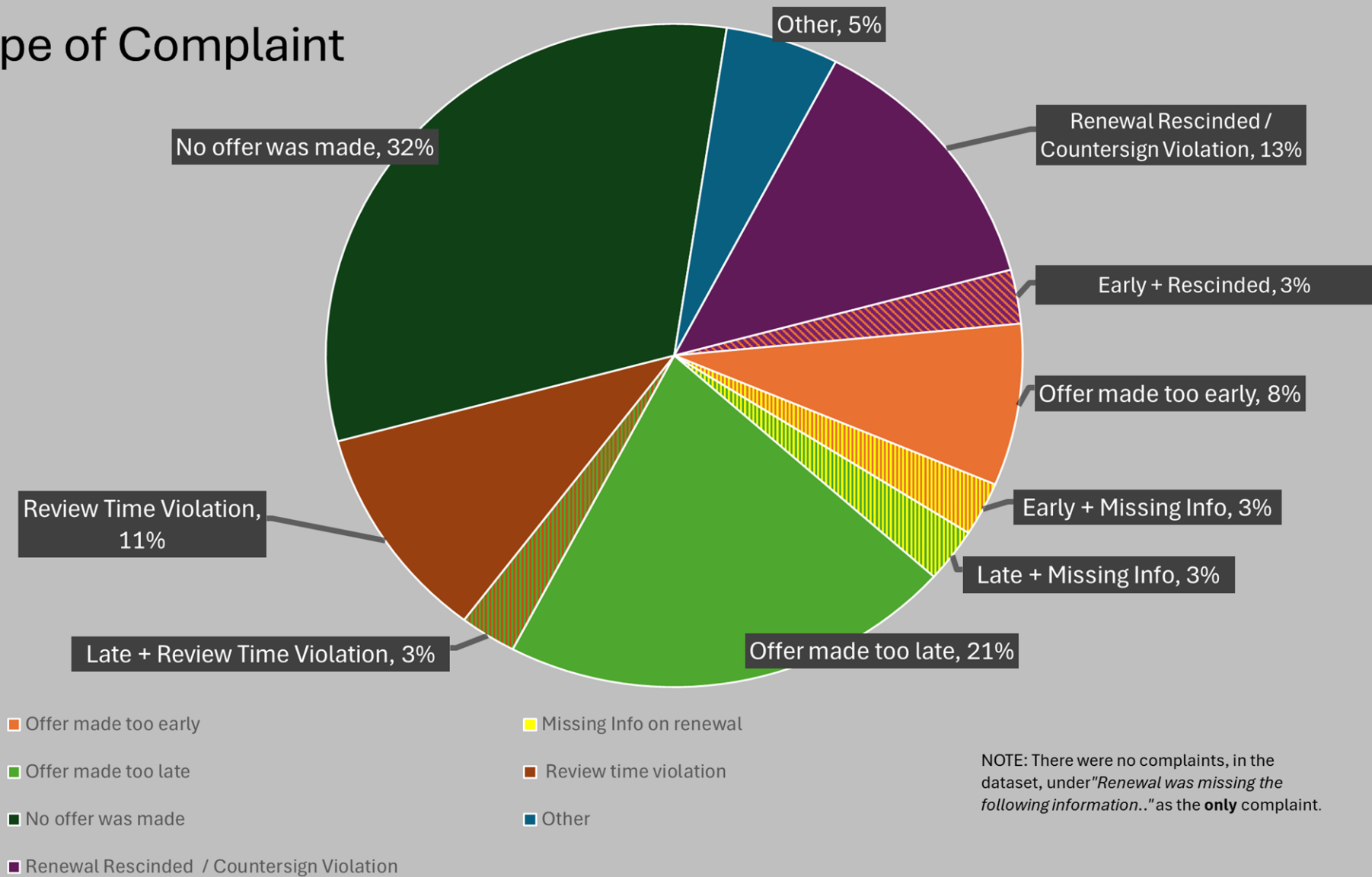
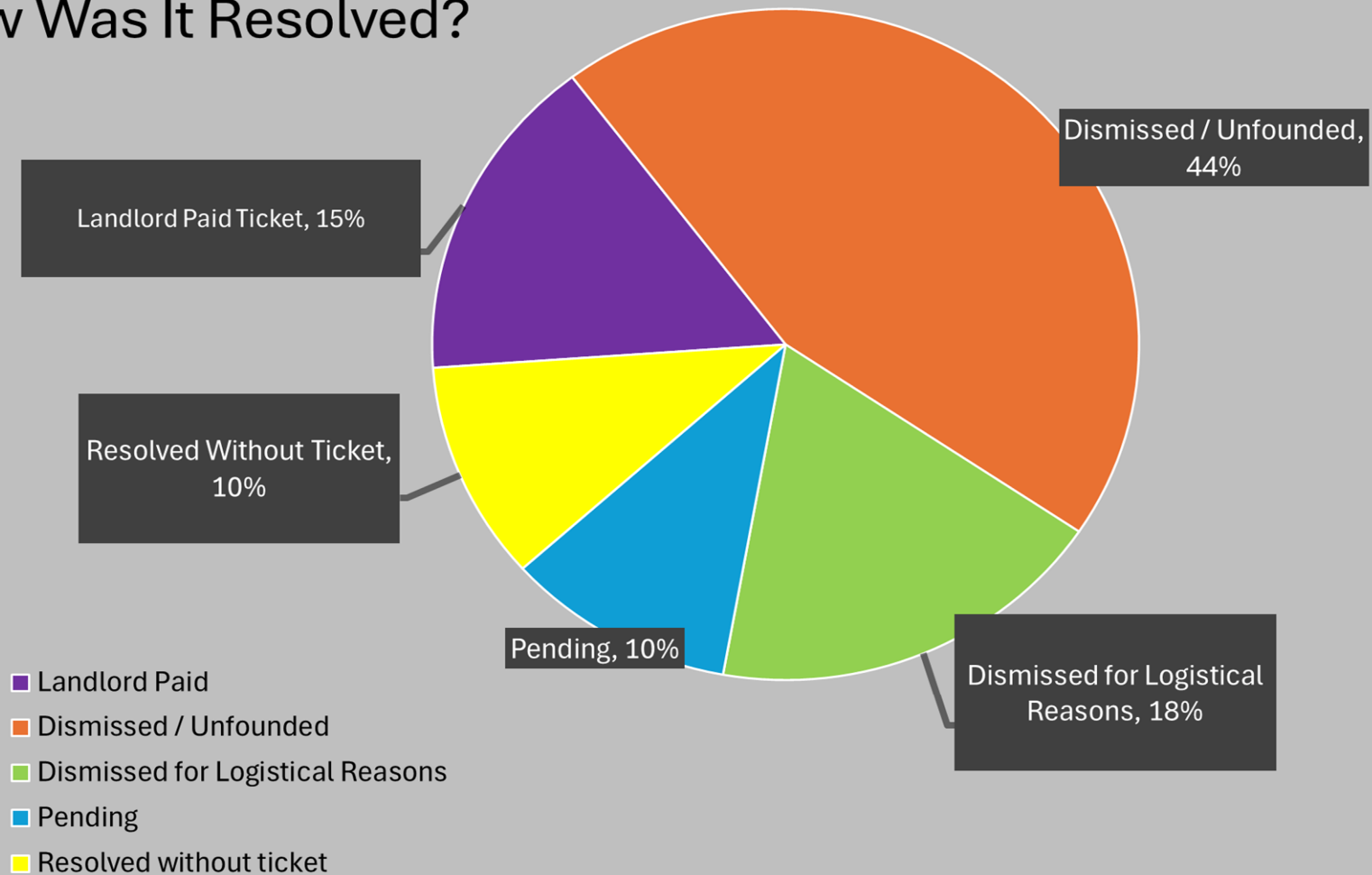


Type of Complaint



How Was It Resolved?



Rental Complaints and Solutions	LL Paid	Dismissed / Unfounded	Dismissed on Logistical	Pending	Resolved without ticket
Early & Rescinded				1	
Offer made too early			2	1	
Early & Missing Info				1	
Missing Info on renewal					
Late & Missing Info					1
Offer made too late	2	3	3		
Late & Review Time		1			
Review time violation	1	2			1
No offer was made	1	9	1	1	
Other		1	1		
Agreed renewal rescinded / Countersign violation	2	1			2
Totals (38 Complaints)	6	17	7	4	4

The data used in the graphs and table is from 38 lease ordinance related housing code violations pulled from stream. The complaints included are from 2024 – present. The type of complaint is based on an interpretation of what was written in the initial Early Leasing and Right to Renew Complaint Form.