

**Ann Arbor Area Transportation Authority
Report of Operations - Unaudited
For the Fiscal Year Ended September 30, 2015 - First Close**

Comparison to Prior Year

	9/30/2015	9/30/2015	Favorable		9/30/2014	Favorable	
	Year to Date	Year to Date	(Unfavorable)	Percent	Year to Date	(Unfavorable)	Percent
	Amended Budget	Actual	Variance		Actual	Variance	
Revenues:							
Passenger Revenue	\$2,268,300	\$2,211,704	(\$56,596)	-2.5%	\$2,183,989	\$27,715	1.3%
Subcontracted Revenue	1,735,761	1,686,895	(48,866)	-2.8%	1,692,972	(6,077)	-0.4%
Special Fares (EMU,UofM,go!Pass)	2,327,402	2,020,525	(306,877)	-13.2% 1	2,100,212	(79,687)	-3.8%
Advertising, Interest and Other	400,900	355,189	(45,711)	-11.4%	360,752	(5,563)	-1.5%
Local Property Tax Revenue	13,603,583	12,256,884	(1,346,699)	-9.9% 2	10,475,627	1,781,257	17.0%
Purchase of Service Agreements	1,109,427	1,096,645	(12,782)	-1.2%	1,305,042	(208,397)	-16.0%
State Operating Assistance	10,959,403	11,545,789	586,386	5.4% 3	9,743,448	1,802,341	18.5%
Federal Operating Assistance	5,758,777	4,385,666	(1,373,111)	-23.8% 4	5,575,133	(1,189,467)	-21.3%
Total Revenues	38,163,553	35,559,297	(2,604,256)	-6.8%	33,437,175	2,122,122	6.3%
Expenses:							
Wages							
Operations	9,898,775	9,496,507	402,268	4.1% 5	8,292,192	(1,204,315)	-14.5%
Maintenance	2,491,805	2,402,503	89,302	3.6%	2,154,262	(248,241)	-11.5%
Administrative	2,999,144	2,934,882	64,262	2.1%	2,699,260	(235,622)	-8.7%
Total Wages	15,389,724	14,833,892	555,832	3.6%	13,145,714	(1,688,178)	-12.8%
Fringe Benefits:							
Payroll Taxes	1,150,960	1,073,549	77,411	6.7%	947,793	(125,756)	-13.3%
Pension	1,017,215	1,089,075	(71,860)	-7.1%	905,184	(183,891)	-20.3%
Medical Insurance	2,531,406	2,439,813	91,593	3.6%	2,395,869	(43,944)	-1.8%
Post-Retirement Benefits & HCSP	466,177	422,178	43,999	9.4%	368,915	(53,263)	-14.4%
Other Fringe Benefits	993,644	857,470	136,174	13.7%	740,103	(117,367)	-15.9%
Total Fringe Benefits	6,159,402	5,882,085	277,317	4.5% 6	5,357,864	(524,221)	-9.8%
	40.0%	39.7%					
Purchased Services:							
Contracted Maintenance	697,000	627,699	69,301	9.9% 7	603,928	(23,771)	-3.9%
Consulting Fees	682,850	438,768	244,082	35.7% 8	745,348	306,580	41.1%
Security Services	332,600	308,301	24,299	7.3%	345,284	36,983	10.7%
Other Purchased Services	878,861	817,147	61,714	7.0%	863,756	46,609	5.4%
Total Purchased Services	2,591,311	2,191,915	399,396	15.4%	2,558,316	366,401	14.3%
Materials and Supplies:							
Diesel Fuel and Gasoline	2,094,200	1,531,971	562,229	26.8% 9	2,044,393	512,422	25.1%
Fuel Futures (Gains) or Losses	0	695,110	(695,110)	100.0% 9	113,589	(581,521)	-512.0%
Bus Parts	765,903	706,537	59,366	7.8%	654,575	(51,962)	-7.9%
Printing	227,820	181,633	46,187	20.3% 10	161,591	(20,042)	-12.4%
Other Materials and Supplies	1,082,405	984,406	97,999	9.1%	886,596	(97,810)	-11.0%
Total Materials and Supplies	4,170,328	4,099,657	70,671	1.7%	3,860,744	(238,913)	-6.2%
Utilities	607,817	564,292	43,525	7.2%	510,019	(54,273)	-10.6%
Casualty & Liability Insurance	660,000	543,308	116,692	17.7% 11	666,899	123,591	18.5%
Purchased Transportation:							
ARide and GoodRide	2,925,150	3,032,181	(107,031)	-3.7%	3,133,767	101,586	3.2%
Night Ride	570,000	573,916	(3,916)	-0.7%	588,655	14,739	2.5%
Air Ride	1,209,522	1,219,362	(9,840)	-0.8%	1,210,344	(9,018)	-0.7%
WWAVE, Northfield, MyRide, GRH	1,562,488	1,529,821	32,667	2.1%	1,408,763	(121,058)	-8.6%
Total Purchased Transportation	6,267,160	6,355,280	(88,120)	-1.4%	6,341,529	(13,751)	-0.2%
Other Expenses	746,188	668,776	77,412	10.4% 12	899,911	231,135	25.7%
Local Depreciation	297,000	305,700	(8,700)	-2.9%	218,004	(87,696)	-40.2%
Total Expenses	36,888,930	35,444,905	1,444,025	3.9%	33,559,000	(1,885,905)	-5.6%
Gain (Loss) from Operations	\$1,274,623	\$114,392	(\$1,160,231)		(\$121,825)	236,217	

Variations:

Detail of Budget Variances - Positive (Negative):

	September Year to Date	September Year to Date
A: Other Purchased Services Variances:		
Management & Agency Fees	\$28,959	
Physical Exam Fees	(5,422)	
Legal Fees	(14,671)	
Auditing Fees	0	
IT Services/Contract Employees	(6,533)	
Custodial Services	8,707	
Internet Services	34,837	
Towing	3,150	
Admin Fee - Benefit Source	12,687	
	<u>61,714</u>	9
B: Other Materials and Supplies Variances:		
Lubricants	(10,383)	
Tires, Tubes and Wheels	10,010	
Tools and Equipment	2,508	
Equipment Repair	(1,040)	
Other Materials and Supplies	(1,167)	
Computer Software	98,071	
	<u>97,999</u>	
C: Utilities Variances:		
Natural Gas	14,194	
Electricity	17,209	
Water	5,993	
Telephone	6,129	
	<u>43,525</u>	
D: Other Expenses Variances:		
Uniform Expense	(23,505)	
Postage	9,089	
Dues and Subscriptions	16,578	
Conference and Travel	19,417	
Media costs	7,327	
Employee Development	46,204	
Wellness	10,634	
Recruitment and Hiring	(4,130)	
Equipment Rental	(4,202)	
	<u>77,412</u>	12



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MEMO

To: Board of Directors, Ann Arbor Area Transportation Authority
From: Philip Webb, Controller/Manager of Finance
Date: September 8, 2015
Re: Notes to the Financial Report of Operations – September 30, 2015 – First Close

Message: The following are the explanations and notes for budget to actual variances for the AAATA's year-to-date unaudited financial report of operations, generally +/- 5.0% and \$20,000.

OVERALL – The Report of Operations reflects an **\$114,400 surplus**. As planned, a portion of the July 2015 property tax millage will be allocated toward the purchase of two small buses, to be delivered in October 2015, eight large buses to be delivered in March 2016 and up to seven large buses in 2017 rather than used for operating expenses in FY 2015. This amount is \$2.4 million in FY 2015.

REVENUES: Total Revenues are 6.8% under budget (unfavorable).

1. Special Fares are under budget due to lower ridership under the MRide agreement and higher Federal and matching State revenue generated from the UofM bus service. This is \$293,000 under budget.
2. Property taxes reflect the additional 0.7 property tax millage which were levied on July 1, 2015, along with the deferment of \$2.4 million from operating to capital for bus purchases in FY 2016. We are deferring more than we anticipated based on the schedule of bus purchases. We will use \$3.85 million from the July 1, 2014 levy in FY 2014 and \$2.4 million from the July 1, 2015 levy to purchase 15 large buses and 2 small ones.
3. State Urban Operating Assistance is over budget by \$586,400. In September, MDOT informed us we have a net gain of \$879,500 from the closeout from the audits of FY 2014. Our current year State operating assistance is under budget by \$336,000 because it is based on incurred eligible expenses x 30.8%, which are less than budgeted.
4. Federal Operating Assistance is under budget by \$1,373,000. We are not going to draw down \$390,000 in preventative maintenance grant funds for the last three months in FY 2015, but defer them into FY 2016. We will defer the state match, \$32,500 per month, for three months as well. We are not going to draw down \$740,000 (out of \$2.4 million budgeted) in Federal Operating Assistance and defer it to FY 2016.

EXPENSES: Total Expenses are 3.9% under budget (favorable).

5. Wages are under budget for operations, since we added more to the amended budget than we ultimately needed to cover the additional driver wages to provide the ARide lift-van services in-house. Also, there were vacancies during the year. Most of the positions are now filled.
6. Fringe Benefits are under budget due to the vacant positions and overall wages being under budget. Overall fringes are 39.7% of wages compared to the budgeted amount of 40.0%.
7. Contracted maintenance is under budget due to permanent differences for projects.
8. Consulting and public relations expenses are under budget due to timing differences for projects. The Connector Study and Rail Study both use consulting help and are carried over into FY 2016.
9. Fuel and fuel futures expenses are over budget by \$132,800, after consideration of the loss on fuel futures. We averaged \$2.11 per gallon for the year, compared to the budget of \$3.25 per gallon. However, we had realized losses on fuel futures of \$487,500 and we have an unrealized loss of \$207,600 on FY 2016 contracts that we recognized as of September 30, 2015.
10. Printing is under budget by \$46,200 due to timing of projects.
11. Insurance is under budget by \$102,900. We received \$93,000 from our previous vehicle insurance carrier (before August 1, 2014) that they were keeping as working capital to pay claims under our \$25,000 deductible. All the claims are closed and they refunded this amount.
12. Other expenses are under budget as noted under note D with conference & travel and employee development under budget.

Ann Arbor Area Transportation Authority
Report to the Treasurer: Summary Operating Statement by Mode
For the Fiscal Year Ended September 30, 2015 - First Close

Year-To-Date Summary Operating Statement by Mode							
	Fixed Route	Demand Response	NonUrban	Express Ride	AirRide	N/S Rail, GDT, UrbanCore, Van	Total Actual
Revenues (except Property Tax):							
Passenger Revenue	\$2,042,852	\$168,852	\$0	\$0	\$0	\$0	\$2,211,704
Subcontracted Revenue	\$0	\$540,623	\$94,595	\$0	\$998,231	\$53,446	\$1,686,895
Special Fares (EMU,UofM,go!Pass)	\$1,855,671	\$14,796	\$0	\$150,058	\$0	\$0	\$2,020,525
Advertising, Interest and Other	\$284,688	\$0	\$0	\$0	\$0	\$70,501	\$355,189
Purchase of Service Agreements	\$381,118	213,986	\$430,649	\$15,000	\$0	\$55,892	\$1,096,645
State Operating Assistance	\$8,733,014	\$1,730,575	\$428,241	\$95,394	\$428,003	\$130,562	\$11,545,789
Federal Operating Assistance	\$2,733,086	\$263,228	\$233,332	\$45,886	\$0	\$1,110,134	\$4,385,666
Total Revenues	\$16,030,429	\$2,932,060	\$1,186,817	\$306,338	\$1,426,234	\$1,420,535	\$23,302,413
Expenses:							
Wages	13,331,155	700,637	23,914	152,059	100,608	525,519	\$14,833,892
Fringe Benefits	5,281,559	256,769	10,249	65,168	43,118	225,222	\$5,882,085
Purchased Services	1,649,728	1,138	6,576	21,822	1,569	511,082	\$2,191,915
Diesel Fuel, Net of Futures	2,181,820	24,125	0	21,136	0	0	2,227,081
Materials and Supplies	1,742,857	47,405	3,745	18,118	744	59,708	1,872,576
Utilities	533,543	25,393	0	5,355	0	0	564,292
Insurance	490,612	43,465	4,075	5,156	0	0	543,308
Purchased Transportation	0	3,955,771	1,155,604	0	1,219,362	24,543	6,355,280
Other Expenses	470,827	45,358	2,675	14,622	60,833	74,461	668,776
Local Depreciation	302,799	0	0	2,901	0	0	305,700
Total Expenses	25,984,900	5,100,060	1,206,838	306,338	1,426,234	1,420,535	35,444,905
Net Local Property Tax Applied	\$9,954,471	\$2,168,001	\$20,021	\$0	\$0	\$0	\$12,142,492
Percent of Total	82.0%	17.9%	0.2%	0.0%	0.0%	0.0%	100.0%
Local Property Taxes							\$12,256,884
Authority Wide Surplus (Loss)							\$114,392
Service Hours	219,272	89,714		2,081	8,961		320,028
Cost per Service Hour	\$ 118.51	\$ 56.85		\$ 147.21	\$ 159.16		
Passengers	6,327,729	162,021		34,249	80,350		6,604,349
Cost per Passenger	\$ 4.11	\$ 31.48		\$ 8.94	\$ 17.75		\$ 5.37
Percent of Expenses Paid by Riders	15.0%	14.2%	7.8%	49.0%	70.0%		16.7%
Percent of Expenses Paid by Local Tax	38.3%	42.5%	1.7%	0.0%	0.0%		34.3%

Balance Sheet	
Assets:	9/30/2015
Cash & Investments	\$17,524,822
Accounts Receivables	570,918
Grants Receivables	3,601,431
Other Receivables	859,851
Inventory	902,643
Prepaid Expenses	482,198
Total Current Assets	23,941,863
Land & Buildings	35,036,066
Equipment	59,844,116
Accum Depreciation	(43,317,596)
Net Capital Assets	51,562,586
Total Assets	\$75,504,449
Liabilities:	
Accounts payable	\$573,632
Accrued Payroll	472,156
Accrued Vacation	1,435,927
Other Accruals	215,145
Unearned Revenue	257,188
Post-Retire Benefits	262,954
Total Liabilities	3,217,002
Net Position:	
Unrestricted (GASB 31)	10,992,663
Unres. (Fuel Savings)	196,236
Unrestricted (Available)	9,535,962
Total Unrestricted	20,724,861
Invested in Capital Assets	51,562,586
Total Net Position	72,287,447
Total Liab & Net Position	\$75,504,449
Total FY 2015 Expenses*	\$38,655,850
Months in Unrestricted	
Net Assets (Min 2.5)	2.96
Amount above Minimum	\$1,482,660

*Expenses do not include R&D projects

**ANN ARBOR AREA TRANSPORTATION AUTHORITY
CASH AND INVESTMENT STATUS REPORT
AS OF 9/30/2015**

ACCOUNT NUMBER	ACCOUNT NAME	7/1/2015 BEG BALANCE	RECEIPTS	DISBURSEMENTS	NET TRANSFERS	CURRENT BALANCE
990-101-200	IMPREST	\$374,407.82	\$1,992,812.44	(\$569,631.98)	(\$1,513,700.00)	\$283,888.28
990-101-210	OPERATING	\$254,274.76		(\$7,835,005.65)	\$7,665,344.00	\$84,613.11
990-101-300	PAYROLL	\$50,806.71		(\$2,762,415.35)	\$2,770,111.87	\$58,503.23
990-101-100,110	CHANGERS/PETTY	\$2,820.00			\$0.00	\$2,820.00
990-101-410	PASSES/TOKENS	\$18,016.26	\$5,215.24		\$0.00	\$23,231.50
990-101-500	CAPITAL	\$179.48	\$2,880,276.58	(\$36.00)	(\$2,880,200.00)	\$220.06
990-101-970	FLEX SPENDING	\$71,562.44	\$33,968.55	(\$31,510.86)	\$16,302.82	\$90,322.95
990-101-730	GETDOWNTOWN	\$100,668.71	\$97,326.12	(\$323.50)	(\$29,474.60)	\$168,196.73
TOTAL CASH		\$872,736.18	\$5,009,598.93	(\$11,198,923.34)	\$6,028,384.09	\$711,795.86
990-102-150	PR TAX TRNSFR			(\$1,082,915.14)	\$1,082,915.14	
	WIRE TO HARTFORD			(\$699,592.97)	\$699,592.97	
	WIRE TO MERS			(\$116,077.20)	\$116,077.20	
990-101-700&800	INVESTMENTS	\$8,288,786.16	\$16,451,224.56	(\$15.00)	(\$7,926,969.40)	\$16,813,026.32
GRAND TOTAL		\$9,161,522.34	\$21,460,823.49	(\$13,097,523.65)	\$0.00	\$17,524,822.18

S/B \$0.00

INVESTMENTS SUMMARY:

9/30/2015

TYPE OF	PURCHASE	DATE OF MATURITY	INTEREST RATE	TOTAL
Bank of AA - CDARS		10/22/2015	0.10%	\$4,550,000.00
Bank of AA - CDARS		3/24/2016	0.20%	\$6,050,000.00
Bank of AA - CDARS		9/22/2016	0.30%	\$3,250,000.00
RBC Futures Account		Daily	0.10%	\$174,404.81
KEY BANK MONEY MARKET		Daily	0.10%	\$5,393.12
BANK OF AA MONEY MARKET SAVINGS		Daily	0.20%	\$2,689,868.75
MERS Retirement Savings				\$93,359.64
TOTAL INVESTED				<u>\$16,813,026.32</u>
	DATE		Check S/B \$0.00	\$16,813,026.32
				\$0.00
			CDARS total	\$4,550,000.00
			MIF & Savings	\$2,869,666.68
			MERS	\$93,359.64
				<u>\$7,513,026.32</u>

Ann Arbor Area Transportation Authority
 Fuel Savings and Technology Fund
 FY 2015

	Quarter Oct - Dec 2014	Quarter Jan - Mar 2015	Quarter Apr - June 2015	Quarter July - Sept 2015	Annual Total	Notes
Beginning Balance:	\$ -	\$ 77,464	\$ 127,529	\$ 182,641	\$ -	
Additions:						
Fuel Savings	\$ 77,464	\$ 53,414	\$ 56,507	\$ 50,291	\$ 237,677	
Subtractions:						
Environmentally sustainable vehicle and/or equipment	\$ -	\$ -	\$ -	\$ -	\$ -	
Product research and testing	\$ -	\$ -	\$ 1,395	\$ -	\$ 1,395	2
Dedicated route analysis and optimization	\$ -	\$ -	\$ -	\$ -	\$ -	
Driver education and training on environmental habits	\$ -	\$ 3,349	\$ -	\$ -	\$ 3,349	1
Unanticipated hybrid drive system repairs	\$ -	\$ -	\$ -	\$ 17,082	\$ 17,082	3
Unanticipated hybrid drive system repairs	\$ -	\$ -	\$ -	\$ 17,814	\$ 17,814	4
Off-warranty costs	\$ -	\$ -	\$ -	\$ 1,800	\$ 1,800	5
Transit-related projects & investments to reduce CO2 or emissions	\$ -	\$ -	\$ -	\$ -	\$ -	
	\$ -	\$ 3,349	\$ 1,395	\$ 36,696	\$ 41,441	
Total Subtractions	\$ -	\$ 3,349	\$ 1,395	\$ 36,696	\$ 41,441	
Ending Balance	\$ 77,464	\$ 127,529	\$ 182,641	\$ 196,236	\$ 196,236	
	12/31/2014	3/31/2015	6/30/2015	9/30/2015	9/30/2015	

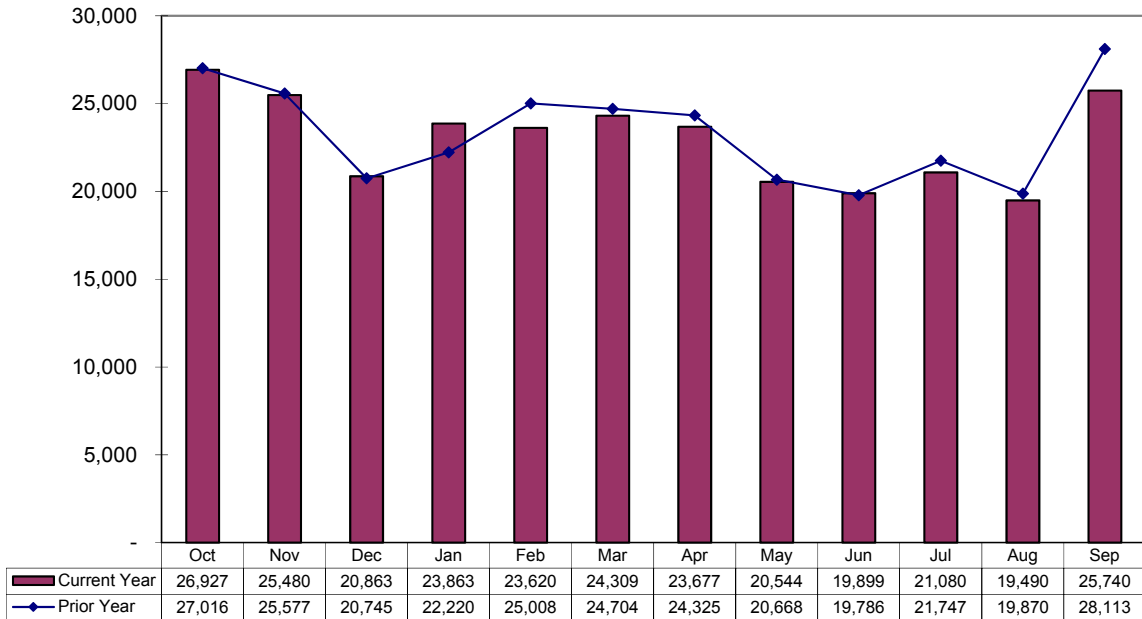
NOTES:

1. Operations, maintenance and staff time spent on vehicle and driver tracking for environmental habits. Tracking was done in February 2015.
2. Manager of Maintenance toured Compressed Natural Gas (CNG) facilities in Columbus and Akron, Ohio. Time and expenses
3. Replace B Motor in transmission in bus #454
4. Replace Drive unit in #431
5. Install new Energy Storage System (ESS) in #441

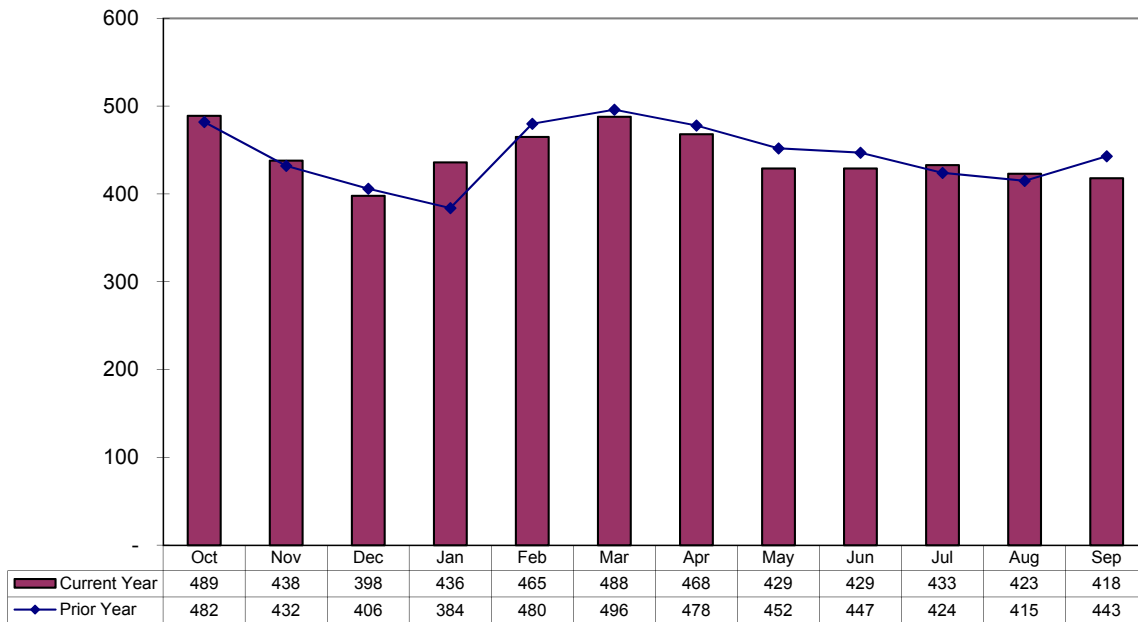
Average Weekday Passengers

September 2015

Fixed Route Average Weekday Passengers



A-Ride Average Weekday Passengers



Ann Arbor Area Transportation Authority

Performance Report - Year to Date

Urban Fixed-Route Service

September 2015

Performance Indicators	Actual	Budgeted		Previous Year	
	Year to Date	Year to Date	% Variance	to Same Date	% Variance
Average # of Weekday Passengers	22,591			22,962	-2%
Passengers per Service Hour	28.9		31.4	31.7	-9%
Operating Expense per Passenger	\$ 4.11	\$	3.93	\$ 3.71	11%
Operating Expense per Service Hour	\$ 118.51	\$	123.66	\$ 117.86	1%
Operating Expense per Service Mile	\$ 8.70	\$	8.85	\$ 8.26	5%
Percent of Cost paid by Passenger	15.0%		15.7%	16.6%	-10%

Base Data	Actual	Previous Year	
	Year to Date	to Same Date	% Variance
Service Inputs			
AAATA Operating Expenses	\$ 25,984,900	\$ 23,682,758	9.7%
Service Outputs			
AAATA Service Hours	219,272	200,948	9.1%
AAATA Service Miles	2,985,701	2,865,784	4.2%
Service Consumption			
AAATA Passengers	6,327,729	6,376,611	-0.8%
AAATA Passenger Revenue	\$ 3,898,523	\$ 3,929,674	-0.8%
Total # of Weekday Passengers	5,783,405	5,855,266	-1.2%

Number of Weekdays Fy 2014: 255
 Fy 2015: 256

Ann Arbor Area Transportation Authority

Performance Report - Year to Date

Urban Demand-Response Service

September 2015

Performance Indicators	Actual		Budgeted		Previous Year	
	Year to Date		Year to Date	% Variance	to Same Date	% Variance
Average # of Weekday Passengers	508				528	-4%
Passengers per Service Mile	0.122		0.131	-7%	0.127	-4%
Operating Expense per Passenger	\$ 31.48		\$ 27.81	13%	\$ 27.81	13%
Operating Expense per Service Mile	\$ 3.83		\$ 3.65	5%	\$ 3.53	9%
Percent of Cost paid by Passenger	14%		18%	-21%	16%	-13%

Base Data	Actual		Previous Year	
	Year to Date		to Same Date	% Variance
Service Inputs				
Urban DR Operating Expenses	\$ 5,100,060		\$ 4,687,120	9%
Service Outputs				
Urban DR Service Miles	1,331,745		1,329,361	0%
Service Consumption				
Urban DR Passengers	162,021		168,553	-4%
Urban DR Passenger Revenue	\$ 724,271		\$ 761,021	-5%
Total # of Weekday Passengers	132,524		137,832	-4%

Number of Weekdays Fy 2014: 261
 Fy 2015: 261

Ann Arbor Area Transportation Authority

Performance Report - Year to Date

ExpressRide - Fixed-Route Service

September 2015

Performance Indicators	Actual	Budgeted		Previous Year	
	Year to Date	Year to Date	% Variance	to Same Date	% Variance
Average # of Weekday Passengers	134			158	-15%
Passengers per Service Hour	16.5	19.9	-17%	19.4	-15%
Operating Expense per Passenger	\$ 8.94	\$ 6.79	32%	\$ 7.20	24%
Operating Expense per Service Hour	\$ 147.19	\$ 135.39	9%	\$ 139.46	6%
Operating Expense per Service Mile	\$ 5.56	\$ 5.14	8%	\$ 5.30	5%
Percent of Cost paid by Passenger	49.0%	60.0%	-18%	56.7%	-14%

Base Data	Actual	Previous Year	
	Year to Date	to Same Date	% Variance
Service Inputs			
Operating Expenses	\$ 306,338	\$ 289,114	6%
Service Outputs			
Service Hours	2,081	2,073	0%
Service Miles	55,078	54,503	1%
Service Consumption			
Passengers	34,249	40,164	-15%
Passenger Revenue	\$ 150,058	\$ 163,795	-8%
Total # of Weekday Passengers	34,249	40,164	-15%

Number of Weekdays Fy 2014: 255
 Fy 2015: 256

Ann Arbor Area Transportation Authority

Performance Report - Year to Date

AirRide - Fixed Route Service

September 2015

Performance Indicators	Actual		Budgeted		Previous Year	
	Year to Date		Year to Date	% Variance	to Same Date	% Variance
Average # of Weekday Passengers	224				203	11%
Passengers per Service Hour	9.0		8.4	7%	8.1	10%
Operating Expense per Passenger	\$ 17.75		\$ 19.06	-7%	\$ 18.32	-3%
Operating Expense per Service Hour	\$ 159.16		\$ 159.44	0%	\$ 148.88	7%
Operating Expense per Service Mile	\$ 4.90		\$ 4.93	0%	\$ 4.57	7%
Percent of Cost paid by Passenger	70.0%		53.0%	32%	68.0%	3%

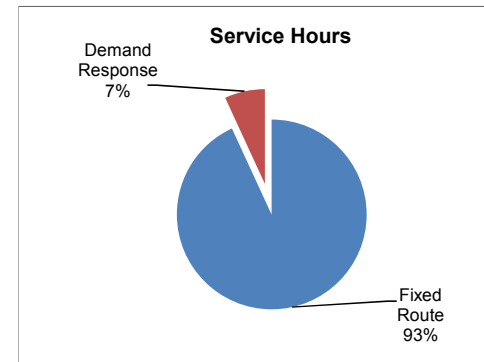
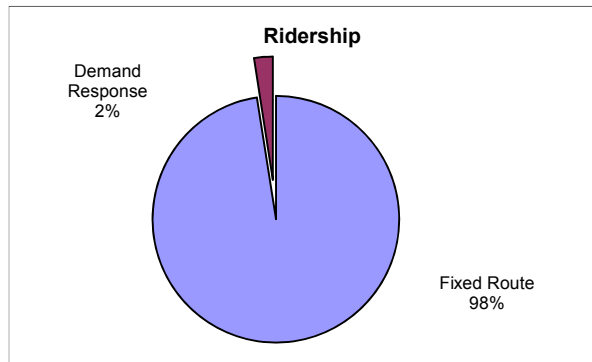
Base Data	Actual		Previous Year	
	Year to Date		to Same Date	% Variance
Service Inputs				
Operating Expenses	\$ 1,426,234		\$ 1,326,556	8%
Service Outputs				
Service Hours	8,961		8,910	1%
Service Miles	290,810		290,123	0%
Service Consumption				
Passengers	80,350		72,394	11%
Passenger Revenue	\$ 998,231		\$ 901,806	11%
Total # of Weekday Passengers	58,481		52,871	11%

Number of Weekdays Fy 2014: 261
 Fy 2015: 261

Ann Arbor Area Transportation Authority Operating Statistics

October 1, 2014 - September 30, 2015

	All Service	Fixed Route Service				Demand Response		
	Total	Urban Fixed Route	ExpressRide	AirRide	Total	Night Ride	A-Ride	Total
Ridership	6,604,349	6,327,729	34,249	80,350	6,442,328	31,043	130,978	162,021
Service Hours	320,028	219,272	2,081	8,961	230,314	17,076	72,638	89,714
Passengers Per Service Hour	20.6	28.9	16.5	9.0	28.0	1.8	1.8	1.8
Average # of Weekday Passengers	23,457	22,591	134	224	22,949	65	443	508
Average Operating Expense per Passenger	\$ 4.97	\$ 4.11	\$ 8.94	\$ 17.75	\$ 4.30	\$ 18.41	\$ 34.57	\$ 31.48
Subsidy per Passenger	\$ 4.10	\$ 3.49	\$ 4.56	\$ 5.33	\$ 3.52	\$ 13.26	\$ 30.27	\$ 27.01
Percent Cost Paid by Passenger	17.6%	15.0%	49.0%	70.0%	18.2%	28.0%	12.5%	14.2%



SERVICE STANDARD REPORT July - September 2015

1. **Reliability Goal:** 90% of trips completed on-time

	<u>This Quarter</u>	<u>Last Four Quarters</u>			
Percent on-time – route endpoint	88%	91	92%	89%	84%

With road construction in full swing, performance was below the standard, but higher than the same quarter a year ago. For the fiscal year, 90% of trips were completed on-time.

2. **Condition of Bus Goal:** *80% of buses will score 80 or higher on the 100-point scale which measures vehicle cleanliness and condition for riders.*

	<u>This Quarter</u>	<u>Last Four Quarters</u>			
Average score	85	84	80	87	79
Percent of buses exceeding 80 points	93%	81%	56%	86%	62%

There was continued improvement in this area with the quarter well above the service standard. For the fiscal year, 78% of buses exceeded 80 points, lower than the standard because of the performance in the 2nd quarter.

3. **Safety Goal:** *3.5 accidents / incidents or less per 100,000 miles of service.*

The goal is based on the AAATA definition of an accident which is included in the labor agreement: “A vehicle accident is defined as any occurrence wherein an AAATA vehicle comes into contact with another vehicle, object, or person causing property damage or personal injury. All rear-end collisions, all collisions resulting from backing of vehicles, and all collisions with people will be considered as accidents regardless of the degree of resulting damage or injury. A passenger accident is defined as any occurrence wherein passengers onboard, boarding, or alighting from a vehicle, stumble or fall or are thrown by the movement of a vehicle.”

	<u>This Quarter</u>	<u>Last Four Quarters</u>			
<u>Labor Agreement Definition</u>					
Total Accidents / Incidents	29	12	33	18	52
Accidents / Incidents per 100,000 miles	3.8	1.6	4.6	2.4	3.9
Preventable Accidents /Incidents	14	7	18	7	22
Preventable Accidents / Incidents per 100,000 mi.	1.9	0.9	2.5	0.9	2.9

The AAATA also reports on accidents and incidents to the National Transit Database (NTD). To be reportable to NTD, the accident or incident must result in property damage in excess of \$25,000, an injury requiring immediate medical attention away from the scene, a fatality, or an evacuation for safety reasons.

<u>National Transit Database Definition</u>					
Reportable Crashes / Incidents	3	2	2	0	0

4. **Vehicle Load Factor:** *Routes with more than 2% of trips with standing loads will be evaluated for potential action*

No routes had more than 2% of trips with standing loads during the quarter.

This is the third quarter we have reported on this standard. Last quarter, there were two routes with more than 2% of trips with standing loads (#4 Washtenaw – 2.3% and #10 Ypsilanti Northeast – 2.2%). The previous quarter there was one route (#36 Wolverine Tower Shuttle 2.9%).

5. **Driver Courtesy and System Performance Goal:** *All complaints will be investigated.*

All complaints are being investigated. The following provides a tabulation of complaints for the quarter.

Category	July		August		September		Total		
	Valid	Invalid	Valid	Invalid	Valid	Invalid	Valid	Invalid	Total
Passenger Missed	0	4	0	3	2	4	2	11	13
Careless/Unsafe Driving	3	10	1	2	1	3	5	15	20
Rudeness/Lack of Courtesy	2	10	0	3	0	21	2	34	36
Other Operator Actions	1	5	0	6	5	7	6	18	24
Bus Off Schedule	1	5	0	4	1	4	2	13	15
Incorrect Information	1	1	2	0			3	1	4
Equipment/Facilities	0	0	0	0			0	0	0
System (policies/rates/etc.)	4	10	7	2	10	6	21	18	39
Other AATA	0	0	0	0	0	0	0	0	0
Subcontracted Service	7	9	1	5	2	3	10	17	27
TOTAL	19	54	11	25	21	48	51	127	178

	<u>This Quarter</u>	<u>Last Four Quarters</u>			
Total Complaints	178	252	355	371	279
Valid Complaints	51	101	128	160	91
Compliments	40	33	54	37	45

The number of complaints regarding subcontracted service is much lower and accounts for a large portion of the overall decline in complaints in the last two quarters.

6. **Fixed-Route Service in the Urbanized Area Productivity Goal:** *25 passengers per service hour or higher in local, fixed-route service.*

	<u>This Quarter</u>	<u>Last Four Quarters</u>			
Passengers per Svc. Hour	27.6	27.8	30.2	30.8	26.1

Productivity by route for the year is shown on the chart on the next page.

Many routes have somewhat lower productivity. The FY15 figures reflect a full year of operation of the service increases in August, 2014. Most routes had late night service added, which has lower productivity. A number of routes had a significant amount of new service during less productive times including:

- #2 Plymouth - Additional midday service hours to improve on-time performance.
- #3 Huron River - Weekday evening service
- #10 Ypsilanti Northeast - Added trip time on Saturday to improve on-time performance.
- #13 Newport - Saturday service
- #14 Geddes - E. Stadium - Saturday service
- #20 Grove - Ecorse - Saturday service
- #33 EMU Shuttle - Added trips at beginning and end of semester.

In addition, the #5 Packard, #9 Jackson-Dexter, and #609 Dexter-University were affected by road construction for a long duration of time.

7. **Overall AAATA System Productivity Goal:** *20 passengers per service hour or higher in all fixed route service including ExpressRide, AirRide and event services.*

	<u>This Quarter</u>	<u>Last Four Quarters</u>			
Passengers per Svc. Hour	27.3	26.9	29.2	29.9	29.1

Express services like ExpressRide and AirRide have fewer stops and longer trips. As a result, they average between 8 and 20 riders per service hour. Inclusion of these services results in a slightly lower productivity for the system as a whole compared to the local fixed-route services alone in standard #6, above.

Passengers per Service Hour FY 2011 - 2015

	Route # and Name	FY 2015	FY 2014	FY 2013	FY 2012	FY 2011
1	Pontiac	27.6	27.0	30.8	27.4	25.8
1U	Pontiac University	19.9	20.9	23.1	23.7	23.2
2	Plymouth	31.2	34.8	36.0	35.2	32.3
3	Huron River	26.0	28.6	29.8	30.7	30.4
4	Washtenaw	37.4	39.2	38.7	37.8	42.4
5	Packard	25.3	27.8	30.3	34.1	35.4
6	Ellsworth	34.8	33.4	37.5	38.0	38.5
7	S. Main - East	21.2	21.0	22.1	22.6	21.6
8	Pauline	43.8	44.3	41.8	40.8	39.1
9	Jackson	36.7	43.3	42.8	47.9	45.8
609	Jackson University	30.1	36.5	31.6	29.3	33.3
10	Ypsilanti Northeast	40.8	43.5	43.3	44.6	36.9
11	Ypsilanti South	32.9	40.4	38.4	34.5	33.1
12A/B	Miller Liberty	27.1	29.5	29.9	31.0	30.8
13	Newport	16.7	22.2	22.1	21.0	21.4
14	Geddes - E. Stadium	17.3	20.7	20.0	16.0	17.1
15	Scio Church - W. Stadium	22.1	21.2	23.7	23.7	21.0
16	Ann Arbor - Saline Rd.	19.2	18.9	22.6	21.4	20.6
17	Amtrak - Depot	12.9	12.1	10.8	11.4	11.1
18	Miller-University	24.0	24.7	24.9	25.2	21.4
20	Ypsilanti Grove - Ecorse	42.2	42.9	44.9	46.6	42.1
22	North - South Connector	17.9	20.3	20.7	20.4	18.6
33	EMU Coll. of Busines Shuttle	45.6	54.9	50.9	56.4	55.7
34	EMU West Campus Shuttle			ended 8/2012	31.7	31.1
36	Wolverine Tower Shuttle	33.8	37.0	39.0	38.0	40.4
67	Platt - Michigan Ave	3.2	Started Aug 24, 2015			
46	Huron - Textile	7.0	8.7	Started Aug 24, 2014		
	Subtotal	28.9	31.4	32.5	32.6	32.1