



August 25, 2010

Jacqueline Beaudry, Clerk
City of Ann Arbor
100 N. Fifth Ave., P.O. Box 8647
Ann Arbor, MI 48107

Dear Ms. Beaudry:

As part of Comcast's commitment to keep you informed about important developments that affect our customers in your community, I am writing to notify you of changes to the channel lineup effective September 30, 2010. Customers will be notified of these changes via bill message.

Comcast/Big Ten Network Xtra on Digital Starter channels 694 and 695 will no longer be available. Some of the programming from these channels will be available on Digital Starter Comcast/Big Ten Network Xtra channels 692 and 693.

Please direct any customer calls about Comcast products, services and prices to 1-888-COMCAST. Our Customer Account Executives are available 24 hours a day, 7 days a week. As always, feel free to contact me directly at 734-254-1888 with any questions you may have.

Sincerely,

Frederick G. Eaton
Government Affairs Manager
Comcast, Michigan Region
41112 Concept Drive
Plymouth, MI 48170

CITY OF ANN ARBOR
CITY CLERK
REC'D
AUG 31 PM 5:02