

Sealed Bid



CITY OF ANN ARBOR

ITB No. 4542
Janitorial Services - WWTSU



JUNE 19, 2018
DU-ALL CLEANING, INC.
35474 Mound Rd. Sterling Heights MI 48310

 **COPY**



35474 Mound Rd
 Sterling Heights MI 48310
 Tel: (586) 580-3617
 Direct: (586) 709-9517
 Fax: (586) 884-6177
 www.duallcleaning.com

06/19/2018

City of Ann Arbor

Janitorial Services Bid for: Wastewater Treatment Service Unit

Dear Colin Spencer

First of all, we would like to thank you for the opportunity to bid the custodial services for the City of Ann Arbor - WWTSU. Du-All Cleaning, Inc is a proud Michigan-based company and nothing makes us happier than working with the cities, municipalities, government agencies and businesses that make this state great!

Du-All Cleaning, Inc. is a full-service cleaning company that has been successfully providing janitorial services for customers nationwide for over 15 years. We consider ourselves to be the problem solvers of our industry. We provide our customers with quality services and full satisfaction. A key to our growth and success is due to our management's ability to understand the customer's needs. Along with that, our hard working and highly trained staff is well equipped for any job, allowing us to achieve customer's satisfaction.

As a multi-million-dollar company in the building service industry, we have 2 locations in Michigan and we have recently moved to a new, larger headquarters to accommodate our growth in the industry. We currently employ over 120 full and part time Janitorial Services Associates. We take our business seriously, as we strive to be the best in our industry. Our company is always looking for better ways and better technology to do the job more efficient, more cost effective and greener.

At Du-All Cleaning Inc. our hiring practices are some of the strictest in the industry. We care who puts on the Du-All uniform and represents our company. More importantly, we care who goes into your business. All of our employees must pass a stringent background check and drug screening, as we provide janitorial services for municipalities and government offices, including police stations, court buildings, city offices as well as buildings that house State Police and Homeland Security offices.

You will find that Du-All Cleaning, Inc. has experience serving a wide variety of commercial spaces. Below is a list of some of our highly-satisfied customers as well as their corresponding square footage:

Contract	Square Feet	Contract	Square Feet
City of Warren	279,000	City of Roseville	91,000
City of Taylor	129,000	City of Southfield Police Department	181,000
Motor City Carpet	Varies	City of Royal Oak/44 th District Court	112,546
City of Novi	107,200	Waterford Township/51 st District Court	100,055
City of Flint	272,000	Bloomfield Twp Public Library	102,565

At Du-All Cleaning, Inc. we will work with each individual facility noted in the contract to create a schedule of cleaning tasks that will allow for the janitorial services to be completed at times that work for our customers.

Du-All Cleaning, Inc. operates 24-hours a day, 365 days a year to ensure your buildings are always in pristine condition and with minimal disruption to your operations.

Our experience with high profile customers and extensively secured locations will allow us to provide the City of Ann Arbor - WWTSU with the highest quality of janitorial services right from the start. We will work tirelessly to ensure a seamless transition of services from your current janitorial services provider to Du-All Cleaning, Inc.

Our emergency call response time will be within 30 minutes. In case of a non-emergency call, the response time will be within one hour. You may contact us via phone number (586) 580-3617 or email: mondi@dualcleaning.com or pam@dualcleaning.com.

I would like to assure you that we do all we can to find the right people that will fit the professional atmosphere of the City of Ann Arbor - WWTSU, and that your satisfaction is my top priority. We have a great working relationship with all of our customers and will gladly provide you with references from customers just like you.

Please feel free to call me anytime, if you have any questions or need additional information about our company. I look forward to hearing from you and to possibly creating a great relationship with the staff and patrons of the City of Ann Arbor - WWTSU.

Thank you and have a wonderful day.

Sincerely,



Mondi Rakaj

President

Du-All Cleaning, Inc.

mondi@dualcleaning.com

Business Organization

Du-All Cleaning and Building Services, Inc.
Corporate Headquarters
35474 Mound Rd
Sterling Heights MI 48310

586-580-3617 (Office)
586-709-9517 (Direct)
586-553-9715 (Fax)

Mondi Rakaj
President
Mondi@duallcleaning.com
www.Duallcleaning.com (Website)

Du-All Cleaning and Building Services, Inc. is a corporation located and authorized to do business in The State of Michigan, as of May 2, 2002.

Federal Tax ID Number: 26-0116482
DUNS Number: 945982556
CAGE Code: 7VZR6
SAM Registration Status: Active
SAM Activation Date: 06/16/2017
SAM Expiration Date: 06/16/2019

Guarantee

Du-All Cleaning, Inc. will honor the quoted price(s) and assigned scope of work for the entire length of the contract with the City of Ann Arbor - WWTSU. Should the City of Ann Arbor - WWTSU request additional services not included in the contract, Du-All Cleaning, Inc will submit a proposal for approval and request a confirmed PO Number before work will begin, with the exception of emergency services, which will be provided with authorization from an appropriate City of Ann Arbor – WWTSU authority. We will provide all labor, equipment and supplies and supervision necessary to complete the tasks and requirements listed in the RFP. Invoices will be submitted via approved method. Du-All Cleaning, Inc guarantees it's work for the term of the contract.

Values Statement


At Du-All Cleaning and Building Services, Inc. we share your commitment to conservation and sustainability. We take great pride in providing building services to a variety of different buildings, always showing great care for the age and historical impact of each building. We will gladly participate in any trash disposal and recycling programs that you have in place and will partner with you to make improvements wherever possible. We offer Green cleaning chemicals and practices to minimize the environmental impact of our services.


At Du-All Cleaning Inc. We Do It All
State of Michigan Finest Janitorial Cleaning Company


- ❖ Premium Commercial Janitorial Service
- ❖ Premium Construction Services
- ❖ Painting
- ❖ Drywall
- ❖ Floor Maintenance Programs
- ❖ Hi-Tech Floor Strip and Re-Coat
- ❖ Tile Strip and Wax
- ❖ High Speed Burnishing
- ❖ Tile and Grout Cleaning and Resealing
- ❖ Epoxy Floor Maintenance Programs
- ❖ Building Maintenance Service
- ❖ Consulting Service
- ❖ On Site Training and Supervision
- ❖ Truck Mounted Carpet Cleaning
- ❖ Carpet Maintenance Programs
- ❖ Scrub and Steam Carpet Cleaning
- ❖ Extraction Spot Cleaning
- ❖ 24 Hour Flood Restoration Clean-up
- ❖ Grounds Service
- ❖ Specialty Environment Cleaning
- ❖ Uniformed and Certified Employees
- ❖ Window Cleaning
- ❖ Construction Clean-up
- ❖ Floor Care Machine Sales, Service and Rentals
- ❖ Free Building Analysis
- ❖ Biohazard Cleanup


****Du-All Cleaning, Inc. has the capability and capacity to perform emergency janitorial services 24-hours a day, seven days a week, including holidays****


References

1.  City of Warren
5460 Arden Ave., Warren, MI 48092
Bldg Sq Ft: 255,000
Contact Person: John Grassi/Superintendent
Phone Number: (586) 268-8400
Email: jgrassi@cityofwarren.org

2. City of Roseville 
29777 Gratiot Ave Roseville MI 48066
Bldg Sq Ft: 91,000
Contact Person: Scott Pruzinsky/Facilities Supervisor
Phone Number: (586) 634-5115
Email: spruzinsku@Roseville-MI.gov

3. Bloomfield Township Public Library 
1099 Lone Pine Rd, Bloomfield Twp., MI 48302
Bldg Sq Ft: 107,500
Contact Person: Joel Dion/Facility Manager
Phone Number: (248) 642-5800 ext 130
Email: dionjoel@btpl.org

4.  City of Taylor
23555 Goddard Rd, Taylor, MI 48180
Bldg Sq Ft: 129,000
Contact Person: Guido Ulin/Facilities Manager
Phone Number: (313) 363-0100
Email: gulin@ci.taylor.mi.us

5.  City of Flint
1101 S Saginaw St., Flint, MI 48502
Bldg Sq Ft: 272,000
Contact Person: Kathryn Neuman / Facilities Maintenance
Phone Number: (810) 766-7135, Ext.2625
Email: kneumann@cityofflint.com

Satisfied Customers

- 50th District Court
- 51st District Court
- 44th District Court
- Motor City Carpet
- City of Novi
- City of Roseville
- NOAA White Lake
- City of Ann Arbor
- City of Troy
- County of Wayne
- City of Flint
- City of Warren
- Bloomfield Twp. Library
- City of Royal Oak
- City of Southfield
- Waterford Twp.
- City of Sterling Heights
- Wayne County Buildings
- City of Riverview
- Oakland County
- Regal Lanes
- City of Taylor
- Mott Community College
- HopCat Restaurants/BarFly Ventures
- Genesee County Road Commission

Du-All Cleaning Inc. currently provides janitorial services to over 4.5 million square feet of commercial facilities.

Compliance

Du-All Cleaning Inc. shall at all times observe and comply with all laws, ordinances, regulations and codes of the federal, state, county and other local government agencies, which may in any manner affect the performance of our services. We shall not discriminate against any worker, employee or applicant because of race, religion, creed, age, sex or national origin. We are consistently keeping current on all laws, ordinances, regulations and codes.

Equipment

Du-All Cleaning Inc. will furnish at its' own cost and expense, all labor and cleaning equipment needed to complete service. All equipment will be maintained in working condition in accordance with laws and regulations of the State of Michigan. Equipment will pass any and all inspections. All Equipment for new accounts is purchased brand new.

Cleaning Chemicals and Supplies

At Du-All Cleaning Inc., we have access to a large variety of cleaning chemicals and professional training. We can offer a Green cleaning program upon request to minimize the environmental impact of our services. Not only do we use top industry chemicals, but we also sell them to other cleaning companies and customers. All MSDS chemical data sheets are kept on each job site and customer copies are available. All employees are trained in chemical application and safety. We can set up our customers on a hand soap program with free dispensers and better pricing. We offer different acrylic floor finishes for different floor types and different amounts of foot traffic.

Employee Qualifications Requirements

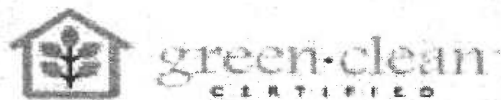
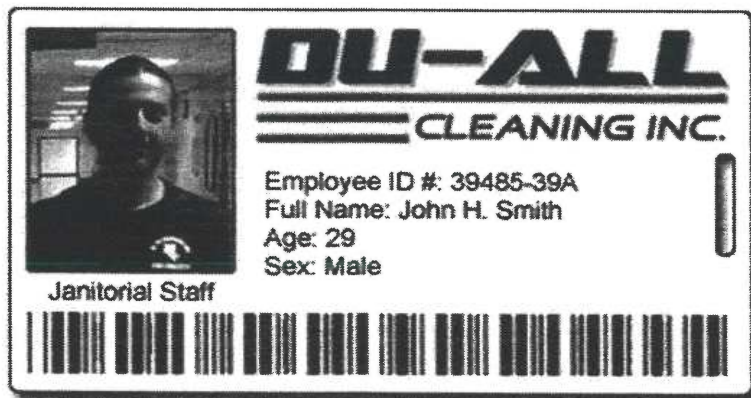
At Du-All Cleaning Inc. our hiring practices are some of the strictest in the industry. We care who puts on the Du-All uniform and represents our company. More importantly, we care who goes into your business. We do not hire every person who applies at our company like some competitors do. We have a list of high priority hurdles they must pass to be employed at Du-All Cleaning, Inc. before they even begin the training process.

- Du-All Cleaning, Inc. will run a criminal background check and drug screen on all potential employees. A copy of employee's background and drug screen results can be submitted to customer upon request.
- Du-All Cleaning, Inc. will also work with your own background screening service/Police Department for background checks and fingerprinting upon request
- Any applicant that does not pass the background and drug screen will not be employed by Du-All Cleaning, Inc.
- Drug screening is done by board certified doctors and not a test kit from the drug store. This is to assure that employee prospects are completely free of drugs.
- All employees must be in uniforms. Employees must wear Du-All Cleaning, Inc. uniforms at all times while working with no jeans or ripped clothing.
- Security badge with picture and employee number along with level of position so our customers know who is who at all times.
- All employees must be certified in job safety practices.
- All employees must be certified in several areas of cleaning and practicing.
- A general manager will conduct monthly unannounced visits to job site for quality control.
- Employees are not allowed to have visitors at the job site at any time.
- Employees must never touch anything on the desks, shelves, countertops etc.
- A mandatory building security class for each employee before they begin work. This is taught in house.
- Emergency protocol is set up for each building with the customer for fire, flood, robbery, etc.
- Police, fire dept., ambulance and all other emergency contact numbers are given to the staff.
- Additional security policies for a certain facility can be implemented at the request of that customer.

Du-All Cleaning Inc. Employee Training Program

We are always looking for experienced workers, but each employee will receive the training in the following:

- Customer Service Training
- Security Training
- Safety Training
- Cleaning Techniques for housekeeping, restroom, windows, floors
- At Du- All Cleaning Inc. we have in house specialty crews that are trained for the following
 - Large floors strip & wax
 - Large carpet cleaning
 - Emergency flood cleanup (On call 24hrs per day)
 - Window cleaning at high level
 - Air duct cleaning
 - Chemical products & training is done through Betco Chemical - Spartan Chemical and in house training
- We also train all of our building supervisors in customer service and business communication techniques.
- Du-All Cleaning Inc. can do custom employee training for special tasks that may be needed for a unique facility.
- Our company strives to keep up with the cleaning industry's latest techniques, chemicals and cleaning equipment. We attend trade shows annually and meet with our vendors on a quarterly basis to receive the latest in industry news.
- All uniforms have a logo and trucks are lettered with the Du-All Cleaning Inc. logo.



INVITATION TO BID

City of Ann Arbor
Guy C. Larcom Municipal Building
Ann Arbor, Michigan 48107

Ladies and Gentlemen:

The undersigned, as Bidder, declares that this Bid is made in good faith, without fraud or collusion with any person or persons bidding on the same Contract; that this Bidder has carefully read and examined the bid documents, including City Nondiscrimination requirements, Vendor Conflict of Interest Form, Living Wage requirements, Instructions to Bidders, Bid Forms, General Service Agreement, General Conditions, Detailed Specifications, and all Addenda, and understands them when applicable. The Bidder declares that it conducted a full investigation of the work proposed and is fully informed as to the nature of the work and the conditions relating to the work's performance.

The Bidder acknowledges that it has not received or relied upon any representations or warrants of any nature whatsoever from the City of Ann Arbor, its agents or employees, and that this Bid is based solely upon the Bidder's own independent business judgment.

In accordance with these bid documents, and Addenda numbered 1, 2, the undersigned, as Bidder, proposes to deliver to the City all product/services herein described for the amounts set forth in the Bid Forms.

The Bidder declares that it has become fully familiar with the liquidated damage clauses for completion times and for compliance with City Code Chapter 112, understands and agrees that the liquidated damages are for the non-quantifiable aspects of non-compliance and do not cover actual damages that may be shown and agrees that if awarded the Contract, all liquidated damage clauses form part of the Contract.

Bidder further agrees that the cited provisions of Chapter 14 and Chapter 23 form a part of this Contract.

The Bidder declares that it has become familiar with the City Conflict of Interest Disclosure Form and certifies that the statement contained therein is true and correct.

In submitting this Bid, it is understood that the right is reserved by the City to accept any Bid, to reject any or all Bids, to waive irregularities and/or informalities in any Bid, and to make the award in any manner the City believes to be in its best interest.

SIGNED THIS 19 DAY OF June, 2018.

Du-All Cleaning, Inc.
Bidder's Name

35474 Mound Rd
Sterling Heights MI 48310
Official Address

586-580-3617
Telephone Number


Authorized Signature of Bidder

Mondri Rakaj, President
(Print Name of Signer Above)

Mondi@dualcleaning.com
Email Address for Award Notice

LEGAL STATUS OF BIDDER

(The Bidder shall fill out the appropriate form and strike out the other three.)

Bidder declares that it is:

* A corporation organized and doing business under the laws of the State of Michigan, for whom Mondi Rakaj, bearing the office title of President, whose signature is affixed to this Bid, is authorized to execute contracts.

NOTE: If not incorporated in Michigan, please attach the corporation's Certificate of Authority

• A limited liability company doing business under the laws of the State of _____, whom _____ bearing the title of _____ whose signature is affixed to this proposal, is authorized to execute contract on behalf of the LLC.

* A partnership, organized under the laws of the state of _____ and filed in the county of _____, whose members are (list all members and the street and mailing address of each) (attach separate sheet if necessary):

* An individual, whose signature with address, is affixed to this Bid: _____ (initial here)

Authorized Official

Mondi Rakaj Date June 19, 2018

(Print) Name Mondi Rakaj Title President

Company: Du-All Cleaning, Inc.

Address: 35474 Mound Rd Sterling Heights MI 48310

Contact Phone (586) 580-3617 Fax (586) 553-9715

Email MOndi@dualcleaing.com

BID FORM

VENDOR NAME: Du-All Cleaning, Inc.

We hereby offer to furnish labor, supervision, material and equipment in conformance with Wastewater Treatment Plant specifications as follows:

1. WASTEWATER TREATMENT PLANT - Monday through Saturday service as specified on pages 9 through 11 (**Inclusive of weekly and monthly task**).

PER MONTH \$ 1,789.00 X 12 = \$ 21,468.00 Per Year

2. WASTEWATER TREATMENT PLANT – Semi Annual as specified on pages 11.

COST \$ 750.00 X 2 = \$ 1,500.00 Per Year

3. WASTEWATER TREATMENT PLANT - Annual as specified on pages 11.

COST \$ 1,800.00 X 1 = \$ 1,800.00 Per Year

TOTAL COST of One Year Service (1+ 2+ 3) \$ 24,768.00 Per Year

ADDITIONAL COSTS

4. Emergency Call Back \$ 27.00 Cost per hour.
5. Janitorial Service on a scheduled holiday \$ 27.00 Cost per hour.

REFERENCES: Please list at least three (3) entities for which you have done similar work:

<u>Organization</u>	<u>Address</u>	<u>Contact Person</u>	<u>Telephone</u>
1. <u>City of Warren-Waste Water Treatment Plant</u>	<u>Joe Kovalcik</u>	<u>586-264-2530</u>	<u>Ext. 8104</u>
2. <u>City of Roseville</u>	<u>29777 Gratiot Ave Roseville MI 48066</u>	<u>Scott Pruzinsky</u>	<u>586-634-5115</u>
3. <u>Bloomfield Twp Public Library</u>	<u>1099 Lone Pine Rd Bloomfield Twp MI 48302</u>	<u>Joel Dion</u>	<u>248-642-5800 Ext.130</u>



Vendor Conflict of Interest Disclosure Form

All vendors interested in conducting business with the City of Ann Arbor must complete and return the Vendor Conflict of Interest Disclosure Form in order to be eligible to be awarded a contract. Please note that all vendors are subject to comply with the City of Ann Arbor's conflict of interest policies as stated within the certification section below.

If a vendor has a relationship with a City of Ann Arbor official or employee, an immediate family member of a City of Ann Arbor official or employee, the vendor shall disclose the information required below.

1. No City official or employee or City employee's immediate family member has an ownership interest in vendor's company or is deriving personal financial gain from this contract.
2. No retired or separated City official or employee who has been retired or separated from the City for less than one (1) year has an ownership interest in vendor's Company.
3. No City employee is contemporaneously employed or prospectively to be employed with the vendor.
4. Vendor hereby declares it has not and will not provide gifts or hospitality of any dollar value or any other gratuities to any City employee or elected official to obtain or maintain a contract.
5. Please note any exceptions below:

Conflict of Interest Disclosure*	
Name of City of Ann Arbor employees, elected officials or immediate family members with whom there may be a potential conflict of interest.	<input type="checkbox"/> Relationship to employee <hr/> <input type="checkbox"/> Interest in vendor's company <input type="checkbox"/> Other (please describe in box below)
N/A	

*Disclosing a potential conflict of interest does not disqualify vendors. In the event vendors do not disclose potential conflicts of interest and they are detected by the City, vendor will be exempt from doing business with the City.

I certify that this Conflict of Interest Disclosure has been examined by me and that its contents are true and correct to my knowledge and belief and I have the authority to so certify on behalf of the Vendor by my signature below:		
Du-All Cleaning, Inc.	586-580-3617	
Vendor Name	Vendor Phone Number	
	06/19/2018	Mondi Rakaj
Signature of Vendor Authorized Representative	Date	Printed Name of Vendor Authorized Representative

Questions about this form? Contact Procurement Office City of Ann Arbor Phone: 734/794-6500, procurement@a2gov.org

**CITY OF ANN ARBOR
DECLARATION OF COMPLIANCE**

Non-Discrimination Ordinance

The "non discrimination by city contractors" provision of the City of Ann Arbor Non-Discrimination Ordinance (Ann Arbor City Code Chapter 112, Section 9:158) requires all contractors proposing to do business with the City to treat employees in a manner which provides equal employment opportunity and does not discriminate against any of their employees, any City employee working with them, or any applicant for employment on the basis of actual or perceived age, arrest record, color, disability, educational association, familial status, family responsibilities, gender expression, gender identity, genetic information, height, HIV status, marital status, national origin, political beliefs, race, religion, sex, sexual orientation, source of income, veteran status, victim of domestic violence or stalking, or weight. It also requires that the contractors include a similar provision in all subcontracts that they execute for City work or programs.

In addition the City Non-Discrimination Ordinance requires that all contractors proposing to do business with the City of Ann Arbor must satisfy the contract compliance administrative policy adopted by the City Administrator. A copy of that policy may be obtained from the Purchasing Manager

The Contractor agrees:

- (a) To comply with the terms of the City of Ann Arbor's Non-Discrimination Ordinance and contract compliance administrative policy, including but not limited to an acceptable affirmative action program if applicable.
- (b) To post the City of Ann Arbor's Non-Discrimination Ordinance Notice in every work place or other location in which employees or other persons are contracted to provide services under a contract with the City.
- (c) To provide documentation within the specified time frame in connection with any workforce verification, compliance review or complaint investigation.
- (d) To permit access to employees and work sites to City representatives for the purposes of monitoring compliance, or investigating complaints of non-compliance.

The undersigned states that he/she has the requisite authority to act on behalf of his/her employer in these matters and has offered to provide the services in accordance with the terms of the Ann Arbor Non-Discrimination Ordinance. The undersigned certifies that he/she has read and is familiar with the terms of the Non-Discrimination Ordinance, obligates the Contractor to those terms and acknowledges that if his/her employer is found to be in violation of Ordinance it may be subject to civil penalties and termination of the awarded contract.

Du-All Cleaning, Inc.

Company Name	
<i>Mondi Rakaj</i>	June 19, 2018
Signature of Authorized Representative	Date

Mondi Rakaj, President Du-All Cleaning, Inc.
Print Name and Title

35474 Mound Rd Sterling Heights MI 48310
Address, City, State, Zip

<u>586-580-3617</u>	<u>Mondi@dualcleaning.com</u>
Phone/Email Address	

Questions about the Notice or the City Administrative Policy, Please contact:
Procurement Office of the City of Ann Arbor
(734) 794-6500

**CITY OF ANN ARBOR
LIVING WAGE ORDINANCE DECLARATION OF COMPLIANCE**

The Ann Arbor Living Wage Ordinance (Section 1:811-1:821 of Chapter 23 of Title I of the Code) requires that an employer who is (a) a contractor providing services to or for the City for a value greater than \$10,000 for any twelve-month contract term, or (b) a recipient of federal, state, or local grant funding administered by the City for a value greater than \$10,000, or (c) a recipient of financial assistance awarded by the City for a value greater than \$10,000, shall pay its employees a prescribed minimum level of compensation (i.e., Living Wage) for the time those employees perform work on the contract or in connection with the grant or financial assistance. The Living Wage must be paid to these employees for the length of the contract/program.

Companies employing fewer than 5 persons and non-profits employing fewer than 10 persons are exempt from compliance with the Living Wage Ordinance. If this exemption applies to your company/non-profit agency please check here No. of employees

The Contractor or Grantee agrees:

- (a) To pay each of its employees whose wage level is not required to comply with federal, state or local prevailing wage law, for work covered or funded by a contract with or grant from the City, no less than the Living Wage. The current Living Wage is defined as \$13.22/hour for those employers that provide employee health care (as defined in the Ordinance at Section 1:815 Sec. 1 (a)), or no less than \$14.75/hour for those employers that do not provide health care. The Contractor or Grantor understands that the Living Wage is adjusted and established annually on April 30 in accordance with the Ordinance and covered employers shall be required to pay the adjusted amount thereafter to be in compliance with Section 1:815(3).

Check the applicable box below which applies to your workforce

Employees who are assigned to any covered City contract/grant will be paid at or above the applicable living wage without health benefits

Employees who are assigned to any covered City contract/grant will be paid at or above the applicable living wage with health benefits

- (b) To post a notice approved by the City regarding the applicability of the Living Wage Ordinance in every work place or other location in which employees or other persons contracting for employment are working.
- (c) To provide to the City payroll records or other documentation within ten (10) business days from the receipt of a request by the City.
- (d) To permit access to work sites to City representatives for the purposes of monitoring compliance, and investigating complaints or non-compliance.
- (e) To take no action that would reduce the compensation, wages, fringe benefits, or leave available to any employee covered by the Living Wage Ordinance or any person contracted for employment and covered by the Living Wage Ordinance in order to pay the living wage required by the Living Wage Ordinance.

The undersigned states that he/she has the requisite authority to act on behalf of his/her employer in these matters and has offered to provide the services or agrees to accept financial assistance in accordance with the terms of the Living Wage Ordinance. The undersigned certifies that he/she has read and is familiar with the terms of the Living Wage Ordinance, obligates the Employer/Grantee to those terms and acknowledges that if his/her employer is found to be in violation of Ordinance it may be subject to civil penalties and termination of the awarded contract or grant of financial assistance.

Du-All Cleaning, Inc,
Company Name
Mondi Rakaj
Signature of Authorized Representative
06/19/2018
Date

35474 Mound Rd
Street Address
Sterling Heights MI 48310
City, State, Zip

Mondi Rakaj, President, Du-All Cleaning, Inc.
Print Name and Title

586-580-3617 Mondi@dualcleaning.com
Phone/Email address



DUALL-2

OP ID: KMC

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

02/07/2018

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Allied Risk Services, LLC 30500 Van Dyke Suite M3 Warren, MI 48093	586-806-5556	CONTACT NAME: PHONE (A/C, No, Ext): 586-806-5556 FAX (A/C, No): 586-806-6031 E-MAIL ADDRESS:
INSURED Du All Cleaning Inc. 35474 Mound Rd. Sterling Heights, MI 48310	INSURER(S) AFFORDING COVERAGE INSURER A: West Bend Mutual NAIC # INSURER B: Hartford INSURER C: INSURER D: INSURER E: INSURER F:	

COVERAGES **CERTIFICATE NUMBER:** **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL SUBR INSD WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> EPLI \$100,000 GEN'L AGGREGATE LIMIT APPLIES PER: POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:		A385922	02/12/2018	02/12/2019	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 300,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMP/OP AGG \$ 2,000,000
A	<input checked="" type="checkbox"/> AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO OWNED AUTOS ONLY <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY		A385922	02/12/2018	02/12/2019	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$
A	<input type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> EXCESS LIAB OED <input checked="" type="checkbox"/> RETENTION \$ 0		A385922	02/12/2018	02/12/2019	EACH OCCURRENCE \$ 5,000,000 AGGREGATE \$ 5,000,000
B	<input checked="" type="checkbox"/> WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N N/A	84WECCE4250	09/27/2017	09/27/2018	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
THIS CERTIFICATE ISSUED FOR INFORMATIONAL PURPOSES ONLY.

CERTIFICATE HOLDER SAMPLE	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE <i>Karin Chernay</i>
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RICK SOLLARS
Mayor

City of Taylor

CYNTHIA A. BOWER
City Clerk

EDWARD L. BOURASSA
Treasurer

23555 GODDARD ROAD
TAYLOR, MICHIGAN 48180

PHONE: (734) 287-6550 (Menu) - FAX: (734) 374-1343
www.cityoftaylor.com

CITY COUNCIL

LINDA PARKER-CRAIG
Chairwoman

ANGELA CROFT
Chairwoman Pro-Tem

DANIEL A. BZURA

ALEX GARZA

CHARLES JOHNSON

LINDA M. ROBERTS

TIMOTHY WOOLLEY

April 25, 2014

To Whom It May Concern:

Du All Cleaning, Inc. has been providing a high standard of janitorial services to our City Hall, Courthouse, Fire Department and Police Department for the past four years.

The uniformed staff is friendly, professional, and reliable and work well with both residents and employees of our buildings. They are always considerate in entering our offices during meetings to ensure that their janitorial performances will not disrupt the meeting in progress. And often times, when needed, they will return to make sure that they have completed all tasks before moving on to another building.

I highly recommend Du All Cleaning, Inc. and am confident that your janitorial and custodial needs will be met when working with them.

Sincerely,



Mayor Rick Sollars,
City Of Taylor



PARKS AND RECREATION

5460 ARDEN
WARREN, MI 48092
(586) 268-8400
www.cityofwarren.org

May 12, 2014

To Whom it may concern:

Du All Cleaning has been cleaning the City of Warren Parks and Recreation buildings since November, 2011. They have been cleaning the Warren Community Center, Owen Jax Recreation Center and the Fitzgerald Recreation Center. The total square footage of these buildings totals 180,000 sq. ft. Du All has been doing a good job keeping our buildings clean and in order. The owner of the company is very attentive to our needs and handles any situations that may arise in a timely fashion.

I would recommend them to handle any cleaning needs that you have.

If you have any questions, feel free to give me a call at (586) 258-2041.

Sincerely,

A handwritten signature in black ink that reads "John P. Grassi".

John P. Grassi
Recreation Superintendent



CITY OF FLINT

INFRASTRUCTURE AND DEVELOPMENT

Dayne Walling
Mayor

Darnell Earley
Emergency Manager

Howard Croft
Director

April 23, 2014

To Whom It May Concern:

Du All Cleaning, Inc. has been cleaning numerous buildings for the City of Flint since July, 2012. They have been responsible for cleaning the municipal center, police department, fire department, 911, Fleet garage, as well as various senior centers. All the buildings combined equal 272,000 sq. ft. We have been very happy with their work. Any issues that have come up have been promptly addressed to our satisfaction.

The Du All Cleaning crews show up on time every day and are very reliable. They are also open to any suggestions we may give. They are pleasant and courteous, and deal well with both residents and city employees.

I do not hesitate to recommend Du-All Cleaning, Inc. If you have any questions, feel free to give me a call at 810 766-7135.

Sincerely,

Howard Croft
Director of Infrastructure