 8:18 PM [REDACTED] wrote:
Hello,

My landlord from Michigan commercial realty is refusing to reimburse me for my laundry fee. The dryer has never worked :(I tried to advocate for myself but idk if there's anything else I can do. Please let me know. I can forward you a copy of my lease agreement if that is helpful!

----- Forwarded message -----

From: [REDACTED]
Date: Mon, Jan 30, 2023 at 3:14 PM
Subject: Re: 312 e jefferson st - dryer
To: [REDACTED]

That would be me that you would talk to. I am not able to process a refund. My apologies. Any time the machine breaks down and it is reported to me, it is placed for repair and then repaired. I assume it is just a coincidence that your request for reimbursement coincides with the timing of you no longer needing the apartment?

On Mon, Jan 30, 2023 at 3:08 PM [REDACTED] wrote:

Is there anyone at Michigan Commercial Realty I can speak to about this? Because an unoperational dryer is in violation of our lease agreement. I did not pay \$15/mo so that my clothes could be sopping wet not once, not twice, but every single time I have put them through the dryer.

Again, I want to be reimbursed for the laundry fee.

On Mon, Jan 30, 2023 at 3:06 PM [REDACTED] > wrote:

We have diagnosed the problem and placed it for repair. I cannot reimburse you for your laundry fee. Thank you.

On Mon, Jan 30, 2023 at 3:04 PM [REDACTED] > wrote:

Hello,

I'm not sure. Again, I would like to be reimbursed for my laundry fee as the dryer is not, and has not, been operational.

Thanks,

[REDACTED]

On Mon, Jan 30, 2023 at 10:08 AM [REDACTED] wrote:

Hi Nabi, what is wrong with the dryer?
Is it not turning on?

Is it not spinning?
Is it not heating up?
I need more information so I can get it put in for
repair. Thank you.

On Sun, Jan 29, 2023 at 10:18 PM [REDACTED] wrote:
Hello Jim,

the dryer is not working. I have not once done my laundry with the dryer working. I would like to ask for a reimbursement of the laundry fee as the lack of maintenance of the dryer is a violation of our agreement.

Thanks,

[REDACTED]