



WASHTENAW COUNTY OFFICE OF THE SHERIFF



EST. 1823

ALYSHIA M. DYER, SHERIFF

May 20, 2026

CV 41866.8

Milton Dohoney, Jr
City Administrator
City of Ann Arbor
301 East Huron St.
Ann Arbor, MI 48107-8647

Dear Mr. Dohoney Jr.

Washtenaw County wishes to amend the Dispatch Contract with your agency. Corporation Counsel has indicated that this amendment could be accomplished by a letter signed by both of us. If this amendment is agreeable to you, please sign and return all copies of this letter. You will receive an executed copy of this letter upon completion.

Accordingly, I hereby amend the original Service Contract between Washtenaw County and City of Ann Arbor, dated March 1, 2012, including all subsequent amendments as follows:

Amend ARTICLE I – TERM to extend the contract as follows:

This contract shall be in full force and effect for the term of one year commencing July 1, 2026, terminating on June 30, 2027.

Amend ARTICLE III – CHARGES FOR SERVICE to extend the contract as follows:

Beginning July 1, 2026, upon the above services and submission of invoices, the City of Ann Arbor will pay the County an amount not to exceed one million, two hundred and two thousand, nine hundred and ninety-two dollars (\$1,202,992.00) per year. Price will be set until June 30, 2027.

Add APPENDIX C-1 to the contract as follows:

The Parties agree to continue to implement best practices to ensure high-priority calls are entered, announced, and dispatched within two minutes. The Parties agree to work collaboratively with all dispatch stakeholders to maintain or achieve the following goals over the term of this amendment.

Goal A: Public-Facing Notification - critical incidents impacting school operations or public awareness will continue to be managed and disseminated through Everbridge notifications. This includes maintaining an up-to-date database of Ann Arbor Schools and their emergency contacts.



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Goal B: Calls for Service/Dispatch Performance Matrix – The Parties agree to work collaboratively with all stakeholders to explore calls being assigned according to priority and established criteria.

The City of Ann Arbor understands that under the current CAD system, which is expected to be in place for the entirety of this amendment, agency specific priority structures are not possible. Thus, Goal B requires buy-in from all contracting entities. The Parties hereby agree to engage in collaborative discussions and collectively explore the feasibility of adopting Goal B but also understand the likely limitation in doing so.

Goal C: Emergencies must be identified and service calls initiated within 60 seconds. Dispatchers are permitted an additional 60 seconds to review and assign officers to emergency calls. The Parties agree to continue operationally dispatching in this manner. The City hereby acknowledges and understands that given current CLEMIS reporting limitations providing data that accurately represents the achievement of Goal C is not generally possible.

Goal D: Calls may remain in the queue for up to 30 minutes before being marked as delayed, in accordance with departmental standards. Given limitations in CLEMIS it is not possible to formally flag or categorize delays, but any delays will be documented within the CAD notes.

Goal E: Intentionally Omitted.

All other terms and conditions remain the same as in the original contract, subsequent amendments, and any applicable RFP/RFQ.

ATTEST:

WASHTENAW COUNTY

Lawrence Kestenbaum (DATE)
County Clerk/Register

Gregory Dill (DATE)
County Administrator

APPROVED FOR CONTENT:

Alyshia M. Dyer (DATE)
Washtenaw County Sheriff

FOR THE CITY OF ANN ARBOR



WASHTENAW COUNTY OFFICE OF THE SHERIFF



EST. 1823

ALYSHIA M. DYER, SHERIFF

By _____
Christopher Taylor, Mayor

By _____
Jacqueline Beaudry, City Clerk

This ___ day of _____, 20___

Approved as to substance

By _____
Milton Dohoney Jr, City Administrator

By _____
Andre C. Anderson, Chief AAPD

Approved as to form and content

Atleen Kaur, City Attorney

Original: Clerk
Contractor
cc: Department
Purchasing