

From: [REDACTED] <[REDACTED]>
Sent: Monday, January 9, 2023 10:31 AM
To: Ann Arbor Renter's Commission <RentersCommission@a2gov.org>
Subject: Graduate Student with numerous renter's issues

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Hello,

I am not sure if I am writing to the right place, so please let me know if I am off-base.

I am at my wit's end at the moment. I currently live in a McKinley property: Manchester Flats. I have lived in this current apartment since July 2020. Prior to that I was in a different unit in the same complex starting in June 2015. I have had issues almost immediately since moving into this current apartment. They are bad enough that I would have moved if I had the financial and emotional resources or the time. I feel as if I have no control over anything in my apartment and I am at the mercy of McKinley. If this were about aesthetics or even conveniences, then I could understand, but most of my concerns have been about safety. Below I have included a list of my concerns. Thank you for your time and consideration.

1. My furnace is gas-powered and is in my unit. It has not received maintenance since 2013. It is only because of my close attention that I detected a small gas leak and broken fan timer. The gas leak has been fixed, but the timer has not. This is my biggest safety concern. How do I know that my apartment won't blow up? Or my neighbors' won't?
2. The building has circuit breakers for all except the top two apartments. These top two units have fuses which blow easily. When asked about this, management has indicated that they will "eventually" get circuit breakers for all units. In the meantime, my fuses have been taken and replaced with dead ones. Someone from maintenance observed one of my neighbors doing this. I had to start using a zip tie to close my fuse box to make it harder to get into.
3. Our units come equipped with window AC units. In the summer, if all apartments in one building use them at the same time we can lose power entirely. We have been told this is a DTE issue and not a McKinley issue.
5. The complex decided to replace the locks on our front doors and instead of giving us new keys in advance, they left the front door unlockable for at least 3 weeks until everyone in our building had picked up a new key from the office.
6. Even when the front and back door can be locked, one or the other is often propped open for multiple hours or overnight. This is due to a tenant or tenants. but it feels very unsafe. Are there ways that apartments can prevent this from happening?
7. We don't have anywhere secure for package delivery. The apartment office will not accept packages for us and they will not take actions to help keep packages safe in our buildings. I have had packages in my building opened and/or taken.

[REDACTED]

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[REDACTED]
Ph.D. candidate
Microbiology and Immunology
University of Michigan

-----Original Message-----

From: [REDACTED] <[REDACTED]>
Sent: Tuesday, December 20, 2022 8:39 PM
To: Ann Arbor Renter's Commission <RentersCommission@a2gov.org>
Subject: Hello!

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My apartments are charging me for them having to do work per the city of aurora and I need to know how to go about this. I dont think i should be getting charged for the work they were supposed to complete before i moved in 2/3 years ago. Please can you help me

Sent from [REDACTED]

From: Blahblah Blacksheep <[REDACTED]>
Sent: Friday, December 16, 2022 7:06 AM
To: Ann Arbor Renter's Commission <RentersCommission@a2gov.org>
Subject: A2 apt charging 80 dollars for sewer access.

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My apartment complex was taken over by a new management company and they've doubled our sewer bills. Ledger clearly explained before them charging us double. But they've taken access to the ledger down after complaints by everyone about doubling of bills to hide it from us. It also has been discussed that Pine Valley apartments are charging us for water usage to fill their pool and drain it. I live in the Ivanhoe apartments. They have also been failing to take care of emergency maintenance requests and we have feces all over the place in our basement due to the sewer backing up. The 80 dollar a month sewer..... Can you help us? Our residents are sick of this management company robbing us and treating us like crap and not taking care of feces coming out of the floor!! We're sick of smelling sewage! It's making us sick!