

From: [REDACTED]
Sent: Monday, October 27, 2025 10:47 AM
To: Farrell, Janet <JFarrell@a2gov.org>
Cc: Ann Arbor Renter's Commission <RentersCommission@a2gov.org>
Subject: Re: Formal Complaint – Ongoing Noise Disturbance & Failure of Property Management to Act

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Hi,

Thanks for your clarification. I'm wondering if I request to change my room without fees based on the circumstance, would you are able to do that?

Best,

[REDACTED]

On Mon, Oct 27, 2025 at 09:19 Farrell, Janet <JFarrell@a2gov.org> wrote:

Good morning Mr. [REDACTED]

This is a police matter and not that of a building/rental housing. For noise complaints, you'd simply contact the police department and they will come out. If they come out repeatedly, they can issue fines etc...

Thank you,

Janet Farrell

Janet Farrell

Community Services | City of Ann Arbor | <https://www.a2gov.org>

City Hall, 1st Floor | [301 E Huron St., Ann Arbor, MI 48104](#) | 734.794.6000 ext. 42680 |
734.994.8312 fax

From: [REDACTED]
Sent: Sunday, October 26, 2025 3:01 PM
To: Farrell, Janet <JFarrell@a2gov.org>
Cc: Ann Arbor Renter's Commission <RentersCommission@a2gov.org>
Subject: Formal Complaint – Ongoing Noise Disturbance & Failure of Property Management to Act

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Dear Rental Housing Services Team,

My name is [REDACTED], a tenant residing at [REDACTED] apartment, [REDACTED]. I am writing to file a formal complaint regarding a **persistent and unresolved noise disturbance issue** caused by my neighbor, which has significantly affected my right to quiet enjoyment of my home.

I moved in on [REDACTED] 2025, and since then I have been **constantly disturbed by loud noises** such as Bass, often occurring during afternoon and quiet hours (10:00 PM – 7:00 AM). I have **reported this issue multiple times** to my property management [REDACTED] and provided them with **video/audio evidence** as requested. However, the management has

done **nothing effective to resolve the situation** other than sending the noisy tenant warning emails. The disturbance continues without improvement. Today, the landlord came to my room and said that she could hear the music coming from the other room, but she did nothing about it.

This ongoing noise behavior is a violation of Paragraph 13(b) and 13(c) of my lease, which prohibits loud or obnoxious behavior and disturbance of other residents' rights and comfort. It also violates my right to quiet enjoyment as defined in the lease addendum.

In addition, it violates **Michigan landlord-tenant law** and **Ann Arbor rental housing regulations** regarding health, safety, and quiet living conditions. I am formally requesting your assistance in enforcing compliance and ensuring that my living conditions meet city standards.

Best,

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