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TO: Mayor and Council

FROM: Milton Dohoney Jr., City Administrator

CC: John Fournier, Deputy City Administrator  
Nick Hutchinson, City Engineer  
Mike Kennedy, Fire Chief  
Aimee Metzger, Interim Police Chief  
Marti Praschan, CFO  
Brian Steglitz, Interim Public Services Area Administrator

SUBJECT: December 5, 2022 Council Agenda Responses

DATE: December 1, 2022

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**CA-4 – Resolution to Approve a Construction Contract with Insituform Technologies USA, LLC for the High Level Trunkline Sanitary Sewer Rehabilitation Phase 2 Project (\$4,242,055.60)**

**Question:** This contractor received zero points for workplace safety, should this ranking be of concern? Do we have confidence in this contractor's ability to keep their employees safe on this job? (Councilmember Briggs)

**Response:** The score of zero was given to the contractor only because they did not provide the exact documentation requested in the RFP. However, this company has a good reputation and City staff has no reason to believe that they cannot safely perform the work. In addition, the City will have inspection staff on-site during construction, and if safety issues are observed then the contractor would be shut down until those issues are corrected.

**Question:** Can you please provide additional background information/studies pertaining to purpose of the High Level Trunkline Sanitary Sewer Rehabilitation Project? (Councilmember Briggs)

**Response:** The project was identified as part of the City's Capital Improvement Plan (UT-SN-22-11) following a condition assessment (camera inspection) of the sanitary sewer collection system. This trunkline sanitary sewer is considered to be one of the city's higher risk sewers based on its current pipe condition and the very large area it serves. Rehabilitation of our sewer collection system aligns with the city's asset management goals to ensure the reliability and sustainability of the city's sanitary infrastructure.

**Question:** This resolution authorizes, among other permits, night work authorizations. Is night work anticipated for completion for this project? (Councilmember Briggs)

**Response:** Night work is not anticipated for this project. This language is included in most construction contract resolutions in case such work were to become necessary unexpectedly.

**Question:** How are nearby affected residents notified about when this work will be conducted? (Councilmember Briggs)

**Response:** Impacted residents will be notified with door hangers/flyers at least 3 days in advance.

#### **CA-6 – Resolution to Accept Sanitary and Water Easements and Approve an Easement Agreement at Maple Village Condominium (8 Votes Required)**

**Question:** Could staff provide a little context for this Consent Agenda item? Is there a reason why the matter of Unit 1's encroachment on the easement is coming up now? Is this an accurate brief summary of agreement? It indemnifies the City against any claim of damage made by Maple Village HOA or third parties for any damages resulting from the City's use of the easements and makes it clear that Unit 1 may not be altered in any way that would further encroach. If the unit ever needs a total rebuild, it would have to be rebuilt outside of the Easements and according to the original site plan. Any additional costs the City incurs when it needs to protect Unit 1 from normal use of these easements have to be borne by Unit 1. (Councilmember Disch)

**Response:** This site plan consists of apartment buildings and single family houses that were constructed over a period of years. The utilities were installed and inspected prior to construction of the Unit 1 house. The house encroachment was discovered when the easements were being drafted. The summary is correct except that the agreement states that Maple Village Homeowners Association and Unit 1 waive their respective claims against the City and indemnify the City against third party claims.

## **CA-7 - Resolution to Approve the Reallocation of American Rescue Plan Act (ARPA) Funds**

**Question:** What is Safety Services' plan for dispatch services, and why are we unable to spend the planned funds on this effort by the obligation deadline? (Councilmember Akmon)

**Response:** The record management system (RMS) question is tied to the future of dispatch services for both police and fire. Police and fire are exploring options for a single agency to provide dispatch services. Depending on which agency this is and what computer aided dispatch (CAD) system they use may have an impact on the RMS. Several CAD systems have integrated RMS, which could offer significant efficiency of a single platform and cost savings.

Initially we were pursuing a partnership with the University of Michigan Department of Public Safety. Those conversations included the premise that they would also bring resources in addition to the \$500,000 we were allotted. There have been several changes at the University and it is unclear if the original partnership we envisioned would come together within the time frame for which we have to spend the funds. Because of the uncertainty, the AARP money would be sitting idle with the clock ticking.

**Question:** Is there a new plan for creating a Community and Law Enforcement Data Platform? (Councilmember Akmon)

**Response:** We are currently in the process of contracting with Tyler Technologies for a public facing dashboard/data sharing platform for transparency. Those funds have already been allocated and have been built into the IT budget moving forward. The cost for the dashboard is negligible and we have the ability to discontinue their services should we become ready to purchase an entirely new CAD/RMS system once we have secured dispatch services. I want to state unequivocally that we are in no way moving away from becoming more transparent. The dashboard we are acquiring will be a huge step in the right direction.

**Question:** Where would the funds come from for that effort if we reallocate the ARPA funds? (Councilmember Akmon)

**Response:** The money was allocated to Information Technology from the Police budget. It should be noted that this expenditure does not increase the Police budget.

**Question:** Please provide additional information about why safety services is unable to utilize the funding for a Community and Law Enforcement Data Platform. The ARPA presentation noted this funding was to be used for "Data collection to determine police biases and support officer training and education focused on critical decision making that honors the sanctity of human life" and was "Necessary to measure progress, impacts, and outcomes." This work is a priority to the community and Council and it is concerning

that it appears that it can't be completed before 12/31/26. What are the barriers?  
(Councilmember Briggs)

**Response:** The record management system (RMS) question is tied to the future of dispatch services for both police and fire. Police and fire are exploring options for a single agency to provide dispatch services. Depending on which agency this is and what computer aided dispatch (CAD) system they use may have an impact on the RMS. Several CAD systems have integrated RMS, which could offer significant efficiency of a single platform and cost savings.

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**Question:** What is the back-up plan to create a Community and Law Enforcement Data Platform? Is this still a priority? If so, when will this occur and what are the plans to fund it? Will ARPA money be reallocated to create this RMS (Reporting Management System)? (Councilmember Harrison)

**Response:** The record management system (RMS) question is tied to the future of dispatch services for both police and fire. Police and fire are exploring options for a single agency to provide dispatch services. Depending on which agency this is and what computer aided dispatch (CAD) system they use may have an impact on the RMS. Several CAD systems have integrated RMS, which could offer significant efficiency of a single platform and cost savings.

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**Question:** Can staff be prepared to answer how the Community and Law Enforcement Data Platform will be paid for absent of the ARPA funding? And, what is a reasonable expectation in terms of delivery of that platform, given the delays? (Councilmember Cornell)

**Response:** We will soon be implementing a community transparency dashboard once the contract clears through the City Attorney's Office. The dashboard overlays and interfaces with our current RMS (records management system) and will provide data to the public including calls for service, arrests, traffic crashes, citations, etc. In the coming months, the company will also build additional platforms for us so that we will be able to add statistics to the dashboard to include response to resistance and personnel complaint information. The cost of this dashboard is negligible and will come from the police budget.

### **CA-8 - Resolution to Renew the Professional Services Agreement with Huron Valley Ambulance, Inc. for the Provision of a Basic Life Support Ambulance**

**Question:** What types of service will be AAFD be providing patients -- is it the full scope of paramedic services while in transport? (Councilmember Briggs)

**Response:** We are currently licensed at as a non-transport, basic life support agency via the State of Michigan – Department of Health and Human Services. Basic life support is provided by emergency medical technicians (EMT). All AAFD firefighters are cross trained as EMTs. Our licensure would simply shift to a transport, basic life support agency. Our scope of care would not increase. We would simply have a mechanism to transport patients when HVA has no units available.

Increasing scope of care to advanced life support (paramedic) would be a significant cost increase of training, equipment, and staffing. This would also include significant contract negotiations with the IAFF (fire union). This transition would likely exceed \$1,000,000. The intent is to remain a transport, basic life support agency for the foreseeable future. The short transport time to U-M Hospital or St Joseph Hospital make remaining basic life support feasible. If we were in a rural setting with extended transport times, paramedic service has far greater advantages. The idea in Ann Arbor is to quickly transport critical patients to one of these outstanding ERs while providing basic life support.

In 2019, AAFD started tracking medical incidents where there was a significant delay from HVA. HVA delays are attributable to a national shortage of emergency medical technicians and paramedics, and this issue is not unique to HVA. HVA has been unable to staff enough ambulances to meet its regional call volume, which includes several counties in lower Michigan.

Some incidents of note:

- October 9, 2019, while being treated by AAFD following a traumatic injury, a patient called an Uber for transport instead of waiting for an extended transport delay by HVA. Uber arrived prior to HVA.

- October 24, 2021, firefighters transported a gun-shot wound patient in the back of the AAFD battalion chief vehicle due to no available ambulances.
- April 20, 2022, firefighters transported a gun-shot wound patient in the back of an Ann Arbor Police Department cruiser due to no available ambulances.

Calendar year number of incidents of HVA response time  $\geq$  10-minutes

2019 - 99 incidents (September 1, 2019 to December 31, 2019)

2020 - 121 incidents

2021 - 209 incidents

2022 - 159 incidents as of August 10, 2022

Since June 6, 2022, the AAFD has been staffing a Huron Valley Ambulance (HVA) basic life support ambulance as part of a trial program. This has allowed AAFD to transport patients when HVA has no ambulances available. As of November 30, 2022, this unit has transported twenty-seven (27) patients. This transport capability has not been overly burdensome nor detracted from response to fire incidents. In fact, being able to transport patients has allowed fire apparatus to clear incidents sooner and become available for additional calls for service. The trial with HVA allowed AAFD the ability to proof of concept transport capability. However, numerous factors during this trial have demonstrated that this HVA program is not sustainable indefinitely.

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