



December 4, 2007

Jacqueline Beaudry, Clerk
City of Ann Arbor
100 N. Fifth Ave., P.O. Box 8647
Ann Arbor, MI 48107

Dear Ms. Beaudry:

This letter serves as both a clarification and updated notice regarding our recent communication regarding the Public Education and Government (PEG) channel location changes. As the local franchising authority in your area, our communication is being directed to your attention as you are best served to communicate to those using the PEG channels that Comcast has made available for you to broadcast to your residents.

As was stated in our prior communication, Comcast will continue to offer PEG channels on our basic tier; however, we will deliver these channels in a digital format. **This move does not require a customer to subscribe to our digital tier of service**, although a digital box will be required to continue to view these channels unless a customer subscribes to CableCard or has a QAM TV. To ease this transition, Comcast is offering a special promotion of a free converter box to analog customers for 12 months, customers can call 1.877.824.2984 for details.

In response to input from communities, Comcast will be moving the location of the Government Channel in your community from Channel 911 to Channel 915. Customers are being notified of this change via newspaper notice, and the change will be in effect as of January 15, 2008.

We appreciate the support and input from many community leaders with respect to the development of the public service announcement (PSA) campaign. This PSA has been produced and can be customized with your community's local channel information. To make arrangements for tagging the PSA for your area, please contact Olivia Visperas at 586.883.7042 by December 14, 2007. The PSA will run specifically for your community in December and January.

As previously stated, Comcast recognizes the investments communities have made in their PEG programming offering, so in addition to the PSA campaign, Comcast will provide conversion at no cost and continue to maintain existing free transmission lines of PEG channels. Comcast will continue to partner with communities to ensure there is a smooth transition.

If you have any questions, please feel free to call me at 734-254-1888.

Sincerely,

Frederick G. Eaton
Government Affairs Manager
Comcast, Midwest Region
41112 Concept Drive
Plymouth, MI 48170

07DEC 8 P 1: 26

ANN ARBOR



December 7, 2007

Jacqueline Beaudry, Clerk
City of Ann Arbor
100 N. Fifth Ave., P.O. Box 8647
Ann Arbor, MI 48107

Dear Ms. Beaudry:

As part of Comcast's commitment to keep you informed about important developments that affect our customers in your community, I am writing to notify you of changes and additions in the channel lineup, effective on or about January 15, 2008. Customers will be notified by newspaper notice.

We are pleased to announce the addition of the following channels:

- NHL Network to the Sports Entertainment Tier (channel 276)
- Zee TV (channel 666) and TV Asia (channel 665). Premium pricing applies.
- Discovery HD (channel 191)
- TLC HD (channel 192)
- Animal Planet HD (channel 193)
- Sci-Fi HD (channel 194)
- CNN HD (channel 213)

Also, ESPN will be repositioned from Limited Basic to Preferred Basic channel 35. Catholic Television of Detroit will be migrated from Basic Service to Digital Starter service and will remain on channel 296.

Additionally, Encore Action East, Encore Drama East, Encore Love East, Encore Mystery East, and Encore Western East will be repositioned from Digital Preferred service to Digital Classic service. Encore Action West, Encore Drama West, Encore Love West, Encore Mystery West, Encore West and Encore Western West will no longer be available.

We are also pleased to announce the addition of Fox Business Network to Digital Classic service, channel 106, on or about January 10, 2008. At the same time, Bloomberg TV will be repositioned from channel 106 to channel 178.

Please direct any customer calls about Comcast products, services and prices to 1-888-COMCAST. Our Customer Account Executives are available 24 hours a day, 7 days a week. As always, feel free to contact me directly at 734-254-1888 with any questions you may have.

Sincerely,

Frederick G. Eaton
Government Affairs Manager
Comcast, Midwest Region
41112 Concept Drive
Plymouth, MI 48170

07DEC10 P2:51

ANN ARBOR