

**From:** [REDACTED]  
**Sent:** Wednesday, May 10, 2023 2:36 PM  
**To:** courthousesquare@kmgprestige.com  
**Cc:** support@kmgprestige.com; Ann Arbor Renter's Commission <RentersCommission@a2gov.org>  
**Subject:** Requesting window screens be installed

This message was sent from outside of the City of Ann Arbor. Please do not click links, open attachments, or follow directions unless you recognize the source of this email and know the content is safe.

To the renter's commission: you are being cc'd in this email to establish a time frame at which courthouse square apartments has been notified that a tenant, [REDACTED], has requested to have their screens installed. Jordan Else is the contact person I have been working with. Thank you. Sorry, I didn't mean to email you twice about this.

To KMG Prestige company at the Mt. Pleasant support center: you are being cc'd in this email to establish that your main facility is aware that a tenant at Courthouse Square Apartments in Ann Arbor Michigan is requesting that screens be placed into her apartment windows on May 10th, 2023. Please do not ignore me.

Hi Ms. Burgee.

Just a short email requesting to have screens installed in my windows. Many insects come into the apartment when I open the windows, and it can be very frightening.

Just yesterday a giant wasp entered the apartment through the open window, and flew around and stayed for more than a day. I was very stressed as I moved about the apartment, terrified that I would be bitten or stung.

I get terrible reactions to being stung, and for my safety I need those screens installed as soon as possible. According to Ann Arbor City code, the screens were supposed to have been automatically installed in my apartment as of May 1st of 2023. A copy of the code has been attached to this email.

Actually, I'm NOT going to do that extra work of getting that code off the Ann Arbor website, saving it to my phone, attaching it to this email etc etc. Your company has been in business for years, you know what the building code is. And if you don't, look it up! I'm not doing that work for you.

As a matter of fact, I was not required to request that Courthouse Square Apartments take action to install the screens, your company knows the law and were supposed to abide by it without having to be told.

Please do not ignore me in this matter, and give me a reasonably timely response to this email.

Thank you very much, take care and I hope you have a very good day. Most sincerely, [REDACTED]