



CITY OF ANN ARBOR  
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December 6, 2010

Jacqueline Beaudry, Clerk  
City of Ann Arbor  
100 N. Fifth Ave., P.O. Box 8647  
Ann Arbor, MI 48107

Dear Ms. Beaudry:

As part of Comcast's commitment to keep you informed about important developments that affect our customers in your community, I am writing to notify you that we are again adding HD channels in your community and to report on an additional matter.

Effective November 23, 2010: ESPNU HD ch 708 was added to Digital Preferred and the Sports Entertainment Tier. FSN Plus HD ch 707 was added to Digital Starter. HD-capable equipment is required to view these channels.

Effective December 14, 2010: Cultures channel 619 will no longer be available and Venemovies West will be added to Nuevo Selecto channel 619.

Effective February 8: truTV ch 72,171 and truTV HD ch 247 will move from Standard Basic to Digital Preferred. FSN Plus ch 901 will move from Limited Basic to Standard Basic. CTV2 Programming will no longer be available on ch 901.

Also, pursuant to P.A. 480 of 2006, Section 9 (4), Comcast Cable's local operating entity hereby reports that Comcast does not deny access to services to any group of potential residential subscribers because of the race or income of the residents in the local area. A similar report has been filed with the Michigan Public Service Commission.

Please direct any customer calls about Comcast products, services and prices to 1-888-COMCAST. Our Customer Account Executives are available 24 hours a day, 7 days a week. As always, feel free to contact me directly at 734-254-1888 with any questions you may have.

Sincerely,

Frederick G. Eaton  
Government Affairs Manager  
Comcast, Michigan Region  
41112 Concept Drive