

From: Ann Arbor Renter's Commission
Sent: Friday, August 15, 2025 4:44 PM
To: Brand, Weneshia <WRBrand@a2gov.org>
Subject: FW: Regarding South Grove Apartments

Hi Weneshia,

Below a resident references an issue related to their voucher. Is this something the Housing Commission can assist with?

Thank you!

Kristen

Kristen Vander Lugt, Deputy Clerk - Operations (she/her/hers)

Ann Arbor City Clerk's Office | Guy C. Larcom City Hall | 301 E. Huron, 2nd Floor · Ann Arbor · MI

Direct dial (734) 794-6140 Ext. 41404

kvanderlugt@a2gov.org | www.a2gov.org

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From: Farrell, Janet <JFarrell@a2gov.org>
Sent: Wednesday, August 13, 2025 11:40 AM
To: Ann Arbor Renter's Commission <RentersCommission@a2gov.org>; [REDACTED]
[REDACTED]; Lewis, Brandi <BLewis@a2gov.org>
Cc: Scrimger, Gregg <GScrimger@a2gov.org>
Subject: RE: Regarding South Grove Apartments

I just spoke with the tenant. We're good!

Janet Farrell

Janet Farrell

Community Services | City of Ann Arbor | <https://www.a2gov.org>

City Hall, 1st Floor | 301 E Huron St., Ann Arbor, MI 48104 | **734.794.6000 ext. 42680** |
734.994.8312 fax

From: RentalHousing <RentalHousing@a2gov.org>

Sent: Wednesday, August 13, 2025 11:34 AM

To: Ann Arbor Renter's Commission <RentersCommission@a2gov.org>; [REDACTED] [REDACTED]
[REDACTED]

Cc: Farrell, Janet <jfarrell@a2gov.org>; Scrimger, Gregg <GScrimger@a2gov.org>

Subject: RE: Regarding South Grove Apartments

Good morning,

Thank you for reaching out. I'm sorry to hear about your issues. South Grove has complied with all the violations from the time of our inspections. The postings are allowed to be removed. If you have issues with your unit in particular, we need that address and unit #. You will need to complete a complaint form, provide us with all documentation. Pictures, text, emails, videos, work requests, etc. While we typically do not handle mold, I have attached the complaint form for you to complete regarding issues in your apt. Please email the form back to rental housing and Janet Farrell. jfarrell@a2gov.org Janet will reach out to you and let you know if we are able to help with your complaint form.

The Rental Dept only handles the dwelling of the property. We do not handle fees being assets to you from the management company, how rent is collected, or voucher complaints. Those are legal issues the rental dept does not handle. The voucher complaints should be directed to the Housing Commission. Hopefully, together we will be able to address the quality of your apt.

All the best,

Brandi Lewis

Brandi Lewis

Rental Housing Coordinator, Lead Administrative Assistant

blewis@a2gov.org | Cell 734-395-4357 | 734-794-6000 Ext.42504 Office VM | City of Ann Arbor | 1st Floor, Larcom City Hall | 301 E. Huron St. · Ann Arbor, MI · 48104-8647



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A2Trak Before 2022 <https://secure.a2gov.org/A2Trak/>

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From: Ann Arbor Renter's Commission <RentersCommission@a2gov.org>

Sent: Wednesday, August 13, 2025 10:59 AM

To: [REDACTED]

Cc: RentalHousing <RentalHousing@a2gov.org>

Subject: RE: Regarding South Grove Apartments

Hi [REDACTED]

Thank you for your email. It will be shared with the Renters Commission at their next regular meeting. I've copied the City's Rental Housing department on this email, they are the best source for resolving code violations.

If the Renters Commission identifies any additional resources at their meeting next week, I will follow up with you by email.

Thank you,

Kristen

Kristen Vander Lugt, Deputy Clerk - Operations (she/her/hers)

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From: [REDACTED]

Sent: Tuesday, August 12, 2025 7:59 PM

To: Ann Arbor Renter's Commission <RentersCommission@a2gov.org>; Vander Lugt, Kristen <KVanderLugt@a2gov.org>

Subject: Fwd: Regarding South Grove Apartments

Some people who received this message don't often get email from

[REDACTED]. [Learn why this is important](#)

This message was sent from outside of the City of Ann Arbor. Please do not click links, open attachments, or follow directions unless you recognize the source of this email and know the content is safe.

Warm Regards,

[REDACTED]

(she/her)

*Although my soul is set in darkness, it shall rise in perfect light.
For I have loved the stars too fondly, to be fearful of the night*

----- Forwarded message -----

From:

[REDACTED]

Date: Tue, Aug 12, 2025, 7:47 PM

Subject: Regarding South Grove Apartments

To: <HRC@a2gov.org>

Hello,

I am writing the Commission regarding my ongoing situation at South Grove Apartments.

I do not believe they are in compliance with the city ordinance, that they illegally removed an inspectors posting from my building.

They also failed my Voucher Issuer inspection, continued to charge me late fees of 15.8% despite my being a voucher holder that pays \$0 of my rent.

While we were in court and they were failing inspections actively, they continued to incur charges, even though the judge had ordered an escrow opened for the aforementioned reasons.

My \$300-400 late utilities turned into \$1600 of utilities, late fees and legal fees. Furthermore, they did not actually pass the inspection and falsified to seem like they did. I still have mold in my apartment. They refused a reasonable accommodation request.

Even though I have a note from my son's doctor stating he has asthma and they need to clean the vents. They told me that that is my obligation. My son was hospitalized back in September in pediatric intensive care unit for almost 2 weeks on 24 hours a day, breathing assistance after having asthma & contracting a community-acquired pneumonia which ended up turning into a double pneumonia with his lung starting to freeze and he was not able to maintain oxygen saturation.

Despite this, they have still not adequately taken care of the issues that are affecting my son's breathing and his ability to stay with me without resorting to his emergency inhaler. I have mold in my bathroom and unfinished repairs mandated by the voucher issuer.

But furthermore, they are not applying the voucher Subsidy to each month's rent, as they should be. They're applying it to the back balance. And I believe that is an unauthorized use of a government subsidy. Therefore I am continuing to incur late fees and I'm being told I'm not paying my rent on time when I am and I'm currently in alignment with a court ordered agreement that I was told I had to make by the twenty first of July by their attorney.

I desperately need help with this. Because this is not right. My rights are being violated, and they are misappropriating and misusing funds. I also have documentation going back to when I originally tried to move here of their very strong discrimination against me as a voucherholder, based on source of income. They held an apartment for me. And then tried to get me to move

into a different one that had not been inspected and was not the one that I paid a holder's fee for.

Additionally when I went to renew my lease, they tried to charge me a \$1000 more than the lady across the hall.

There's a lot to unpack here with how they've been treating me and I have solid documentation.

Warm Regards,



(she/her)

*Although my soul is set in darkness, it shall rise in perfect light.
For I have loved the stars too fondly, to be fearful of the night*