



May 1, 2023

Dear DTE Energy Customer,

As part of our commitment to provide you with safe, reliable and affordable energy, we will be rebuilding the electric infrastructure in Downtown Ann Arbor.

The work involves replacing miles of new overhead and underground wires and electrical equipment, as well as installing new utility poles and trimming trees. The work will improve safety, help keep your lights on and support the growing energy needs in your community.

**To complete this work, crews *may* need access to utility poles and other electrical equipment on or around your property.** Here's what you can expect:

- DTE representatives **will not** need access inside your home.
- We will restore customer property as necessary.
- For your safety, all DTE representatives will be wearing a high-visibility vest and carrying a DTE ID badge.
- The work may impact parking, crosswalks and sidewalks in the downtown area.
- Lane closures and short outages may be required to safely upgrade the grid — **we will notify you if outages impact you.** Please confirm your preferred contact information is up to date on your DTE account at [dteenergy.com](https://dteenergy.com) to ensure you receive these vital updates.

We apologize for the inconvenience and thank you for your patience as we work to improve your service. Learn more about what to expect during the work by scanning the QR code.



Sincerely,

DTE Energy