

**GENERAL SERVICES AGREEMENT
BETWEEN THRONE LABS, INC
AND THE CITY OF ANN ARBOR FOR DELIVERY,
INSTALLATION AND MAINTENANCE OF SEMI-PORTABLE BATHROOMS**

This agreement ("Agreement") is between the CITY OF ANN ARBOR, a Michigan municipal corporation, 301 E. Huron St. Ann Arbor, Michigan 48104 ("City"), and THRONE LABS, INC, a Delaware Corporation, Corporation Trust Center 1209 Orange Street, Wilmington, Delaware 19801 ("Contractor"). City and Contractor agree as follows:

1. DEFINITIONS

Administering Service Area means **Community Services**.

Contract Administrator means Debra Williams, acting personally or through any assistants authorized by the Administrator/Manager of the Administering Service Area/Unit.

Deliverables means all documents, plans, specifications, reports, recommendations, and other materials developed for and delivered to City by Contractor under this Agreement.

Effective Date means the date this Agreement is signed by the last party to sign it.

Services means the delivery, installation and maintenance of eight (8) semi-portable bathrooms within the City of Ann Arbor as further described in Exhibit A.

2. DURATION

The obligations of this Agreement shall apply beginning on the Effective Date of this Agreement and a one-year term for operation of a minimum of eight (8) bathroom Units shall remain in effect from July 1, 2025 until June 30, 2026. The Agreement shall renew automatically for four additional one-year terms, pending the City's annual approval and appropriation of funding through the City's budget process.

3. SERVICES

- A. Contractor shall perform all Services in compliance with this Agreement. The City retains the right to make changes to the quantities of Services within the general scope of the Agreement at any time by a written order. If the changes add to or deduct from the extent of the Services, the compensation shall be adjusted accordingly. All such changes shall be executed under the conditions of the original Agreement. The City agrees to a minimum quantity of eight (8) Units.
- B. Quality of Services under this Agreement shall be of the level of quality performed by persons regularly rendering this type of service. Determination of acceptable quality shall be made solely by the Contract Administrator.
- C. Contractor shall perform Services in compliance with all applicable statutory, regulatory, and contractual requirements now or hereafter in effect. Contractor shall also comply with and be subject to City policies applicable to independent contractors.

- D. Contractor may rely upon the accuracy of reports and surveys provided by the City, except when a defect should have been apparent to a reasonably competent professional or when Contractor has actual notice of a defect.

4. INDEPENDENT CONTRACTOR

- A. The parties agree that at all times and for all purposes under the terms of this Agreement each party's relationship to any other party shall be that of an independent contractor. Each party is solely responsible for the acts of its own employees, agents, and servants. No liability, right, or benefit arising out of any employer-employee relationship, either express or implied, shall arise or accrue to any party as a result of this Agreement.
- B. Contractor does not have any authority to execute any contract or agreement on behalf of the City, and is not granted any authority to assume or create any obligation or liability on the City's behalf, or to bind the City in any way.

5. COMPENSATION OF CONTRACTOR

- A. The total amount of compensation paid to Contractor under this Agreement will be based on the number and service level of units deployed as described in Exhibit B. Compensation of Contractor includes all reimbursable expenses unless a schedule of reimbursable expenses is included in an attached Exhibit B. Expenses outside those identified in the attached schedule must be approved in advance by the Contract Administrator.
- B. An upfront payment of \$24,000 per unit will be invoiced on this Agreement's Effective Date as a deposit ("Deposit") to cover the cost of fixed hardware. The Deposit shall be credited back to the City as a credit against the City's invoice each month at \$2,000 per unit until the Deposit is fully exhausted. In the event of termination of this Agreement for any reason prior to the expiration of the Term, the remainder of the Deposit is non-reimbursable.
- C. For additional Units above the existing eight, the City's payment obligations under this Agreement shall commence on the agreed-upon Deployment Date (the "Deployment Date") for each additional Unit. The Deployment Date will be agreed upon in writing by both Throne Labs and the City.

In the event of any delay in Deployment Date caused by the Contractor, payments shall be deferred; however, if such delay is due to the City's inability to secure permits or permissions, lack of site readiness, or at the City's request, the monthly charge at the volume and monthly cost outlined in the Proposal will be invoiced based on the Deployment Date. The invoice shall be due and payable in accordance with the payment terms set forth in this Agreement. Changes to the Deployment Date may be made if agreed upon by both parties in writing up to 30 days prior to the Deployment Date.

- D. Payment shall be made monthly following receipt of invoices submitted by Contractor and approved by the Contract Administrator, unless a different payment schedule is specified in Exhibit B. The City shall pay such invoices within 30 days of the date of each such invoice. Any balance due that the City has not paid within 30 days of the date of the invoice will be subject to interest at the rate of the lesser of 1.5% per month

(compounded annually) or the highest rate permitted by law, plus all costs of collection, including reasonable attorney's fees.

- E. The City may continue to include The Ride (Ann Arbor Area Transportation Authority), the City of Ann Arbor Downtown Development Authority (DDA) and the University of Michigan as beneficiaries under this Agreement and may be reimbursed by The Ride, DDA or University of Michigan for Thrones provided under this Agreement. However, the City shall not extend the pricing, terms, or benefits of this Agreement to any other third party, municipality, agency, or entity, nor enter into any agreement or make any representation that binds or purports to bind Contractor to provide Services to any such third party, without the prior written consent of Contractor. Any such extension or arrangement made without such consent shall be null and void with respect to Contractor, and Contractor shall have no obligation to honor the terms of this Agreement for any unauthorized third party.
- F. Contractor shall be compensated for additional work or Services beyond those specified in this Agreement only when the scope of and compensation for the additional work or Services have received prior written approval of the Contract Administrator.
- G. Contractor shall keep complete records of work performed (e.g. tasks performed, hours allocated, etc.) so that the City may verify invoices submitted by Contractor. Such records shall be made available to the City upon request and submitted in summary form with each invoice.

6. INSURANCE/INDEMNIFICATION

- A. Contractor shall procure and maintain from the Effective Date or Commencement Date of this Agreement (whichever is earlier) through the conclusion of this Agreement, such insurance policies, including those required by this Agreement, as will protect itself and the City from all claims for bodily injury, death, or property damage that may arise under this Agreement; whether the act(s) or omission(s) giving rise to the claim were made by Contractor, Contractor's subcontractor, or anyone employed by Contractor or Contractor's subcontractor directly or indirectly. Prior to commencement of work under this Agreement, Contractor shall provide documentation to the City demonstrating Contractor has obtained the policies and endorsements required by this Agreement. Contractor shall provide such documentation in a form and manner satisfactory to the City. Currently, the City requires insurance to be submitted through its contractor, myCOI. Contractor shall add registration@mycoitracking.com to its safe sender's list so that it will receive necessary communication from myCOI. When requested, Contractor shall provide the same documentation for its subcontractors. Full compliance with myCOI requirements is a condition of payment under this Agreement.
- B. All insurance providers of Contractor shall be authorized to do business in the State of Michigan and shall carry and maintain a minimum rating assigned by A.M. Best & Company's Key Rating Guide of "A-" Overall and a minimum Financial Size Category of "V". Insurance policies and certificates issued by non-authorized insurance companies are not acceptable unless approved in writing by the City.
- C. To the fullest extent permitted by law, Contractor shall indemnify, defend, and hold the City and its officers, employees, and agents harmless from all suits, claims, judgments, and expenses, including attorney's fees, resulting or alleged to result, from an act or omission by Contractor or Contractor's employees or agents occurring in the

performance or breach of this Agreement, except to the extent that any suit, claim, judgment, or expense are finally judicially determined to have resulted from the City's negligence, willful misconduct, or failure to comply with a material obligation of this Agreement. The obligations of this paragraph shall survive the expiration or termination of this Agreement.

D. Contractor is required to have the following minimum insurance coverage:

1. Commercial General Liability Insurance equivalent to, as a minimum, Insurance Services Office form CG 00 01 04 13 or current equivalent. The City of Ann Arbor shall be an additional insured. There shall be no added exclusions or limiting endorsements that diminish the City's protections as an additional insured under the policy.

\$1,000,000	Each occurrence as respect Bodily Injury Liability or Property Damage Liability, or both combined
\$2,000,000	Per project General Aggregate
\$1,000,000	Personal and Advertising Injury

2. Worker's Compensation Insurance in accordance with all applicable state and federal statutes; also, Employers Liability Coverage for:

Bodily Injury by Accident - \$500,000 each accident
Bodily Injury by Disease - \$500,000 each employee
Bodily Injury by Disease - \$500,000 each policy limit

3. Motor Vehicle Liability Insurance equivalent to, as a minimum, Insurance Services Office form CA 00 01 10 13 or current equivalent. Coverage shall include all owned vehicles, all non-owned vehicles and all hired vehicles. The City of Ann Arbor shall be an additional insured. There shall be no added exclusions or limiting endorsements that diminish the City's protections as an additional insured under the policy. The limits of liability shall be \$1,000,000 for each occurrence as respects Bodily Injury Liability or Property Damage Liability, or both combined.

4. Umbrella/Excess Liability Insurance shall be provided to apply in excess of the Commercial General Liability, Employers Liability and the Motor Vehicle coverage enumerated above, for each occurrence and for aggregate in the amount of \$1,000,000.

5. Contractor, Transportation and Product Pollution Liability Insurance shall be provided in the amount of \$1,000,000 per claim. The City of Ann Arbor shall be names as an additional insured.

E. Commercial General Liability Insurance and Motor Vehicle Liability Insurance (if required by this Agreement) shall be considered primary as respects any other valid or collectible insurance that the City may possess, including any self-insured retentions the City may have; and any other insurance the City does possess shall be considered excess insurance only and shall not be required to contribute with this insurance. Contractor agrees to waive any right of recovery by its insurer against the City for any insurance listed herein.

F. Insurance companies and policy forms are subject to approval of the City Attorney, which approval shall not be unreasonably withheld. Documentation must provide and demonstrate an unconditional and unqualified 30-day written notice of cancellation in

favor of the City of Ann Arbor. Further, the documentation must explicitly state the following: (a) the policy number(s); name of insurance company; name(s), email address(es), and address(es) of the agent or authorized representative; name and address of insured; project name; policy expiration date; and specific coverage amounts; (b) any deductibles or self-insured retentions, which may be approved by the City in its sole discretion; (c) that the policy conforms to the requirements specified. Contractor shall furnish the City with satisfactory certificates of insurance and endorsements prior to commencement of any work. If any of the above coverages expire by their terms during the term of this Agreement, Contractor shall deliver proof of renewal and/or new policies and endorsements to the Administering Service Area/Unit at least ten days prior to the expiration date.

7. WAGE AND NONDISCRIMINATION REQUIREMENTS

- A. Nondiscrimination. Contractor shall comply, and require its subcontractors to comply, with the nondiscrimination provisions of MCL 37.2209. Contractor shall comply with the provisions of Section 9:158 of Chapter 112 of Ann Arbor City Code and assure that Contractor's applicants for employment and employees are treated in a manner which provides equal employment opportunity.
- B. Living Wage. If Contractor is a "covered employer" as defined in Chapter 23 of Ann Arbor City Code, Contractor must comply with the living wage provisions of Chapter 23 of Ann Arbor City Code, which requires Contractor to pay those employees providing Services to the City under this Agreement a "living wage," as defined in Section 1:815 of the Ann Arbor City Code, as adjusted in accordance with Section 1:815(3); to post a notice approved by the City of the applicability of Chapter 23 in every location in which regular or contract employees providing services under this Agreement are working; to maintain records of compliance; if requested by the City, to provide documentation to verify compliance; to take no action that would reduce the compensation, wages, fringe benefits, or leave available to any employee or person contracted for employment in order to pay the living wage required by Section 1:815; and otherwise to comply with the requirements of Chapter 23.
- C. Prevailing Wage. Contractor shall comply with Chapter 14 of Title I of Ann Arbor City Code, which in part states "...that all craftsmen, mechanics and laborers employed directly on the site in connection with said improvements, including said employees of subcontractors, shall receive the prevailing wage for the corresponding classes of craftsmen, mechanics and laborers, as determined by statistics for the Ann Arbor area compiled by the United States Department of Labor. At the request of the City, any contractor or subcontractor shall provide satisfactory proof of compliance with the contract provisions required by the Section." Where this Agreement and the Ann Arbor City Code are silent as to definitions of terms required in determining compliance with regard to prevailing wages, the definitions provided in the Davis-Bacon Act as amended (40 U.S.C. 278-a to 276-a-7) for the terms shall be used.
- D. Contractor agrees that all subcontracts entered into by Contractor shall contain wage provisions similar to section 7.B and 7.C of this Agreement covering subcontractor's employees who perform work under this Agreement.

8. REPRESENTATIONS AND WARRANTIES BY CONTRACTOR

- A. Contractor warrants that the quality of Services shall conform to the level of quality performed by persons regularly rendering this type of service.

- B. Contractor warrants that it has all the skills, experience, and professional and other licenses necessary to perform the Services.
- C. Contractor warrants that it has available, or will engage at its own expense, sufficient trained employees to provide the Services.
- D. Contractor warrants that it has no personal or financial interest in this Agreement other than the fee it is to receive under this Agreement. Contractor certifies that it will not acquire any such interest, direct or indirect, which would conflict in any manner with the performance of the Services. Contractor certifies that it does not and will not employ or engage any person with a personal or financial interest in this Agreement.
- E. Contractor warrants that it is not, and shall not become overdue or in default to the City for any contract, debt, or any other obligation to the City, including real and personal property taxes. Further Contractor agrees that the City shall have the right to set off any such debt against compensation awarded for Services under this Agreement.
- F. Contractor warrants that its bid or proposal for services under this Agreement was made in good faith, that it arrived at the costs of its proposal independently, without consultation, communication, or agreement for the purpose of restricting competition as to any matter relating to such costs with any competitor for these services; and no attempt has been made or will be made by Contractor to induce any other person or entity to submit or not to submit a bid or proposal for the purpose of restricting competition.
- G. The person signing this Agreement on behalf of Contractor represents and warrants that they have express authority to sign this Agreement for Contractor and agrees to hold the City harmless for any costs or consequences of the absence of actual authority to sign.
- H. The obligations, representations, and warranties of this section 8 shall survive the expiration or termination of this Agreement.

9. OBLIGATIONS OF THE CITY

- A. The City shall give Contractor access to City properties and project areas as required to perform the Services.
- B. The City is responsible for securing permitting for the Throne portable sanitation units. The City warrants and represents that it has exercised due diligence and care in the selection of such location(s) and that it has all necessary rights, licenses and permissions for placing the Throne(s) at such location(s) and for granting the rights to the Contractor under this Section. City represents, warrants and covenants that it (i) shall not knowingly permit any illegal activity around or in any Throne, (ii) shall not charge any users any fees for the use of any Throne, and (iii) shall not post or hang any signage in or on any Throne.
- C. The City shall notify Contractor of any defect in the Services of which the Contract Administrator has actual notice.

10. ASSIGNMENT

- A. Contractor shall not subcontract or assign any portion of any right or obligation under this Agreement without prior written consent from the City. Notwithstanding any consent by the City to any assignment, Contractor shall at all times remain bound to all warranties, certifications, indemnifications, promises, and performances required of Contractor under the Agreement unless specifically released from the requirement in writing by the City.
- B. Contractor shall retain the right to pledge payments due and payable under this Agreement to third parties.

11. TERMINATION OF AGREEMENT

- A. If either party is in breach of this Agreement for a period of 15 days following receipt of notice from the non-breaching party with respect to the breach, the non-breaching party may pursue any remedies available against the breaching party under applicable law, including the right to terminate this Agreement without further notice. The waiver of any breach by any party to this Agreement shall not waive any subsequent breach by any party.
- B. The City may terminate this Agreement, on at least 30 days' advance notice, for any reason, including convenience, without incurring any penalty, expense, or liability to Contractor, except the obligation to pay for Services actually performed under the Agreement before the termination date.
- C. Contractor acknowledges that if this Agreement extends for several fiscal years, continuation of this Agreement is subject to appropriation of funds through the City budget process. If funds are not appropriated or otherwise made available, the City shall have the right to terminate this Agreement without penalty at the end of the last period for which funds have been appropriated or otherwise made available by giving written notice of termination to Contractor. The Contract Administrator shall give Contractor written notice of such non-appropriation within 30 days after the Contract Administrator has received notice of such non-appropriation.
- D. The expiration or termination of this Agreement shall not release either party from any obligation or liability to the other party that has accrued at the time of expiration or termination, including a payment obligation that has already accrued and Contractor's obligation to deliver all Deliverables due as of the date of termination of the Agreement.

12. REMEDIES

- A. This Agreement does not, and is not intended to, impair, divest, delegate, or contravene any constitutional, statutory, or other legal right, privilege, power, obligation, duty, or immunity of the parties.
- B. All rights and remedies provided in this Agreement are cumulative and not exclusive, and the exercise by either party of any right or remedy does not preclude the exercise of any other rights or remedies that may now or subsequently be available at law, in equity, by statute, in any other agreement between the parties, or otherwise.
- C. Absent a written waiver, no act, failure, or delay by a party to pursue or enforce any right or remedy under this Agreement shall constitute a waiver of that right with regard

to any existing or subsequent breach of this Agreement. No waiver of any term, condition, or provision of this Agreement, whether by conduct or otherwise, shall be deemed or construed as a continuing waiver of any term, condition, or provision of this Agreement. No waiver by either party shall subsequently affect the waiving party's right to require strict performance of this Agreement.

13. NOTICE

All notices and submissions required under this Agreement shall be delivered to the respective party in the manner described herein to the address stated below or such other address as either party may designate by prior written notice to the other. Notices given under this Agreement shall be in writing and shall be personally delivered, sent by next day express delivery service, certified mail, or first-class U.S. mail postage prepaid, and addressed to the person listed below. Notice will be deemed given on the date when one of the following first occur: (1) the date of actual receipt; (2) the next business day when notice is sent next day express delivery service or personal delivery; or (3) three days after mailing first class or certified U.S. mail.

If Notice is sent to Contractor:

Throne Labs, Inc

ATTN: Jessica Heinzelman
3415 Windom Road
Brentwood, MD 20722

If Notice is sent to the City:

City of Ann Arbor
ATTN: Debra Williams
301 E. Huron St.
Ann Arbor, Michigan 48104

With a copy to: The City of Ann
Arbor ATTN: Office of the City
Attorney 301 East Huron Street, 3rd
Floor
Ann Arbor, Michigan 48104

14. CHOICE OF LAW AND FORUM

This Agreement will be governed and controlled in all respects by the laws of the State of Michigan, including interpretation, enforceability, validity and construction, excepting the principles of conflicts of law. The parties submit to the jurisdiction and venue of the Circuit Court for Washtenaw County, State of Michigan, or, if original jurisdiction can be established, the United States District Court for the Eastern District of Michigan, Southern Division, with respect to any action arising, directly or indirectly, out of this Agreement or the performance or breach of this Agreement. The parties stipulate that the venues referenced in this Agreement are convenient and waive any claim of non-convenience.

15. OWNERSHIP OF DOCUMENTS

Upon completion or termination of this Agreement, all Deliverables prepared by or obtained by Contractor as provided under the terms of this Agreement shall be delivered to and become the

property of the City. Original basic survey notes, sketches, charts, drawings, partially completed drawings, computations, quantities, and other data shall remain in the possession of Contractor as instruments of service unless specifically incorporated in a Deliverable, but shall be made available, upon request, to the City without restriction or limitation on their use. The City acknowledges that the documents are prepared only for the Services. Prior to completion of the Services the City shall have a recognized proprietary interest in the work product of Contractor.

16. CONFLICTS OF INTEREST OR REPRESENTATION

Contractor certifies it has no financial interest in the Services to be provided under this Agreement other than the compensation specified herein. Contractor further certifies that it presently has no personal or financial interest, and shall not acquire any such interest, direct or indirect, which would conflict in any manner with its performance of the Services under this Agreement.

Contractor agrees to advise the City if Contractor has been or is retained to handle any matter in which its representation is adverse to the City and to obtain the City's consent therefor. The City's prospective consent to Contractor's representation of a client in matters adverse to the City, as identified above, will not apply in any instance where, as the result of Contractor's representation, Contractor has obtained sensitive, proprietary, or otherwise confidential information of a non-public nature that, if known to another client of Contractor, could be used in any such other matter by the other client to the material disadvantage of the City. Each matter will be reviewed on a case-by-case basis.

17. SEVERABILITY OF PROVISIONS

Whenever possible, each provision of this Agreement will be interpreted in a manner as to be effective and valid under applicable law. However, if any provision of this Agreement or the application of any provision to any party or circumstance is prohibited by or invalid under applicable law, that provision will be ineffective to the extent of the prohibition or invalidity without invalidating the remainder of the provisions of this Agreement or the application of the provision to other parties and circumstances.

18. EXTENT OF AGREEMENT

This Agreement, together with all Exhibits constitutes the entire understanding between the City and Contractor with respect to the subject matter of the Agreement and it supersedes, unless otherwise incorporated by reference herein, all prior representations, negotiations, agreements, or understandings, whether written or oral. Neither party has relied on any prior representations in entering into this Agreement. No terms or conditions of either party's invoice, purchase order, or other administrative document shall modify the terms and conditions of this Agreement, regardless of the other party's failure to object to such terms or conditions. This Agreement shall be binding on and shall inure to the benefit of the parties to this Agreement and their permitted successors and permitted assigns and nothing in this Agreement, express or implied, is intended to or shall confer on any other person or entity any legal or equitable right, benefit, or remedy of any nature whatsoever under or by reason of this Agreement. This Agreement may only be altered, amended, or modified by written amendment signed by Contractor and the City. This Agreement may be executed in counterparts, each of which shall be deemed an original, but all of which together shall be deemed to be one and the same agreement.

19. ELECTRONIC TRANSACTION

The parties agree that signatures on this Agreement may be delivered electronically or by facsimile in lieu of a physical signature and agree to treat electronic or facsimile signatures as binding.

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK; SIGNATURE PAGES FOLLOW]

FOR THE CITY OF ANN ARBOR

By _____
Christopher Taylor, Mayor

By _____
Jacqueline Beaudry, City Clerk

This ____ day of _____, 20____

Approved as to substance

By _____
Milton Dohoney Jr., Interim City Administrator

Type Name
Service Area Administrator

Approved as to form and content

Atleen Kaur, City Attorney

FOR THRONE LABS, INC

Jessica Heinzelman

EXHIBIT A – SCOPE OF SERVICES



Contractor, Throne Labs, will provide to the City the comfort and cleanliness of a really nice brick and mortar bathroom with the flexibility of a portable. (A Throne bathroom is referred to as a “Unit.”) Throne bathrooms are an excellent option for providing public bathrooms at any location without the requirement or expense of connecting water or sewer connections. Thrones delight customers with porcelain fixtures, running water sink, flushing toilet and touch-free experience to visitors. Additionally, Throne uses smart technology and a real time user feedback loop to create accountability among users and to monitor cleanliness and unit health, dispatching operational teams as needed to keep Thrones sparkling.

Throne is a turnkey solution – Contractor will provide reliably loveable bathrooms with no additional staff time or cost required by city staff. Standard cleaning, consumables (i.e. paper goods, soap, water), waste collection, disposal, and maintenance are included in this Agreement.

Throne’s Operations team will monitor critical data including number of uses, cleanliness ratings, water levels and power levels to ensure Thrones stay available and sparkling. Throne will also provide customer support (for Throne users) during hours of operation, which includes communications through the text and the mobile app, so that city staff do not have to deal with minor complaints from users on a day-to-day basis. Hours of operation can be set on a Throne-by-Throne basis, turning on and off anytime between 7am and 10pm in the local Throne time zone. Additional hours may be added to support up to 24/7 service if required. Additional hours may affect cost and/or service response times

Contractor shall provide the following services to the City:

- Delivery & installation of eight (8) Units
- Smart technology infrastructure
- Remote Operations Monitoring & user support (24/7)
- Provision of up to 250 Tap Cards per year provided through Delonis Center

All Units shall have the following features:

- ADA compliant Throne Unit
- ADA compliant Ramps
- Solar power panels and infrastructure (unless plugged in)
- Baby changing station
- Cellular connectivity

- Monthly data on usage
- Cleaning approx. 30-50 uses or as needed based on user ratings
- Pumping approx. 250 uses or as needed tank sensors
- Water
- Waste disposal
- Field tech support
- General maintenance
- Standard paper goods & soap
- All cleaning products and tools
- Throne repair and replacement (from general wear and tear or vandalism)
- One free Throne relocation per Throne per year
- Pickup at end of contract

The following optional add-ons shall be available for an additional cost:

- Custom exterior wraps
- Design services
- Menstrual products
- Additional Throne relocations (after first free relocation)

EXHIBIT B – FEE SCHEDULE

The City shall pay a special reduced Throne pricing that reflects the costs of providing high-quality public restroom solutions identified through the pilot period and the valued partnership of Ann Arbor as an early adopter of Throne restrooms. The monthly pricing is based on the Throne Service Tier for each unit, determined at the time of deployment. Additional optional add-ons are available a la carte. The costs in the tables below are per individual Unit.

The City currently has ten (10) Units in place. Two (2) Units will be removed by Throne at no cost to the City.

The base cost of the remaining eight (8) Units is as follows:

2025 Base Cost

Service Level	Units	Description	Monthly Cost Per Unit	Annual Cost
Breeze	1	1 daily clean, bi-weekly maintenance	\$4,000	\$48,000
Hub	6	2-3 daily cleans, weekly maintenance	\$5,250	\$378,000
Scrub	1	3-4+ daily cleans, 2x weekly maintenance	\$6,800	\$81,600
Base Annual Cost				\$507,600

2025 Add-On Services Included

Service	Units	Description	Monthly Cost Per Unit	Annual Cost
Menstrual Products	8	Menstrual pads in every Throne	\$50	\$4,800
Extended Hours	8	Farmers Market opens at 5am & two downtown Thrones close at 2am	\$200/hour/unit	\$19,200

Total Add-On Cost				\$24,000

2025 One-Time Costs (billed as needed)

Service	Units	Description	Cost Per Unit	Total Cost
Wrap Design Support	5	Design support for creating a single new custom wrap	\$100	\$500
Custom Wrap	8	Printing and installation of up to 8 custom exterior wraps (8 complimentary wraps may be used anytime during the contract. After 8 wraps, the cost is up to \$5,000 per unit)	Gratis/ Included one time in 5-year contract	\$0
Throne Relocation	8	Eight moves	\$1,000	\$8,000
Total One-Time Cost				\$8,500

Total: \$540,100

Cost estimate reflects the current Throne locations. Monthly billing may be adjusted with agreement from both the City and the Contractor, if Thrones are moved to locations that require increased or decreased service levels.

The special pricing provided to the City of Ann Arbor includes a built-in annual increase of 7% until Contractor's standard pricing is reached.

A2 vs Standard Pricing Comparison

A2 Pricing w/ 7% annual increase (until hits Standard Pricing)					
Tier	2025	2026	2027	2028	2029
Scrub	\$6,800	\$7,276	\$7,785	\$8,330	\$8,913
Hub	\$5,250	\$5,618	\$6,011	\$6,431	\$6,753
Breeze	\$4,000	\$4,280	\$4,509	\$4,644	\$4,783

Standard Pricing w/ 3% annual increase					
Tier	2025	2026	2027	2028	2029
Scrub	\$8,000	\$8,240	\$8,487	\$8,742	\$9,004
Hub	\$6,000	\$6,180	\$6,365	\$6,556	\$6,753
Breeze	\$4,250	\$4,378	\$4,509	\$4,644	\$4,783

Example Locations & Pricing Tiers

Service Level	Locations
Scrub	Maynard
Hub	Delonis Center, Farmers Market, Liberty Plaza, Main Street, Veterans N, Veterans S, West, State Street
Breeze	Riverside Park, The Ride Workforce-only Throne

Service Levels

The Breeze

The neighborhood- friendly service plan for lower traffic sites such as neighborhood parks, playgrounds, and small to medium transit stops.

7AM-10PM

Operating hours

1 Clean

Average per day

Bi-Weekly

Preventative Maintenance

The Hub

The plan for medium to high traffic sites such as business districts, popular parks, medium transit hubs, tourist sites and event locations.

7AM-10PM

Operating hours

2-3 Cleans

Average per day

Weekly

Preventative Maintenance

The Scrub

The most diligent service plan for high use environments with elevated cleaning and service needs.

7AM-10PM

Operating hours

3-4 Cleans

Average per day

2x Weekly

Preventative Maintenance