

Exhibit A Scope of Services

The general work and requirements for this contract include, but not limited to, the following:

- A. Comprehensive pump repair and rehabilitation at the City's Water Treatment Plant and remote pump stations as needed. Work will include, but not limited to, the following:
 1. Mobilize equipment and materials and prepare job site
 2. Remove existing pump and related equipment and transported store at the contractor's shop.
 3. Pump repair and reassembly, or full replacement, as needed
 4. Reinstall the existing pump assembly and reconnect motor
 5. Restore the pump station site to its pre-rehabilitation condition and reassemble the surface plumbing if applicable
 6. Furnish parts record, labor and repair specifications as requested by the City
- B. Contractor shall provide all labor, tools, equipment, and all incidentals required and/or implied for the complete and satisfactory performance of the maintenance, and repair of City pumps. The Contractor is responsible for all debris and related disposal.
- C. The Contractor shall provide with each crew and personnel ALL of the hand tools, power tools, truck and equipment necessary for the performance of the work.
- D. Contractor shall provide to load and pick-up pumps for repairs within (3) three business days of being contacted by the City, return, and unload repaired pump to the City within (3) business days after completion of repairs. Pickups and returns may be at the City Water Treatment Plant or pumpstation locations as identified by the City.
- E. Estimates of individual project work requests shall be provided in writing to the City via email, fax, or mail with adequate plans and specification or written directions. The estimate should include all labor, equipment, parts and/or materials required to perform the work specified under this contract. This, or any work under this contract, shall only be performed with the City's consent. Upon authorization, actual work shall not exceed the Contractor's estimate by 10% without the City's approval.
- F. All work shall be quality work, performed according to the standards of the industry and to the complete satisfaction of the City. All parts used for the repair and reassembly of equipment (example: pumps) shall be the manufacturer's authorized parts or specifically approved by the City prior to installation.
- G. If so provided, all work shall be performed in accordance with the plans. Drawings or instructions provided by the City for each project or work assignment. Any discrepancies or previously unknown field conditions shall be brought to the attention of the City and resolved before continuing the work.
- H. The Contractor shall work effectively with the City's Water Treatment Services staff with respect to any of the pump maintenance and repair services required by the City.

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- I. The Contractor shall function in a support role to the Water Treatment services Unit in accordance with the City standards and procedures.
- J. Under unique circumstances, the City may request emergency services. In the event of such a request, the contractor shall mobilize within 24 hours or less to perform the required task.
- K. Contractor shall be available to perform designated services within 14 days of notification from the City for the need for pump services.