



TO: Mayor and Council

FROM: Milton Dohoney Jr., City Administrator

CC: Andre C. Anderson, Police Chief

SUBJECT: Response to R-25-169 Resolution Directing the City Administrator to Explore a Replacement Records Management System (RMS)

DATE: October 3, 2025

Attached please find the response to [R-25-169](#) Resolution Directing the City Administrator to explore a replacement Records Management System (RMS) for the City of Ann Arbor. This Resolution directs the City Administrator to explore options for a new RMS that enables the City of Ann Arbor to phase out its reliance on the CLEMIS platform. The task is to evaluate and prioritize systems that:

- Grant full data ownership and access control to the City;
- Use appropriate encryption to protect sensitive data;
- Explicitly prohibit vendor access to data through administrative backdoors;
- Allow for real-time data analysis, flexible reporting, and locally defined data fields;
- Integrate with current and future public safety models, including unarmed crisis response, behavioral health intervention, and community reintegration tracking.

To modernize police records and improve efficiency, the City will need to collect reports, track case management, store and retrieve data, and customize reports. The current RMS, CLEMIS, lacks our current need to employ flexibility and customization, and no longer aligns with City and departmental priorities. Switching to a new RMS that allows for customization and dashboards to inform the public about trends, complaints, and use of force is recommended. A newly acquired RMS can be used to manage City Resolutions, Ordinances, and make managing policies such as the City Ordinance Driving Equality Data, Bike Lane Data, and Vision Zero collection manageable.

Nationally, over 18,000 law enforcement agencies utilize various Records Management Systems. Additionally, there are numerous companies that provide police Records

Management Systems. Many of the leading RMS providers attend national conferences, such as the Police Executive Research Forum and the International Association of Chiefs of Police, among others.

Among the many different RMS leaders, and within 120 days, four nationally known RMS providers were chosen for consideration due to their connection to Michigan, ability to migrate over ten years of Ann Arbor Police Department's historical data from CLEMIS and the ability to configure their product to the Washtenaw County Dispatch Computer Automated Dispatch.

A team of City leaders, the Ann Arbor Independent Community Policing Oversight Commission (ICPOC), a member from the NAACP, Ann Arbor Housing Commission, Avalon Housing, the City's Transportation Committee and community members participated in the assessment of national vendors, who responded to determine organizational fit after the vendors were provided over 280 functional checklist and five Council Priorities (outlined within the Resolution).

After evaluating the vendors, AAPD employees and City representatives found that each of the vendors offered several feasible options that met the needs of the Ann Arbor Police Department and community members alike.

However, from the expansive assessment and preliminary examination, two vendors were recommended from the team for further evaluation by community members. This 120-day study provided valuable insights into various national RMS capabilities to include in the evaluations. This memorandum includes the study along with appendices, which serve as supporting documents for further review.

As part of the quest to determine next steps, the team concluded sufficient reasons to end our primary RMS relationship with CLEMIS, and allow the Police Chief to employ the assistance of data science experts to guide the implementation steps as follows:

1. Expert technical examination to select the final vendor;
2. Cost negotiations assistance;
3. Leading project/change management;
4. Establishing a project timeline.

It is important to know that a change in RMS may take 12 to 24 months prior to completion.

Based on the comprehensive assessment and detailed evaluations conducted, it is recommended that the City Administrator proceed with the authorization of the Police Chief to employ the assistance of data science experts with experience in various Records Management Systems. These experts will assist the Police Chief in ensuring the final selection and transition of a new RMS vendor. In partnership, the data science expert will be pivotal in providing technical evaluations, assisting with cost negotiations, overseeing project and change management, and establishing a clear project timeline. Ensuring a seamless transition from CLEMIS to the newly selected RMS provider will

significantly enhance the operational efficiency and service delivery of the Ann Arbor Police Department. Given the anticipated timeframe of 12 to 24 months for completion, immediate action is advised to initiate this crucial upgrade.

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Executive Summary

The Ann Arbor Police Department (AAPD) formed a team to carry out a critical evaluation of the current Records Management System (RMS). The team's mission was to assess if in fact there was a need to change RMS, evaluate national vendors and report the findings and recommendations for the City Administrator, who would then report to the Ann Arbor City Council regarding the replacement of the existing RMS. The Ann Arbor Police Records Management System is crucial for police operations. It collects reports, tracks case management, stores and retrieves data, customizes reports, and creates transparency dashboards. Essentially, it is the steam engine that drives all aspects of the department.

The Records Management System (RMS) will facilitate the creation of informational dashboards that offer data on crime trends, complaints, traffic stop statistics, and use of force, among other metrics, for public access. A robust RMS enables the department to manage and generate reports concerning City Resolutions and Ordinances, such as Driving Equality Data, Bike Lane Data, and Vision Zero . Additionally, it supports initiatives aimed at connecting vulnerable individuals with necessary resources.

The process began by identifying four national vendors under the Sourcewell and OmniaPartners Collaborative Purchase Agreements. A collaborative team consisting of representatives from Police, Finance, Information Technology, Director of Organizational Equity, City Attorney's Office, and the Ann Arbor Independent Community Policing Oversight Commission. They participated in vendor presentations, providing their perspectives on the five Council Priorities below, and over 280 functional checklists.

The vendors' evaluation of the five City Council priorities was as follows:

1. Grant full data ownership and access control to the City;
2. Use appropriate encryption to protect sensitive data;
3. Explicitly prohibit vendor access to data through administrative backdoors;
4. Allow for real-time data analysis, flexible reporting, and locally defined data fields;
5. Integrate with current and future public safety models, including unarmed crisis response, behavioral health intervention, and community reintegration tracking

After evaluating the vendors, staff and City representatives found that each of the vendors offered several feasible options that met the needs of AAPD and community members alike. In preparing to search for new RMS software, the diverse committee conducted research into best practices, national trends, and our own department desires to create an RMS Functions List (Appendix E).

The matrix used to narrow the functionality checklist search to two vendors, Axon and Motorola. Both presented their RMS vision and capabilities to the community, and they (vendors) gathered community feedback to ensure they could meet Ann Arbor's community needs.

This Resolution required a report to City Council within 120-days. The Ann Arbor Police Department leadership recommends authorizing the Police Chief to employ the assistance of data science experts with experience in supporting the Chief in ensuring a specialist works with various Records Management Systems to help select, facilitate vendor expert evaluation, execution steps, independent findings, cost negotiations, and project timeline estimation. A data science expert can also help with change management, addressing unforeseen delays and challenges in large projects like RMS. Implementing RMS is a significant organizational shift that requires the development of internal City champions, staff time-allocation, and the entire process start to finish typically takes 12 to 24 months.

Problem Statement

The Ann Arbor Police Department (AAPD) previously asked CLEMIS, its current Records Management System (RMS) vendor, for modifications to meet City requirements and community needs. However, a CLEMIS committee must approve changes, limiting AAPD's ability to conduct data analysis, create customized dashboards, and produce necessary reports. Requests such as adding fields for driver ethnicity, citation type, arrest type, GIS location, and passenger details were not fully implemented. This hinders AAPD's ability to meet the objectives of the Independent Community Policing Oversight Commission (ICPOC) and affects efficiency, transparency, and responsiveness.

Background Information

Courts and Law Enforcement Management Information Systems (CLEMIS), originated from an Oakland County database in the 1980s. It now includes 250 agencies. Oakland County agencies are voting members of the Advisory Committee, while agencies outside Oakland County are grouped by county with one vote per county.

Council Requirements/Criteria

Certain key priorities were established in looking for new RMS software including:

- Grant full data ownership and access control to the City;
- Use appropriate encryption to protect sensitive data;
- Explicitly prohibit vendor access to data through administrative backdoors;
- Allow for real-time data analysis, flexible reporting, and locally defined data fields;
- Integrate with current and future public safety models, including unarmed crisis response, behavioral health intervention, and community reintegration tracking.

Options/Solutions

We reached out to four national vendors: Athena by Versaterm, Axon Records, Mark 43, and Motorola Solutions. Each vendor provided demonstrations and information.

Our goal was to explore whether there was a need to find a vendor to replace CLEMIS with a new RMS. Our review shows that all listed vendors can replace our current system, though each has limitations and challenges typical of transitioning to a new RMS.

Since AAPD uses Metro Dispatch, we must work within their CAD system. All vendors were informed of this need. A prospective CAD vendor was presented to our team for consideration. Each vendor confirmed that their system integrates with the existing CAD system and the prospective new CAD. Appendix B provides technical and informative information about each vendor:

- **Athena - Versaterm**
- **Axon**
- **Mark 43**
- **Motorola Solutions**

Comparative Analysis

The national vendors delivered a comprehensive three-to-four-hour software demonstration to the AAPD's search committee, aimed at evaluating potential solutions for various challenges identified within the current RMS platform. For comparison purposes, the Council Resolution Priorities are detailed in **Appendix A**.

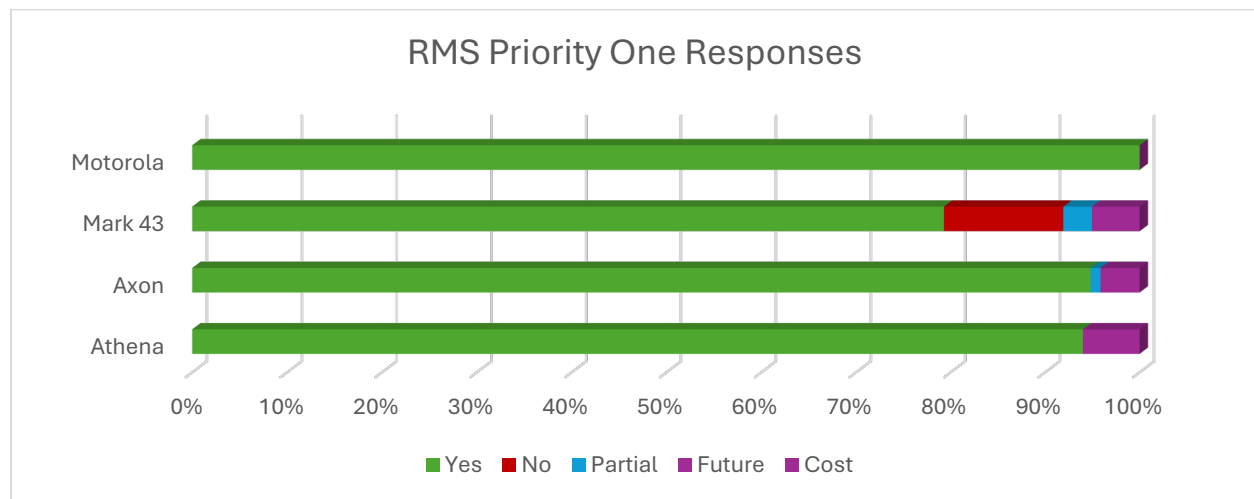
In July, the vendors provided a one-hour demonstration to the more expansive City search committee, focusing on high-level functionalities and City benefits. Each vendor's two-page justification can be found in **Appendix B**.

References from RMS vendors are included in **Appendix C**.

After narrowing down to two finalists, a community meeting was conducted to review a presentation from the vendors, collect questions and explain to the vendors the needs of the community which were subsequently forwarded to the vendors for their formal responses, see responses in **Appendix D**.

Each vendor was also required to adhere to an RMS Function Checklist for evaluation, as illustrated in the matrix below. Each of the vendors demonstrated their capability to address over 280 topics, detailed within the **Appendix E**.

RMS Functions



City Council Resolution Priorities

Each vendor was provided with the priorities defined in the Council Resolution and given the opportunity to directly reply. Below is the summary of their yes/no response. Their individual response with explanation is listed in Appendix A.

Search Team Feedback

The City's internal AAPD search team found that all four vendors would improve the current CLEMIS system. When asked to recommend two, the team chose Axon and Motorola for their ease of use and modern interfaces.

Data Conversion and Data Sharing

Motorola offers an on-demand conversion tool to transfer historical RMS data from CLEMIS as needed. Other vendors can convert data upon request but for an extra fee and through a 3rd party or an additional large server that would house data. All vendors are confident in their ability to integrate with other software solutions used to work with Ann Arbor Supportive Connections.

Community Meeting

On September 2, 2025, a community meeting was held with the objective of providing an overview of an RMS system to community members and gathering input on desired elements or functionality in such a system. The meeting saw participation from the public as well as organizations like the NAACP, Ann Arbor Housing Commission, Avalon Housing, and the City's Transportation Committee.

One of the main topics discussed was the RMS system's ability to integrate with other systems to identify individuals needing various services, beyond just police services. Questions were raised regarding the system's capability to add notes or flags to a subject's file to inform officers on how to handle interactions with individuals in mental

distress. There was also an inquiry about how this information could be shared with other entities like social services. Additional community questions included the capability to filter data for more detailed analysis, the extent of data ownership, and the application of AI within the system (even if this was not the City's request). These questions were forwarded to Axon and Motorola for detailed responses, which are included in Appendix D.

Both vendors expressed confidence in their systems' ability to meet community needs. While some of Axon's features are still under development, they expect readiness in an anticipated 12 to 24 months. Both systems support data sharing with other systems through direct database access or scheduled custom reports. Additionally, both offer the ability to create custom reports and dashboards for trend analysis and public transparency.

Both vendors offer customization options for data collection and follow-up questioning at the customer level. Motorola's mobile application, Responder, allows officers to access data in the field via mobile devices, such as viewing subject profiles with associated flags or incidents. Axon provides similar functionality but does not offer a mobile app.

Recommendation

The City's evaluation indicates the necessity for an updated records management software to meet current and anticipated operational and reporting requirements. The existing RMS has limited customization capabilities for data collection and reporting.

Based on the initial research and recommendations of the AAPD and City search teams, Axon Records and Motorola Solutions were identified as potential options; however, each of the vendors provided the customization necessary to advance our current needs. These recommendations reflect the vendors' ability to address the priorities in the Council Resolution, provide the desired functionality, and support user customization.

All vendors reported that they meet all five Council Resolution priorities including the ability for the City to customize form reporting and independently retrieve data to share with the public.

Conclusion

In conclusion, the evaluation team, which included City employees from various departments, City leaders, and external organizations, conducted a thorough analysis of national vendors' responses to explore a new Records Management System that enables the City of Ann Arbor to phase out its reliance on the CLEMIS platform. The results of the 120-day examination found a necessity to phase out and replace the current system, CLEMIS, with a more advanced and customizable solution was evident.

Each vendor offered several viable options that aligned with the needs of the Ann Arbor Police Department and the community. A Records Management System is a critical change and is the steam engine that drives nearly all aspects of the organization's progressive and future initiatives. To ensure a comprehensive evaluation, it is recommended that the City Administrator approve the Police Chief to engage the wise and experienced counsel of professional technical data science experts. A data science expert with experience may recommend to the Chief to expand the vendor search, provide expert technical assessments, assist with cost negotiations, manage the implementation project, and establish a detailed timeline.

This step is crucial to ensure that the chosen RMS is not only technically sound but also user-friendly and supported by excellent customer service. The recommendation is being submitted to the Ann Arbor City Administrator, whose final decision will initiate steps forward.

Appendices Section

Appendix A – Vendor Priorities Responses

Athena

Key Priority	Yes/No	Explanation
Full data ownership, access, and control retained by the City.	Yes	All data is owned by the agency, and they will have full access
A secure environment using appropriate encryption and security mechanisms	Yes	
Prohibiting vendor access through administrative backdoors.	Yes	
Allowing real-time data analysis, flexible reporting and local control of data collection fields.	Yes	All data is saved in real time, and all reports access the live data.
The ability to integrate with current and future public safety models, including unarmed response, behavioral health intervention and community reintegration tracking.	Yes	

Priority	Athena	Axon	Mark43	Motorola
Full data ownership, access, and control retained by the City.	Yes	Yes	Yes	Yes
A secure environment using appropriate encryption and security mechanisms	Yes	Yes	Yes	Yes
Prohibiting vendor access through administrative backdoors.	Yes	Yes	Yes	Yes
Allowing real-time data analysis, flexible reporting and local control of data collection fields.	Yes	Yes	Yes	Yes
The ability to integrate with current and future public safety models, including unarmed response, behavioral health intervention and community reintegration tracking.	Yes	Yes	Yes	Yes

Axon

Key Priority	Yes/No	Explanation
Full data ownership, access, and control retained by the City.	Yes	Axon, per the Master Services and Purchasing Agreement (MSPA), retains no rights to your data. This includes any/all data as a part of Records and/or Standards. If your agreement is terminated, Axon provides reasonable means to transfer your data off of Evidence.com to a new location.
A secure environment usings appropriate encryption and security mechanisms	Yes	All of our security protocols, SOC reports, FedRAMP certifications, CJIS certifications, etc. can be found at trust.axon.com
Prohibiting vendor access through administrative backdoors.	Yes	Axon cannot access your Production level data unless you give express consent to us to do so.
Allowing real-time data analysis, flexible reporting and local control of data collection fields.	Yes	
The ability to integrate with current and future public safety models, including unarmed response, behavioral health intervention and community reintegration tracking.	Yes	Axon's cloud infrastructure allows for low lift integration to other systems of the agency's choice, whether that be importing data to Axon's systems or exporting data from Axon's systems.

Mark 43

Key Priority	Yes/No	Explanation
Full data ownership, access, and control retained by the City.	YES	Your data is just that, your data. M43 does not own any rights to your data. You own your data, control your data, and retain your data.
A secure environment using appropriate encryption and security mechanisms	YES	The M43 platform meets, and exceeds, all standards for security as described by the DOJ. (SOC 2, SOC3, FIPS 140-2 with encryption to, from and at rest etc.)
Prohibiting vendor access through administrative backdoors.	YES	While access is needed by M43 support, your agency has complete control to allow or disable access by any member at any time. In addition, all access and activity are logged. M43 internal audits are also regularly conducted to ensure only those members that require access have that access.
Allowing real-time data analysis, flexible reporting and local control of data collection fields.	YES	M43 provides “canned” reports, you have complete access to the data elements to create or modify your own analytical reports.
The ability to integrate with current and future public safety models, including unarmed response, behavioral health intervention and community reintegration tracking.	YES	M43 has a published open API that allows for quick and seamless integration with a vast number of 3rd party platforms, allowing for the growth and expansion of police efforts.

Motorola

Key Priority	Yes/No	Explanation
Full data ownership, access, and control retained by the City.	Yes	
A secure environment using appropriate encryption and security mechanisms	Yes	Please see additional information for CJIS compliance and application security below.
Prohibiting vendor access through administrative backdoors.	Yes	Ann Arbor would maintain control of the system/data, including the ability to authorize and provide system access. Most customers authorize access for support and/or system monitoring.
Allowing real-time data analysis, flexible reporting and local control of data collection fields.	Yes	PremierOne Records' Advanced Configuration Tool (ACT) enables field customization, altering output formats, and precisely determining user/role information access. PremierOne Records also includes a library of standard reports and allows Ann Arbor to create custom reports and dashboards using Microsoft SQL Server Reporting Services (SSRS).
The ability to integrate with current and future public safety models, including unarmed response, behavioral health intervention and community reintegration tracking.	Yes	PremierOne provides the flexibility to meet these future needs, including Ann Arbor's use of ACT or collaborative interface development.

Motorola Response Continued on next page.

Application & Feature Security: CommandCentral Responder data is transmitted to and from mobile devices through an HTTPS connection with FIPS 140-2 Transport Layer Security (TLS) v1.2 encryption to protect from unauthorized access. To access the system, a user must present

multiple authentication factors to CommandCentral Identity Management. All user requests and other user data are protected by Azure Government services.

PremierOne On-Premises data services are designed to use FIPS-certified technologies to protect data in transit. The services use FIPS-compliant Transport Layer Security (TLS) 1.2 protocol with AES 256-bit message encryption to establish secure communication with PremierOne CAD and Mobile Clients. PremierOne supports PremierOne data contained on individual workstations that can be encrypted through the use of bitlocker.

Criminal Justice Information Systems (CJIS) and Compliance: At Motorola, we believe compliance is a team effort. As our customers' partner in compliance, we are committed to employing privacy and security protocols that enable our customers to comply with the most stringent legal and regulatory requirements. In addition, we build on a strong foundation with architecture (both Azure and on-premises) designed and managed to meet a broad set of international compliance standards, as well as region-specific and industry-specific standards.

Motorola employs rigorous third-party audits to verify its adherence to security controls and standards. To demonstrate Motorola's safeguarding of customer data, comprehensive third-party audits of primary Software Enterprise development and support operations have been completed, and those operations have achieved ISO/IEC 27001:2022 (information security management systems) certification, and AICPA SOC2 Type 2 reports are available. ISO/IEC 27017:2015 (information security controls for cloud services), ISO/IEC 27018:2019 (protection of personal information in public clouds), and ISO/IEC 27701:2019 (privacy information management) have been completed. Supplemental SOC2 Type 2 reports and ISO/IEC 27001:2022 certifications for the development and support operations at satellite locations have been completed.

Motorola understands our customers' need to safeguard the lifecycle of Criminal Justice Information. To support that need, Motorola designs its products and services to support compliance with the FBI's Criminal Justice Information Services (CJIS) Security Policy, and we commit to the terms of the CJIS Security Addendum. With a dedicated team of CJIS compliance professionals, we assist our customers through administering and coordinating CJIS-compliant personnel credentialing, providing documentation assistance in connection with CJIS audits, and advising on how to configure and implement our solutions in a manner consistent with the CJIS Security Policy.

Appendix B – Vendor Provided Information

Athena by Versaterm sets the standard for modern public safety solutions by combining powerful technology with unmatched real-world expertise.

1. Dedicated, Accessible Customer Support

One of the most frequent complaints we hear about other providers is poor support. Although every vendor will claim they do this well, we really take this seriously. You can have the best tool in the world but if you don't have a 1:1 relationship with the vendor and receive the best support, the tool can be ineffective. Athena takes a customer-first approach:

- The team is comprised of current & former law enforcement professionals who have worked all positions within law enforcement from patrol, dispatcher, jail, warrants, records and CID, etc all support personnel have served in law enforcement and have used the system themselves. This ensures agencies receive knowledgeable, practical guidance at every step and across all workflows.
- Responsive support team available 24/7.
- Live human assistance, as well as a ticketing system for tracking purposes.
- Proactive support checks to identify issues before they affect your operations. Our customers aren't just numbers—they're partners. We measure our success by your satisfaction and performance.
- Onsite support and refresher training, tailored by you, available anytime on demand

2. Seamless, Accurate NIBRS Reporting

We understand how critical NIBRS compliance is—not just for meeting federal requirements, but for making data-driven decisions. Our system is fully NIBRS-compliant and has been optimized to:

- Minimize data entry errors with intelligent validation tools.
- Streamline the reporting process with user-friendly, agency tailored workflows.
- Adapt to future changes in NIBRS standards automatically—no more manual updates or workarounds. You'll spend less time correcting reports and more time focusing on what matters: public safety.

3. Scheduled & Automated Reports

Whether it's administrative, operational, or compliance reports, our system allows you to:

- Schedule automatic reports to run proactively in an automated fashion thus reducing manual workload.
- Deliver reports to key personnel via email or secure access portals.
- Customize reporting templates to match your agency's needs exactly.

This means your command staff and stakeholders stay informed—without having to chase down data.

4. Superior Adaptability & Integration

Your agency uses more than just one system, and they all need to work together. Our CAD and RMS are:

- Built on open architecture, making interfacing with other platforms (e.g., body camera's, court systems (citations), jail management, mobile apps) fast and reliable.
- Customizable APIs let your IT team or third-party vendors integrate without hitting walls.
- Scalable and configurable—whether you're a small agency or a large multi-jurisdictional organization, our platform adjusts to your operational structure.

This flexibility ensures that your investment works with your agency, not against it.

5. Collaborate with Mental Health Services

Individuals with mental health issues are a growing issue with limited resources:

- Ability to document contact and CFS data with people struggling with mental health.
- Understand how the agency has interacted with these citizens in the past
- Provide proactive and up to date information to Social Services on these citizens and any interaction, intervention or follow up needed.

This allows both law enforcement and Social Services to work closely together to stay informed on those individuals in the public that need help and documents the contact for officer safety.

6. School Safety with Student Tracking

Our university safety solutions enable you to collect, assess and address information about potential problem situations so you can take action before there is an issue.

- Integrated software for public schools, colleges and universities.
- Assess student mental wellness, behavior and incidents using comprehensive school safety technology that supports a proactive approach to student well-being.
- Access all relevant school safety information with our federated threat assessment search portal: unify different sources and keep every team member informed to speed decision making.
- Document and flag a student's disciplinary record, past history and school interaction so as students move to different states and different ISD's, agencies and the new school are able to recognize and detect patterns, predict behavior, speak to LE involved in the past and highlight concerns before a problem presents itself.

7. Blue Trace Integration

Intelligence led policing. Connect the dots across jurisdictions. Remember, David Berkowitz aka the notorious "Son of Sam" serial killer was arrested by connecting the dots from a simple parking ticket. Blue Trace provides a national real-time patrol suite that connects working units, divisions, regional, state and national agencies to create an actionable data sharing platform that enhances investigations, social services, community safety and officer safety:

- Compliance with @*CFR regulations automatically
- Alerts investigators to any new information or contacts and associations
- Provides a means of deconfliction for events and/or suspects
- Pools data from every user agency and all applications – create spider diagrams utilizing associations and connections previously left unnoticed or unconnected
- Allows all users access to all basic information
- Allows controlled sharing of sensitive case information
- Reduces man hours conducting research
- Ensures compliance with Calea standards.

8. Citizen Alerting

CommunityConnect supports your communications and investigation workflows, connecting with your existing CAD, RMS or CMS data to automate 911 caller, reporting party and crime victim updates through CJIS compliant automated communications.

- Update 911 callers, reporting parties and victims automatically with customizable text messages and emails triggered by your RMS and CAD data for emergencies such as active threats, severe weather, road closures or whatever the agency wants to communicate.
- Customize your message text and questions, schedule when they are sent and maintain complete control over which CAD calls and crimes trigger automated messages.
- Allow community members to opt-in to receive important messages and surveys, see survey responses on a dashboard and analyze by filtering the raw data.
- Reduce the reliance on slower channels like press releases or traditional media.

- Citizens feel more connected with agencies keeping them informed.
- Faster resolution of incidents by sending vital suspect information (BOLO's) to the public.
- Allowing citizens to self-report providing CJIS compliant reports to agency officials

9. Citizen Reporting

Give community members a higher level of care by simplifying non-emergency call reporting. Streamlines non-emergency workflows by automating NIBRS or CCJS-ready reports; using AI-guided interviews, ensure every request is promptly reviewed and addressed.

- Citizens feel more comfortable reporting through an online system.
- Lowers barriers for reporting minor crimes.
- Cuts down time officers spend writing minor reports.
- Frees up law enforcement resources for emergency calls and proactive policing.

10. Employee Mental Health Software

- Integrates with CAD/RMS to proactively detect the number of critical calls an individual officer takes.
- Sends a notification to peer support, supervisor, agency chaplin or person of the departments choosing to follow up with that officer.
- Program is designed for all employees including retirees.

In Summary:

Our Athena by Versaterm solutions are built for real-world use by real officers and administrators. By choosing us, you're not just getting software, you're gaining a long-term partner dedicated to your agency's efficiency, compliance, and success. We are a well-rounded, "one stop shop" public safety company with software that meets the needs of not only law enforcement but the citizens in your community.

AXON RECORDS JUSTIFICATION DOCUMENT

ANN ARBOR POLICE DEPARTMENT, MICHIGAN

Submitted By: Axon Enterprise, Inc.

Address: 17800 N 85th Street Scottsdale, AZ 85255

Phone: 800.978.2737

Fax: 480.991.0791

ORIGINAL



July 23rd, 2025

DEAR ANN ARBOR CITY LEADERSHIP:

On behalf of Axon Enterprise, Inc. (Axon), thank you for considering our comprehensive Records Management System (RMS) solution. Axon is committed to supporting your city's vision to protect life and property, prevent crime, and enhance community trust through efficient and effective law enforcement technology. Axon's RMS solution directly addresses your specific challenges and objectives with the following key elements:

Integration and Data Accessibility

- Axon Records is a modern, cloud-based solution hosted securely on Microsoft Azure Government Cloud, ensuring seamless data access, ownership, and security compliance.
- Real-time synchronization with Axon Evidence, CAD systems, and other critical platforms provides immediate data availability and eliminates manual duplication, enhancing operational efficiency.

Customization and Flexibility

- Axon Records features a robust Form Builder, empowering your department to quickly configure and adapt forms, reports, and workflows without vendor intervention or additional costs.
- Specialized data collection requirements, such as demographic information for traffic stops that can be tailored to meet agency, county, state legislative, and federal standards.

Integrated Analytics and Dashboards

- Built-in, real-time analytics and customizable dashboards provide actionable insights, support strategic decision-making, and enhance transparency through public-facing data visualizations.
- Crime analysis, statistical reporting, and GIS crime mapping capabilities streamline operations and empower proactive policing strategies.

Master Index Management

- Centralized Master Index functionality within Axon Records links people, vehicles, locations, and incidents across the system, significantly reducing redundant data entry and providing a holistic view of all interactions.
- Enhanced case management capabilities facilitate investigations by automatically associating related incidents and evidence, ensuring comprehensive records management.



Single Platform Consolidation and User Experience

- Axon Records consolidates multiple disparate systems into one intuitive, user-friendly platform, minimizing complexity and reducing the total cost of ownership.
- The intuitive interface streamlines officer workflows, reduces training requirements, and significantly lowers the risk of data entry errors.

Interoperability with Existing Systems

- Axon Records offers seamless integration with your current CAD, Jail, and other critical operational systems, ensuring uninterrupted service and maximum data integrity across all law enforcement functions.

Dedicated Customer Support

- Axon provides a dedicated, experienced support team, including an onsite Technical Account Manager post-implementation, ensuring the successful adoption, ongoing performance optimization, and continuous evolution of the RMS solution.
- Round-the-clock support ensures system reliability and rapid response to evolving agency needs.

Axon Records is not merely an upgrade; it is a strategic investment in your city's future. Our platform's design prioritizes adaptability, interoperability, and ease of use, directly addressing your stated challenges and enhancing your operational capabilities.

Thank you for considering Axon as your partner in modernizing public safety technology and achieving your departmental objectives. If you have any questions regarding this information, please contact the following Axon representatives.

Dean Gutzke Strategic Solution Executive 612.968.2307 dgutzke@axon.com	Ben Francis Senior Director of Sales 916.934.9079 bfrancis@axon.com
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Sincerely,

Dean Gutzke

Strategic Solution Executive

Ben Francis,

Senior Director of Sales

Why Mark43 for Ann Arbor Police and the Community

The Ann Arbor Police Department (AAPD) has a strong reputation for community-oriented policing, transparency, and public service excellence. To align with its forward-thinking mission and improve operational efficiency, AAPD should adopt the Mark43 Records Management System (RMS). Mark43 is a secure, cloud-native, and NIBRS-compliant RMS platform already used by leading public safety agencies across the United States. Its modern infrastructure and user-focused design will allow AAPD to streamline workflows, reduce administrative burdens, and enhance officer and community engagement.

I. Operational Efficiency and Officer Productivity

Mark43 RMS is designed to drastically reduce the time officers spend on report writing and administrative documentation. Agencies using Mark43 report reclaiming 3–4 hours per shift, with some seeing up to 80% reductions in report completion time. Officers can complete reports from the field using mobile devices, resulting in faster incident resolution and more time for community presence.

- **Faster report writing:** Intuitive, guided workflows tailored to law enforcement processes.
- **Mobile-first design:** Enables data entry on smartphones or laptops from any location.
- **Time savings:** Translates into increased patrol visibility and improved response times.

II. Data Integrity, Compliance, and Transparency

Mark43 offers built-in validation for National Incident-Based Reporting System (NIBRS) compliance, ensuring accurate and complete submissions with minimal error rates. This is critical as agencies face increasing scrutiny over data accuracy and integrity.

- **NIBRS-native validation:** Helps reduce errors and ensures federal compliance.
- **Standardized data collection:** Improves data consistency across units and divisions.
- **Supports transparency initiatives:** Accurate data builds trust with the community and supports open data platforms.

III. Enhanced Investigative Workflows and Case Management

Mark43 RMS enables real-time case visibility for investigators and command staff. Supervisors can track report progress, review submissions promptly, and allocate resources based on live updates. Agencies like the San Antonio Police Department have reported reduced detective case review cycles from days to hours.

- **Integrated case management:** Connects field reports, evidence tracking, and follow-ups.
- **Live updates:** Enhance situational awareness and command oversight.
- **Automated notifications:** Streamline case approvals and reassignments.

IV. Security, Integration, and Futureproofing

Mark43 is hosted on AWS GovCloud, meeting the highest standards of data security with FedRAMP and StateRAMP compliance. The platform is built for seamless integration with existing CAD, jail, and analytics systems, offering AAPD the flexibility to expand capabilities over time.

- **Cloud-native architecture:** Scalable and always up to date.
- **Open API ecosystem:** Allows connection to current and future tools.
- **High availability:** Built-in redundancy and continuous uptime.

V. Proven Success and Scalability

Multiple departments, including Toledo (OH), Hometown (IL), and Albuquerque (NM), have successfully adopted Mark43 and seen substantial operational improvements. Mark43's commitment to customer support and continuous feature enhancement ensures that AAPD will have a long-term partner invested in its success.

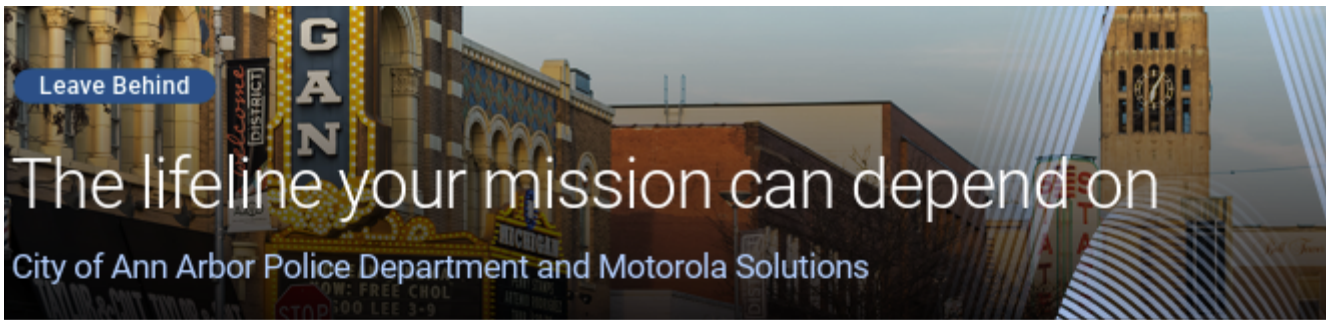
- **Dedicated implementation team:** Ensures smooth deployment.
- **Ongoing training:** Supports user adoption and satisfaction.
- **Community of users:** Shared best practices across peer agencies.

Why Mark43 Wins:

- **User-Centered Design:** Maximizes officer time in the field, not behind a desk.
- **Real-Time Visibility:** Improves supervision, investigations, and workload balancing.
- **Data-Driven Policing:** Helps with transparency initiatives, reporting accuracy, and proactive crime analysis.
- **Cloud-Native Scalability:** Future-proofs the department with automatic updates, high security, and remote access.
- **Proven Deployments:** Success in similar-size cities (Toledo, NM; Hometown, IL, Bethlehem, PA) makes it a low-risk investment.

Conclusion

By implementing Mark43 RMS, the Ann Arbor Police Department would modernize its records operations, enhance officer efficiency, and improve public trust through better data. The solution offers a compelling blend of operational performance, compliance, and scalability. Now is the time for AAPD to lead in Michigan by adopting a system built for the demands of 21st-century policing.



The City of Ann Arbor Police Department (AAPD) is resolute in its mission “to provide protection and service to all”, while maintaining the accountability of its officers. To fulfill your duties, you require technology that can increase transparency, improve evidence management, and enhance operational efficiency.

Motorola Solutions' PremierOne RMS streamlines information flow by enabling effortless communication among dispatchers, first responders and agencies. From the initial call to case closure, PremierOne can be trusted to simplify the capture, management and distribution of public safety data.

Key Differentiators - Why PremierOne RMS is the optimal solution for the future of AAPD

- Fully owned, secure solution
 - AAPD owns the system and all data
 - Permissions based system and data access control
- Ability for customization to be performed by your own team or with assistance from Motorola Solutions, including
 - Dashboards
 - Workflows
 - Integrated crash and citation forms
- Reliable proven on-premise system core
- Interface for LEIN/NCIC queries
 - Information pushes into reports - eliminating user-end redundant data entry
- Hybrid cloud features
- High availability/disaster recovery
- Reliable and continuous software maintenance, support and upgrades
 - Proven deployment and implementation process in Michigan
 - Dedicated U.S. based Customer Success and Support team
- Dedicated local Account Management team
- iOS/Android based application for reports, citation, crash, LEIN data and digital evidence collection
- Subscription based offering
 - Server Endpoint Security for PremierOne Records included
 - Streamlining your agency's ability to benefit from future advances in technology and system functionality
 - Leverage data and reports from existing PremierOne RMS customers (ie. Michigan SRMS)
 - Choice to purchase Motorola Solutions system hardware or make your own purchase as stated in our minimum specifications documents

Additional future enhancements

- Multi-agency search tool (PremierOne & Flex agencies nationwide)
- Ability to maintain historical CLEMIS data by way of a convert on demand tool or a large scale data conversion



PremierOne RMS

We will deliver a mission-critical ecosystem, custom-built by us but fully-owned by you, combining the benefits of a proven on-prem system with the agility of cloud feature enhancements. This stable and robust platform is designed to seamlessly manage the increased volume of incidents and subsequent reporting requirements that come with large city events (such as Michigan football games), as well as critical incidents. It will facilitate proper documentation for enhanced accountability, transparency and case resolution.

PremierOne's interface with Law Enforcement Information Network (LEIN)/National Crime Information Center (NCIC) databases provides access to critical data in real-time. Officers can quickly verify information, identify potential threats, and make informed decisions, enhancing situational awareness and maintaining accountability. This results in more successful investigations and improved analysis, strengthening the safety for responding officers and the communities they serve.

Effective data management

Designed specifically for public safety, PremierOne RMS allows data to be organized and securely distributed with ease.

- Access, query, share, and manage critical data in real-time across your operations, as well as with other agencies and jurisdictions.
- Consolidate your data systems and serve an unlimited number of agencies.
- Control what data is shared, when and where.
- Indices for people, property, vehicles, entities and locations mean data need only be entered once, reducing duplicate entries and ensuring consistency and efficiency.

PremierOne RMS Modules

PremierOne includes more than 40 flexible modules to accurately capture and secure all records data into a single repository for advanced information sharing.

Custom form creation

Our Advanced Configuration Tool (ACT) allows you to customize modules specific to your agency's workflow and processes - without requiring costly third-party programming.

- Modify modules and add new ones
 - Add, remove, modify and hide fields
 - Add business logic
 - Design printed output
- Updates take effect immediately - there's no need to exit or restart the application - nor is any coding required.
- Add, delete and change personnel security rights easily.

We can also deliver custom-built forms, including citation capability and a UD-10 Traffic Crash Report.

PremierOne Records Management

Community Feedback
Daily Activity Report
Equipment
Gas Logs
Neighborhood Watch
Pump Logs
Training
Accident
AFIS Fingerprint
Animal Control
Animal Licensing
Booking
Calls for Service
Citations
Confidential Informant
Emergency Call Index
Field Interviews
Firearm Dealers
Firearm Permits
Gangs

Gang Members
Impounds
Intel
Narcotics
Pawn
Pawn Dealers
Permits and Licensing
Photo Lineup
Property & Evidence
Property & Evidence -
Transactions
Property Inventory Audit
Registrants
Subscriptions
Suspicious Activity
Task & Assignments
Warrants
Case Folders
Case Reports
Juvenile Referrals

Officer Narratives
Officer Report
Witness Statement
Case Management
Civil Papers
Civil Process Folders
Record Service Attempt

Master Index

Entity
Location
People
Property
Vehicle

Compliance

IBR Documents
IBR XML Documents
IBR Submission
UCR Documents
UCR Submission

System Configuration

Agency Info
Auditing
Archive
Duplicate Masters
List Management
Numbering
Orgbuilder
Security Configuration
Purge
User Management
Workflow

Application

Standard Client
Mobile Client
Report Builder
SQL Server REPORTS Services
Advanced Configuration Tool





Motorola Solutions Applications

PremierOne RMS provides complete integration across its suite of CommandCentral public safety applications.

Community engagement and police transparency tools

Our mobile solution enables better community engagement and includes the ability for citizens to anonymously share intelligence, access local crime data and register private camera locations. CityProtect, our public-facing website and mobile application provides a channel to keep citizens informed of local crime data - on your terms.

Field Response Mobile Application - Responder

Our intuitive, flexible tool provides direct access to PremierOne data from an Android or iOS mobile device. Empower your officers with real-time critical information and evidence-gathering capabilities at the scene - for elevated situational awareness and incident response.

- Populate digital forms, field interviews and incident reports with pre-existing Call For Service details, as well as capturing and uploading evidence.
- Scan, query and use the results of a driver's license or vehicle registration to prepopulate fields for a citation.
- Capture and submit citations with electronic signatures and print on-scene, complete with precalculated court dates.

Future considerations: Digital evidence management system

From body camera footage to PSAP recordings, collect, aggregate and organize all your digital content centrally with our cloud-based solution.

- Review case evidence and securely share with personnel, partners and the community.
- Choose from multiple search methods to find key moments faster.
- Assisted transcription and redaction tools improve case management.

Your trusted partner

Motorola Solutions has been the trusted partner of AAPD in radio dispatch solutions for many years, and we believe our offering stands out among vendors, positioning us as an experienced and fully supportive technology partner.

The innate interoperability of our products means you can supplement your workflow with further applications as they're developed, as well as other Motorola Solutions technologies and software, and they will work seamlessly together.

In addition to helping AAPD continue to embrace technological advancements, PremierOne's data management capabilities will allow you to continue to progress Vision Zero, which relies on the accurate collection and analysis of data to elevate road safety in Michigan.

We appreciate the opportunity to provide you with an overview of our PremierOne RMS. We look forward to further opportunities to discuss our solution and answer any questions you may have.



MOTOROLA SOLUTIONS

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Appendix C - References

Axon	Motorola
<p>Arkansas Game & Fish Lt. Glenn Tucker glenn.tucker@agfc.ar.gov 501-690-5790</p> <p>Garden Grove PD Captain Brian Dalton 714-741-5958 briand@ggcity.org</p> <p>Kent PD (WA) Commander Joshua Bava jbava@kentwa.gov 253-856-5834</p> <p>Frederick PD (CO) Sgt. Bob Bedsaul rbedsaul@frederickco.gov 720-382-5704</p> <ul style="list-style-type: none"> • We set up Notifications for Social Services at Frederick. The notifications are driven by offense type, and the emails deliberately didn't contain a lot of info to avoid sending sensitive data. The recipients have to open the report in RMS to see relevant info. The limitation for notifications presently is that the recipients of the notification must have an RMS license. Or we could set up dashboards that would not require a license to view if an individual met your alert criteria. 	<p>Riverside CA Police Cpt. Chris Wagner CWagner@riversideca.gov 951-353-7940 * The City of Riverside (CA) has used the PremierOne RMS system for years. Their Command Staff have created their own modules and reports to track customized items such as Use of Force. They are happy to share their experience of how they provide transparency to their city. They can also share prewritten customization files with new Motorola RMS agencies.</p> <p>Chagrin Valley OH Dir. Nick DiCicco DiCiccoN@cvdipatch.com 440-336-2067</p> <p>Cleveland OH Police Commissioner Larry Jones LJones4@clevelandohio.gov 216-664-3733 * City of Cleveland is going live on the system in November 2025. They chose PremierOne RMS to help the Police Department report data to meet the needs of their city's Consent Decree. The Consent Decree's goal revolves around implementing significant reforms in its policies, practices, and procedures, particularly concerning accountability, use of force, and community relations.</p>

Appendix D – Community Meeting Responses

Axon Response

Motorola Response

How will your system improve police transparency?

<p>With Axon Records’ specialized data collection and flexible data retrieval, Axon gives the Agency the ability to share details from any Police interaction, whether that be Incident Reports, Citizen Contacts, Field Interviews, or Traffic Stops. These datasets can be tailored to meet Agency, City, County, State Legislative, or Federal standards.</p> <p>Axon Records enables built-in, real-time analytics (powered by Microsoft PowerBI), which provides actionable insights, supports strategic decision-making, and enhances transparency through public-facing data visualizations.</p> <p>Within Analytics, Crime analysis, statistical reporting, and GIS crime mapping capabilities streamline operations and empower transparency strategies.</p> <p>Axon also furnishes the Agency with a DataStore (a SQL based database) which allows the agency to connect a 3rd party tool of its choice (such as PowerBI, Tableau, Crystal Reports, etc.) to the DataStore. This enables the agency to publish the data to other sources, such as the Agency’s website or other city-sponsored websites or portals.</p> <p>Tucson PD in Arizona do just this. The PD leverages the Axon Records data directly via Power BI to show stats that are important to their community: Tucson PD Data and Oversight</p>	<p><i>The PremierOne solution enhances public transparency by providing agencies with a dedicated Report Data Warehouse. This data can be used to populate public-facing reports and websites that detail Police Department activities.</i></p> <p><i>Agencies also receive training on how to create and share custom dashboards with the public, allowing them to control the information they wish to share with the community.</i></p> <p><i>Additionally, PremierOne Records maintains a comprehensive audit trail of all system activity, which is accessible to the system administrator and their designees.</i></p> <p><i>The proposed system for the Ann Arbor Police Department will also feature a community-facing interactive crime map, offering a clear view of police activities citywide. A crime tip and information submission portal will be available for community use as well.</i></p> <p><i>The PremierOne solution includes an integrated Evidence Management System and over 40 other modules, centralizing detailed Police Department records within a single system (see below).</i></p> <p><i>Use or disclosure of this proposal is subject to the restrictions on the cover page. Motorola Solutions 4 of</i></p>
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How can your system integrate into the existing community resources to identify and direct people in need of assistance outside of police services?

<p><i>Axon’s cloud infrastructure allows for low lift integration to other systems of the agency’s choosing, whether that be importing data to Axon’s systems or exporting data from Axon’s systems.</i></p> <p><i>Axon also leverages a DataStore that can share data securely without the need of formal integration. We enable a secure connection via 3rd party Business Intelligence Tools (referenced in the first question above) that</i></p>	<p><i>The PremierOne solution includes an address book that allows for the addition of outside contacts and agencies that can be used by dispatchers or officers as referrals to third-party agencies as needed.</i></p> <p><i>In addition, PremierOne Records allows for modifications of the existing Case Report or other forms to include fields related to needs for assistance from outside agencies. Through the use of SSRS services, reports can be</i></p>
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<i>allows the agency to query its own data and publish that data out to other systems via live queries.</i>	<i>emailed to these outside organizations on a daily or weekly schedule per the needs of the agency.</i>
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Can your system be set up to trigger alerts automatically for frequent contacts or for predetermined triggers? For example, if a subject has 5 police contacts in a week or has 2 mental health related calls within 30 days? How does the system notify you of this alert.

<p>Axon can add alerts (flags) on people, places and things. These flags are currently applied manually by those members of the department with the correct rights, roles, and/or permissions.</p> <p>Axon is currently developing automated alerts for use cases such as the one described here, and would welcome feedback from Ann Arbor PD and the community to further enhance this functionality once released (which would likely be while the Configuration Phase of the project is underway, so it would be well ahead of the anticipated go-live date of the project).</p> <p>Email, individual tasks, and in-product alerts in Axon Records.</p>	<p>Yes. The PremierOne solution utilizes Microsoft SQL Server Reporting Services as the reporting engine. SSRS allows the agency to create custom reports for exactly this purpose, to identify trends and issues and notify the appropriate staff when they occur with daily emails.</p> <p>In addition, the agency is also trained in the use and creation of custom dashboards that can be utilized by the agency to identify trends with personnel. This dashboard is browser-based and can be viewed on any device with a connection to the internet.</p> <p>Microsoft SQL Server Reporting Services allow for immense configurability, including the ability to generate a daily email to identify any trends as needed by the agency. In addition, custom dashboards can be created to meet the notification needs of the agency.</p>
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Can you subscribe to a subject to be alerted when new activity occurs?

<p>Yes. Axon provides functionality for “followed profiles”. This functionality alerts the subscribed officer when that profile is entered into a report. Today, that alert was emailed to the subscribed officer. In future functionality release, Axon will be enabling in-product alerts to the subscribed officers.</p>	<p>Yes. PremierOne RMS users can “subscribe” to a folder of interest, such as a case folder or a master folder. RMS can also be configured to automatically create a subscription for the primary officer assigned to a case. When this feature is enabled, the assigned primary officer is automatically notified whenever other users view the case or documents within the case folder.</p>
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Is there a way to associate certain “flags/alerts” to a subject so we know that this subject is a mental health consumer, and we should request they co-respond?
Can notes be added to a subject’s file that may provide information such as guardian or best practices when encountering a subject?

Yes, Axon provides flags on people, vehicles, and locations. These flags are customizable per agency and can be attached to the entity by members of the department with the correct rights, roles, and/or permissions. Yes, notes can be added to the subject's profile that include guardian information.	Yes. PremierOne Records allows for the addition of custom flags and alerts, which can be added to the master index for people, locations, and vehicles within the RMS system. These flags and alerts can be customized by the agency to meet their specific needs, such as identifying individuals with a history of mental health-related incidents.
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Can your system be customized to add additional follow up questions. For example, if we select a flag for a person experiencing homelessness, can the system then add follow-up questions of how long they have been homeless, what resources have they attempted to use?

Axon Records features a robust Form Builder, empowering your department to quickly configure and adapt forms, reports, and workflows. Axon Records also has if/then functionality that allows the department to add additional questions/fields to a report/form if a field is answered a certain way, as well as make the additional question mandatory, if needed. An example of this is below (note: The system can be configured to meet the exact use case described in this question -> this is just an example of the "if/then" functionality). If I answer "other" to this checkbox, a new field appears where I can enter the "other" information:	Yes. PremierOne Records includes the Advanced Configuration Tool, which allows the agency to create new fields and code based on its needs. Motorola Solutions provides full training on this tool and allows the agency to make the required changes without vendor involvement, which allows the agency to create new fields and code based on the agency's needs. Motorola Solutions provides full training on this tool and allows the agency to make the changes required without vendor intervention.
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Since we will still be using a third-party CAD system, how can officers access this data from your platform in the field to be able to research subjects and an incident prior to arriving on scene? How easy is it for an officer in the field to run a subject through our RMS to see all the flags or alerts that might be associated with a subject?

The Call for Service (CFS) functionality in Axon Records is not a standalone module like Case Management or Property. Instead, it's a collection of features that are integrated throughout other modules, providing seamless access to CFS data across the product. CFS data can be accessed from the following locations: <ul style="list-style-type: none"> • Tasks module – The Calls for Service inbox contains a list of all calls made during the last 24 hours: 	Officers will have multiple ways to access this information prior to arriving on scene, from their MDC and/or via a mobile device. Using a mobile device will extend this access to an Officer who does not have an MDC or is away from their cruiser (foot patrol, bike patrol, etc.) PremierOne Records Mobile can be accessed from any Windows device. Responder (mobile application) can be used via iOS or Android. A simple name search can identify any flags about individuals, including a history of mental health concerns or any other custom flags that could be designated by your agency.
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Tasks

My Tasks

Calls For Service

Review Permits

Supervisor Review Tasks

Records Tasks

Agency Tasks

Calls For Service

Call Date: Last 24 Hours

My Role

1-1 of 1 results

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Page 1 of 1

>

CFS ID	Date & Time	Call Type	Primary Location	Primary Officer	Incident Report	Actions
CFS 2025-ACC-09C6BE	09/06/2025 10:55	STOLEN VEH...	8550 East Princess Drive, Scotts...		25101514	...

Search

Incidents

Files

People

Organizations

Vehicles

Locations

Property

Bookings

Permits

Calls For Service

SEARCH BY CFS ID, INCIDENT ID, OR KEYWORD

Q CFS 2025-ACC-09C6BE

SHOW ADVANCED SEARCH

ACTIONS

Filter by

CFS RECEIVED ON DATE

CFS ID

INCIDENT NUMBER

CALL TYPE

PRIMARY OFFICER

1 - 1 of 1

CFS 05452460-2019 - Burglary

Date: 03/10/2025 16:17

Location: 802 East Van Buren Street, Phoenix, AZ, 850...

Incident ID: 25673130

Officers: Sanchez, R (10488)

Matched on

Cfs Id: 2025-acc-09c6be

Other Matches: 911 CFS Received

End of Search Results

- Search module – You can quickly search for a CFS from the Calls for Service search page:

Profiles: The CFS profile offers a comprehensive view of the call and its associated information. Any information that exists within your CAD system can be pulled into Axon Records to be viewed, re-used within a report, and reported upon within Analytics.

When a CFS is linked to an incident, the CFS profile can be opened from the incident profile, and the CFS profile can be opened from the incident profile.

For advanced users with the correct rights, roles, and/or permissions, all CFS data is available in the Records DataStore. The DataStore supports in-depth reporting and querying, making it an invaluable resource for data analysts and other users who seek detailed insights into the organization's CFS data.

*Here is a link to My Axon with a training video that is good after the disclaimers... 4 mins. https://my.axon.com/s/article/Call-for-Service-Overview-Axon-Records?language=en_US

Responder works with PremierOne Records Management System (RMS) to provide a completely electronic reporting experience. CommandCentral Responder expedites data entry, performs records searches, and captures incident details within Case Reports. This solution is designed to increase accuracy, legibility, and expedite form entry. Your officers can resolve more incidents, spend less time on routine documentation, and return to patrol faster.

Individual modules enable officers to add, modify, and view different types of information. Responder provides access to search PremierOne RMS for person and vehicle records. Users can search for records by manually entering the search criteria (e.g. names or license plate numbers) and by scanning driver’s license or vehicle registration barcodes. Search results can be used to populate related people or vehicle sections of the Forms. CommandCentral Responder does this by searching for the CommandCentral Cloud service - searching against a collection of persons and vehicles uploaded by the PremierOne Records system (and continually synchronized from on-premise systems to the Cloud).

Responder also has the ability to enable personnel to search state-specific databases, LEIN, NCIC, or NLETS when submitting person, driver's license, and vehicle information. These searches access a variety of data, such as wanted persons information and DMV records.

State and Federal search results can be used to populate related person or vehicle sections of the Forms. The Field Interview Module enables officers to simply add information to digital forms in CommandCentral Responder on their mobile devices in place of carrying and filling out field interview cards, which streamlines information collection, improves accuracy, and saves time for both officers and records personnel.

Officers will be able to record a person’s identity, place of residence, and other details from informal interviews at the point of contact. The interview details are immediately synchronized and available in Customer’s PremierOne RMS. The ability to document these citizen contacts could assist in identifying additional needs and workflow for follow-up from community assistance groups.

Can your system create “bulletins” to alert officers or recent activity? Pass Down Logs, Briefing Notes

32

Response to R-25-169

There are many ways that Axon Records can be utilized to create bulletins.

- Bulletin Forms can be configured for use (i.e. a shift commander can create a Pass Down Log for the next commander coming on).
- AAPD can utilize Axon's banner for agency-wide bulletins, which can be configured hourly, daily, or as often as the agency requires, by members of the department with the correct rights, roles, and/or permissions.

My Tasks

WELCOME TO THE AXON DEMO **AXON POLICY CHAT**

To Do **Report Tasks** **Case Tasks** **Recently Submitted**

Admin

- Analytics
- Announcement Banner Update**
- Audit Log Tool
- Command Hierarchy & Teams
- Dev Settings
- Document Snapshots
- EIS Management
- Expungements
- Flags Configuration
- Form Builder (Early Access)
- Form Builder (Legacy)

Records

Update Banner

BANNER HEADER *

WELCOME TO THE AXON DEMO

New Banner Header

ACTION BUTTON TEXT

Axon Policy Chat

New Banner Action Button Text

ACTION BUTTON URL

<https://drs.evidence.com/axon/dashboard/policy-chat>

New Banner Action Button URL

Yes. PremierOne RMS users can “subscribe” to a folder of interest, such as a case folder or a master folder. RMS can also be configured to automatically create a subscription for the primary officer assigned to a case. When this feature is enabled, the assigned primary officer is automatically notified whenever other users view the case or documents within the case folder.

Are we able to set filters and layers on data so we have a full perspective of activity?

Yes, Axon is able to accept whatever layers the agency wishes to pass in in the Geo file, or have it configured through Axon's Geocoder.	Yes. Data within PremierOne RMS can be extensively filtered and sorted based on various criteria. Through its native capabilities, a user can run various reports that allow data to be filtered on parameters such as time, location, personnel, case status, and incident type.
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How easy is it to export data to a community partner such as our City social work team or county mental health?

<p>Axon provides many ways to export data.</p> <ul style="list-style-type: none">• Axon can configure data export via an interface to a 3rd party system.• The agency can build a dashboard within Analytics to share via email.• The agency can configure live queries via its preferred BI tool (such as Tableau, SSRS, Crystal Reports, etc.) connected to the Axon DataStore. This data can then be published anywhere the agency wishes.• The agency can also utilize Axon's native Evidence Share capabilities via Case Sharing (this does require a case to be created).	<p>Exporting data to community partners is very simple and intuitive. PremierOne includes an RDW (Reporting Data Warehouse) designed for this task. The RDW serves as a secondary, read-only, near-real-time replica of the production database. Users can use Microsoft SQL Server Reporting Services (SSRS) with data in the RDW to generate customer-specific reports. At the discretion of the RMS system administrator, these reports can be scheduled and delivered to individual emails or email groups.</p>
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How can your system help with real time data sharing for people in crisis?

<p>Axon views this requirement as more of a CAD related function than a Records related function, as the CAD system functions as the "here and now" system and the RMS functions as the system for documentation once a call is over. The RMS can also be used for pre-deployment for research ahead of responding to a call.</p>	<p>PremierOne solution features a dedicated report data warehouse that can export data to any third-party systems the agency needs. For example, this data export could be sent to a third-party solution that helps identify people in crisis. The PremierOne solution includes a dedicated report data warehouse that can be used to export data to any third-party systems the agency desires. For example, this export could be sent to a third-party solution that helps identify people in crisis.</p>
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To import historical data, can limited data such as date/time, geo info and criminal offense be imported versus a full data import, so we still have data to compare to for trend analysis and historical analysis?

Yes, this is a possibility. This would simply be a discussion with the Axon Professional Services team during the Requirements Phase of the project.	Yes. There are several options that Motorola's dedicated Data Conversion team can provide the City for data migration/import. These range from complete record data conversion to Convert-on-Demand (CoD), to performing a query on an external database. Motorola would work closely with you to understand what data is needed and the best way to make it available for trend and historical analysis.
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If AI assistance is used, is there a way to identify what parts/info is generated by AI versus manual entry?

This is not currently a feature of Axon's AI functionality, but this is on Axon's roadmap for development. Once released, if the agency is using any AI features from Axon, the feature will be available for the agency to turn on at no charge.	Yes. Features using AI assistance within PremierOne RMS are scheduled to be available later this year. The use of the AI features is completely optional. In one case, with Motorola's "AIAssist", it will provide assistance with proofreading and polishing narratives, but the user will still be responsible for the final content. A disclosure is given on all narratives that utilize AI. Users must sign off digitally that they have reviewed and confirmed the content of the narrative. Any exported or printed copies also include legal disclosure.
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If we in 5, 10, 15 years decide to switch RMS software, how do we get access to all the data created in your system? What format do you store our data in?

Firstly, the data remains the property of the agency at all times; Axon never lays claim to any of the agency's data. Second, we will provide the data in a SQL DataStore for agency extraction. This includes structured fields along with source data in a queryable JSON format.	PremierOne stores its data using Microsoft SQL Server as the database platform. In addition, Ann Arbor will always be the true data owner and be able to access all of its data.
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Appendix E – RMS Functions List Responses

Response (Y-Available; P-Partial with Explanation; N-Not Available; F-Future Release No Charge; C-Customization Available at Cost)	Priority	Athena Response	Axon Response	Mark 43 Response	Motorola Response				
						Athena Comments	Axon Comments	Mark 43 Comments	Motorola Comments
Council Priorities									
Full data ownership, access, and control retained by the City.	1	Y	Y	Y	Y	All data is owned by the agency, and they will have full access	Axon, per the Master Services and Purchasing Agreement (MSPA), retains no rights to your data. This includes any/all data as a part of Records and/or Standards. If your agreement is terminated, Axon provides reasonable means to transfer your data from Evidence.com to a new location.	Your data is just that, your data. M43 does not own any rights to your data. You own your data, control your data, and retain your data.	
A secure environment using appropriate encryption and security mechanisms	1	Y	Y	Y	Y		All our security protocols, SOC reports, FedRAMP certifications, CJIS certifications, etc. can be found at trust.axon.com	The M43 platform meets, and exceeds, all standards for security as described by the DOJ. (SOC 2, SOC3, FIPS 140-2 with encryption to, from and at rest etc.)	Please see additional information for CJIS compliance and application security below.

Prohibiting vendor access through administrative backdoors.	1	Y	Y	Y	Y		Axon cannot access your Production level data unless you give express consent to us to do so.	While access is needed by M43 support, your agency has complete control to allow or disable access by any member at any time. In addition, all access and activity are logged. M43 internal audits are also regularly conducted to ensure only those members that require access have that access.	Ann Arbor would maintain control of the system/data, including the ability to authorize and provide system access. Most customers authorize access for support and/or system monitoring
Allowing real-time data analysis, flexible reporting and local control of data collection fields.	1	Y	Y	Y	Y	All data is saved in real time, and all reports access the live data.		M43 provides “canned” reports, you have complete access to the data elements to create or modify your own analytical reports.	PremierOne Records' Advanced Configuration Tool (ACT) enables field customization, altering output formats, and precisely determining user/role information access. PremierOne Records also includes a library of standard reports and allows Ann Arbor to create custom reports and dashboards using Microsoft SQL Server Reporting Services (SSRS).
The ability to integrate with current and future public safety models, including unarmed response, behavioral health intervention and community reintegration tracking.	1	Y	Y	Y	Y		Axon’s cloud infrastructure allows for low lift integration to other systems of the agency’s choice, whether that be importing data to Axon’s systems or exporting data from Axon’s systems.	M43 has a published open API that allows for quick and seamless integrations with a vast number of 3rd party platforms, allowing for the growth and expansion of the Ann Arbor Police efforts.	PremierOne provides the flexibility to meet these future needs, including Ann Arbor's use of ACT or collaborative interface development.

Master Indices									
									Motorola Solutions PremierOne Records includes Multi-Agency Search which could allow for records sharing across Motorola RMS agencies nationwide including the Michigan SRMS system.
Master Name Index	1	Y	Y	Y	Y				
Master Vehicle Index	1	Y	Y	Y	Y				
Master Property/Evidence Index	1	Y	Y	Y	Y				
Master Address/Location Index	1	Y	Y	Y	Y				
>Ability to add common places	2	Y	Y	Y	Y				
> Ability to add premise flags (with validation check required every year)	2	Y	Y	Y	N				This is typically a feature in CAD, not Records. We include this in PremierOne CAD.
									Motorola Solutions PremierOne Records includes Multi-Agency Search which could allow for records sharing across Motorola RMS agencies nationwide including the Michigan SRMS system.
Master Organization Index	1	Y	Y	Y	Y				
Query all above indexes to find all associated records	1	Y	Y	Y	Y				
Allow administrative control to amend and update records	1	Y	Y	Y	Y				
CAD Interface									
Allow intake of Metro Dispatch CAD data into RMS	1	Y	Y	Y	Y				Motorola Solutions can provide an interface to meet this requirement.
Import dispatch notes, Call for Service Data	1	Y	Y	Y	Y				

Daily log showing all calls received for the prior 24 hours from prior printing of the daily log	2	Y	Y	P	Y			Searching can be conducted with the Mark43 RMS application, however, utilization of Mark43 can maximize the agency's ability to run CAD reports.	PremierOne Records is compliant using Microsoft SQL Server Reporting Services.
Daily log showing all calls received for a specified date and time period	2	Y	Y	P	Y				
Activity analysis by specified geographical area and time period	2	Y	Y	Y	Y				
CFS summary by specified geographical area and time period	2	Y	Y	P	Y			Searching can be conducted with the Mark43 RMS application; however, utilization of the Mark43 CAD can maximize the agency's ability to run CAD reports.	
Activity analysis by day of week	1	Y	Y	P	Y				
Activity analysis by hour of day	1	Y	Y	P	Y				
Activity analysis by day and hour	1	Y	Y	P	Y				
Response time analysis by specified geographical area and time period (e.g., receipt of call, dispatch time, enroute and on-scene time, and time call cleared)	2	Y	P	N	Y		Can be configured with a dashboard in Analytics.		
Response time analysis by call type	2	Y	P	N	Y				
Time consumed by call type by hour of day	2	Y	P	N	Y				
Workload activity by resource assigned	2	Y	P	N	Y				
Workload activity by group assigned	2	?	P	N	Y	Not sure what you mean by this. Need further information to answer			

Time consumed by specified geographical area and by time period	2	Y	P	N	Y				
Calls that should result in the creation of an incident report	2	Y	Y	Y	Y				
Time consumed by day of the week and hour of the day	2	Y	P	N	Y	Yes, but you need CAD to do this	Can be configured with a dashboard in Analytics.		
Ability to run reports & conduct analytics on all data	1	Y	Y	P	Y			Searching can be conducted with the Mark43 RMS application; however, utilization of the Mark43 CAD can maximize the agency's ability to run CAD reports.	
Incident Reporting									
Full and redacted versions of incident reports	1	Y	Y	Y	Y				PremierOne Records includes redaction templates that can be created for any document within the system.
Total incident reports based on period of time, area or beat, and incident type *Dashboard	1	Y	Y	Y	Y				
Location code (e.g., geocode)	1	Y	Y	Y	Y				
Assign patrol area, neighborhood geo code, ward to every incident	1	Y	Y	Y	Y				
Initial call type	1	Y	Y	Y	Y				
Offense type	1	Y	Y	Y	Y				
Summary of incidents by responding officer	1	Y	Y	Y	Y				
Initial report review process and return to officer	1		Y	Y	Y				
Allow supplemental reporting to initial report	1	Y	Y	Y	Y				
Reports locked (cannot be edited) once reviewed	1	Y	Y	Y	Y				

Public facing report intake module	1	Y	F	N	Y	With our Community Reporting or Community Connect module	Axon is in development for this feature, and it will be included with the subscription cost once released.		Motorola Solutions can provide an interface to Coplogic or similar vendor that provides that service.
Michigan MICR compliant	1	Y	Y	Y	Y				
NIBRS Compliant (including exceptional clearances)	1	Y	Y	Y	Y				
Allow for additional of local offense types	1	Y	Y	Y	Y				
Allow linking related reports	1	Y	Y	Y	Y				
Use of Force Reporting associated to persons	1	Y	Y	Y	Y				
Ability to Unfound Reports (removing information from stats and master name records)	1	Y	Y	Y	Y				
Validate all addresses for incident, arrest and on person forms	1	Y	Y	Y	Y				
Ability to add additional tracking criteria specific for agency on incident, offense, person forms	1	Y	Y	Y	Y				
Ability to add attachments to the report (pictures, etc...)	1	Y	Y	Y	Y				
Ability to run reports & conduct analytics on all data	1	Y	Y	Y	Y				
Ability to import data from LEIN	1	C	Y	Y	Y	May or may not include a cost; Custom integration so we'll need further info on specifics to be accomplished and the LEIN database team needs to be willing to help integrate but yes this should be possible			
Copy and paste into narrative from MS Word	2	Y	Y	Y	Y				
Investigative Case Management									

									PremierOne Records Case Management provides for a view of the supervisors' staff availability for assignment. In addition, Intelligent Data Discovery (IDD) can be used by the agency to create custom dashboards to meet their needs. Full training is provided with my Motorola Solutions for custom dashboards using IDD.
Cases not assigned for investigation or follow-up *Dashboard and manage	1	Y	Y	Y	Y		This can be configured in a dashboard.		
Case summary *Dashboard and manage	1	Y	Y	Y	Y				
Case aging report (list of cases by age range, days, weeks, month, etc.) *Dashboard and manage	1	Y	Y	Y	Y				
Assigned cases (open cases by investigator and current status) *Dashboard and manage	1	Y	Y	Y	Y				
Activity follow-up	1	Y	Y	Y	Y				
Notifications (e.g., overdue, case assignment, and task assignment)	1	Y	F	Y	Y		This is being developed by Axon and will be included in the subscription cost.		
Pending activity (e.g., by investigator, case, and division)	1	Y	Y	Y	Y				
Case disposition (both law enforcement dispositions and court dispositions), custom library of codes	1	Y	Y	Y	Y				
Case Status, ability to see by officer who has cases and what status is.	1	Y	Y	Y	Y				

Prosecutor charging documents/Application for Criminal Complaint	1	Y	Y	Y	Y				Motorola Solutions has provided many prosecutor interfaces, once the requirements are provided, we can provide a level of effort for the interface.
Narrative – Rich text in a full-page mode	1	Y	Y	Y	Y				
Support third-party dictation integration	2	C	N	Y	Y		Axon leverages its own, built in dictation function, utilizing the microphone on the user's device. We do not allow for integrating 3rd party software for this feature.		
An area for Public and Private narratives	1	Y	Y	Y	Y				
The ability for the system to automatically send the victim notifications of updates on the case and notifications to detectives regarding case assignments or task status for a case	1	C	P	N	Y	Via our Community Connect Module; possibly an additional cost	Axon provides automatic notifications to detectives but does not yet have the capability for victim notifications.		Motorola Solutions can provide an interface once the requirements are available.
Case Assignment, must support officer in charge (OIC) and assist investigator assignment	1	Y	P	Y	Y		This is being developed by Axon and will be included in the subscription cost. Case assignment currently is OIC only. Other officers/detectives can currently work on and contribute to the case but are not currently "assigned".		
Case monitoring, must allow for supervisors to see status/progress notes from investigator	1	Y	Y	Y	Y				
Capture case disposition status	1	Y	Y	Y	Y				
Integrated notification to OIC, when changes are made to case.	1	Y	F	Y	Y		Axon is developing this feature, and it will be made available within the subscription costs.		

Ability to run reports & conduct analytics on all data	1	Y	Y	Y	Y				
Digital Lead sheet that documents detective's actions on a case	1	Y	Y	Y	Y				PremierOne Records captures this information in the Case Folder.
Warrants			Y						
Property and Evidence Management									
Integrated with Incident Reporting and Master Property Index	1	Y	Y	Y	Y				
Collection and acceptance of new items of property	1	Y	Y	Y	Y				
Classification of property	1	Y	Y	Y	Y				
MICR Property classes	1	Y	Y	Y	Y				
Barcoded/QR integration for property tracking	1	Y	Y	Y	Y				
Chain of Custody	1	Y	Y	Y	Y				
Integrated retention period notifications and dashboard	1	Y	Y	Y	Y				
Property summary report	1	Y	Y	Y	Y				
Property item detail	1	Y	Y	Y	Y				
Released property report	1	Y	Y	Y	Y				
Property inventory report	1	Y	Y	Y	Y				
Property disposition reports	1	Y	Y	Y	Y				
Form letter to inform the property owner of the pending disposition of property with instructions for filing a claim	1	Y	Y	Y	Y				PremierOne Records is compliant through the use of Microsoft SQL Server Reporting Services.
Vehicle impound forfeiture report	1	Y	Y	P	Y			Currently we can support field impounds. Additional clarification needed around forfeiture workflows.	
Case closed evidence report	1	Y	Y	Y	Y				
Evidence location summary report	1	Y	Y	Y	Y				
Audit reports	1	Y	Y	Y	Y				

ATF gun trace form	1	Y	Y	P	Y			This interface has 2 components, NESS and ATF. The NESS component is available, while the ATF component is in development. Discuss further with agency.	Gun Queries are available via the NCIC interface.
Ingest all existing property from CLEMIS	1	Y	Y	Y	Y	We have integration with CLEMIS but obviously this depends on the other vendor and our access to the data			Motorola Solutions needs to see a sample of the data and the number of records per document type to understand the level of effort needed for data conversion.
Ability to run reports & conduct analytics on all data	1	Y	Y	Y	Y				
Digital signature pads for transfer or property	1	Y	Y	Y	Y			But we recommend utilization of mark43 mobile phone application.	
Internal property requests system. (Detective wants evidence for court could send request to property)	1	Y	Y	Y	Y				
Warning/notifications for transfers still outstanding	1	Y	F	Y	Y		Axon is developing this feature, and it will be made available within the subscription costs.		
Retention warning/notifications for misdemeanor/felony evidence	1	Y	F	Y	Y		Axon is developing this feature, and it will be made available within the subscription costs.		
Field Contacts									
Documentation of field contacts linked to master indices	1	Y	Y	Y	Y				
Mobile access via MDC	1	Y	Y	Y	Y				
Ability to run reports & conduct analytics on all data	1	Y	Y	Y	Y				
Officer Activity Logs									

									PremierOne Records allows for customizations by the agency through the use of the Advanced Configuration Tool. This is a form modification tool that we train our customers to use and allows them to make customizations without Motorola Solutions interventions. This is a unique feature of PremierOne Records. We are not un hiding unused fields, we allow for unique customizations based on the agency's needs.
Customized daily activity logs	1	Y	Y	N	Y			But if the Mark43 CAD could be utilized to produce these types of reports.	
integrated with CAD/Incident Reporting data	1	Y	Y	N	Y				
Custom pre-shift checklists	1	Y	Y	N	Y				
Customized activity log types	1	Y	Y	N	Y	*yes, but need info on what "customized" means		But if the Mark43 CAD could be utilized to produce these types of reports.	
Increased customization for traffic stops and subject contact records	1	Y	Y	Y	Y				
Traffic stop records must include	1	Y		Y	Y				
>Reason for Stop (Custom Options)	1	Y	Y	Y	Y				
>Perceived Race of Driver	1	Y	Y	Y	Y				
>Search (Custom Options)	1	Y	Y	Y	Y				
Outcome (Custom Options)	1	Y	Y	Y	Y				
Activity entries must have cumulative counting functions	1	Y	Y	Y	Y				
Supervisor reports by officer, squad, date, time	1	Y	Y	Y	Y				

Ability to run reports & conduct analytics on all data	1	Y	Y	Y	Y				
Crash Reporting									
State crash report (Michigan UD-10)	1	Y	F	N	Y		Axon is developing this feature, and it will be made available within the subscription costs.	Can ingest from 3rd party crash platform	
Integration into Michigan Crash reporting	1	Y	Y	N	Y				
Local crash report (Michigan UD-10 but not sent to state and mark as such)	1	Y	F	N	Y		Axon is developing this feature, and it will be made available within the subscription costs.		
Crashes by location	1	Y	Y	N	Y				
Crashes by time of day and day of week	1	Y	Y	N	Y				
Crashes by violation	1	Y	Y	N	Y				
Crashes by severity	1	Y	Y	N	Y				
Crashes by driver demographic	1	Y	Y	N	Y				
Statistical summary by intersection	1	Y	Y	N	Y				
Statistics by area (e.g., beat, precinct), day, and time	1	Y	Y	N	Y				
Ability to run reports & conduct analytics on all data	1	Y	Y	N	Y				
Ability to import data from LEIN	1	Y	Y	N	Y				PremierOne will include a query of LEIN / NCIC, if data needs to be downloaded, we need to understand what data needs to be downloaded before we can determine the level of effort.
Citation		Y							
Printed copy of e-citation (Michigan UD-8)	1	Y	F	F	Y		Axon is developing this feature, and it will be made available within the subscription costs.	Native e-cites are being developed currently	
Michigan offense codes	1	Y	Y	F	Y				
Local offense codes	1	Y	Y	F	Y				

Citation and warnings summary based on varying search criteria	1	Y	Y	F	Y				
Citation by location	1	Y	Y	F	Y				
Citations and warnings by demographic data	1	Y	Y	F	Y				
Citation audit (e.g., missing/voided numbers)	1	Y	Y	F	Y				
Citations and warnings	1	Y	Y	F	Y				
Ability to run reports & conduct analytics on all data	1	Y	Y	F	Y				
Ability to import data from LEIN	1	C	Y	F	Y	May or may not include a cost; Custom integration so we'll need further info on specifics to be accomplished and the LEIN database team needs to be willing to help integrate but yes this should be possible			PremierOne will include a query of LEIN / NCIC, if data needs to be downloaded, we need to understand what data needs to be downloaded before we can determine the level of effort.
Vehicle Impounds									
Allow for impound report generation with localized call/reason types	1	Y	Y	Y	Y				
Approval and export process	1	Y	Y	Y	Y				
LEIN Compliant	1	C	Y	Y	Y	May or may not include a cost; Custom integration so we'll need further info on specifics to be accomplished and the LEIN database team needs to be willing to help integrate but yes this should be possible			PremierOne will include a query of LEIN / NCIC, if you are requesting entry into the LEIN system, Motorola Solution needs to understand what needs to be entered so we can provide a level of effort for that requirement.
Ability to run reports & conduct analytics on all data	1	Y	Y	Y	Y				
Arrests									
Daily arrests, by day and time, and date range	1	Y	Y	Y	Y				
Arrest report and/or affidavit	1	Y	Y	Y	Y				

Arrests by location	1	Y	Y	Y	Y				
Arrest log	1	Y	Y	Y	Y				
Subject's arrest history	1	Y	Y	Y	Y				
Generation of Arrest Number	1	Y	Y	Y	Y				
Ability to run reports & conduct analytics on all data	1	Y	Y	Y	Y				
Booking									
Booking form	1	Y	Y	Y	Y				
Booking summary, based on varying search criteria	1	Y	Y	Y	Y				PremierOne Records is compliant through the use of Microsoft SQL Server Reporting Services.
Daily court list by court and time	1	Y	Y	Y	Y				
Property received receipt	1	Y	Y	Y	Y				
Property released receipt	1	Y	Y	Y	Y				PremierOne Records is compliant through the use of Microsoft SQL Server Reporting Services.
Mugshot System	1	Y	Y	Y	Y				
Integration into MI LiveScan	1	Y	Y	Y	Y				PremierOne Records has been previously interfaced with all the major LiveScan vendors currently in operation today.
Juveniles									
Juvenile custody (need field for juvenile "locked" tracking for annual reporting)	1	Y	Y	Y	Y				
Juvenile contact report	1	Y	Y	Y	Y				
Name listing for juveniles separate from adults, based on varying search criteria	1	Y	Y	Y	Y				
Integration of Michigan JC-01 form	1	C	Y	Y	Y				
Ability to run reports & conduct analytics on all data	1		Y	Y	Y				
Personnel									

Personnel summary, based on varying search criteria	2	Y	Y	Y	Y				PremierOne Records is compliant through the use of Microsoft SQL Server Reporting Services.
Personnel detail	2	Y	Y	Y	Y				
Duty roster	2	Y	Y	N	N				Duty rosters are normally a CAD function.
Training and certification scheduling	2	Y	Y	N	Y				
Pending certification and skill expiration	2	Y	Y	N	Y				
Issued equipment based on varying search criteria	2	Y	Y	N	Y				
Health maintenance requirements for duty status	2	Y	Y	N	Y				
Paid detail or detail scheduling	2	Y	Y	N	N				Scheduling is normally a CAD function.
Commendation and awards tracking	2	Y	Y	N	Y				
Early Intervention	2	Y	Y	N	Y				
Field Training Program									
Training records and checklists	2	N	Y	N	Y				PremierOne Records meets this requirement through the use of our Advanced Configuration Tool.
San-Jose Model DOR Reporting	2	N	Y	N	Y				
Weekly Supervisor Reports	2	N	Y	N	Y				
Performance Charts/Summaries	2	N	Y	N	Y				
Approval Process: Recruit, Trainer, Supervisor	2	N	Y	N	Y				
Equipment and Asset Management (Quartermaster)									
Record the receipt of equipment	2	Y	F	N	Y		Axon is developing this feature, and it will be made available within the subscription costs.		

Record the source of the equipment, including the source of funding used to procure equipment (e.g. grant)	2		F	N	Y				
Issue equipment to an organizational element or individual	2	Y	F	N	Y				
Track equipment check-in or checkout	2	Y	F	N	Y				
Inventory Balance and low stock notifications	2	Y	F	N	Y				
Barcode/QR code tracking	2	Y	F	N	Y				
Allow officer equipment replacement requests	2	Y	F	N	Y				
Audit/Inspection reports for issued and well as stocked equipment	2	Y	F	N	Y				
Fleet Management					Y	We can create a custom fleet management/tracking module within RMS for you; just need more detail on what all you want beyond what is listed here and the ideal timeframe for delivery			
Issuance of fleet assets	2	C	F	N	Y		Axon is developing this feature, and it will be made available within the subscription costs.		
Service and maintenance schedules and history	2	C	F	N	Y				
Crashes involving fleet vehicles	2	C	F	N	Y				
Vehicle inspections	2	C	F	N	Y				
Parts inventory and warranties	2	C	F	N	Y				
Fuel and oil inventory and usage	2	C	F	N	Y				
Vehicle disposal	2	C	F	N	Y				
Fleet inventory	2	C	F	N	Y				
Maintenance schedule	2	C	F	N	Y				
Fleet repair log	2	C	F	N	Y				
Fleet crash log	2	C	F	N	Y				

Fluid consumption/cost	2	C	F	N	Y				
Vehicle repair cost	2	C	F	N	Y				
Fleet equipment list	2	C	F	N	Y				
Analytical Support									
The RMS should contain the ability to conduct crime distribution analysis based on a number of criteria, including:	1			Y	Y				PremierOne Records is compliant through the use of Microsoft SQL Server Reporting Services.
>By address, area/beat, geo/neighborhood codes, City Council wards or reporting district (i.e., ZIP codes)	1	Y	Y	Y	Y				
>By time, date, and day of week	1	Y	Y	Y	Y				
>Frequency of occurrence	1	Y	Y	Y	Y				
>Citation	1	Y	Y	Y	Y				
>Case/Incident report number	1	Y	Y	Y	Y				
> Offense	1	Y	Y	Y	Y				
> Bias	1	Y	Y	Y	Y				
>Field interview data	1	Y	Y	Y	Y				
>Search warrant data	1	Y	Y	Y	Y				
>Vehicle information	1	Y	Y	Y	Y				
>Type of offense (e.g., residential, auto, or business)	1	Y	Y	Y	Y				
The RMS should support the ability to aggregate data on the various indicators, such as:	1	Y	Y	Y	Y				
>Current period vs. previous period	1	Y	Y	Y	Y				
>Current period vs. historical average	1	Y	Y	Y	Y				
>Percentage of total crimes for period by: Reporting districts areas/beats/zones/teams/shifts/area/beat, geo/neighborhood codes, City Council wards	1	Y	Y	Y	Y				
>Percentage change from prior periods (i.e., trend)	1	Y	Y	Y	Y				
Crime distribution analysis reports using the criteria listed above	1	Y	Y	Y	Y				

Victim, offender, and arrestee demographics	1	Y	Y	Y	Y				
Methods of operation	1	Y	Y	Y	Y				
Property	1	Y	Y	Y	Y				
Allow for data export in multiple formats. i.e. : PDF, CSV, Excel	1	Y	Y	Y	Y				
Ability to run Queries, Ad Hoc reports & conduct analytics on all data	1	Y	Y	Y	Y				
Crime Mapping capabilities	1	Y	Y	Y	Y				
Ability to create crime dashboards for different divisions of department	1	Y	Y	Y	Y				
RMS Reports									
Incident reports	1	Y	Y	Y	Y				
Crash reports	1	Y	Y	N	Y			Would be an integrated 3rd party interface.	
Property/evidence reports	1	Y	Y	Y	Y				
Citation reports	1	Y	Y	N	Y			Would be an integrated 3rd party interface. Future state, mark43 is working on a native e-citations application.	
Field interview reports	1	Y	Y	Y	Y				
Impound reports	1	Y	Y	Y	Y				
Uniform Crime Reporting (UCR)/National Incident-Based Reporting System (NIBRS) reports	1	Y	Y	Y	Y				
Case management reports	1	Y	Y	Y	Y				
Billing reports	1	Y	Y	N	Y				
Ability to add narrative templates by offense or incident type	1	Y	Y	Y	Y				
Summary reports for warrants, citations, CFS, accidents, and employees	1	Y	Y	Y	Y				
Aggregate reporting allows us to access various modules through one centralized locale	1	Y	Y	Y	Y				

Printing integration, "Draft" watermarks, public redacted versions	1	Y	Y	Y	Y				
All reports are searchable by date, officer, time of day, week, month	1	Y	Y	Y	Y				
Create custom ad-hoc reports defined by date, time, week, month, geographic area, offense type, property type, etc...	1	Y	Y	Y	Y				
All fields searchable	1	Y	Y	Y	Y				
Ability to run reports & conduct analytics on all data	1	Y	Y	Y	Y				
Ability to import data from LEIN	1	C	Y	Y	Y	May or may not include a cost; Custom integration so we'll need further info on specifics to be accomplished and the LEIN database team needs to be willing to help integrate but yes this should be possible			Motorola Solutions needs to understand what you want to import from LEIN to determine the level of effort needed to meet the requirement.
Administrative Controls									
RMS table maintenance	1	Y	Y	Y	Y				
RMS configurations (e.g., parameters, defaults)	1	Y	Y	Y	Y				
Security (e.g., user role, jurisdiction)	1	Y	Y	Y	Y				
Geofile maintenance	1	Y	Y	Y	Y				
Data management (e.g., data dictionary, archive, and purge)	1	Y	Y	Y	Y				
Record expungement, sealing, purging	1	Y	Y	Y	Y				
Single Sign on	1	Y	Y	Y	Y				
Audit trails for all activities	1	Y	Y	Y	Y				
Alarm Services									
Alarm Registrations	2	Y	N	N	Y				
False alarm tracking and billing	2	Y	N	N	Y				Motorola Solutions can interface with all the major vendors that provide this service.

Fee tracking and invoicing	2	Y	N	N	Y				
Payment processing	2	Y	N	N	Y				
Ability to run reports & conduct analytics on all data	2	Y	N	N	Y				
Permits and Licenses					Y				PremierOne Records includes permits and licensing module.
Internal Affairs									
									PremierOne Records is compliant via the use of the Advanced Configuration Tool that allows for the agencies' creation of new modules to meet their agency's needs. Motorola Solutions provides full training on ACT so the solution can be expanded by the agency without vendor cost or input.
Internal Use of Force Reports	2	Y	Y	Y	Y				
FBI National Use of Force Reporting System	2	Y	Y	Y	Y				
Firearm discharges	2	Y	Y	Y	Y				
Less-lethal incidents	2	Y	Y	Y	Y				
Monthly and yearly comparisons	2	Y	Y	Y	Y				
Vehicle pursuits	2	Y	Y	Y	Y				
Allegation-based discipline	2	Y	Y	Y	Y				
Allegations	2	Y	Y	Y	Y				
Demographics	2	Y	Y	Y	Y				
Disciplinary actions taken	2	Y	Y	Y	Y				
CALEA reporting	2	C	Y	Y	Y	yes, via our IAPro module; additional cost; CIMRS built in as well			
Secure IA investigation suite	2	Y	Y	N	Y				
Ability to run reports & conduct analytics on all data	2	Y	Y	Y	Y				
Integration with previous system									

Mass ingests of previous records from VisionAir	1	C	Y	Y	Y				Motorola Solutions can provide a level of effort for data conversion once we have sample data and the number of documents for each document type to be converted.
Mass ingests of previous records from CLEMIS	1	C	Y	Y	Y				
Customer Support	1	Y	Y	Y	Y				
Court									
*Tickets	1	Y	Y	N	Y				
Other									
OCR (Optical Character recognition) forms - Ability to scan in forms and consume data (Trespass, Authorized Agent, etc...)	1	C	Y	Y	Y	Assuming you are speaking to document conversion. We can take any paper document and scan those paper documents converting them to a digital copy inside your tool			PremierOne Records is compliant via the use of the Advanced Configuration Tool that allows for the agencies' creation of new modules to meet their agency's needs. Motorola Solutions provides full training on ACT so the solution can be expanded by the agency without vendor cost or input. PremierOne Records does not allow for scanning of forms, but they can be created and consume data after creation.
Crime Bulletin management (creation & storage)	2	?	Y	Y	Y	Not sure what this is so we need more info on what it is and if we can provide a solution to meet the requirements			

Connection to Michigan sex offender data	1	C	Y	N	Y	Need further details on what you want to do with the sex offender data, but we can potentially integrate to a MI sex offender database and pull that info in for RMS/mapping purposes. It is a custom reporting project and would require a cost			Motorola Solutions can provide a query interface if desired.
Connection to Michigan corrections data (prisoners, parolees & probationers)	1	C	Y	N	Y	We can possibly integrate to whatever system you are currently using for inmate data and import into our tool, but we'd need further clarification on exactly how you want the interface to work and agreement from existing vendor to help integrate			
Pawn information	1	C	Y	N	Y	If you have a central repository where all pawn information is stored, we can look to integrate into this database in an effort to pull in whatever information from the database you want housed inside your RMS			