AGENDA

Housing and Human Services Advisory Board (HHSAB) February 9, 2023 from 6:30 PM-8:30 PM

This will be a digital meeting. Members of the public may participate electronically in the meeting or by telephone. Zoom link: https://washtenawcounty.zoom.us/j/87968322745?pwd=ZU5aQ0t4cDJQR0FtbHRUS285amwxUT09
Meeting ID: 879 6832 2745 | Passcode: 988333

I.	Convene Meeting (Skylar Woodman, Chair)	6:30 pm		
II.	Welcome	6:32 pm		
III.	Public Comment	6:38 pm		
IV.	Approval of Agenda (ACTION)	6:40 pm		
V.	Approval of Minutes from January 12, 2023 (ACTION)	6:42 pm		
VI.	Business/update	6:45 pm		
	 Business a. Conflict of Interest Disclosures	e email will		
	 Member Reappointments			
	 Updates c. Proposed Changes to City Ordinance – Payment in Lieu of Taxes (Jennifer F Status of City Council review 	lall)		

- d. Amending HHSAB By-Laws (Tara Cohen)
 - Bylaws are still at the City Attorney's office for updates to current template and the change to youth *voting* member.
- e. Homelessness Response Update: Presentation (Morghan Boydston Williams)

- f. New Human Services Partnership Update (Tara Cohen)
 - High Impact grant funding round (last of the three NHSP funding rounds) is underway.
 - Staff Office Hours were held in November/December, and the Request for Proposals is open through Feb. 28, 2023.
 - The New Human Services Partnership High Impact funding round will provide 5years of funding to human service organizations working to scale existing human services initiatives. High Impact Grants are intended to provide resources to "change the conditions" for those experiencing systemic oppressions of racism, trauma, or poverty in Washtenaw County.
 - More information is available <u>here</u> on the OCED website. RFP results will be shared with HHSAB once awards have been announced.
- g. Winter Warming Shelters & Weather Havens See attached flyers
- h. Renters' Commission Liaison report (Karen Wanza)

VII.	City Council (Council Member Update)	8:00 pm
VIII.	General Updates	8:15 pn
IX.	Public Comment	8:20 pm
Χ.	Adjournment (ACTION)	8:30 pn

DRAFT MINUTES

Housing and Human Services Advisory Board Thursday, January 12, 2023 6:30 PM-8:30 PM

This will be a digital meeting. Members of the public may participate electronically in the meeting or by telephone.

Call in number 877 853 5247 (Toll Free) Zoom link:

https://a2gov.zoom.us/j/96244385707?pwd=MmpjWVhqczNJQmpuQnZCU2JGa3A2UT09 Passcode: 934493

Members Present: James Daniel, A. Foster, Linh Song, Brenna McMahon, Jean Leverich, Karen Wanza, Chris Watson, Anna Erickson, Amanda Carlisle

Members Absent: Emily Canosa, Ella Hall, David Blanchard, Sharif Krabti, Skylar Woodman, Paul Sher, James Downing

Staff Present: Tara Cohen, Karen Newman, Jennifer Hall

I. Convene Meeting

A. Foster, Co-Chair

6:41 PM

II. Introductions as Needed

Anna Foster, Ypsilanti, Washtenaw County
Linh Song, Ann Arbor, Washtenaw County
Tara Cohen, OCED, Ypsilanti, Washtenaw County
Karen Wanza, Ann Arbor, Washtenaw County
Brenna McMahon, Ann Arbor, Washtenaw County
Jean Leverich, Ann Arbor, Washtenaw County
Anna Erickson, Ann Arbor, Washtenaw County
James Daniel, Ann Arbor (Arrowwood), Washtenaw County
Chris Watson, Ann Arbor, Council Member, Washtenaw County
Amanda Carlisle, Ann Arbor, Washtenaw County
Jennifer Hall, Ann Arbor, Washtenaw County
Karen Newman, OCED, Ypsilanti, Washtenaw County

III. Public Comment:

None

IV. Approval of Agenda

Moved by Anna Erickson, Seconded by Jean Leverich, to approve the minutes with correction. Motion passed unanimously.

V. <u>Approval of Minutes</u> with correction from November 10, 2022 – Tara Cohen noted that under members in attendance, she will remove James Downing's name and replace with James Daniel.

Next meeting: Thursday, Feb. 9th at 6:30 p.m. | Location: Remote (Zoom)

Moved by Amanda Carlisle, Seconded by Jean Leverich. Motion passed unanimously.

VI. <u>Business/update</u>

Business

a. Conflict of Interest Disclosures (Tara Cohen)

Please return your completed annual COI Disclosure form to India Williams.

Tara will ask India to send a TrueSign reminder to those who haven't signed yet.

Updates

- b. Proposed changes to City ordinance Payment in Lieu of Taxes (Tara Cohen & Jennifer Hall)
 - Jennifer Hall recently met with City Attorney's office and a legal expert on PILOT ordinances; Ann Arbor's existing PILOT ordinance needs to be more substantially amended than previously thought. The amended ordinance will align with MSHDA's ordinance (see attached for MSHDA draft sample), include state enabling language, and remove distinctions between "elderly" versus "non-elderly" projects.
 - HHSAB-approved changes from November will be incorporated into the amended ordinance; these changes included: (a) the 60% AMI incomeaveraging rule, and (b) confirmation that if a tenant's income increases above 60% AMI after move-in, unit is still eligible for the PILOT if other PILOT requirements are satisfied (eligible ownership, federal- or state-aided mortgage).
 - Timing: The ordinance is currently with the City Attorney's office for revision; aiming to put before City Council Feb. 6th for first reading.

Jennifer discussed making changes to the Pilot ordinance. Certain coops are entitled to Payment in Lieu of Taxes. Need state or federal mortgage or low-income financing. Previously talked about two changes: 1) Income Averaging up to 80% of AMI. 2) Clarify once you are eligible it makes the project income eligible. The unit continues to be a pilot regardless of over income issue.

City is reviewing and has decided to continue to work on this issue. Next steps are to review all legal entities that are getting the PILOT.

February 6 timeframe and want to run it by MSDHA. The language will look different from the old ordinance. Language was outdated. 60% AMI will stay the same. The elderly projects will still qualify for PILOT under the Income averaging. There is not a draft to bring forward today.

Foster suggested a motion for the HHSAB to support changes being made by City Attorney's office to the City's PILOT Ordinance.

Moved by: Jean Leverich Support: Amanda Carlisle Motion passed unanimously.

Next meeting: Thursday, Feb. 9th at 6:30 p.m. | Location: Remote (Zoom)

c. Affordable Housing / Millage Fund Policy (Tara Cohen)

 Further policy discussion is on hold for a future meeting; staff requires additional time to develop recommendations for consideration, to incorporate input from Nov. 10th HHSAB meeting.

Tara noted that staff needs more time to bring policy recommendations forward to this body.

d. Amending HHSAB By-Laws (Tara Cohen)

Tara explained she had submitted a resolution for Jan. 23rd City Council agenda to amend HHSAB by-laws in order to make the youth representative seat a voting member, but City Attorney clarified next steps needed:

The City Attorney's office is working to properly format the changes in the bylaws. The amended bylaws will come back to HHSAB for approval, and then back to City Council for final approval.

Members mentioned former youth member is no longer participating, and then discussed ideas for recruiting youth for this board seat by word of mouth, Neutral Zone, etc.

- e. Affordable Housing Waitlist Updates & Process Improvements (Tara Cohen)
 - Current opening at The Standard and City Club Apartments (1 unit currently open in each) & City Club Apartments.
 - Beekman on Broadway 1 unit will be available in April. Seven new units (1 bedrooms and efficiencies) coming online in summer 2023 with completion of Beekman's Phase 2. An additional 6 units are expected in Phase 3 (timing TBD). Total will be roughly 20 units.
 - OCED tenant income qualification/referral process is being adjusted to better align with <u>policy</u>. Currently making adjustments to this process to allow more eligible candidates.
 - Website updates to be made soon OCED just filled the vacancy for Communications & Policy Specialist to assist with content editing.

Members requested another update on the waitlist units later this year. Karen stated that there are more than 900 individuals on the waitlist, but a large percentage are no longer active.

f. New Human Services Partnership Update (Tara Cohen)

- High Impact grant funding round (last of the three NHSP funding rounds) is underway. The High Impact Grand funding round is currently open until 2/28/23.
- Staff Office Hours were held in November/December, and the Request for
 Proposals is open through Feb. 28, 2023. Zoom Meeting is on January 18 @ 1:00
 p.m. The Zoom ID is 846 2394 8010.
- The New Human Services Partnership High Impact funding round will provide 5years of funding to human service organizations working to scale existing human services initiatives. High Impact Grants are intended to provide resources to "change the conditions" for those experiencing systemic oppressions of racism, trauma, or poverty in Washtenaw County.
- More information is available <u>here</u> on the OCED website. RFP results will be shared with HHSAB once awards have been announced.
- For more information contact Morgan Boydston at boydstonm@washtenaw.org

Some discussion and questions about how HAWC is doing now that it's operated by OCED. Tara mentioned call center staff were originally brought on as temps under Manpower, but are being transitioned to temporary County employees.

Amanda Carlisle pointed out the HAWC call center monthly data <u>dashboard</u> and noted that OCED is handling the call center function for HAWC, but callers are transferred to another entity for screening and assessment. SOS Community Services and Shelter Association of Washtenaw County (SAWC) are partners with HAWC. It takes 4-6 weeks to get the assessment process completed. Unfortunately, there is not enough staff to do this work. Some questions came up, such as: How many people call HAWC with support on the line? Are there any opportunities to help people when they call in? Do we refer people to other counties? Where do they find resources? Amanda responded that MISSION A2 is housing families, and some families benefit from this program, but these are for short term hotel stays. Washtenaw County provides assistance for families at assessment, not intake.

Discussion continued about the current intake system and the long assessment period.

Foster mentioned need to capture information and identify where people are calling in from to understand and identify where there is highest need.

Amanda pointed out that the County already captures this information and we have data. Anyone who calls in to HAWC has to provide their last zip code. Most of the calls come from 48197 and 48197 (43%)

g. 2023 Workplan (Tara Cohen)

The workplan approved at Nov. 10th meeting has been updated to reflect requested additions/changes – see attached. Please note a homelessness response update from OCED Human Services Manager will be provided at the February meeting rather than January as listed in workplan.

Next meeting: Thursday, Feb. 9th at 6:30 p.m. | Location: Remote (Zoom)

Included updated workplan in the packet. Tara will correct the rubric development item to include the Prop C Affordable Housing Millage funds in addition to the Affordable Housing Trust Fund.

h. Winter Warming Shelters & Weather Havens – See attached flyers Planning a second warming center in Ypsilanti. Looking at St. Luke Church in Ypsilanti.

Can we collect data about how people are using various places for warming? Are the libraries doing daily counts. We need to review informal data. The library bought a new building in Scio Township.

i. Renters' Commission Liaison report (Karen Wanza) No updates available at this time. She has been unable to make the meetings.

VII. City Council (Council Member Update)

Council member Chris Watson stated A2 is addressing the unarmed response program. The Unarmed Response meeting is scheduled for January 19th @ 6:00 p.m., via Zoom link: https://pscinc.co/discuss Meeting ID: 85945013079 Passcode: 090446

Councilmember Watson discussed housing issues that he is currently working on as it is his main focus.

VIII. General Updates

Linh Song - Police at Delonis Center regarding various issues. Working out issues with warming center staff. Housing is the priority.

Housing Summit – Flyer announced all-day event on January 31st

Mentioned issues around Repeal of Prop A and Right to Counsel initiative –right to legal representation for low-income tenants involved in landlord disputes.

IX. Public Comment

None

X. <u>Adjournment</u> 8:04 PM

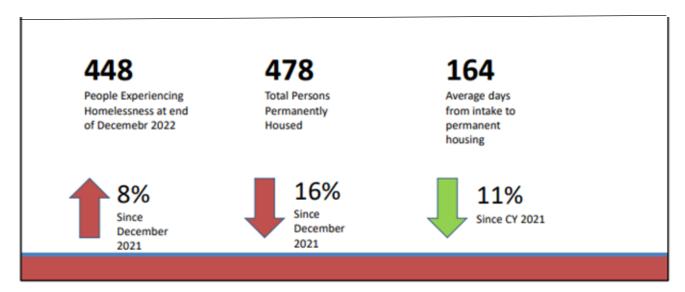
Anna Erickson moved to adjourn at 8:04, Support by Amanda Carlisle. Motion passed unanimously.

Homelessness Data at a Glance

January 30, 2023



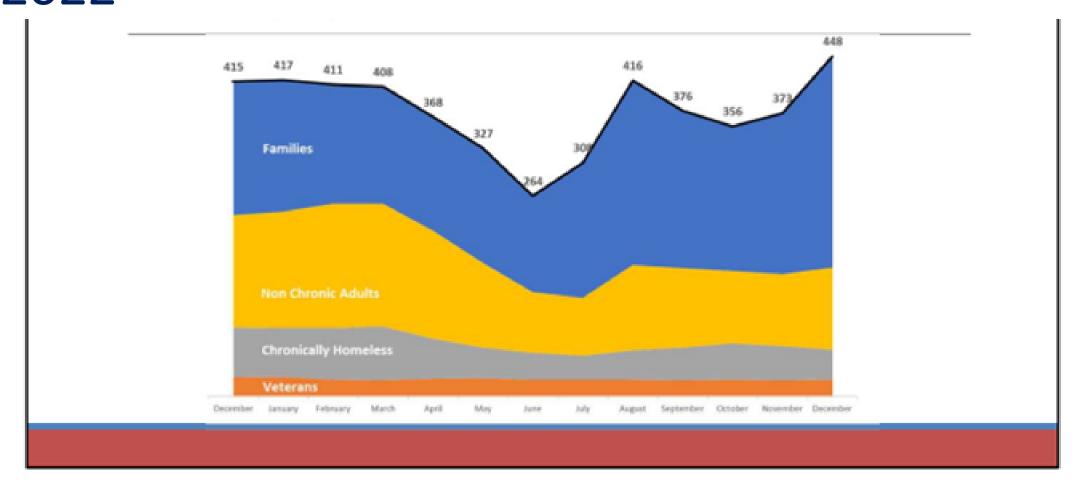
System Overview: 2022 through December

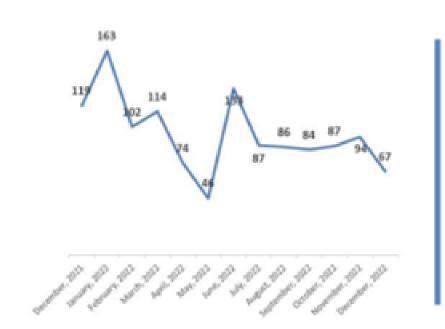


- Like last year, we were trending lower in terms of total people for most of the year, but the fall and winter saw a sharp increase.
 - Unlike previous years, most of the increase is in family homelessness.
- Housed fewer people this year because last year we opened multiple permanent housing projects, unlike 2022.
- While we are faster than last year at placing in permanent housing resources, overall this is the second highest average length of time to housing on record.



Total number of Persons on CHP list as of Dec 2022





Year	Veterans	
2018	97	
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2021	111	
2022	99	

Length of stay (LOT) has stabilized around our 90day target for the past 6 months

Veteran By Name List

AVERAGE LENGTH OF TIME TO HOUSING, IN DAYS





Year	Chronic
2018	235
2019	247
2020	220
2021	365
2022	325

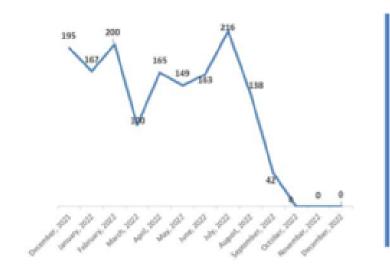
Chronic By Name List

AVERAGE LENGTH OF TIME TO HOUSING, IN DAYS

Chronic homelessness

has been defined as a single individual (or head of household) with a disabling condition who has either: Experienced homelessness for longer than a year, during which time the individual may have lived in a shelter, Safe Haven, or a place not meant for human habitation





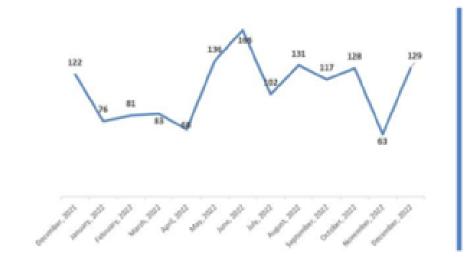
Year	Non-Chronic
2018	163
2019	136
2020	148
2021	157
2022	157

No non-chronic persons housed in the last three months

Non-Chronic By Name List

AVERAGE LENGTH OF TIME TO HOUSING, IN DAYS





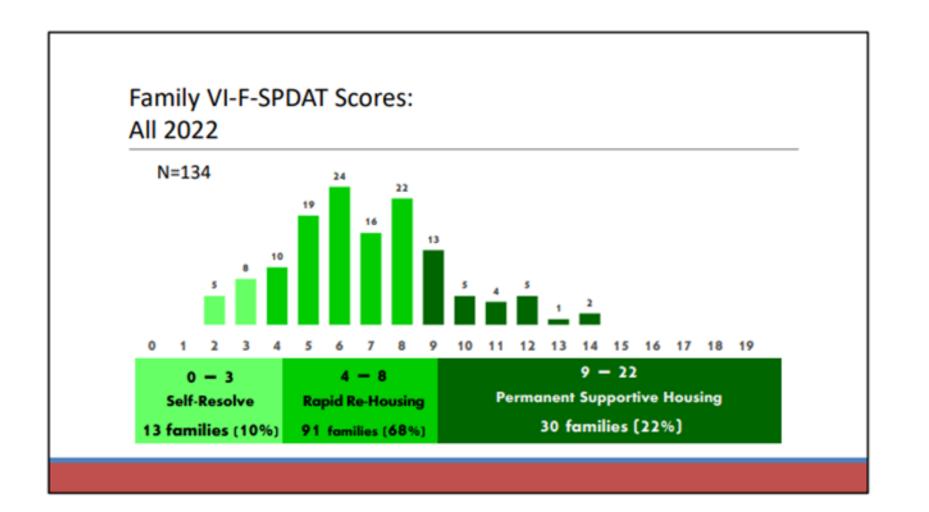
Year	Family
2018	83
2019	98
2020	91
2021	92
2022	109

Family By Name List

AVERAGE LENGTH OF TIME TO HOUSING, IN DAYS

This is the only population to see an increase in LOT from 2021 to 2022. Up 20% compared to last year, this shows the difficulties larger families are facing finding housing in the private rental market.

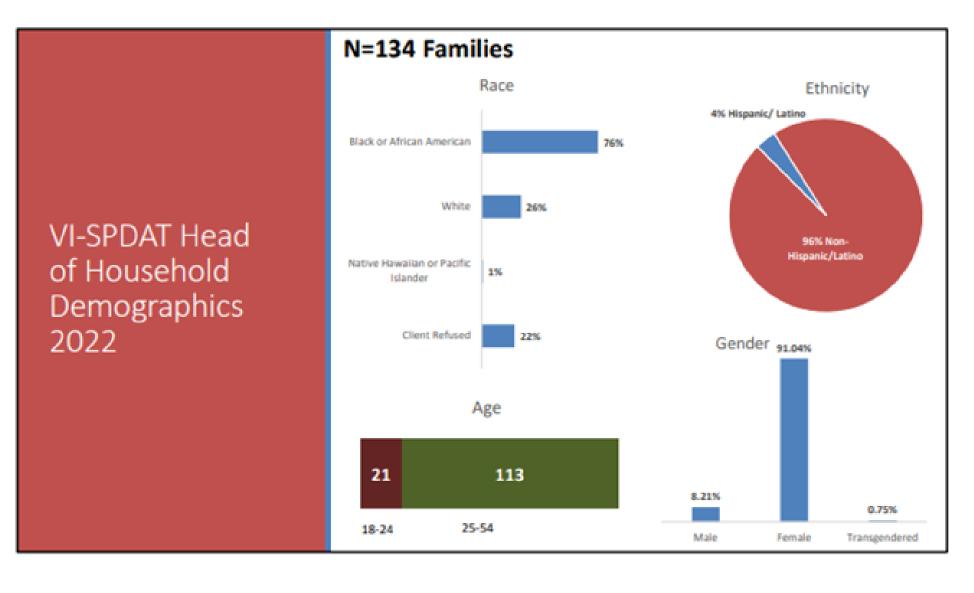




There is a huge shift toward the lower levels of need.

This likely indicates a wider pool of people who are experiencing housing crises relative to past years, which should be expected given rises to rents and costs of living.





Families still are overwhelmingly Black, single mothers—the racial demographics are opposite of the overall county demographics.

Average Family Size Over Time

2019

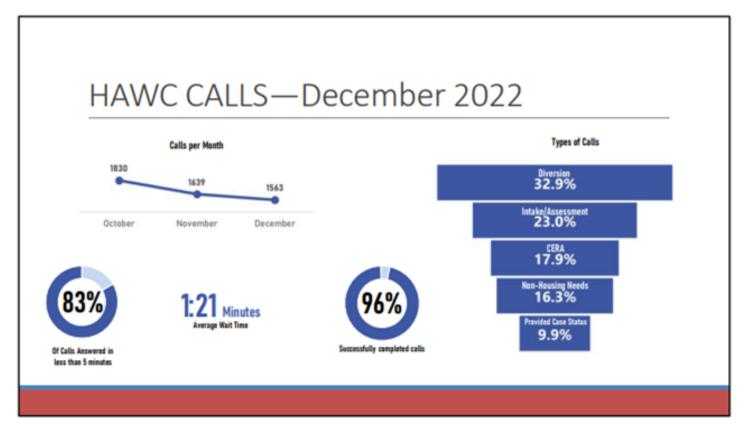
2021

Family size has steadily increased during the pandemic—we are serving larger families than ever before.

The difference between a family of 3 and a family of 4 is often the difference between needing an extra bedroom—meaning there are fewer andmore expensive options in the rental market.



2022



New Coordinated Entry System

County- OCED HAWC call center

- HCVs
- Schedule assessments
- Emergency Family Hotel Program
- Referrals to other non-housing related agencies

SOS HAWC Family assessment

- Individual Prevention assessments/case management
- Family Prevention assessments/ case management
- Family Shelter assessments

Delonis Center HAWC Individual assessment

- Shelter assessment
- HCVs for individuals



Emergency Family Hotel Program

- Families offered two options
 - 1. Hotel through April 1st or until COC resource becomes available
 - Partnership with Mission
 - 2. \$400 per month until April 1
 - Partnership with Barrier Busters
- Must sign a behavior agreement for hotel
- Stipend can be used for laundry, gas, groceries.

Started with identified 54 families assessed and waiting for a shelter resource

As of Friday afternoon,

- 15 opted for hotel
- 10 opted for a stipend
- 11 no longer in crisis

Program is now open to community on first come, first serve basis **call HAWC at 734-961-1999**



Thank you!

To learn more about the Washtenaw County Office of Community & Economic Development Continuum of Care (COC), visit us at

https://www.washtenaw.org/668/Continuum-of-Care-CoC

Follow on social media:





WINTER WARMING CENTERS OPENING IN NOVEMBER

This winter season, warming shelters will be located at the Delonis Center and throughout Washtenaw County. As a local business owner, please use the following resources to support community members who may be experiencing homelessness.

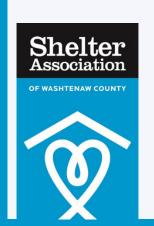
If you encounter an individual you believe may be experiencing homelessness in the area and wish to help locate available community resources, please contact the Community Mental Health PATH Team at (734)544-3050.

If you encounter an individual in need of emergency mental health supports, please call the Community Mental Health (CMH) Crisis Line at **(734)544-3050**.

For those seeking financial assistance to pay rent, utilities, or internet bills, help is available through the Housing Access of Washtenaw County (HAWC) at **(734)961-1999.**

Warming Centers provide safe emergency shelter to protect individuals and families from extreme weather conditions during the winter months. See below for location, and please share this with anyone in need of day or overnight shelter.

Delonis Center
312 W. Huron St., Ann
Arbor, MI



TEMPORARY WEATHER HAVENS

Individuals needing to escape adverse cold conditions (real or wind chill temperature at 20 degrees or below) can temporarily stay at these weather havens before continuing to their destination.

Location	Phone	Address	Hours of operation	Covid-19 Information
Ann Arbor District Library-Downtown	(734) 327-4200	343 S. 5th Avenue, Ann Arbor, MI 48104	10AM-8PM Daily	Masking recommended
Ann Arbor District Library-Mallets Creek	(734) 327-4200	3090 E. Eisenhower Parkway, Ann Arbor, MI 48108	10AM-8PM Daily	Masking recommended
Ann Arbor District Library-Pittsfield	(734) 327-4200	2359 Oak Valley Drive, Ann Arbor, MI 48103	10AM-8PM Daily	Masking recommended
Ann Arbor District Library-Traverwood	(734) 327-4200	3333 Traverwood Drive, Ann Arbor, MI 48105	10AM-8PM Daily	Masking recommended
Ann Arbor District Library-Westgate	(734) 327-4200	2503 Jackson Avenue, Ann Arbor, MI 48103	10AM-8PM Daily	Masking recommended
Briarwood Mall	(734) 761-9550	100 Briarwood Circle, Ann Arbor, MI 48108	Mon-Thurs 11AM-8PM Fri-Sat 10AM-9PM Sun 12PM-6PM	Masking recommended
Chelsea Library	(734) 475-8732	221 S. Main Street, Chelsea, MI 48118	Mon-Thurs 9AM-8PM Friday 10AM-6PM Sat 10AM-3PM Sun 1PM-5PM	Masking recommended
Dexter Library	(734) 426-4477	3255 Alpine Street, Dexter MI, 48130	Mon-Thurs 9AM-9PM Fri-Sat 10AM-5PM Sun 1PM-5PM	Masking recommended

Manchester Library	(734) 428-8045	912 City Road (M-52), Manchester, MI 48158	10am-8pm Mon-Wed 10am-6pm Thurs-Fri 10am-2pm Sat CLOSED Sun	Masking optional
Northville Library	(248) 349-3020	212 W. Cady Street, Northville, MI 48167	10am-9pm Mon-Thurs 10am-5pm Fri-Sat 1pm- 5pm Sun	Masking optional
Saline Library	(734) 429-5450	555 N. Maple Rd, Saline, MI 48176	9am-9pm Mon-Thurs 10am-5pm Fri-Sat 1pm-5pm Sun	Masking recommended for entry and required for indoor programming participation
Salem-South Lyon Library	(248) 437-6431	9800 Pontiac Trail, South Lyon, MI 48178	10am-7pm Mon-Thurs 10am-5pm Fri-Sat 1pm-5pm Sun	Masking recommended
Washtenaw County Human Services Building (Atrium)	(734) 481-2000	555 Towner, Ypsilanti, MI 48197	8:30am-5pm Mon-Fri	Masking recommended
Ypsilanti District Library-Michigan Ave	(734) 482-4110	229 W Michigan Avenue, Ypsilanti, MI 478197	9am-9pm Mon-Thurs 10am-6pm Fri-Sat CLOSED Sun	Masking recommended
Ypsilanti District Library-Superior	(734) 482-4110	1900 Harris Road Ypsilanti, MI 48198	9am-9pm Mon-Thurs 10am-6pm Fri-Sat CLOSED Sun	Masking recommended
Ypsilanti District Library-Whittaker	(734) 482-4110	5577 Whittaker Road Ypsilanti, MI 48197	9am-9pm Mon-Thurs 10am-6pm Fri-Sat 1pm- 5pm Sun	Masking recommended

Milan Library	(734) 439-1240	151 Wabash Street, Milan, MI 48160	10am-6pm Mon, Wen, Fri 1pm-8pm Tues, Thurs 10am-4pm Sat CLOSED Sun	Masking recommended
Last updated: November 17 th , 2022				

Shelter Association

SHELTER ASSOCIATION OF WASHTENAW COUNTY

WINTER PROGRAMS INFORMATION 2022-2023

PLEASE NOTE THAT DUE TO COVID-19 – OUR SHELTERING OPTIONS MAY CHANGE, INFORMATION WILL BE UPDATED AS NEEDED

When is the winter shelter open? – November 7th, 2022 – March 31st, 2023 pending weather conditions. Overnight Shelter is available each night beginning at 7:00pm.

How is this year different because of COVID-19? - Because of the pandemic, our sheltering may be different this year. Shelter beds are limited, so if you're able to stay at a family members, friends, or anywhere else, it is highly encouraged and we will try divert individuals from shelter as much as possible. We have enhanced health and safety practices and will open additional offsite location(s) if needed to ensure the safety of guests.

Will I be safe? - We work diligently with the Public Health department to maintain health and safety protocols to keep you safe. Everyone at the shelter locations are required to wear a mask and adhere to health and safety protocols. If anyone is ill, we will work to get them medical attention immediately.

How do I get into the shelter? – Any individuals seeking emergency shelter please contact Housing Access of Washtenaw County at 734-961-1999 to obtain a referral to the Delonis Center. If it is after 5pm or weekend, please come to the Delonis Center and we'll assist ensuring you're served. Families, please contact Housing Access of Washtenaw County to be referred to appropriate shelter resources.

What is provided? – Individuals are provided a safe place to sleep each night and can access a wide variety of services including meals, case management, medical care, and most importantly help finding permanent housing.

Where is shelter provided? - Nighttime accommodations are at the Delonis Center; 312 W. Huron St., Ann Arbor and offsite locations including Congregation partners. During day-time hours, those seeking shelter should first contact Housing Access of Washtenaw County to obtain a referral for shelter at 734-961-1999. If it is after 5pm or weekend, please come to the Delonis Center and we'll assist with ensuring you're served and provide transportation to an offsite location if needed.

What about during the daytime? — Daytime shelter accommodations are available throughout the winter shelter season. Day shelter is provided through a partnership with the local group MISSION beginning in late November. Day-time accommodations will also be provided beginning in November, Monday-Thursday at Freighthouse in Ypsilanti in partnership with the City of Ypsilanti. Please see the schedule below for a list of locations. Some Day-time sites open hours vary. If you are seeking day shelter on the weekend, please call 734-662-2829 to be given the most up to date information. We will have day-time shelter accommodations 7 days a week.

How can I be connected to housing resources? An Intake Specialist will connect with you via phone to discuss housing resources and share information about SAWC housing case management assisting you with your housing search. See staff member to complete an intake and be connected to a case manager.

Who's here to support me during my housing crisis? There are a number organizations devoted to helping you. Whether you call Housing Access of Washtenaw County or visit the Delonis Center for shelter, you will be connected to a network of almost 30 organizations to help you with moving into safe, permanent housing.

Please contact the Delonis Center at 734-662-2829 if you have any questions or need more information.

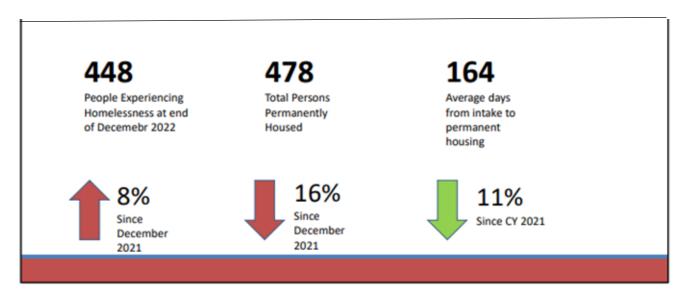
Day Time Warming Shelter Location(s)				
Location	Address	Month		
Freighthouse (Mon. – Thur., 8-6pm)	100 Market Pl, Ypsilanti, MI 48198	November 7, 2022 – March 31, 2023		
Zion Lutheran Church	1501 W. Liberty, Ann Arbor	November 14 – December 2, 2022		
Journey of Faith	1900 Manchester Rd, Ann Arbor	December 5 – December 16, 2022		
Trinity Lutheran Church	1400 W. Stadium Bd, Ann Arbor	December 19 – December 30, 2022		
First Baptist Church	517 E. Washington St., Ann Arbor	January 2 – February 3, 2023		
First Congregational Church (M, W, Fri)	608 E. Williams St, Ann Arbor	February 4, 2023 – February 28, 2023		
St. Mary's Student Parish (Tu + Thu)	331 Thompson St, Ann Arbor	February 4, 2023 – February 28, 2023		
Delonis Center (Weekends only)	312 W. Huron St., Ann Arbor	November 7, 2022 – March 31, 2023		

Homelessness Data at a Glance

January 30, 2023



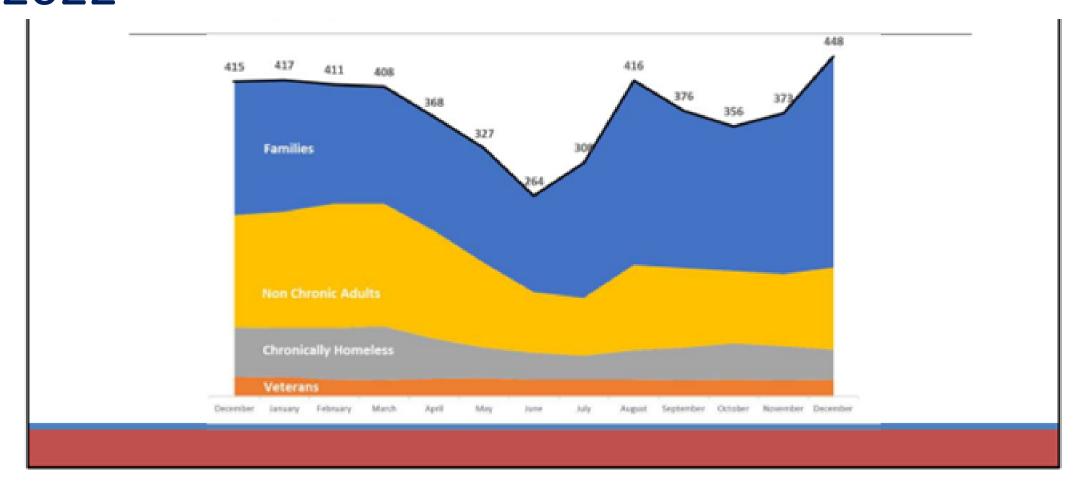
System Overview: 2022 through December

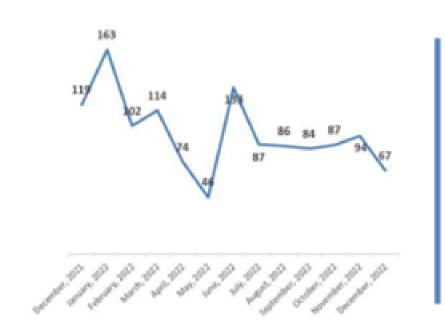


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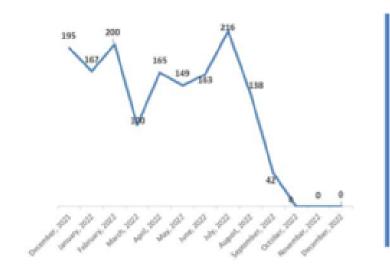
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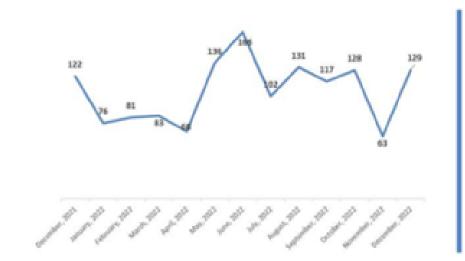
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Non-Chronic By Name List

AVERAGE LENGTH OF TIME TO HOUSING, IN DAYS





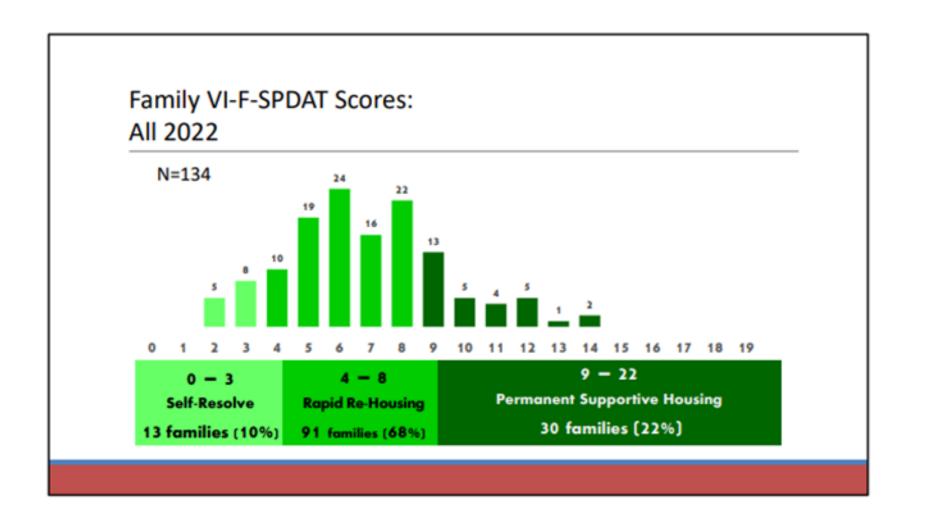
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Family By Name List

AVERAGE LENGTH OF TIME TO HOUSING, IN DAYS

This is the only population to see an increase in LOT from 2021 to 2022. Up 20% compared to last year, this shows the difficulties larger families are facing finding housing in the private rental market.

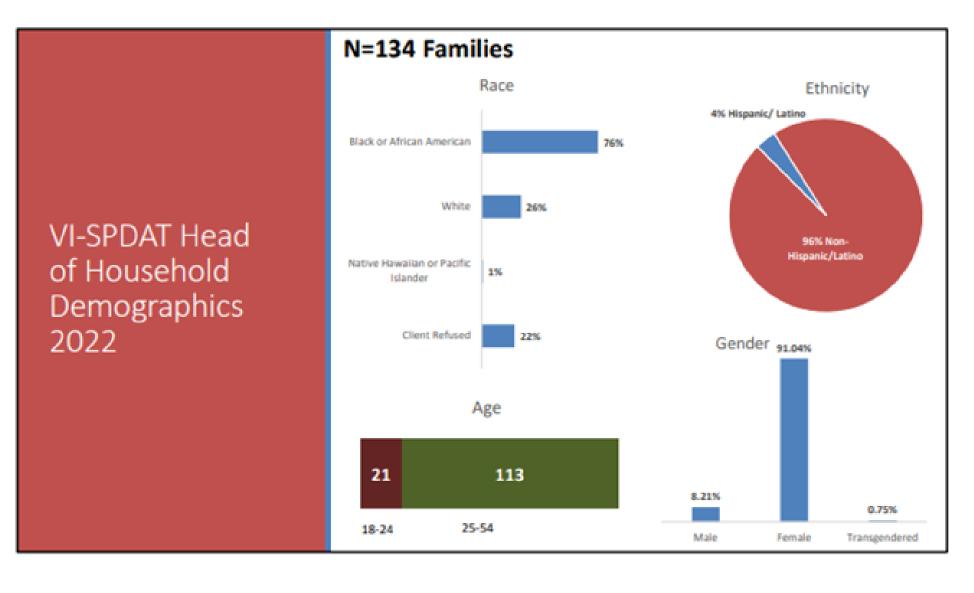




There is a huge shift toward the lower levels of need.

This likely indicates a wider pool of people who are experiencing housing crises relative to past years, which should be expected given rises to rents and costs of living.





Families still are overwhelmingly Black, single mothers—the racial demographics are opposite of the overall county demographics.

Average Family Size Over Time

2019

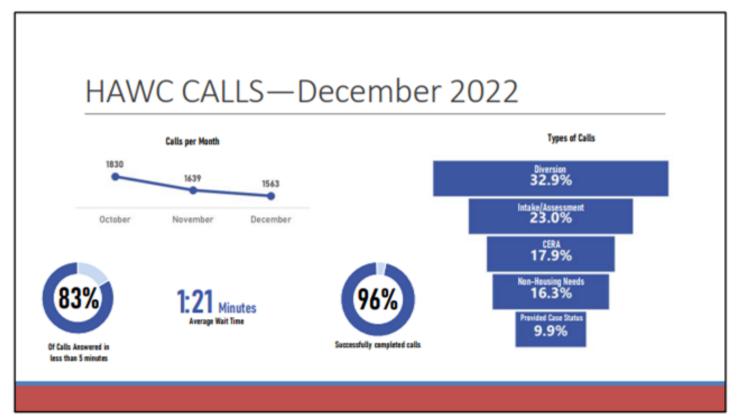
2021

Family size has steadily increased during the pandemic—we are serving larger families than ever before.

The difference between a family of 3 and a family of 4 is often the difference between needing an extra bedroom—meaning there are fewer andmore expensive options in the rental market.



2022



New Coordinated Entry System

County- OCED HAWC call center

- HCVs
- Schedule assessments
- Emergency Family Hotel Program
- Referrals to other non-housing related agencies

SOS HAWC Family assessment

- Individual Prevention assessments/case management
- Family Prevention assessments/ case management
- Family Shelter assessments

Delonis Center HAWC Individual assessment

- Shelter assessment
- HCVs for individuals



Emergency Family Hotel Program

- Families offered two options
 - 1. Hotel through April 1st or until COC resource becomes available
 - Partnership with Mission
 - 2. \$400 per month until April 1
 - Partnership with Barrier Busters
- Must sign a behavior agreement for hotel
- Stipend can be used for laundry, gas, groceries.

Started with identified 54 families assessed and waiting for a shelter resource

As of Friday afternoon,

- 15 opted for hotel
- 10 opted for a stipend
- 11 no longer in crisis

Program is now open to community on first come, first serve basis **call HAWC at 734-961-1999**



Thank you!

To learn more about the Washtenaw County Office of Community & Economic Development Continuum of Care (COC), visit us at

https://www.washtenaw.org/668/Continuum-of-Care-CoC

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