



October 30, 2007

Jacqueline Beaudry, Clerk  
City of Ann Arbor  
100 N. Fifth Ave., P.O. Box 8647  
Ann Arbor, MI 48107-

Dear Ms. Beaudry:

In an on-going effort to keep you informed, I am writing to notify you that Comcast ("Company") is restructuring its late fees. The Company is implementing this revised late fee structure to cover the additional costs incurred in dealing with late paying customers.

Comcast is restructuring its late fees to provide for an administrative fee in the amount of \$7.00 in place of the current fee of \$5.00. Effective January 1, 2008, Comcast will assess a late fee of \$7.00

The Company's late fee approach places the cost on those people who miss their payment. We strongly believe that customers who pay on time should not have to subsidize the fees associated with customers who do not pay on time.

Please feel free to call me at 734-254-1888 if you have any questions.

Sincerely,

Frederick G. Eaton  
Government Affairs Manager  
Comcast, Midwest Region  
41112 Concept Drive  
Plymouth, MI 48170

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