

From: Ann Arbor Renter's Commission <RentersCommission@a2gov.org>

Sent: Monday, December 1, 2025 8:51 AM

To: [REDACTED]

Cc: RentalHousing <RentalHousing@a2gov.org>

Subject: RE: Inquiry about heating policy in Ann Arbor rental properties

Hi There,

Thanks for reaching out. I've copied the City's Rental Housing Services department on this email. They can assist with determining if a code violation is taking place and what the next steps are.

If you're a University of Michigan student, you also have access to Student Legal Services, who may also be able to assist further.

Link to Student Legal Services: <https://studentlegalservices.umich.edu/>

Link to complaint form:

<https://www.a2gov.org/media/uj5hgl2u/fillable20rtr20complaint20form203-29-2024.pdf>

Thank you,

Sarah Alanis, Chief Deputy City Clerk (she/her/hers)

Ann Arbor City Clerk's Office | Guy C. Larcom City Hall | 301 E. Huron, 2nd Floor · Ann Arbor · MI
· 48104

734.794.6140 (O) Ext: 41413

SAlanis@a2gov.org | www.a2gov.org

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From: [REDACTED]
Sent: Sunday, November 30, 2025 7:20 PM
To: Ann Arbor Renter's Commission <RentersCommission@a2gov.org>
Subject: Inquiry about heating policy in Ann Arbor rental properties

This message was sent from outside of the City of Ann Arbor. Please do not click links, open attachments, or follow directions unless you recognize the source of this email and know the content is safe.

Hello!

I am an Ann Arbor renter. For the past 3 months, my heater has broken down on 3 separate occasions (which where it wouldn't turn off and reach over 95 degrees, and once when it wouldn't turn on). My current situation is the first situation I described, except my maintenance did not have a fix for it, so they turned the furnace off. It has been over a week, where I've had no heat, and a single space heater for my entire apartment (which does not raise the temperature to livable conditions at all — 60 degrees max). I've had to couch hop for this entire week. My landlord has not responded to me after two emails. My maintenance team seems to be MIA after I spoke to a member face to face where he said he would come back the next day with a fix (he did not).

I am just wondering if there is anything I can do for this situation.

Best,

[REDACTED]