



WASHTENAW COUNTY OFFICE OF THE SHERIFF



JERRY L. CLAYTON
SHERIFF

2201 Hogback Road ♦ Ann Arbor, Michigan 48105-9732 ♦ OFFICE (734) 971-8400 ♦ FAX (734) 973-4624 ♦ EMAIL sheriffinfo@ewashtenaw.org

MARK A. PTASZEK
UNDERSHERIFF

January 22, 2024

To: Washtenaw County Dispatch Contract Service Partners

From: Washtenaw County Sheriff Jerry L. Clayton

Dear Dispatch Partners:

In 2021 we communicated with our dispatch partners that we anticipated raising the price of dispatching services 9% each year over the next 5 (five) years, to better reflect current and anticipated rising costs. This year, 2024, is the third year of the increase.

Because of the changing landscape, we had previously communicated with all of you under contract at the time, we believe that it would benefit all contracting parties and the communities we serve, to take a pause, assess and analyze the operation as part of our due diligence to determine the best path forward. We believe that it would benefit all involved to develop a longer term 5–10 year strategic plan for the provision of dispatching services for all of Washtenaw County. To that end, we are extending your current contract for 1 (one) year with a 9% increase.

As many of you know, and have participated in, we identified a dispatch consultant and have been working with them for the last several months providing data, partner/stakeholder contacts, interviews, policies, etc. Federal Engineering is currently compiling and analyzing the data. We expect a final report in the coming months that includes their findings, industry standards/best practices and recommendations. Our long-term strategic plan has always been to provide the best possible service to the people who live, work, play or pass through Washtenaw County, in a cost-effective, efficient, and equitable manner.

As a reminder, areas of examination include, but are not limited to:

- Assess Metro Dispatch current operations
- Framework of future growth
- Costs to dispatch contract service partners
- Staffing needs and related capacity
- Adaptations of 911 to a changing world, demographics, and societal needs
- Integration of alternative response models
- Technology/equipment
- Quality Assurance

As always, please feel free to contact me with any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Jerry Clayton", with a long horizontal flourish extending to the right.

Jerry L. Clayton, Sheriff

Cc: Mark A. Ptaszek, Undersheriff
Rochelle S. Noonan, Emergency Services Director



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JERRY L. CLAYTON
SHERIFF

MARK A. PTASZEK
UNDERSHERIFF

January 31, 2024

CV 41866.6

Milton Dohoney, Jr
City Administrator
City of Ann Arbor
301 East Huron St.
Ann Arbor, MI 48107-8647

Dear Mr. Dohoney Jr.

Washtenaw County wishes to amend the contract with your agency. Corporation Counsel has indicated that this amendment could be accomplished by a letter signed by both of us. If this amendment is agreeable to you, please sign and return all copies of this letter. You will receive an executed copy of this letter upon completion.

Accordingly, I hereby amend the original Service Contract between Washtenaw County and City of Ann Arbor dated March 1, 2012, the Renewal Agreement dated July 27, 2017, Amendment dated January 13, 2022, Amendment dated April 28, 2022 and Amendment dated February 1, 2023 as follows:

Amend ARTICLE III – CHARGES FOR SERVICE to extend the contract as follows:

Beginning July 1, 2024, upon the above services and submission of invoices, the City of Ann Arbor will pay the County an amount not to exceed one million twelve thousand five hundred and thirty four dollars (\$1,012,534.00) per year. Price will be set until June 30, 2025.

Amend ARTICLE IV – TERM to extend the contract as follows:

“This contract shall be in full force and effect for the term of one year commencing July 1, 2024 terminating on June 30, 2025.”

All other terms and conditions remain the same as in the original contract, subsequent amendments and any applicable RFP/RFQ.

ATTEST:

WASHTENAW COUNTY

Lawrence Kestenbaum (DATE)
County Clerk/Register

Gregory Dill (DATE)
County Administrator

APPROVED FOR CONTENT:

Jerry L. Clayton (DATE)
Washtenaw County Sheriff

***Community Wellness and Safety – Exemplary Service – Strong Communities
Serving Washtenaw County since 1823***

FOR THE CITY OF ANN ARBOR

By _____
Christopher Taylor, Mayor

By _____
Jacqueline Beaudry, City Clerk

This ___ day of _____, 20____

Approved as to substance

By _____
Milton Dohoney Jr, City Administrator

By _____
Patrick Maguire, Interim Chief AAPD

Approved as to form and content

Atleen Kaur, City Attorney

Original: Clerk
Contractor
cc: Department
Purchasing