

**CITY OF ANN ARBOR**  
**TAXICAB REGULATIONS**

## TAXICAB REGULATIONS

### **R7:153. Application for taxicab company license.**

- (1) For purposes of a taxicab company license, a complete application shall contain at least the following:
  - (a) The name and current business address of applicant
  - (b) If applicant is not an individual, then the name and address of the resident agent of the corporation, limited liability company, or other legal entity; as well as the names and addresses of officers, directors, members, and partners of the legal entity
  - (c) The assumed name, if any, under which the applicant will conduct the taxicab business
  - (d) Address of the owner(s) of the applicant
  - (e) Name, title, address, and phone number of primary contact person who is authorized to effect policy decisions for applicant
  - (f) Hours of operation
  - (g) Three references from individuals who have done business with the applicant and can comment on applicant's business experience
  - (h) Company guidelines for hiring drivers
  - (i) Company plan for supporting customer request for service
  - (j) Company plan for supporting customer complaints
  - (k) Be painted in a distinctive color or color scheme, unique from other taxicabs operating in the city, a verbal description and color photograph of which the applicant shall submit with the application.
- (2) If there is a change in the ownership or primary contact for a company, the City must be notified of this change within 30 days. Any change in ownership would require a new license and updated information for the primary contact person or any other information that have change.

### **R7:154. Application for taxicab vehicle license.**

- (2) For purposes of a taxicab vehicle license, a complete application shall contain at least the following:
  - (a) A photocopy of the vehicle registration
  - (b) A certificate from an automobile master mechanic licensed in the State of Michigan must accompany the application. The certificate shall be on a form approved by the board, shall have been issued within 60 days before the application date and shall indicate that the vehicle has been thoroughly inspected and has been found to comply with all the requirements of the Michigan vehicle code

- (c) Proof of insurance in the types and amount specified by Chapter 77. The proof of insurance must specifically state that the insurance obtained covers a taxicab.
- (d) A rate card shall:
  - i. be submitted to the City, on the City provided form, for each vehicle desiring a bond plate.
  - ii. be submitted in typed form for readability.
  - iii. be displayed on 8-1/2 x 11 inch paper in the passenger compartment in a city provided rate card holder, along with the City provided customer feedback postcards.
  - iv. be affixed on the outside of the vehicle.
- (e) Have information identifying the name of the taxicab business painted or permanently attached on each side of the vehicle in letters of not less than 3 inches in heights, not lower than the bottom edge of the door. This information shall be in sharp contrast to the background and use the word "taxicab", "cab" or "taxi" and not the word "limousine. A color photograph of the vehicle with the identifying name shall be submitted with the application. Vehicle must meet standards required of the company.
- (f) Each company must assign and display a unique 2 or more digit number to each vehicle on the rear and on both sides of the vehicle. The number should be permanently applied and be not less than 3" in height and not lower than the bottom edge of the door.
- (g) The taximeter in the vehicle has been sealed and has passed police department testing and has been determined to be accurate
- (h) Be in compliance with the maintenance standards defined in R7:157
- (i) The vehicle must be no more than ten years old. Enforcement of this provision will begin with vehicle licenses issued for periods beginning June 1, 2008, and beyond.

**R7:155. Application for taxicab driver's license.**

For purposes of a taxicab driver's license, a complete application shall contain at least the following:

- (a) The individual's full name
- (b) The individual's current home address
- (c) The individual's home telephone number or cellular phone number
- (d) A copy of the applicant's driving and criminal history record updated within 31 days of the date of application
- (e) Copy of current valid chauffeur's license
- (f) Statement that applicant can read, write and speak the English language

- (g) Statement that applicant does not have any outstanding warrants for arrest
- (h) Statement that applicant does not have a physical or mental impairment which would make it unsafe to operate as a taxicab driver

**R7:156. License display.**

- (1) A taxicab vehicle license shall be displayed:
  - a. Sticker: in the lower right corner of the windshield, or
  - b. Medallion: on the rear left corner of the trunk/tailgate.
- (2) A taxicab driver license shall be displayed so that passenger in the rear seat can easily see and read it.

**R7:157. Maintenance of the vehicle.**

- (1) There shall be no visible sign of significant rust
- (2) Dents, other than minor ones, shall be repaired within sixty days
- (3) Meters shall remain in good working order
- (4) A no-smoking sign shall be displayed at all times
- (5) The interior shall be clean of debris and other litter
- (6) All lights both interior and exterior shall be in working order
- (7) At a minimum, the following systems shall be in good working condition:
  - a. Seat belts
  - b. Interior/exterior lights and turn signals
  - c. Wipers
  - d. Tires
  - e. Brakes
  - f. Exhaust

**R7:159(a) Taxi Meter Rate Information**

- 1) Each taxi vehicle shall affix all rate information with at least 1 inch letters/numbers where passengers enter the vehicle.

**R7:173(1). Business Identification.**

For purposes of distinguishing “distinctive color and color scheme”, the Board will consider the combination of the base vehicle color and logo design/color as the unique color scheme for a company. For example, vehicles with a base color of white may be utilized by multiple companies as long as the logos/designs which identify the company are substantially unique in design and color.